

# City of Portsmouth, New Hampshire

## Cable Commission



### Cable Commission Meeting

Monday, July 24, 2017, 4:00pm

### Third Floor Finance Conference Room

### Seybolt Side of City Hall Complex

Meeting Minutes – for review by Commission members

**Attendees:** Amy Burns (Cable Commission), Rob Capone (Cable Commission), Nicholas Kirsch (Cable Commission), Richard Winstanley (Cable Commission) and Suzanne Woodland (Legal Department)

- I. Call to Order
  - The meeting was called to order at 4:06pm.
- II. Approval of previous meeting minutes of June 12th, 2017
  - Richard made a motion to approve the minutes with one change. It was seconded by Nick. The amended minutes were approved by a unanimous vote.
- III. Non-meeting with counsel re franchise agreement
  - The Cable Commission entered into a confidential meeting with counsel regarding preparation for the contract negotiation with Comcast from 4:10-5:05pm.
- IV. Other business - Comcast Customer Service Issues
  - The Cable Commission discussed the current status of any customer service issues being monitored.

**Actions:**

  - Suzanne to follow-up re: recent Portsmouth resident Customer Service issue reported to Comcast and Comcast's response for circulation to Commission members.

- Rob to continue to monitor bulletin board items posted from Portsmouth residents re: Comcast service issues and refer them to the Cable Commission Executive Care program for follow-up as appropriate.

#### V. Adjournment

- The meeting was adjourned at 5:15 pm.

Next Meeting: Wednesday, August 23<sup>rd</sup> at 4pm