



University of New Hampshire

The Survey Center



Portsmouth Police Department Community Survey

Prepared by:

Sean P. McKinley, M.A.
Tracy Keirns, Ph.D.

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Survey Center

The UNH Survey Center is an independent, non-partisan academic survey research organization and division of the UNH College of Liberal Arts.

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Dr. Andrew E. Smith, Director
UNH Survey Center
9 Madbury Road, Suite 402
Durham, New Hampshire 03824
603-862-2226
Andrew.Smith@unh.edu

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Executive Summary

The University of New Hampshire Survey Center conducted a survey for the city of Portsmouth Police Department to better understand how residents feel about crime in Portsmouth, their experiences with the Portsmouth Police Department, and their overall quality of life as a Portsmouth resident. Surveys were mailed to five thousand (5,000) randomly selected Portsmouth addresses on March 13, 2018. One thousand twenty-six (1,206) completed surveys were returned, yielding a response rate of 24%. The following figures display survey results, detailed tabular results may be found in Appendix A, Appendix B contains open-ended responses, and Appendix C contains the survey instrument.

Key Findings

How Safe You Feel in Portsmouth

The vast majority of Portsmouth residents feel safe while walking during the day or at night in Downtown Portsmouth and in their neighborhood. Residents feel slightly less safe walking at night, but very few say they feel not very or not at all safe or frequently change their behavior because of safety concerns. Less than half of Portsmouth residents are very or somewhat concerned about themselves or someone they know being the victim of criminal acts. Four in five residents believe the Portsmouth PD addresses these safety concerns very or somewhat well and many say more patrols, greater police visibility, or greater enforcement would make themselves and their family feel safer in Portsmouth. Low-income level residents are less likely to feel safe in Portsmouth and to be concerned about themselves or someone they know being the victim of a crime.

Problems in Portsmouth

Portsmouth residents identify drug abuse, homelessness, drunk driving, and unsafe driving as the most serious problems in the city of Portsmouth. While a majority say the Portsmouth PD addresses these issues very or somewhat well, residents say drug abuse, unsafe driving, and homelessness are the three areas the Portsmouth PD addresses least effectively. When asked what the Portsmouth PD could do to more effectively address these problems, residents most frequently suggest greater enforcement of traffic laws, greater interaction or outreach with the public, focusing on treatment or solutions, or more patrols or walking patrols.

Substance Abuse in Portsmouth

Many residents say they don't know how easy it is to obtain illicit substances in Portsmouth but those who do give an opinion overwhelmingly believe they are easy to obtain. Nearly three-quarters of residents say they are very or somewhat concerned about children having access to drugs in Portsmouth, but most residents think substance abuse in Portsmouth is lower or about the same as other cities in New Hampshire and believe the Portsmouth PD is handling problems with substance abuse in the city very or somewhat well. When asked what the Portsmouth PD could do to more effectively address substance abuse problems, residents most often mention emphasizing treatment or harsher enforcement.

Experience With Portsmouth Police

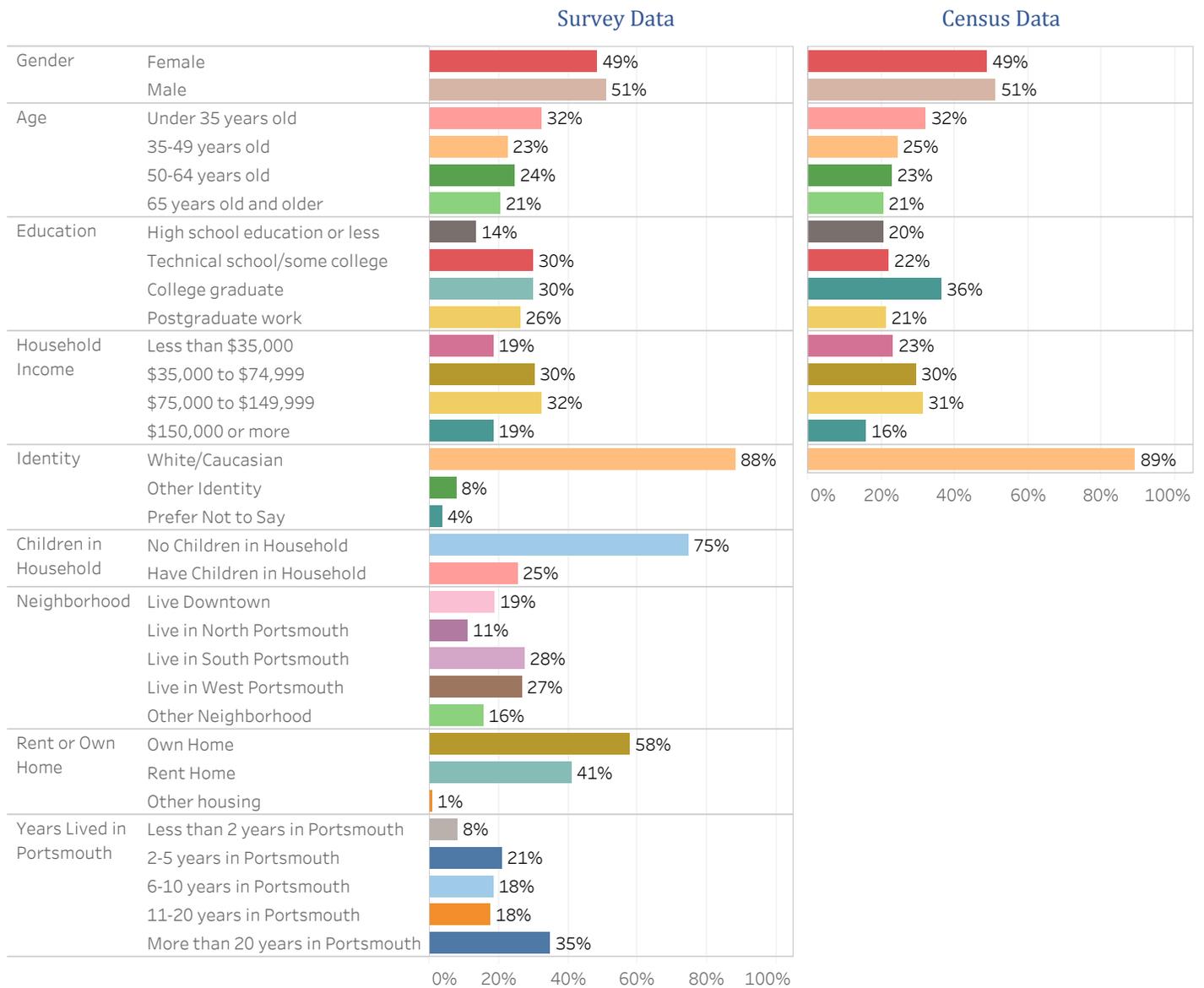
A majority of Portsmouth residents say they don't know any Portsmouth PD members personally and residents say they typically hear about or find things out about the Portsmouth PD through newspapers, social media, and personal observations. Nearly half of residents report having interacted with a Portsmouth PD member such as at a community event or talking to an officer on patrol at least once or twice in the past 12 months, while fewer report having interacted with a Portsmouth PD member in a non-emergency call situation, during a traffic issue, or in an emergency call situation. The vast majority of respondents were satisfied with their interaction(s) with Portsmouth PD members. Those who were unsatisfied most frequently suggest their interaction(s) could have been better had the Portsmouth PD member been more friendly or approachable, had responded more quickly, or been more responsive to their needs.

Current Perception of Portsmouth Police Department

Large majorities of Portsmouth residents rate the Portsmouth PD as excellent or very good on their appearance, overall competence, courtesy, and helpfulness and the vast majority say the Portsmouth PD are responsive to their needs and show concern for their rights as a member of the community. Very few Portsmouth residents say there is any reason they would be hesitant to call the Portsmouth PD for assistance but nearly half say they would not know how to make a complaint if they thought one was warranted. Those who would not feel comfortable making a complaint most frequently mentioned a fear of retribution or animus towards the police as the reason. Six in ten residents say they are very satisfied with the Portsmouth PD and very few say they are not very satisfied or not satisfied at all. Residents most frequently mention better communication or interaction with the public, reforming itself, and increasing transparency as ways the Portsmouth PD could improve.

Demographics

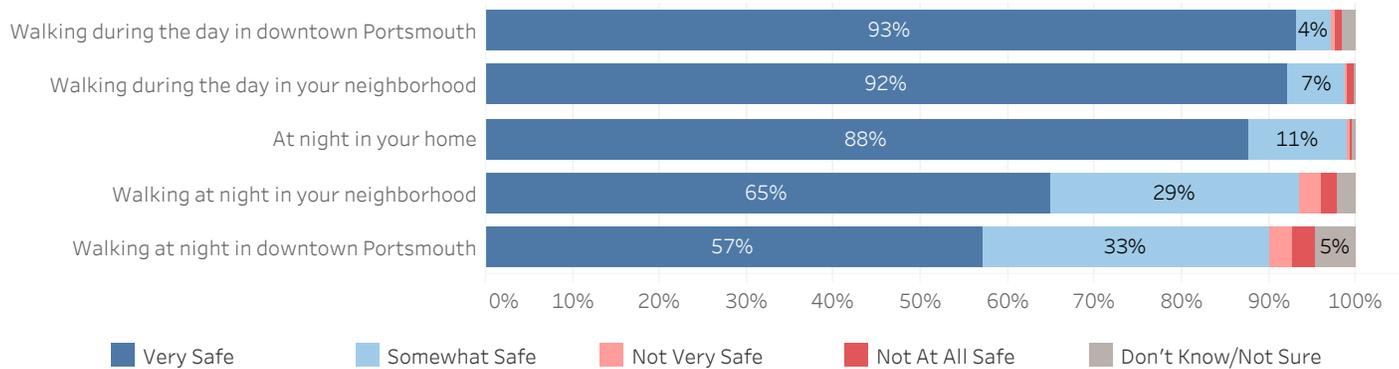
The survey is weighted by gender, age, and education to 2016 US Census estimates of the Portsmouth population.



How Safe You Feel in Portsmouth

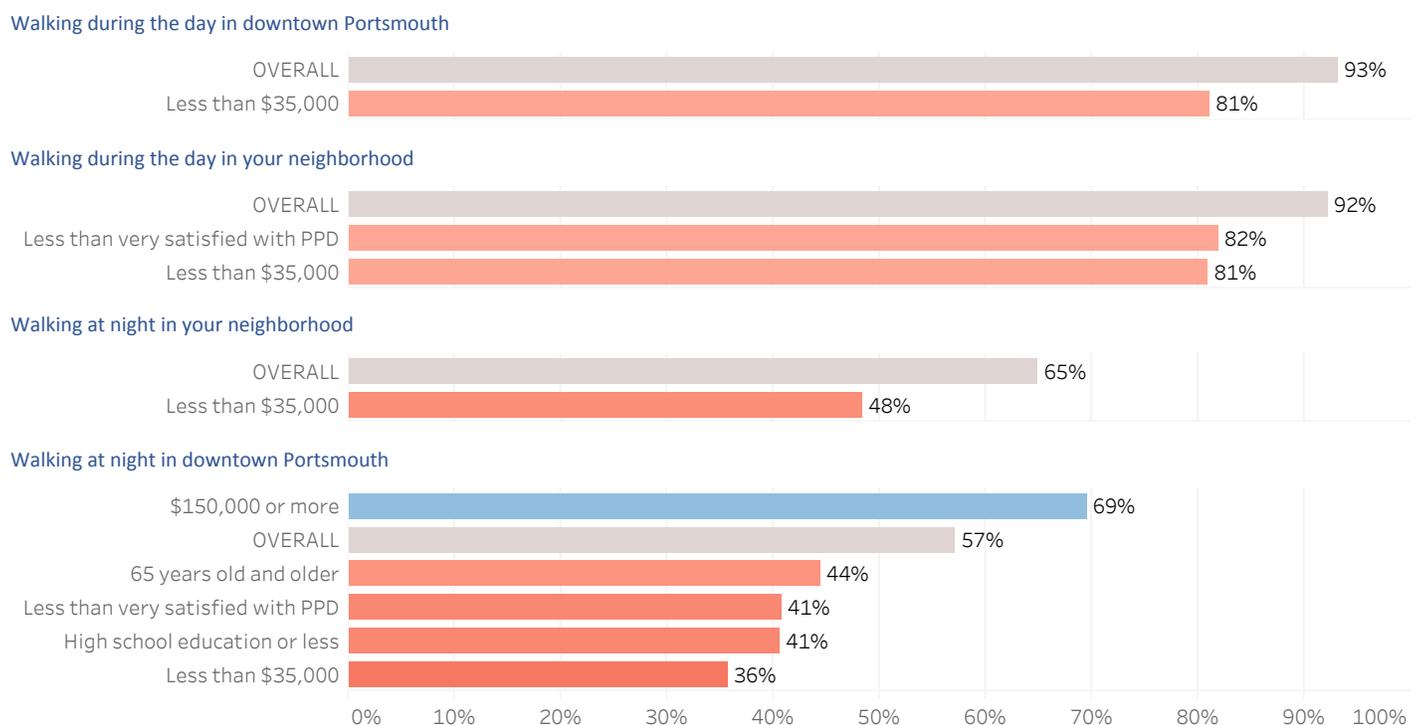
The vast majority of Portsmouth residents say they feel very safe when walking during the day in downtown Portsmouth (93%), when walking during the day in their neighborhood (92%), and at night in their home (88%). Slightly fewer residents feel very safe when walking at night in their neighborhood (65%) or when walking at night in downtown Portsmouth (57%), though only 4% feel not very safe or not at all safe walking at night in their neighborhood and only 5% feel not very or not at all safe walking at night in downtown Portsmouth (Figure 1a).

Figure 1a: How safe do you feel in Portsmouth in the following situations?



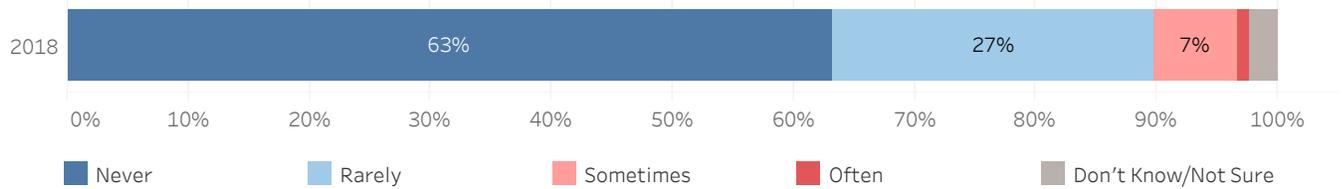
- Portsmouth residents with household income below \$35,000 are less likely than others to feel very safe walking during the day in downtown Portsmouth.
- Portsmouth residents who are less than very satisfied with the Portsmouth PD and those with a household income below \$35,000 are less likely than others to feel very safe walking during the day in their neighborhood.
- Portsmouth residents with a household income below \$35,000 are less likely than others to feel very safe walking at night in their neighborhood.
- Portsmouth residents with a household income of \$150,000 or more are more likely than others to feel very safe walking at night in downtown Portsmouth. Those aged 65 and older, those who are less than very satisfied with the Portsmouth PD, those with a high school education or less, and those with a household income below \$35,000 are less likely to feel very safe (Figure 1b).

Figure 1b: Feel Very Safe in Following Situations - By Selected Demographics



Ninety percent of Portsmouth residents say they never (63%) or rarely (27%) limit or change what they do in Portsmouth due to a concern about crime; 7% sometimes do so, 1% do so rarely, and 2% don't know or are unsure (Figure 2a).

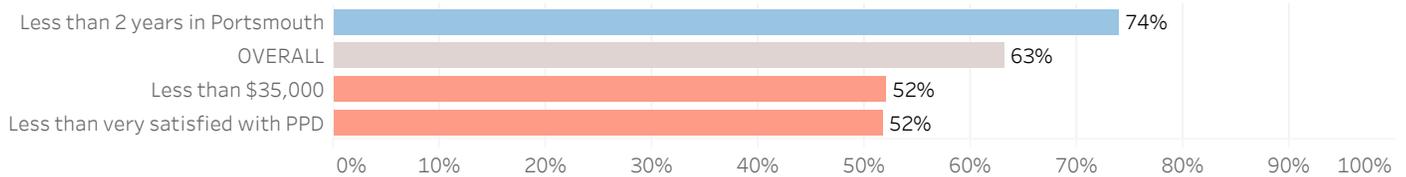
Figure 2a: Overall, how frequently do you limit or change what you do in Portsmouth because you are concerned about crime?



- Portsmouth residents who have lived in Portsmouth for less than 2 years are more likely than others to say they never limit or change what they do in Portsmouth because they are concerned about crime. Residents with a household income below \$35,000 and those who are less than very satisfied with the Portsmouth PD are less likely to say they never do so (Figure 2b).

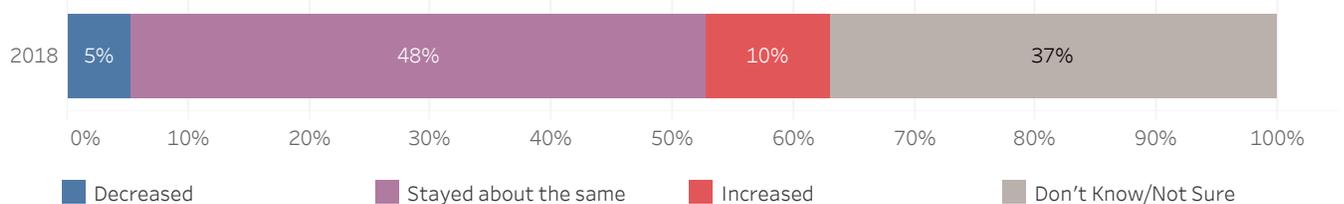
Figure 2b: How Frequently Limit or Change What You Do in Portsmouth Because of Concern About Crime - By Selected Demographics

Never



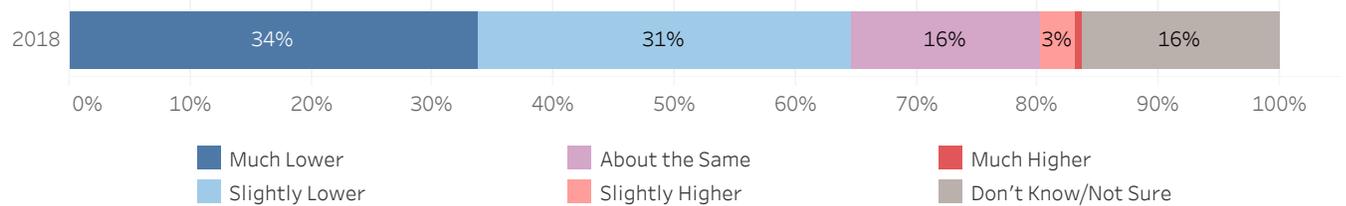
Only 5% of Portsmouth residents think crime in Portsmouth has decreased over the past 12 months, while nearly half (48%) think it has stayed about the same. Ten percent of residents think crime has increased over the past 12 months while 37% don't know or are unsure (Figure 3).

Figure 3: Over the past 12 months, do you think crime in Portsmouth has increased, decreased, or stayed about the same?



Nearly two-thirds of Portsmouth residents (65%) think that crime in Portsmouth is much (34%) or slightly (31%) lower than other cities of a similar size and 16% think it is about the same. Only 4% of residents think crime in Portsmouth is slightly (3%) or much (1%) higher than in other cities of a similar size while 16% don't know or are unsure (Figure 4a).

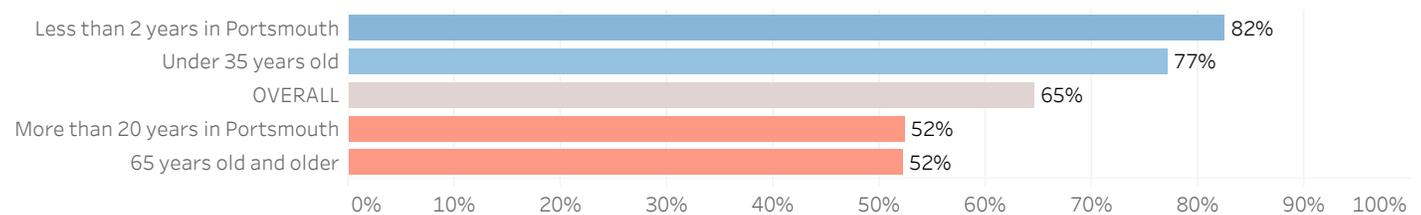
Figure 4a: How do you think crime in Portsmouth compares to crime in other cities of a similar size?



- Portsmouth residents who have lived in Portsmouth for less than 2 years and those under 35 years old are more likely than others to think crime in Portsmouth is much or slightly lower than other cities of a similar size, while those who have lived in Portsmouth for more than 20 years and those 65 years old or older are less likely to believe that crime in Portsmouth is lower than other cities of a similar size (Figure 4b).

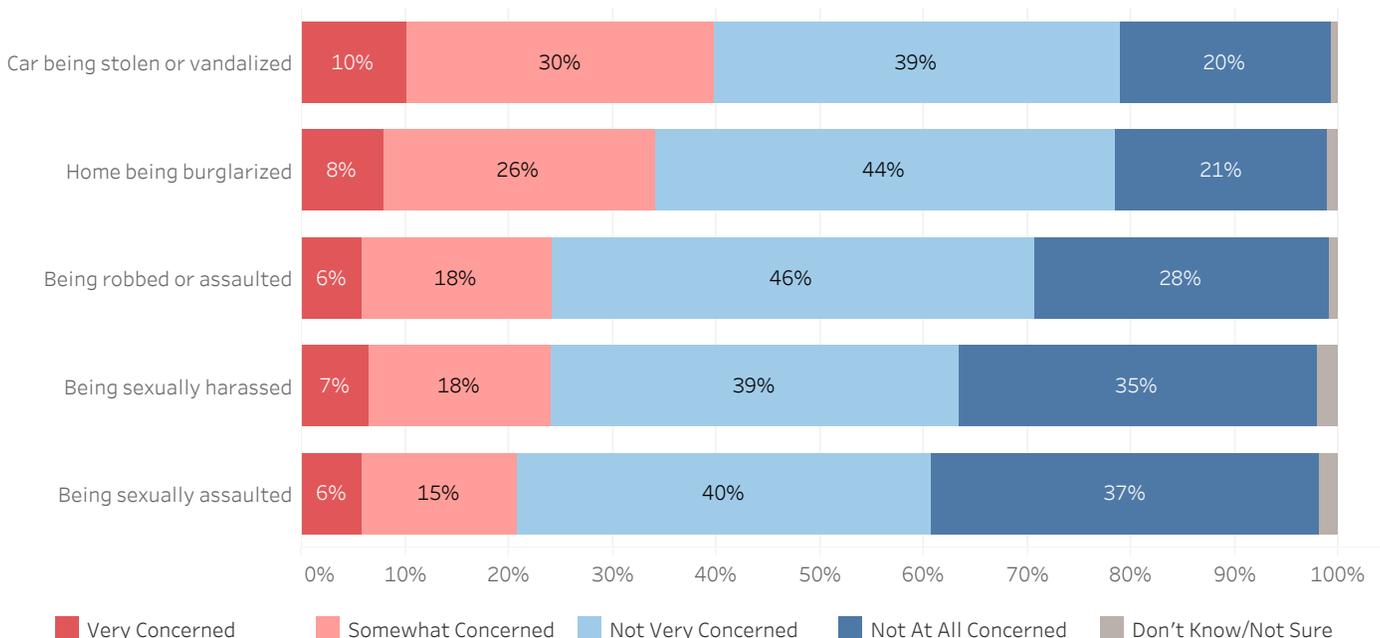
Figure 4b: Crime in Portsmouth Compared to Crime in Similar Sized Cities - By Selected Demographics

Much or slightly lower



Four in ten Portsmouth residents (40%) say they are very or somewhat concerned about themselves or someone they know having their car stolen or vandalized in Portsmouth, and one-third (34%) are concerned themselves or someone they know will have their home burglarized. A quarter of residents (24%) each are concerned themselves or someone they know will be robbed or assaulted or will be sexually harassed, while 21% are concerned about themselves or someone they know being sexually assaulted in Portsmouth (Figure 5a).

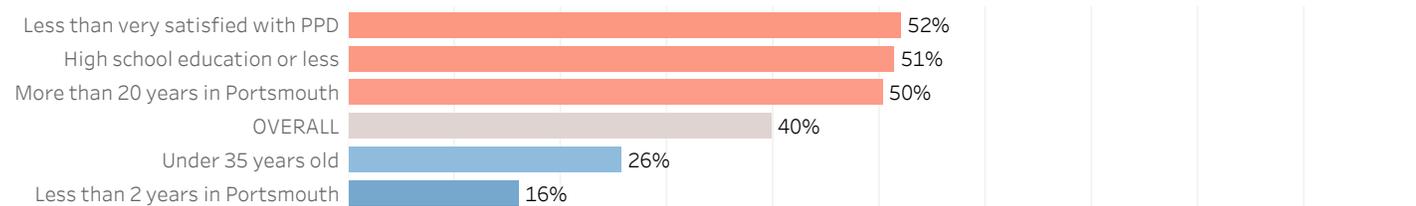
Figure 5a: How concerned are you about the following situations happening to you or someone you know in Portsmouth?



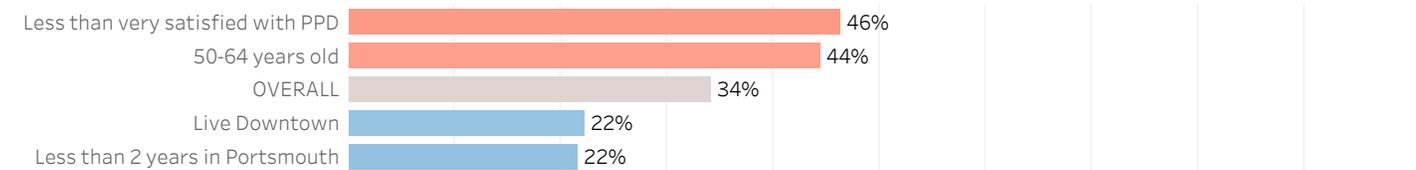
- Portsmouth residents who are less than very satisfied with the Portsmouth PD, those with a high school education or less, and those who have lived in Portsmouth for more than 20 years are more likely than others to say they are very or somewhat concerned that themselves or someone they know will have their car stolen or vandalized in Portsmouth. Residents under 35 years old and those who have lived in Portsmouth for less than 2 years are less likely to be concerned about this.
- Portsmouth residents who are less than very satisfied with the Portsmouth PD and those 50-64 years old are more likely than others to say they are very or somewhat concerned about themselves or someone they know having their home burglarized. Residents who live in Downtown Portsmouth and those who have lived in Portsmouth for less than 2 years are less likely to be concerned about this.
- Portsmouth residents with a high school education or less, those who are less than very satisfied with the Portsmouth PD, and those with a household income below \$35,000 are more likely than others to say they are very or somewhat concerned about themselves or someone they know being robbed or assaulted in Portsmouth.
- Portsmouth residents with a household income below \$35,000 are more likely than others to say they are very or somewhat concerned about themselves or someone they know being sexually harassed in Portsmouth.
- Portsmouth residents with a household income below \$35,000 are more likely than others to say they are very or somewhat concerned about themselves or someone they know being sexually assaulted in Portsmouth (Figure 5b).

Figure 5b: Very or Somewhat Concerned About Following Situations Happening to Oneself or Someone You Know - By Selected Demographics

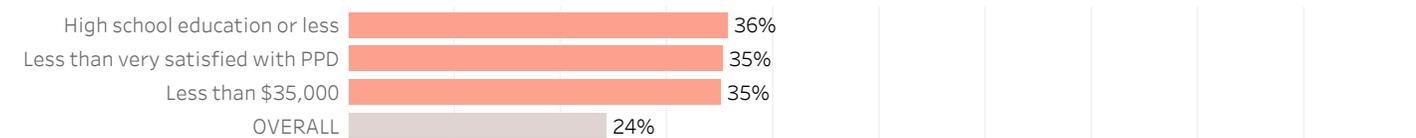
Car being stolen or vandalized



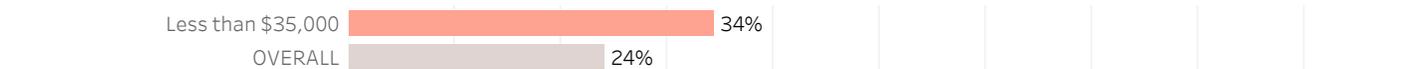
Home being burglarized



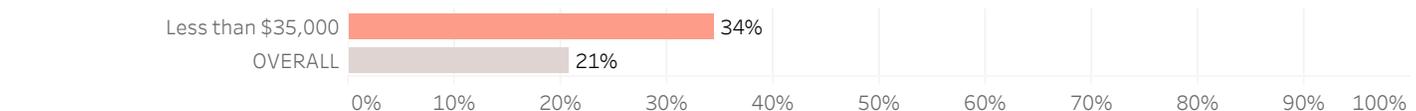
Being robbed or assaulted



Being sexually harassed



Being sexually assaulted



0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Sixty-two percent of Portsmouth residents (62%) believe the Portsmouth Police Department addresses these safety concerns very well while an additional 17% say the Portsmouth PD address them somewhat well. Only 3% of residents say the Portsmouth PD addresses these safety concerns not very well (1%) or not well at all (1%) while 19% don't know or are unsure (Figure 6a).

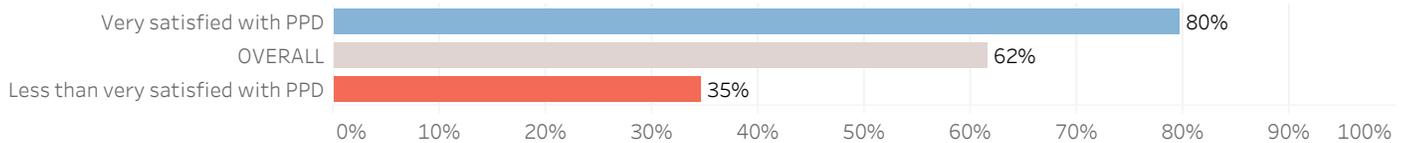
Figure 6a: Overall, how well do you believe the Portsmouth Police Department addresses these safety concerns?



- Portsmouth residents who overall are very satisfied with the Portsmouth PD are more likely than others to say the Portsmouth PD addresses these safety concerns very well. Residents who are less than satisfied with the Portsmouth PD are less likely to say the Portsmouth PD addresses these safety concerns very well (Figure 6b).

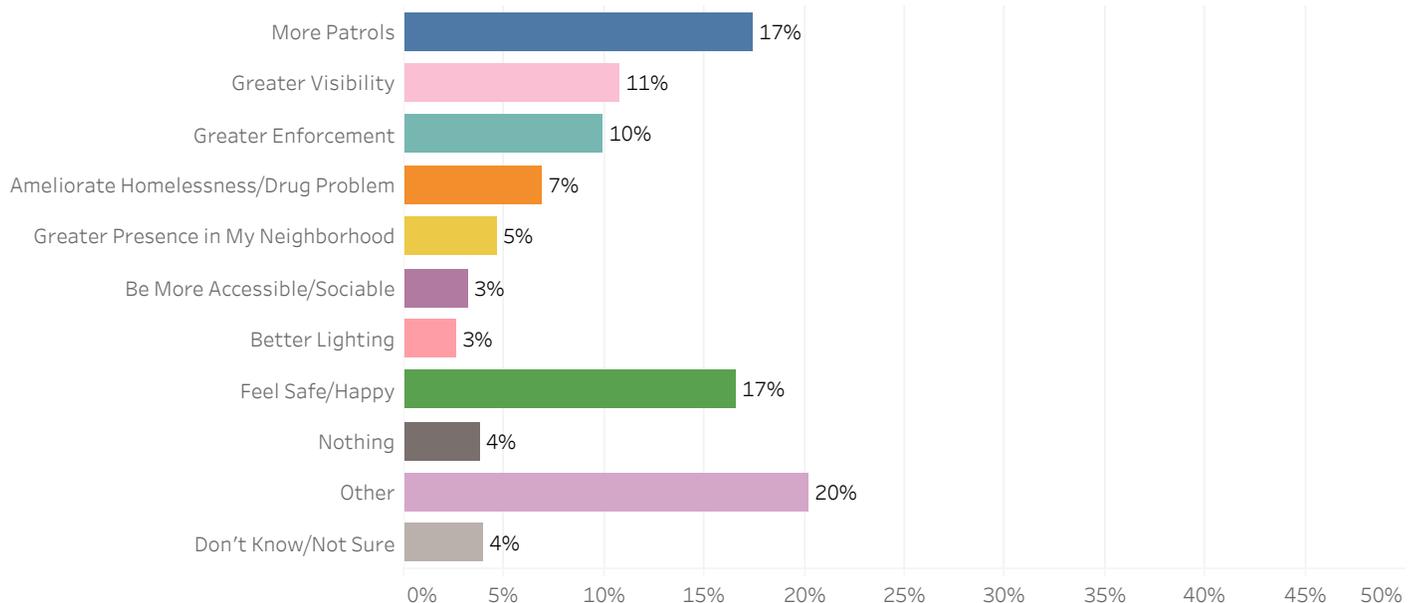
Figure 6b: How Well Portsmouth Police Department Addresses Safety Concerns - By Selected Demographics

Very well



When asked what the Portsmouth Police Department could do to make themselves and their family feel safer in Portsmouth, 17% of Portsmouth residents mention more patrols by police, 11% mention the police maintaining greater visibility, and 10% would like greater enforcement of laws. Fewer residents would like the police to ameliorate the homelessness or drug problem (7%), to maintain a greater presence in their neighborhood (5%), to be more accessible or sociable (3%), or to have better lighting in the city (3%). Seventeen percent of residents say they currently feel safe or happy, 4% do not mention anything that Portsmouth PD could do, 20% mention something else, and 4% don't know or are unsure (Figure 7).

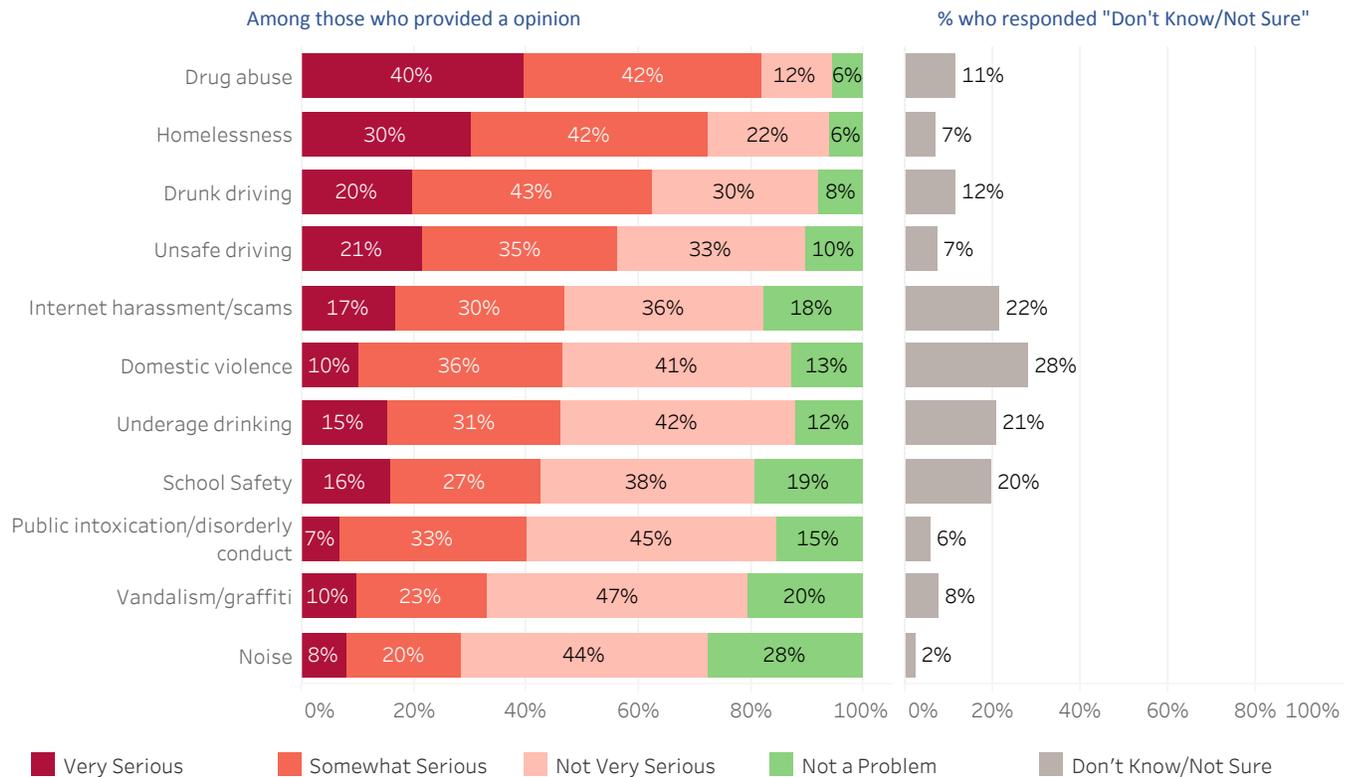
Figure 7: What, if anything, could the Portsmouth Police Department do to make you and your family feel safer in Portsmouth? (coded)



Problems in Portsmouth

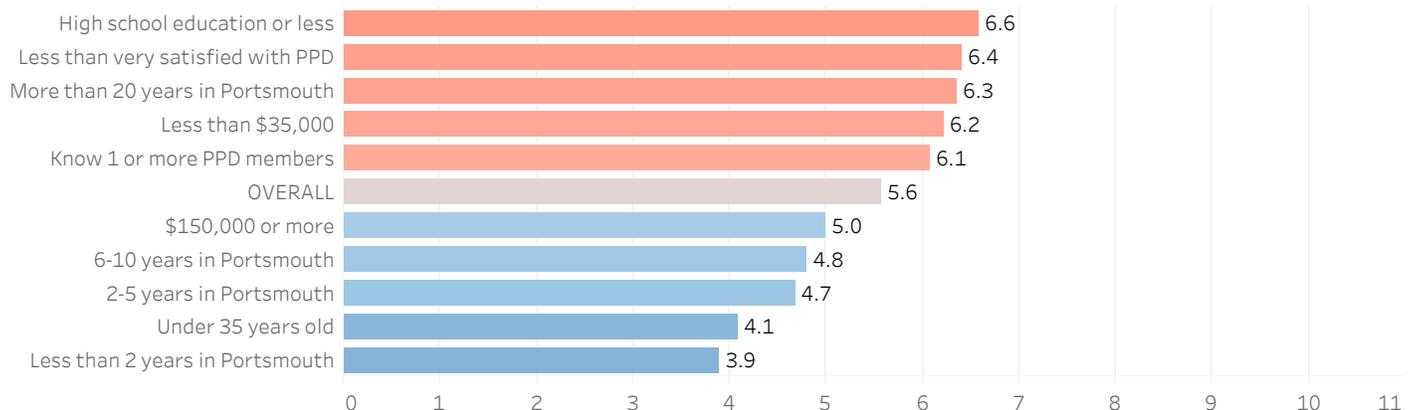
Among Portsmouth residents who provided an opinion, most say that drug abuse (82%) and homelessness (72%) are very or somewhat serious problems in Portsmouth, while 63% say drunk driving is a very or somewhat serious problem and 56% say the same about unsafe driving. Less than half of Portsmouth residents say that internet harassment or scams (47%), domestic violence (46%), underage drinking (46%), school safety (43%) or public intoxication or disorderly conduct (40%) are very or somewhat serious problems, while fewer residents believe vandalism or graffiti (33%) or noise (29%) are very or somewhat serious problems (Figure 8a).

Figure 8a: Overall, how serious do you believe the following problems are in the City of Portsmouth?



- Portsmouth residents with a high school education or less, those who are less than very satisfied with the Portsmouth PD, those who have lived in Portsmouth for more than 20 years, those with a household income below \$35,000, and those who know 1 or more PPD members on average see a greater number of these problems in Portsmouth as very or somewhat serious than others do. Residents those with a household income of \$150,000 or more, those who have lived in Portsmouth for 10 years or less, and those under 35 years old see fewer of these problems as serious than others (Figure 8b).

Figure 8b: Average Number of Problems Seen as Very or Somewhat Serious - By Selected Demographics



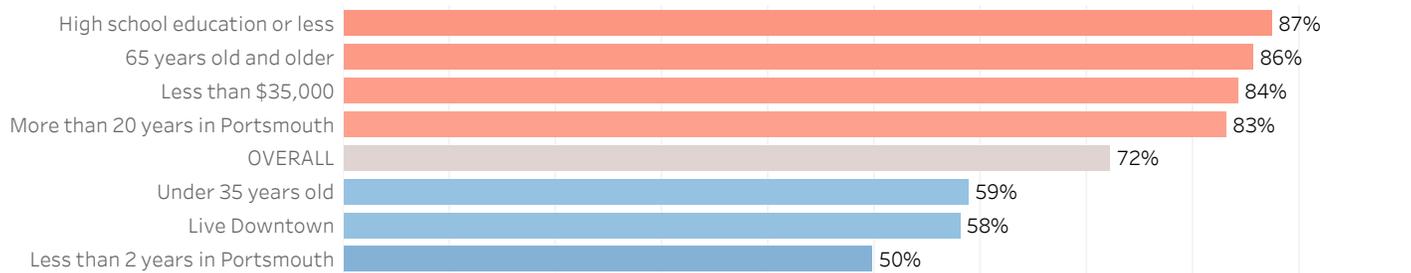
- Portsmouth residents aged 65 and older are more likely than others to say drug abuse is a very or somewhat serious problem in Portsmouth while those who have lived in Portsmouth for less than 2 years are less likely to say this is a serious problem.
- Portsmouth residents with a high school education or less, those aged 65 and older, those with a household income below \$35,000, and those who have lived in Portsmouth for more than 20 years are more likely than others to say homelessness is a very or somewhat serious problem in Portsmouth. Residents under 35 years old, those who live Downtown, and those who have lived in Portsmouth for less than 2 years are less likely than others to say this is a serious problem in Portsmouth.
- Portsmouth residents aged 65 and older and those who have lived in Portsmouth for more than 20 years are more likely than others to say drunk driving is a very or somewhat serious problem in Portsmouth while those under 35 years old and those who have lived in Portsmouth for less than 2 years are less likely to say this is a serious problem.
- Portsmouth residents with a household income of \$35,000 or less and those 65 and older are more likely than others to say unsafe driving is a very or somewhat problem in Portsmouth while residents under 35 years old and those who have lived in Portsmouth for less than 2 years are less likely to say this is a serious problem (Figure 8c).

Figure 8c: Very or Somewhat Serious Problem in Portsmouth - By Selected Demographics

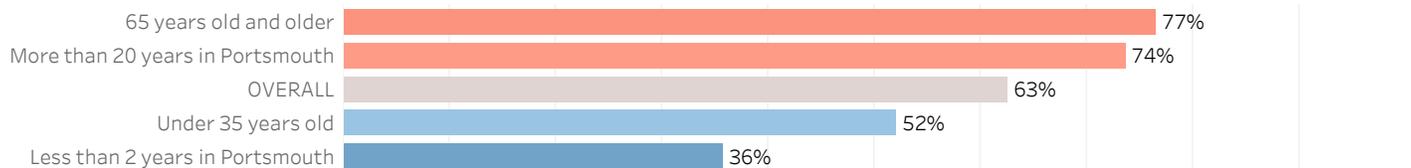
Drug abuse



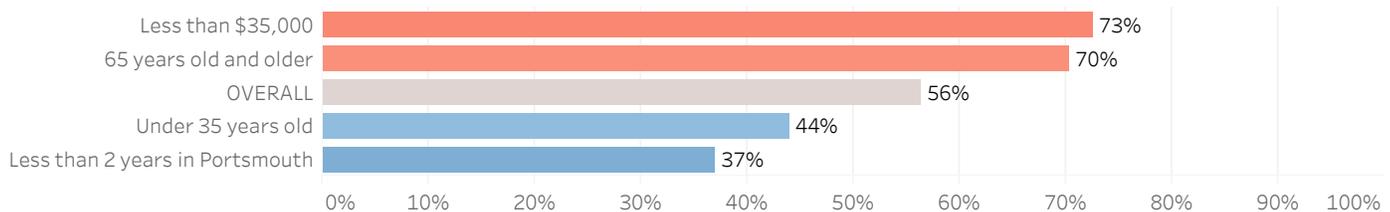
Homelessness



Drunk driving



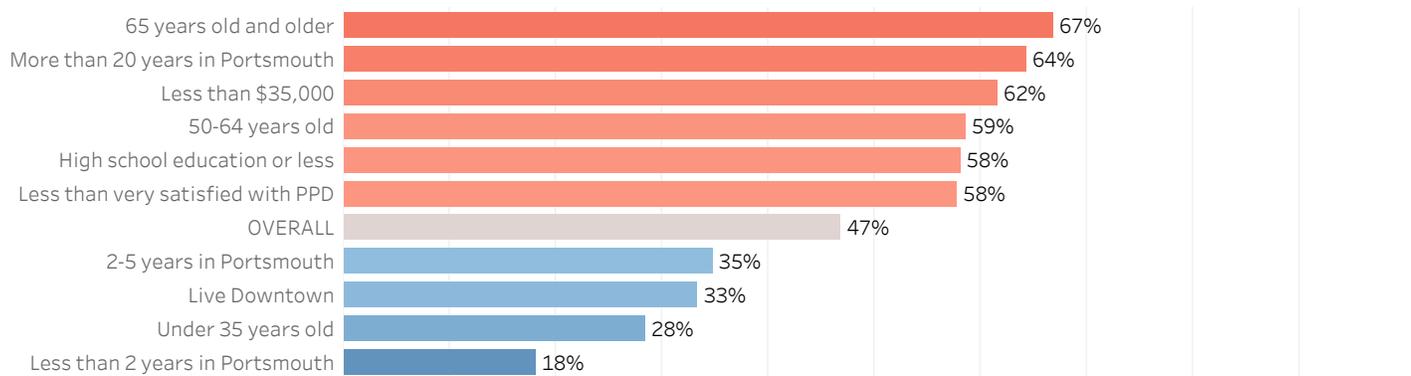
Unsafe driving



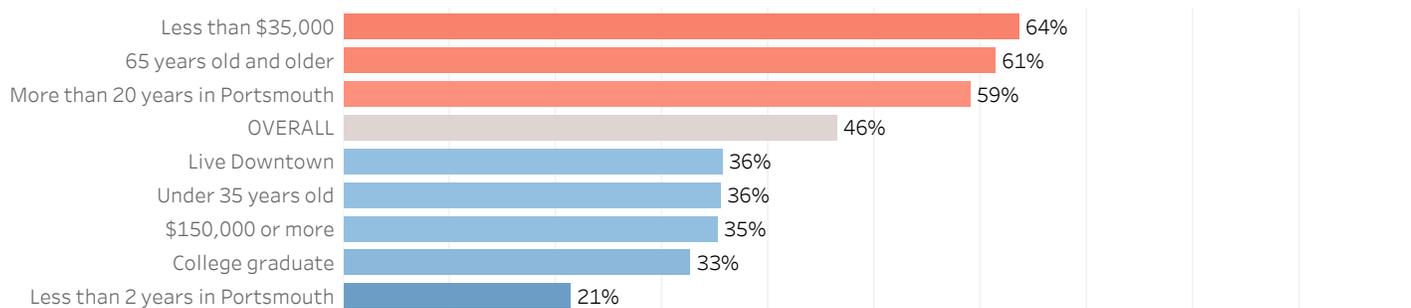
- Portsmouth residents aged 50 and older, those who have lived in Portsmouth for more than 20 years, those with a household income below \$35,000, those with a high school education or less, and those who are less than very satisfied with the Portsmouth PD are more likely than others to say internet harassment/scams are a very or somewhat serious problem in Portsmouth. Those who have lived in Portsmouth for 5 years or less, those who live Downtown, and those under 35 years old are less likely to say this is a serious problem.
- Portsmouth residents with a household income below \$35,000, those aged 65 and older, and those who have lived in Portsmouth for more than 20 years are more likely than others to say domestic violence is a very or somewhat serious problem in Portsmouth. Residents who live Downtown, those under 35 years old, those with a household income of \$150,000 or more, college graduates, and those who have lived in Portsmouth for less than 2 years are less likely than others to say this is a serious problem.
- Portsmouth residents aged 65 and older, those who have lived in Portsmouth for more than 20 years, and those with a high school education or less are more likely than others to say underage drinking is a very or somewhat serious problem in Portsmouth. Residents who have lived in Portsmouth for 5 years or less, those who live Downtown, and those under 35 years old are less likely to say this a serious problem (Figure 8d).

Figure 8d: Very or Somewhat Serious Problem in Portsmouth - By Selected Demographics

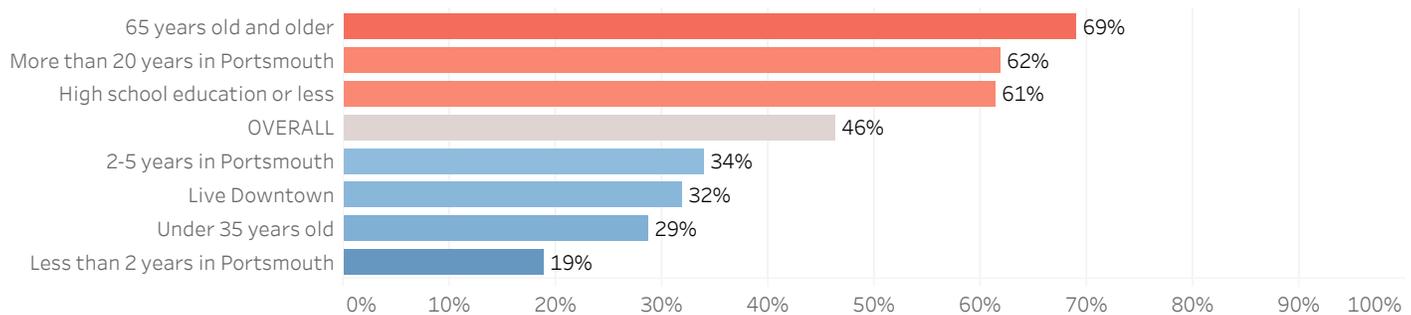
Internet harassment/scams



Domestic violence



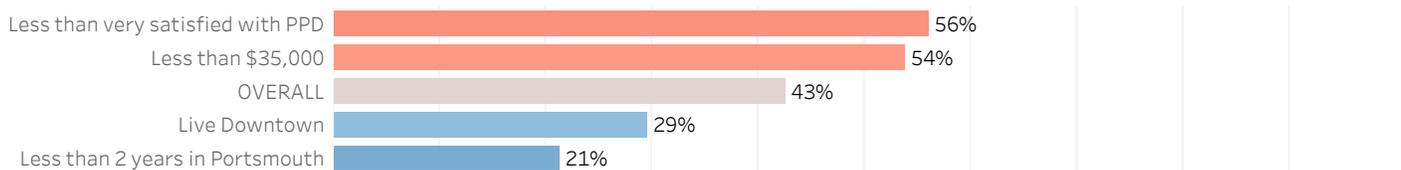
Underage drinking



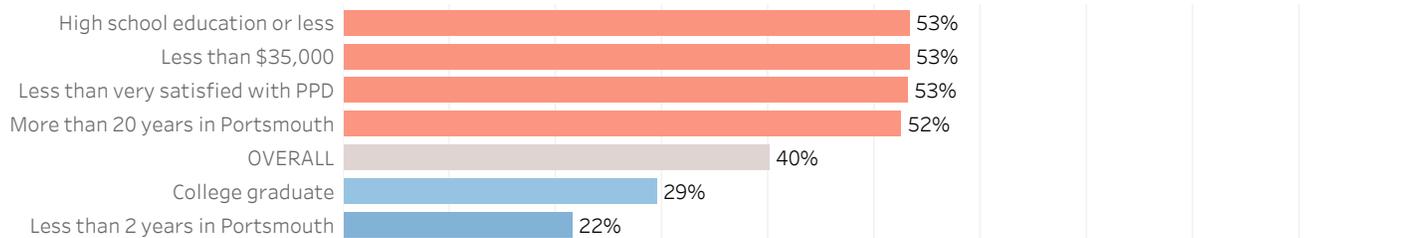
- Portsmouth residents who are less than very satisfied with the Portsmouth PD and those with a household income below \$35,000 are more likely than others to say school safety is a very or somewhat serious problem in Portsmouth while those who live Downtown and those who have lived in Portsmouth for less than 2 years are less likely to say this is a serious problem.
- Portsmouth residents with a high school education or less, those with a household income below \$35,000, those who are less than very satisfied with the Portsmouth PD, and those who have lived in Portsmouth for more than 20 years are more likely than others to say public intoxication or disorderly conduct are very or somewhat serious problems in Portsmouth. College graduates and those who have lived in Portsmouth for less than 2 years are less likely to say this is a serious problem.
- Portsmouth residents aged 50 and older, those who have lived in Portsmouth for more than 20 years, and those with a high school education or less are more likely than others to say vandalism/graffiti is a very or somewhat serious problem in Portsmouth. Residents under 35 years old, and those who have lived in Portsmouth for less than 2 years are less likely to say this is a serious problem.
- Portsmouth residents aged 50 and older and those who have lived in Portsmouth for more than 20 years are more likely than others to say noise is a very or somewhat serious problem in Portsmouth. Residents with children in their household, those under 35 years old, and those who have lived in Portsmouth for less than 2 years are less likely to say this is a serious problem (Figure 8e).

Figure 8e: Very or Somewhat Serious Problem in Portsmouth - By Selected Demographics

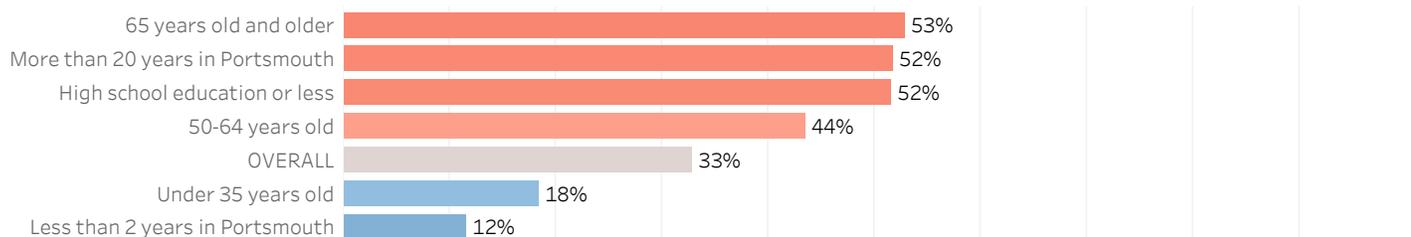
School Safety



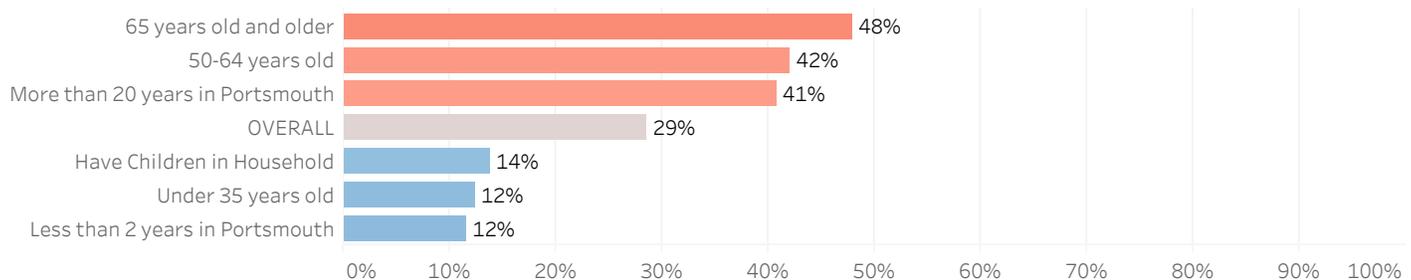
Public intoxication/disorderly conduct



Vandalism/graffiti



Noise



When asked what they believe is the most important problem facing the City of Portsmouth today, just over a third of Portsmouth residents (35%) mention drugs or the opioid crisis. Fewer residents mention homelessness (10%), traffic issues (10%), overdevelopment or growth (9%), parking (6%), affordable housing (6%), problems with the government or police (3%), cost of living (3%), tourism issues (2%), taxes (2%), or school safety (2%). One percent say none, 10% mention something else, and 2% don't know or are unsure (Figure 9a).

Figure 9a: In general, what do you believe is the most important problem facing the City of Portsmouth today? (coded)

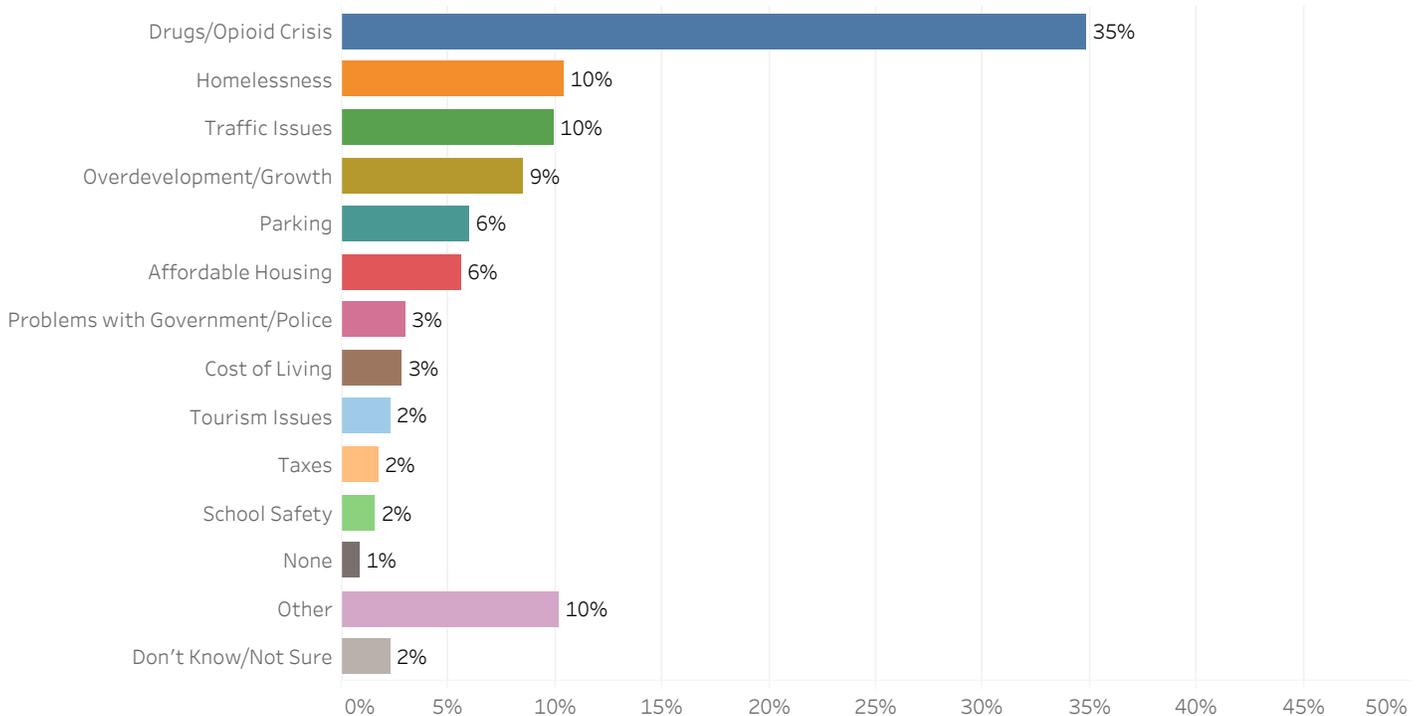
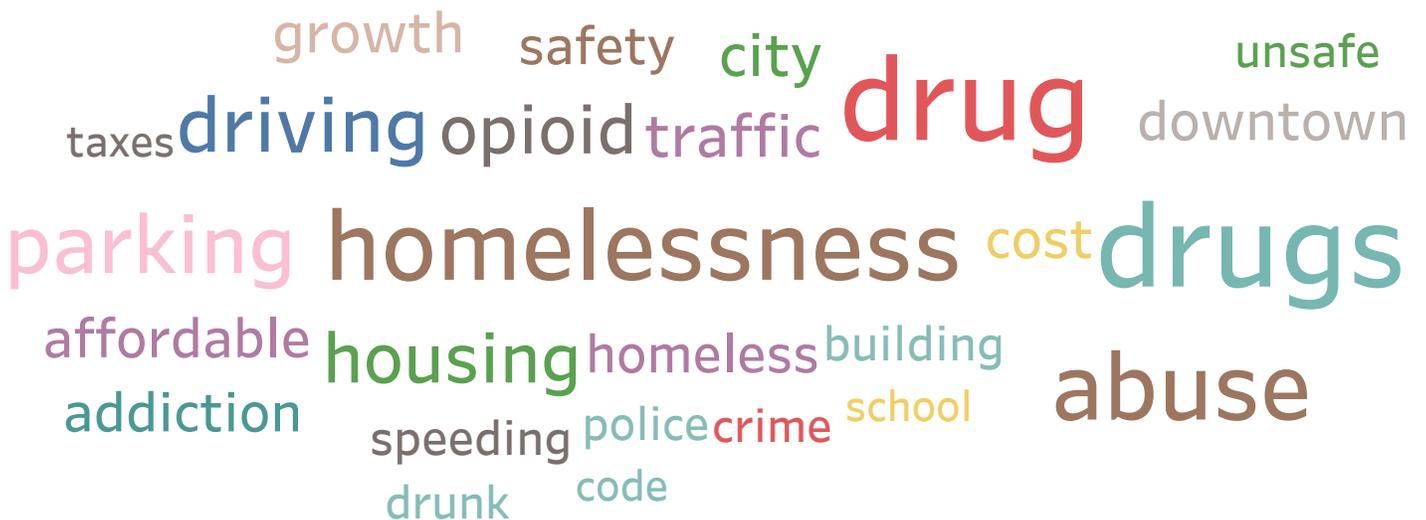
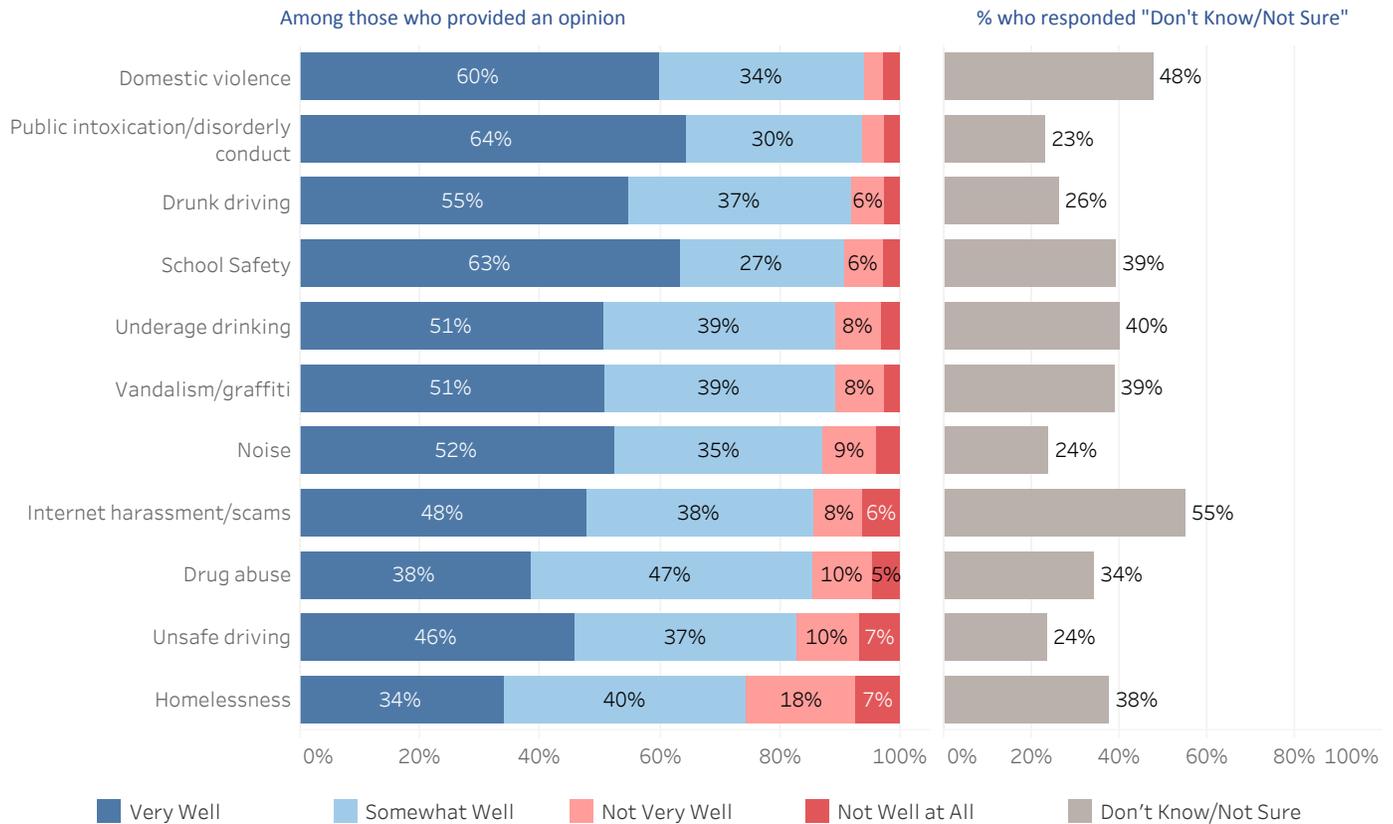


Figure 9b: Most Important Problem Facing the City of Portsmouth Today? - Word Cloud



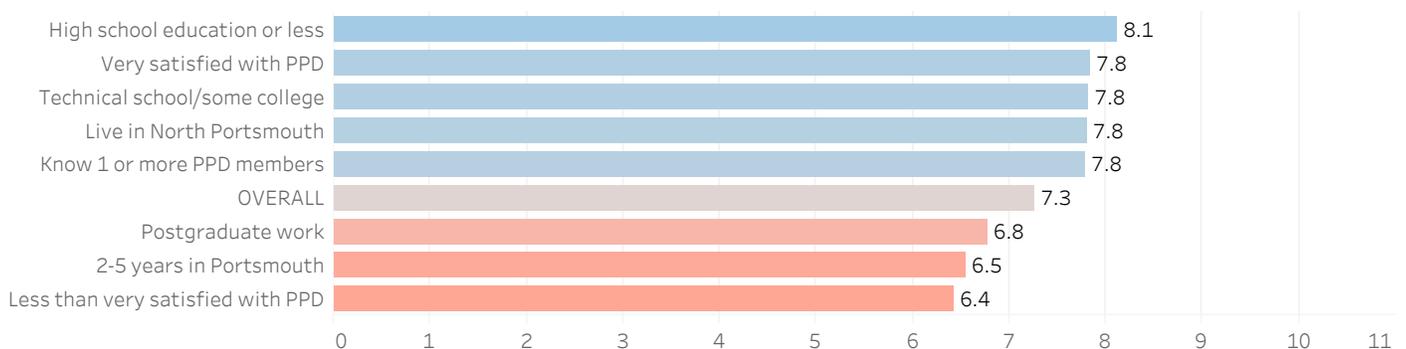
Among Portsmouth residents who provided an opinion, generally very few believe the Portsmouth PD addresses the following issues not very well or not well at all. More than 90% say the Portsmouth Police address domestic violence (94%), public intoxication or disorderly conduct (94%), drunk driving (92%), and school safety (91%) very or somewhat well. Slightly fewer residents say the Portsmouth PD addresses underage drinking (89%), vandalism/graffiti (89%), noise (87%), internet harassment/scams (86%), drug abuse (85%), or unsafe driving (83%) very or somewhat well, while 74% feel the same about how the Portsmouth Police address homelessness (Figure 10a).

Figure 10a: Overall, how well do you believe the Portsmouth Police Department addresses each of these problems?



- Portsmouth residents without a college degree, those who are very satisfied with the Portsmouth PD, those who live in North Portsmouth, and those who know 1 or more Portsmouth PD members on average believe the Portsmouth PD addresses a greater number of these problems in Portsmouth very or somewhat well than others do. Residents who have completed postgraduate work, those who have lived in Portsmouth for 2-5 years, and those who are less than very satisfied with the Portsmouth PD believe the Portsmouth PD addresses fewer of these problems very well or somewhat well (Figure 10b).

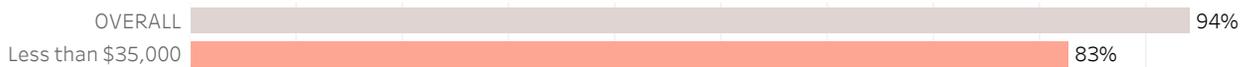
Figure 10b: Average Number of Problems Believe Portsmouth PD Address Very or Somewhat Well - By Selected Demographics



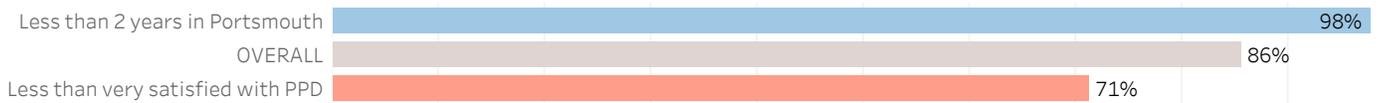
- Portsmouth residents with a household income below \$35,000 are less likely than others to say the Portsmouth PD addresses domestic violence very or somewhat well.
- Portsmouth residents who have lived in Portsmouth for less than 2 years are more likely than others to say the Portsmouth PD addresses internet harassment/scams very or somewhat well while those who are less than very satisfied with the Portsmouth PD are less likely to say so.
- Portsmouth residents who have lived in Portsmouth for less than 2 years are more likely than others to say the Portsmouth PD addresses unsafe driving very or somewhat well while those who have lived in Portsmouth for 6-10 years are less likely to say so.
- Portsmouth residents who have lived in Portsmouth for less than 2 years and those who are very satisfied with the Portsmouth PD are more likely than others to say the Portsmouth PD addresses homelessness very or somewhat well while those with a household income below \$35,000 and those who are less than very satisfied with the Portsmouth PD are less likely to say so (Figure 10c).

Figure 10c: Portsmouth PD Addresses Very or Somewhat Well - By Selected Demographics

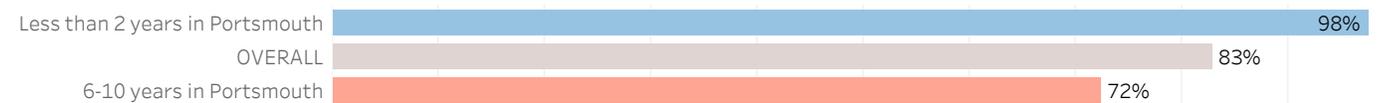
Domestic violence



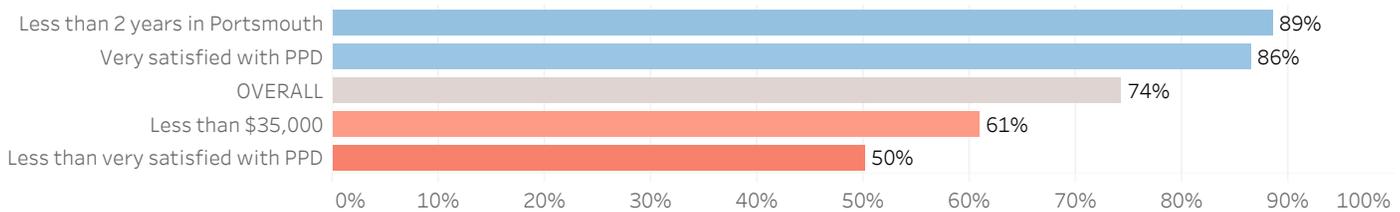
Internet Harassment/Scams



Unsafe driving



Homelessness



When asked what, if anything, the Portsmouth Police could do to more effectively address these problems, Portsmouth residents most frequently suggest greater enforcement of traffic laws (13%), greater interaction or outreach with the public (10%), focusing on treatment or solutions (9%), more patrols or walking patrols (8%), harsher enforcement (7%) or a greater visibility or presence (6%). Five percent or less suggest more involvement in schools (5%), enforcement of noise ordinances (3%), hiring more police (2%), or being more friendly/approachable (1%). Six percent say the Portsmouth PD is doing well now, 2% did not mention anything, 14% mention something else, and 13% don't know or are unsure (Figure 11a).

Figure 11a: What, if anything, could the Portsmouth Police Department do to more effectively address these problems? (coded)

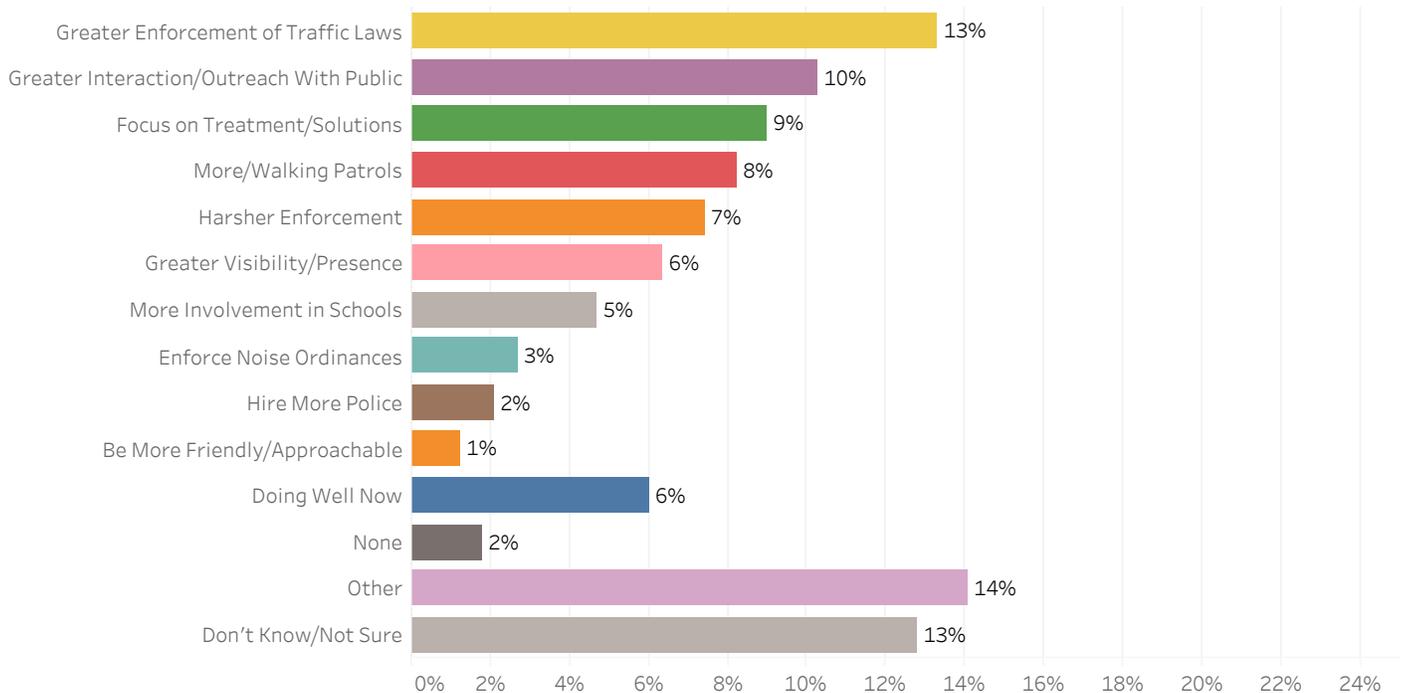


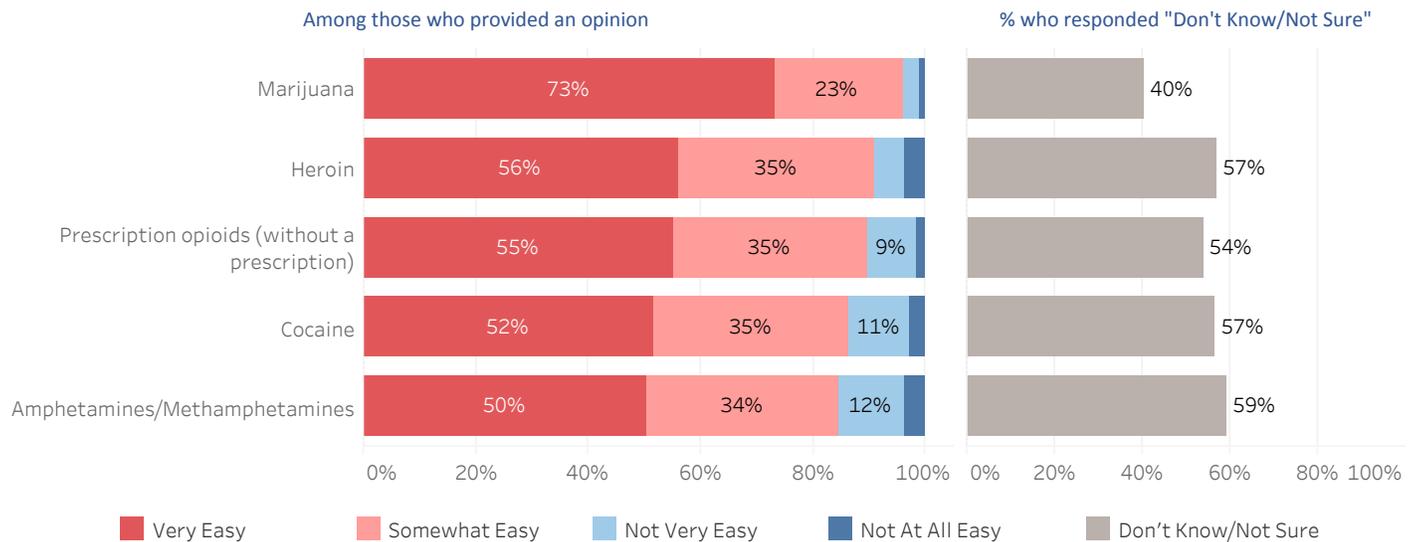
Figure 11b: What Portsmouth PD Could Do to More Effectively Address Problems - Word Cloud



Substance Abuse in Portsmouth

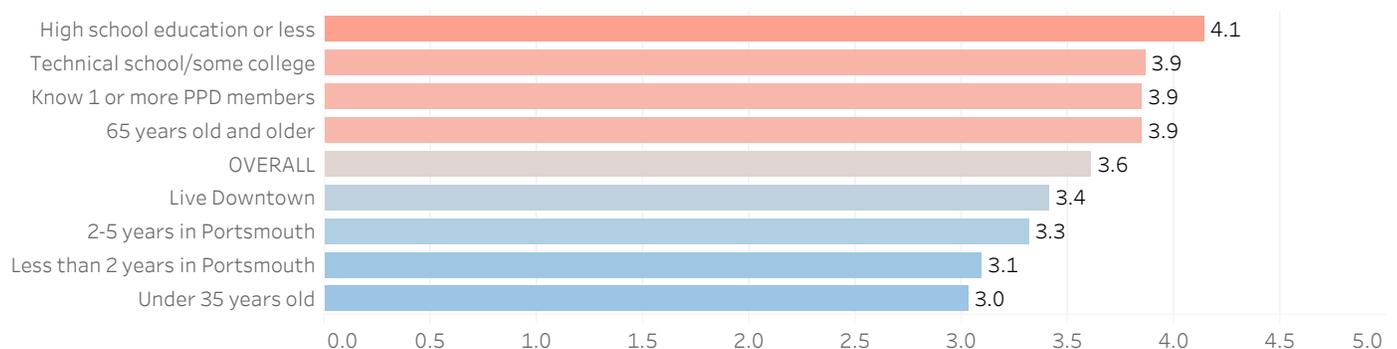
Generally very few Portsmouth residents believe it is not very easy or not at all easy to obtain the following substances in Portsmouth. Among those who provided an opinion, 96% think it is very easy or somewhat easy to obtain marijuana in Portsmouth, 91% think it is very or somewhat easy to obtain heroin, and 90% think it is very or somewhat easy to obtain prescription opioids without a prescription. Only slightly fewer residents think it is very or somewhat easy to obtain cocaine (86%) and amphetamines or methamphetamines (85%). Large numbers of residents say they don't know or are unsure how easy it is to obtain these substances in Portsmouth (Figure 12a).

Figure 12a: How easy do you think it is to obtain the following substances in Portsmouth?



- Portsmouth residents without a college degree, those who know 1 or more Portsmouth PD members, and those aged 65 and older on average think a greater number of these substances are very or somewhat easy to obtain in Portsmouth. Residents who live in Downtown Portsmouth, those who have lived in Portsmouth for 5 years or less, and those under 35 years old think fewer of these substances are very or somewhat easy to obtain in Portsmouth (Figure 12b).

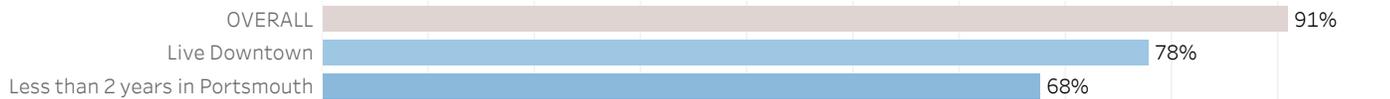
Figure 12b: Average Number of Substance Seen as Very or Somewhat Easy to Obtain in Portsmouth - By Selected Demographics



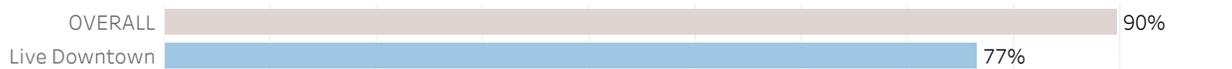
- Portsmouth residents who live Downtown and those who have lived in Portsmouth for less than 2 years are less likely than others to think it is very or somewhat easy to obtain heroin in Portsmouth.
- Portsmouth residents who live Downtown are less likely than others to think it is very or somewhat easy to obtain prescription opioids without a prescription in Portsmouth.
- Portsmouth residents aged 65 and older are more likely than others to think it is very or somewhat easy to obtain cocaine in Portsmouth. Those who live Downtown and those who have lived in Portsmouth for less than 2 years are less likely to say so.
- Portsmouth residents who have lived in Portsmouth for 5 years or less, those under 35 years old, and those who live Downtown are less likely than others to think it is very or somewhat easy to obtain amphetamines or methamphetamines in Portsmouth (Figure 12c).

Figure 12c: Substances Very or Somewhat Easy to Obtain in Portsmouth - By Selected Demographics

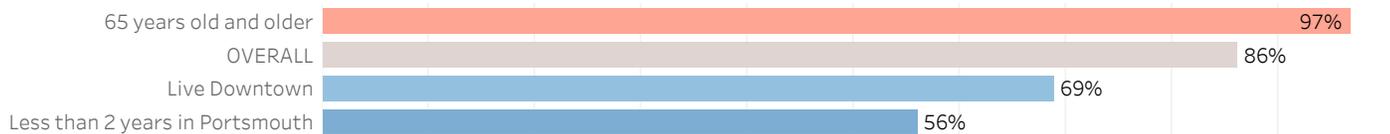
Heroin



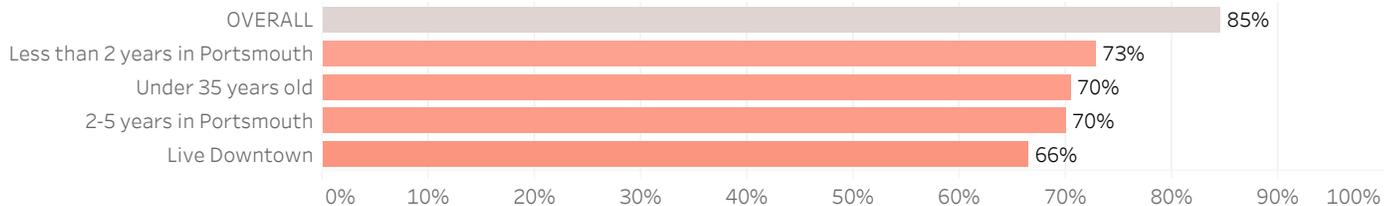
Prescription opioids (without a prescription)



Cocaine

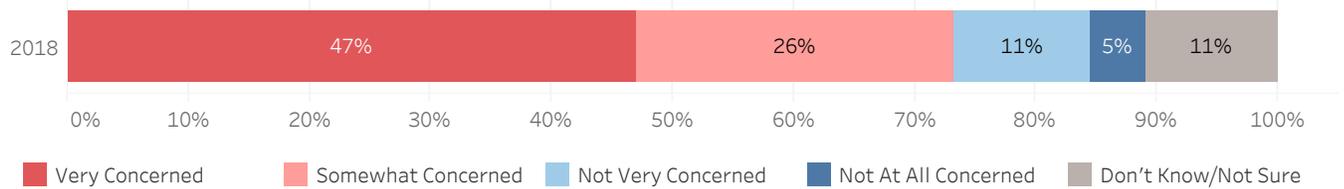


Amphetamines/Methamphetamines



Nearly half of Portsmouth residents (47%) are very concerned about children having access to drugs in Portsmouth. A quarter (26%) are somewhat concerned about this, 11% are not very concerned, 5% are not at all concerned, and 11% don't know or are unsure (Figure 13a).

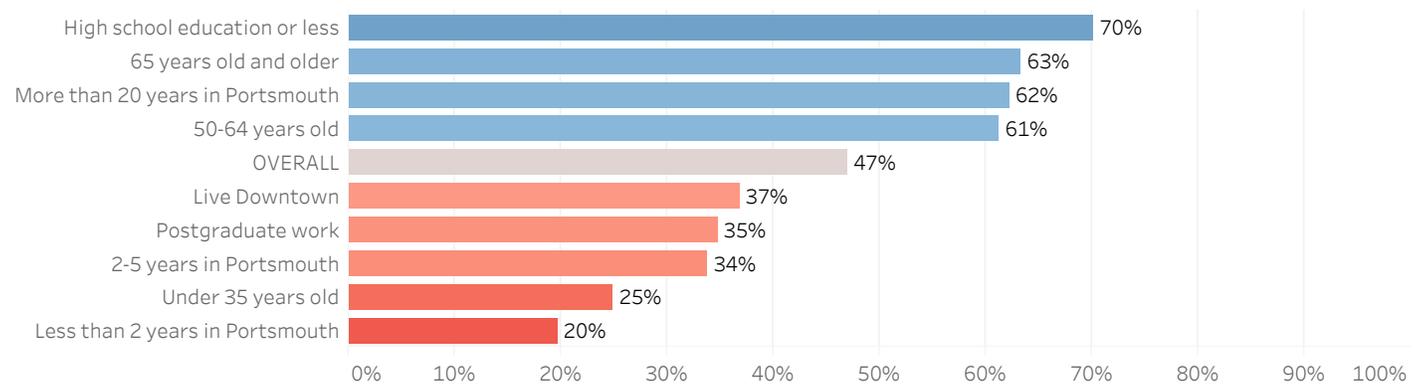
Figure 13a: How concerned are you about children having access to drugs in Portsmouth?



- Portsmouth residents with a high school education or less, those aged 50 and older, and those who have lived in Portsmouth for more than 20 years are more likely than others to be very concerned about children having access to drugs in Portsmouth. Residents who live Downtown, those who have completed postgraduate work, those who have lived in Portsmouth for 5 years or less, and those under 35 years old are less likely to be very concerned (Figure 13b).

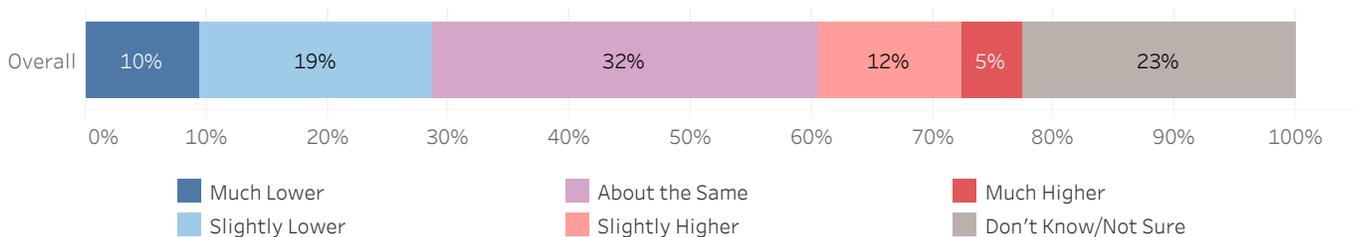
Figure 13b: How Concerned About Children Having Access to Drugs in Portsmouth - By Selected Demographics

Very Concerned



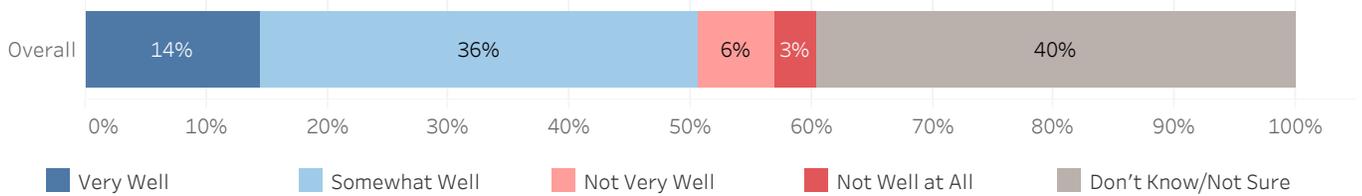
Three in ten Portsmouth residents (29%) think the level of substance abuse in Portsmouth is much (10%) or slightly (19%) lower than in other cities in New Hampshire. One-third (32%) think substance abuse in Portsmouth is about the same as in other New Hampshire cities, 17% think abuse is slightly (12%) or much (5%) higher in Portsmouth, and 23% don't know or are unsure (Figure 14).

Figure 14: How do you think the level of substance abuse in Portsmouth compares to other cities in New Hampshire?



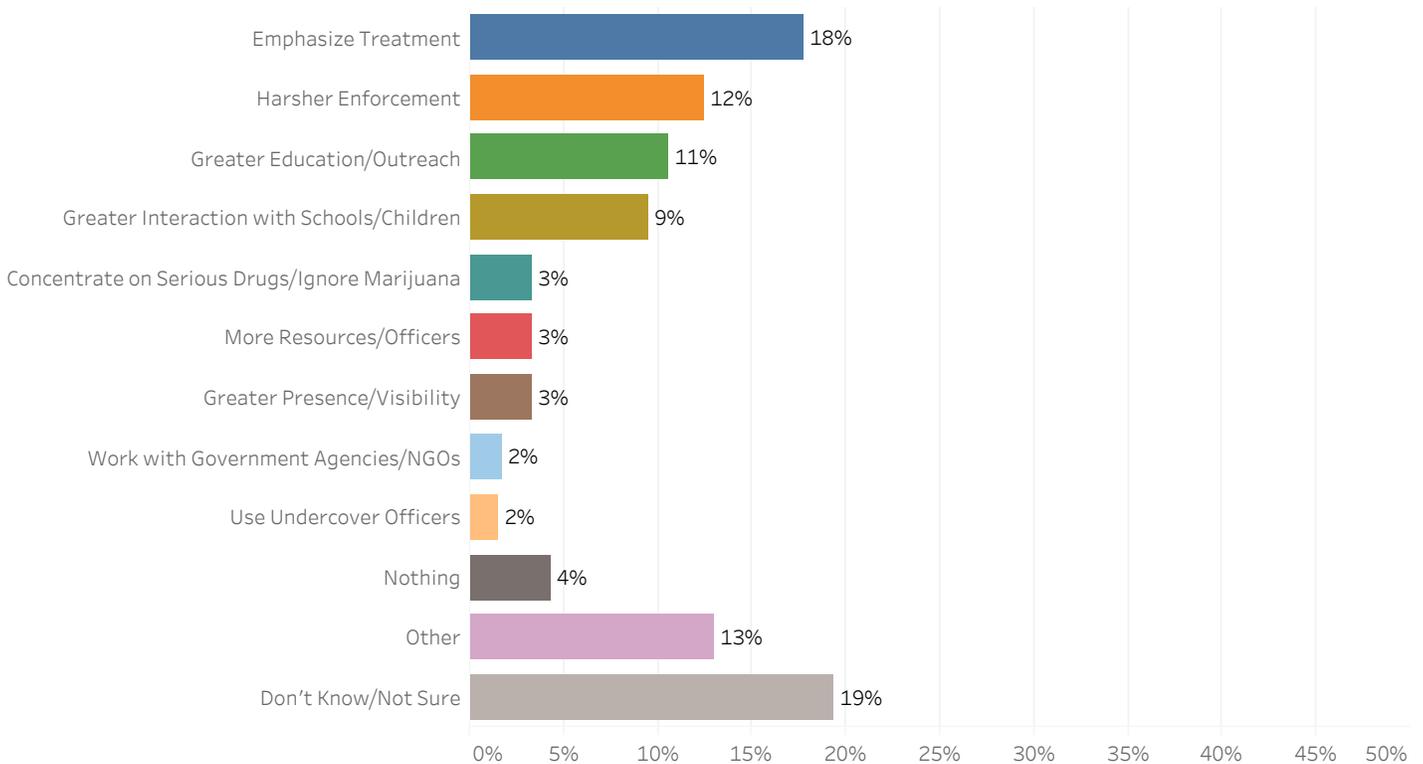
Half of Portsmouth residents (51%) believe the Portsmouth PD is handling problems with substance abuse in the city very (14%) or somewhat (36%) well. Six percent say the Portsmouth PD is handling problems with substance abuse not very well, 3% say they are not handling them well at all, and 40% don't know or are unsure (Figure 15).

Figure 15: Overall, how well do you believe the Portsmouth Police Department is handling problems with substance abuse in the city?



When asked what, if anything, the Portsmouth PD could do to more effectively address substance abuse problems, Portsmouth residents most frequently mention emphasizing treatment (18%), harsher enforcement (12%), greater education or outreach (11%), and greater interaction with schools or children (9%). Fewer residents suggest concentrating on serious drugs and ignoring marijuana (3%), having more resources or officers (3%), having greater presence or visibility (3%), working with other government agencies or NGOs (2%), or using undercover officers (2%). Four percent did not provide anything the Portsmouth PD could do, 13% mention something else, and 19% don't know or are unsure (Figure 16).

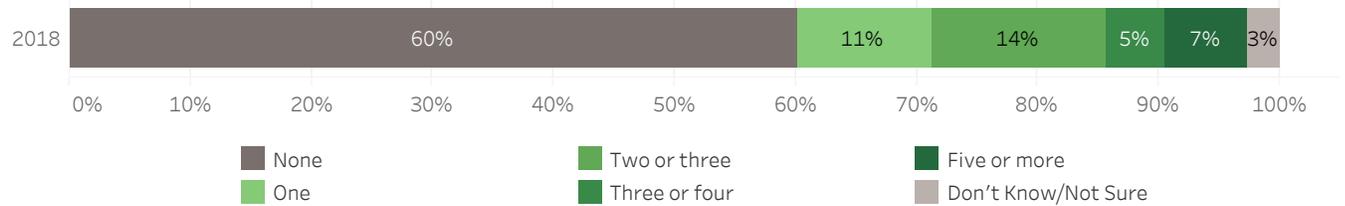
Figure 16: What, if anything, could the Portsmouth Police Department do to more effectively address substance abuse problems? (coded)



Experience with Portsmouth Police

Six in ten Portsmouth residents (60%) do not know any Portsmouth PD members personally. Eleven percent personally know one Portsmouth PD member, 14% know two or three, 5% know three or four, 7% know five or more, and 3% don't know or are unsure (Figure 17a).

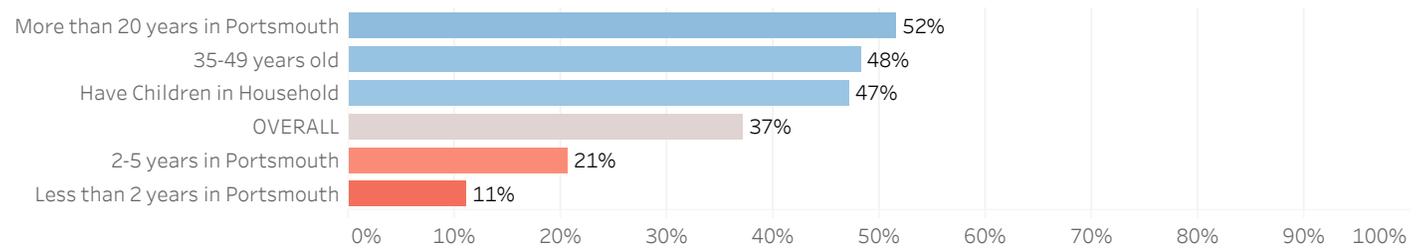
Figure 17a: How many Portsmouth Police Department members do you know personally?



- Portsmouth residents who have lived in Portsmouth for more than 20 years, those aged 35-49, and those with children in their household are more likely than others to say they personally know 1 or more Portsmouth PD members while those who have lived in Portsmouth for 5 years or less are less likely to say so (Figure 17b).

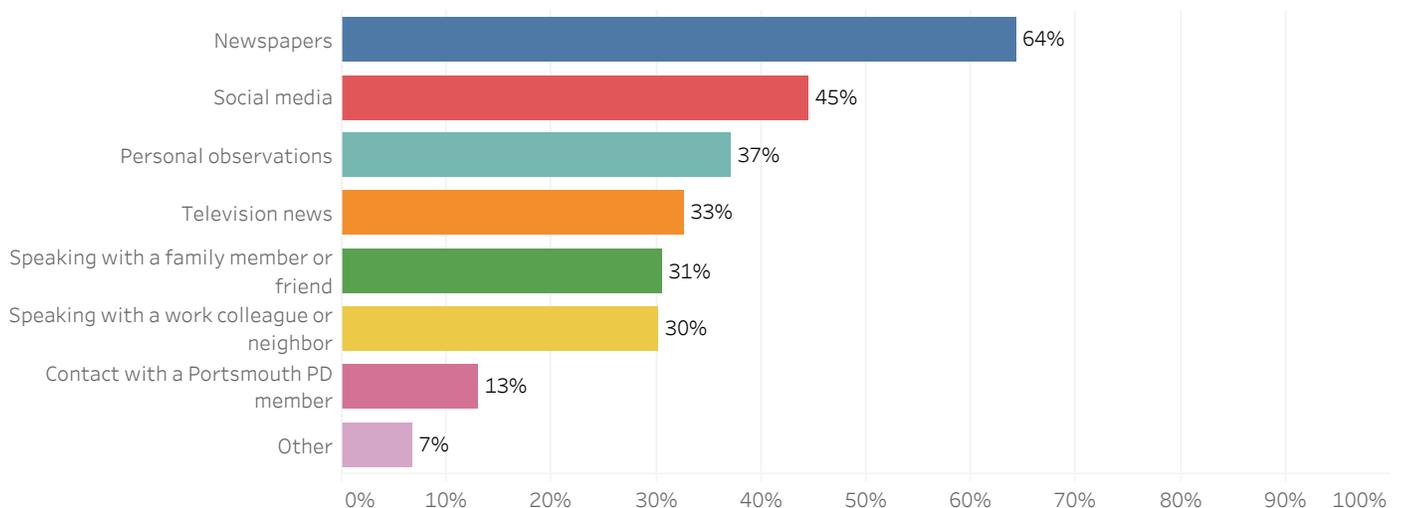
Figure 17b: Number of Portsmouth PD Members Known Personally - By Selected Demographics

Know 1 or more Portsmouth PD members



Nearly two-thirds of Portsmouth residents (64%) say they typically hear about or find things out about the Portsmouth PD through newspapers while 45% say they receive information through social media and 37% say they receive information through personal observations. One-third of residents or less say they receive information about the Portsmouth Police Department through television news (33%), speaking with a family member or friend (31%), or speaking with a work colleague or neighbor (30%), while fewer residents receive information through contact with a Portsmouth PD member (13%), or another way (7%) (Figure 18a).

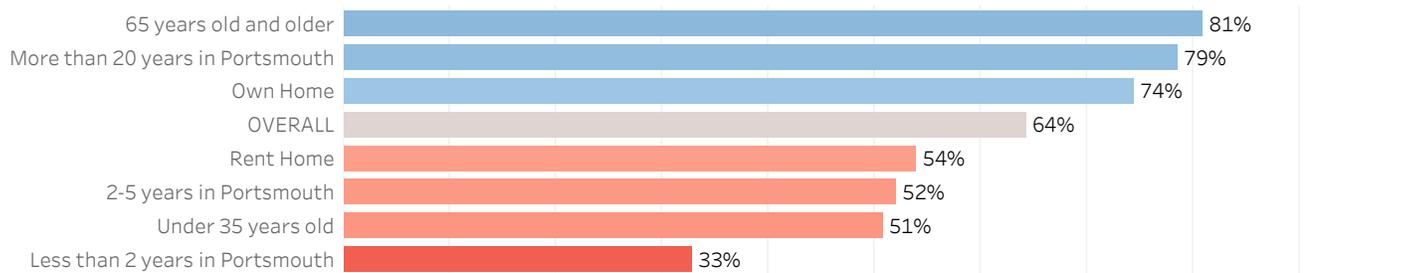
Figure 18a: How do you typically hear about or find out things about the Portsmouth Police Department? (Select all that apply)



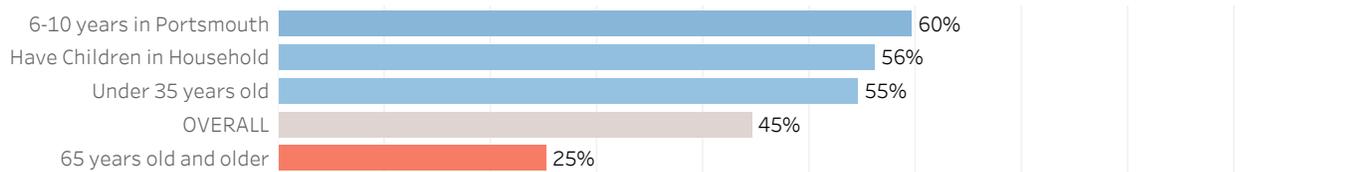
- Portsmouth residents aged 65 and older, those who have lived in Portsmouth for more than 20 years, and those who own their home are more likely than others to say they typically receive information about the Portsmouth PD through newspapers. Those who rent their home, those who have lived in Portsmouth for 5 years or less, and those under 35 years old are less likely to say they receive information this way.
- Portsmouth residents who have lived in Portsmouth for 6-10 years, those with children in their household, and those under 35 years old are more likely than others to say they typically receive information about the Portsmouth PD through social media while those 65 years old and older are less likely to say they receive information this way.
- Portsmouth residents with a high school education, those aged 65 and older, and those with a household income below \$35,000 are more likely than others to say they typically receive information about the Portsmouth PD through television news. Residents with a household income of \$150,000 or more, those who have lived in Portsmouth for less than 2 years, those who have completed postgraduate work, and those aged 35-49 are less likely to say they receive information this way (Figure 18b).

Figure 18b: Typical Sources of Information About Portsmouth PD - By Selected Demographics

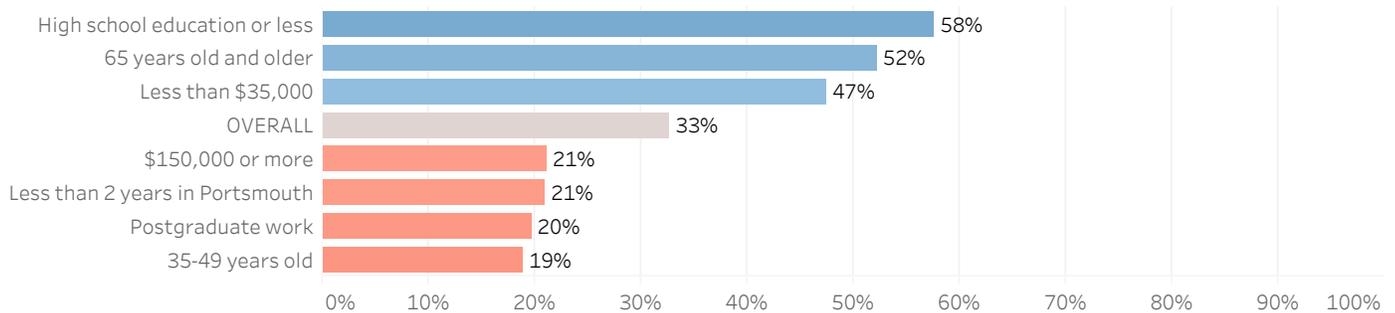
Newspapers



Social Media



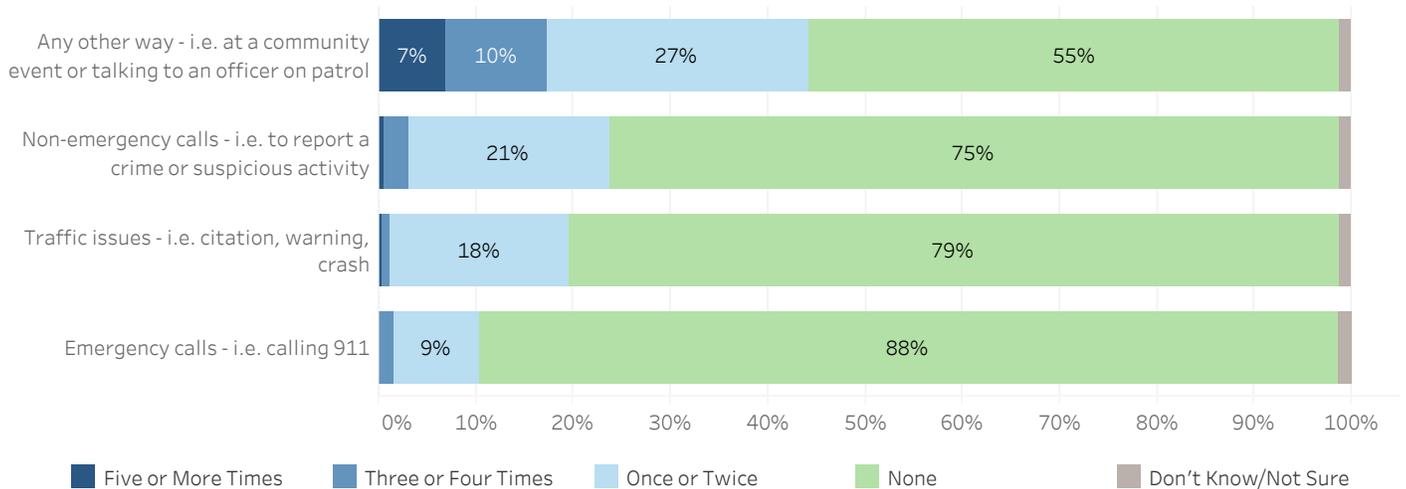
Television news



The majority of Portsmouth residents have not interacted with a member of the Portsmouth PD in the past 12 months in each the following ways. Seven percent have interacted with a Portsmouth PD member five or more times in a miscellaneous way such as at a community event or talking to an officer on patrol, 10% have done so three or four times, 27% have done so once or twice, and 55% have done so none.

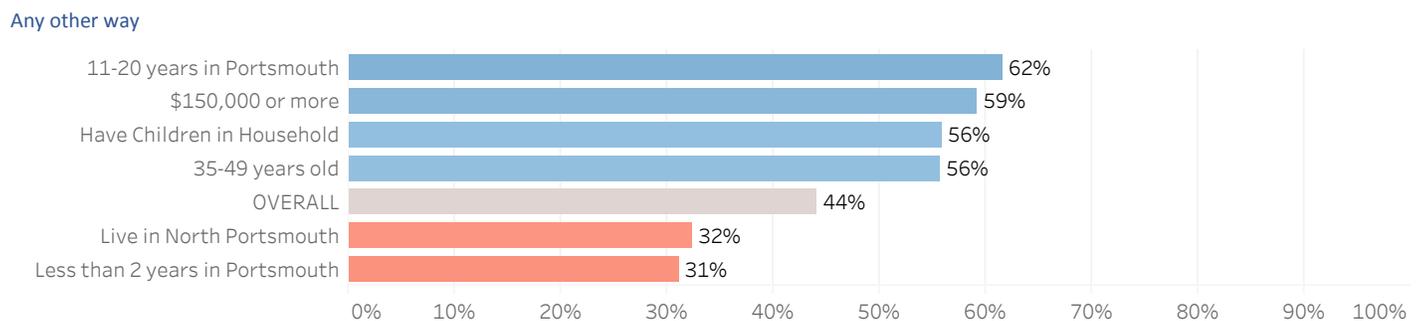
Twenty-four percent have interacted with a Portsmouth PD member at least once or twice in the past 12 months in a non-emergency call situation, 20% have done so through traffic issues, and 10% have done so in an emergency call situation (Figure 19a).

Figure 19a: How often have you interacted with a member of the Portsmouth Police Department in the past 12 months in the following ways?



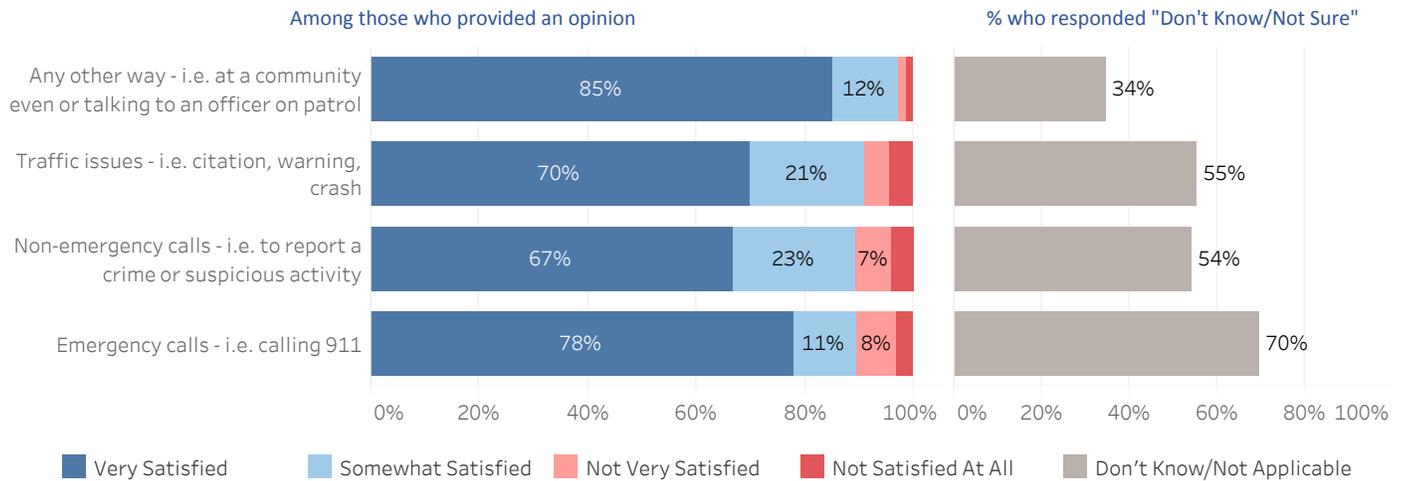
- Portsmouth residents who have lived in Portsmouth for 11-20 years, those with a household income of \$150,000 or more, those with children in their household, and those aged 35 to 49 are more likely than others to say in the past 12 months they have interacted with a member of the Portsmouth PD in a miscellaneous way such as at a community event or talking to an officer on patrol. Residents who live in North Portsmouth and those who have lived in Portsmouth for less than 2 years are less likely to say in the past 12 months they have interacted with a member of the Portsmouth PD in this way (Figure 19b).

Figure 19b: One or More Interactions with Portsmouth PD in Past 12 Months - By Selected Demographics



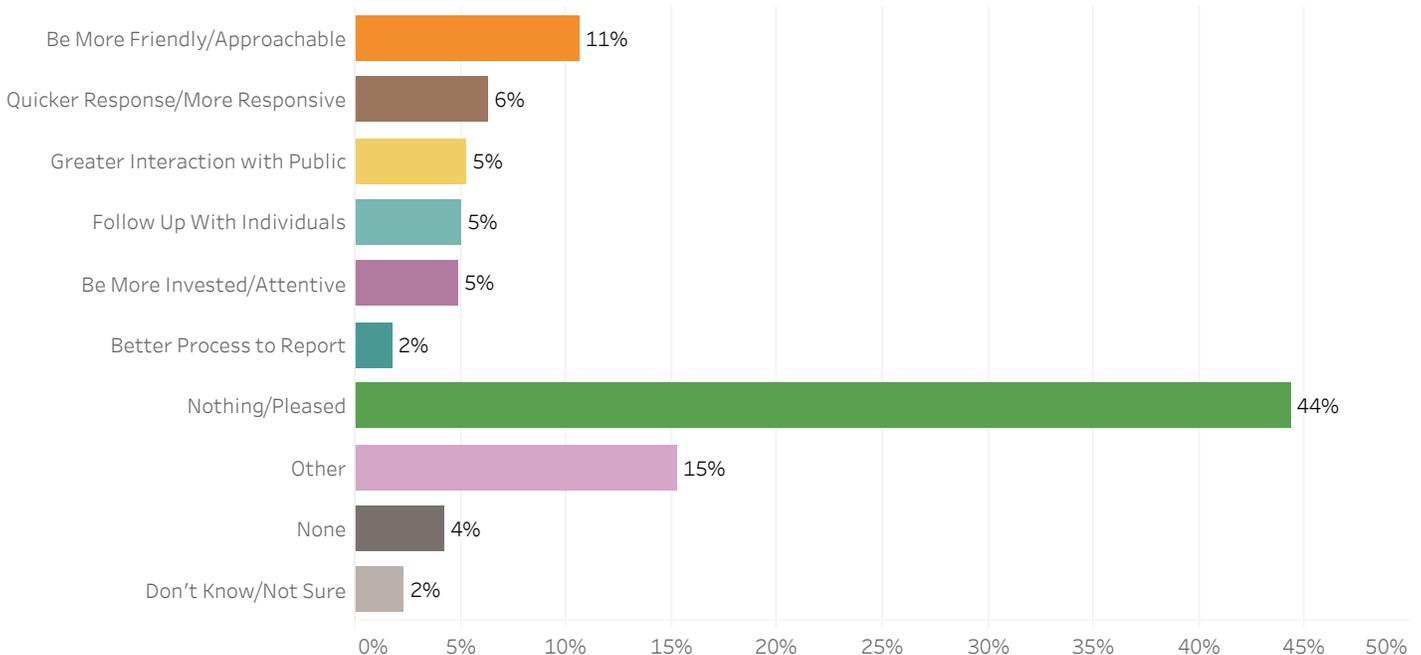
Among Portsmouth residents who had interactions with the Portsmouth PD in the past 12 months and provided an opinion, nearly all report they were very or somewhat satisfied with the interaction(s). Only 3% say they were not very satisfied or not satisfied at all with their miscellaneous interaction(s) with the Portsmouth PD, 9% with their interaction(s) over traffic issues, 10% with their interaction(s) during non-emergency calls, and 11% with their interaction(s) during emergency calls (Figure 20).

Figure 20: How satisfied were you with your interaction(s) with members of the Portsmouth Police Department?



When asked what, if anything, the Portsmouth PD member(s) could have done to make their interaction(s) better, Portsmouth residents most frequently suggest the Portsmouth PD member(s) be more friendly/approachable (11%), have a quicker response or be more responsive to their needs (6%), have greater interaction with the public (5%), follow up with individuals (5%), be more invested or attentive (5%), or have a better process to report incidents (2%). Just under half of residents (44%) say they are pleased with the interaction or nothing could have made it better, 15% suggest something else, 4% do not mention anything, and 2% don't know or are unsure (Figure 21).

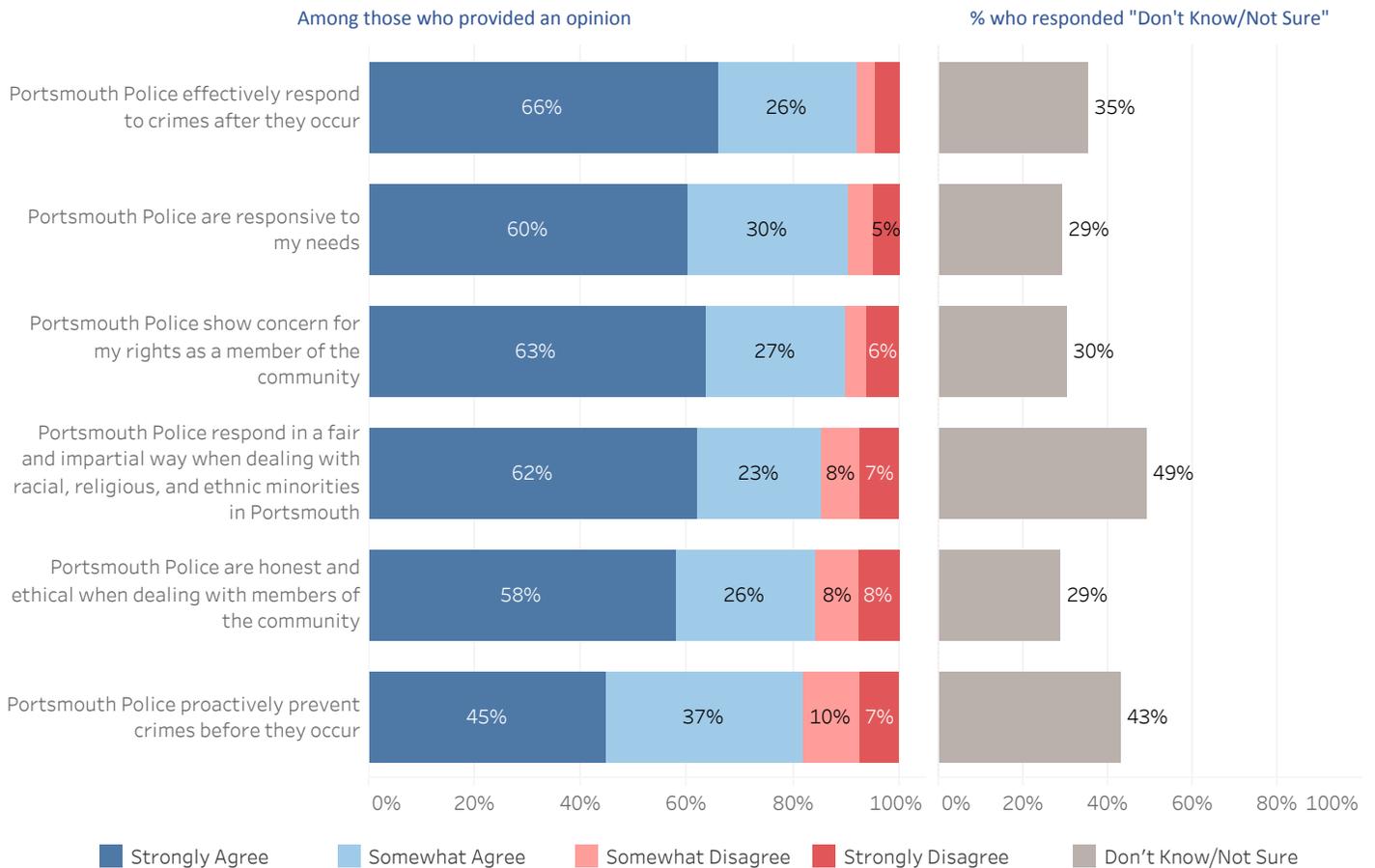
Figure 21: What, if anything, could the Portsmouth Police Department member(s) have done to make your interaction with them better? (coded)



Current Perception of Portsmouth Police Department

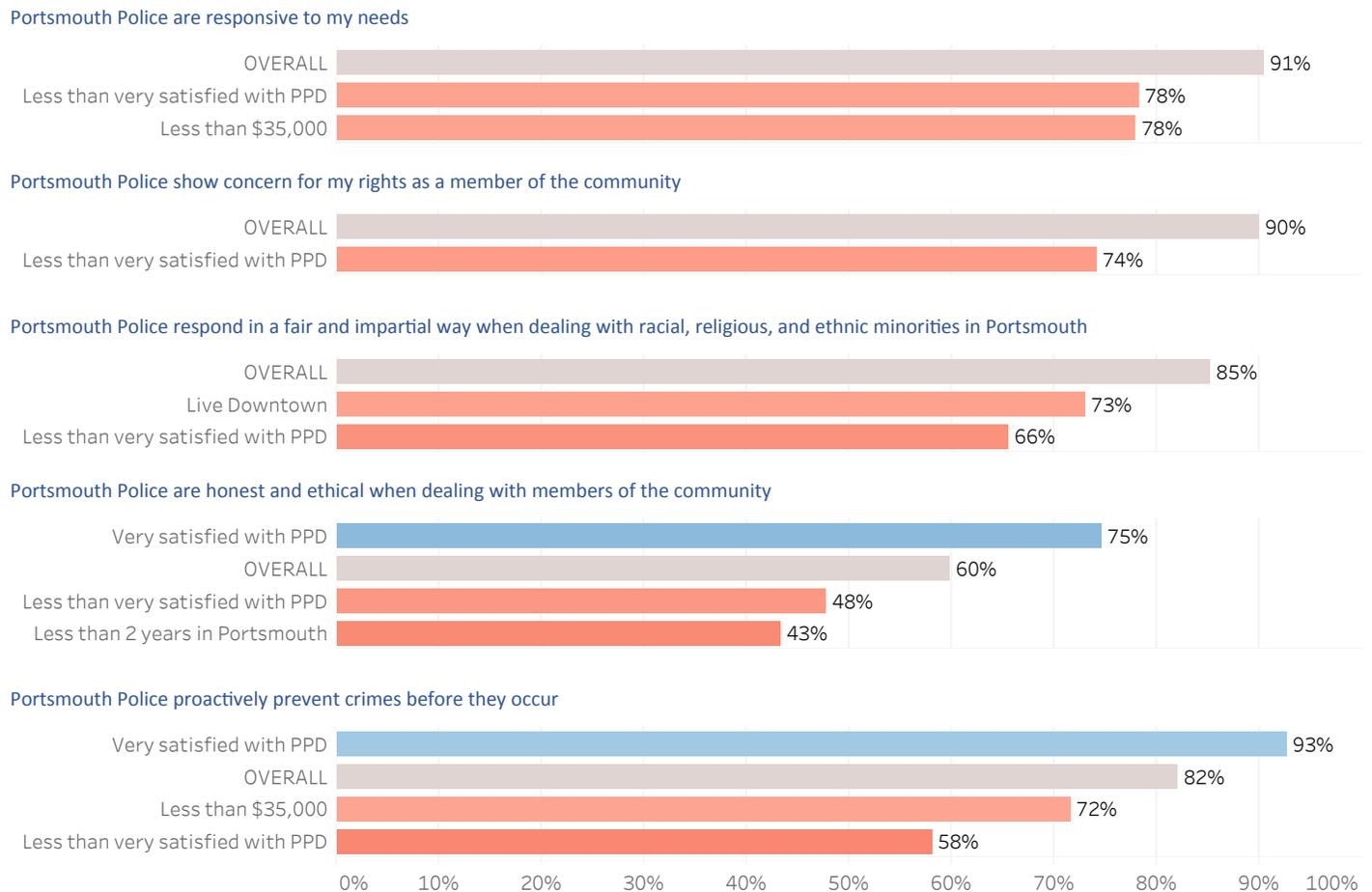
At least 90% of Portsmouth residents who provided an opinion strongly or somewhat agree that the Portsmouth Police effectively respond to crimes after they occur (92%), that the Portsmouth Police are responsive to their needs (91%), and that the Portsmouth Police show concern for their rights as a member of the community (90%). Clear majorities of Portsmouth residents also strongly or somewhat agree that the Portsmouth Police respond in a fair and impartial way when dealing with racial, religious, and ethnic minorities in Portsmouth (85%), that the Portsmouth Police are honest and ethical when dealing with members of the community (84%), and that the Portsmouth Police proactively prevent crimes before they occur. Nearly half of residents overall say they don't know or are not sure whether the Portsmouth police respond in a fair and impartial way when dealing with racial, religious, and ethnic minorities in Portsmouth (49%) or that the Portsmouth Police proactively prevent crimes before they occur (43%) (Figure 22a).

Figure 22a: Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department



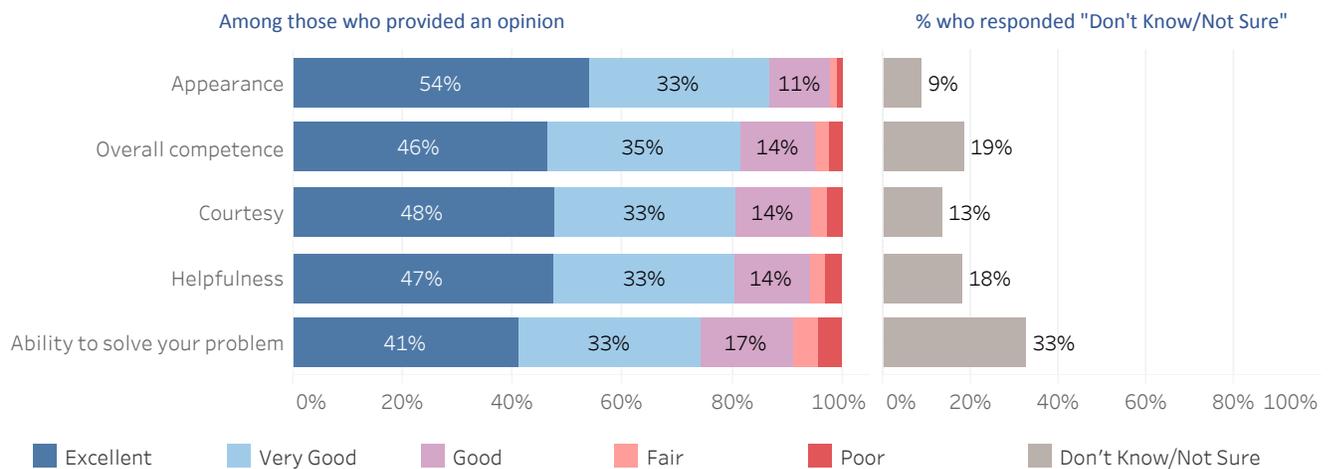
- Portsmouth residents who are less than very satisfied with the Portsmouth PD and those with a household income below \$35,000 are less likely than others to say they strongly or somewhat agree that the Portsmouth Police are responsive to their needs.
- Portsmouth residents who are less than very satisfied with the Portsmouth PD are less likely than others to say they strongly or somewhat agree that the Portsmouth Police show concern for their rights as a member of the community.
- Portsmouth residents who live Downtown and those who are less than very satisfied with the Portsmouth PD are less likely than others to say the Portsmouth Police respond in a fair and impartial way when dealing with racial, religious, and ethnic minorities in Portsmouth.
- Portsmouth residents who are very satisfied with the Portsmouth Police are more likely than others to say they strongly or somewhat agree that the Portsmouth Police are honest and ethical when dealing with members of the community while those who are less than very satisfied with the Portsmouth Police and those who have lived in Portsmouth for less than 2 years are less likely to agree.
- Portsmouth residents who are very satisfied with the Portsmouth PD are more likely than others to say they strongly or somewhat agree that the Portsmouth Police proactively prevent crimes before they occur. Residents with a household income below \$35,000 and those who are less than very satisfied with the Portsmouth PD are less likely to agree (Figure 22b).

Figure 22b: Strongly or Somewhat Agree with Following Statement - By Selected Demographics



Among those who provided an opinion, more than four in five rate the Portsmouth PD as excellent or very good on appearance (87%), overall competence (82%), courtesy (81%), and helpfulness (81%), while three-quarters rate them this highly on ability to solve their problem (74%) (Figure 23a).

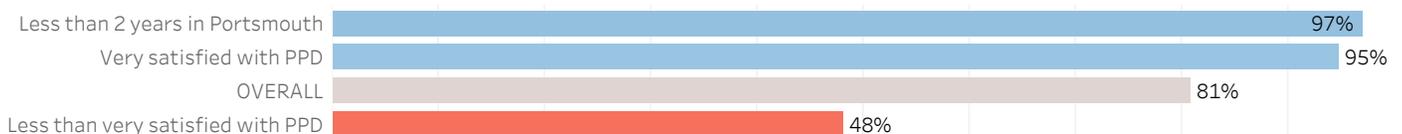
Figure 23a: Please rate the Portsmouth Police Department in the following areas to the best of your knowledge



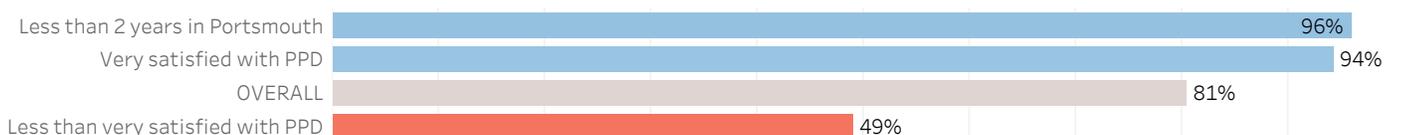
- Portsmouth residents who have lived in Portsmouth for less than 2 years and those who are very satisfied with the Portsmouth PD are more likely than others to rate the Portsmouth PD as excellent or very good on courtesy while those who are less than very satisfied with the Portsmouth PD are less likely to rate their courtesy this highly.
- Portsmouth residents who have lived in Portsmouth for less than 2 years and those who are very satisfied with the Portsmouth PD are more likely than others to rate the Portsmouth PD as excellent or very good on helpfulness while those who are less than very satisfied with the Portsmouth PD are less likely to rate their helpfulness this highly.
- Portsmouth residents who are very satisfied with the Portsmouth PD and those who have lived in Portsmouth for less than 2 years are more likely than others to rate the Portsmouth PD as excellent or very good on ability to solve their problem while those who are less than very satisfied with the Portsmouth PD are less likely to rate ability to solve their problem this highly (Figure 23b).

Figure 23b: Rate Portsmouth PD as Excellent or Very Good - By Selected Demographics

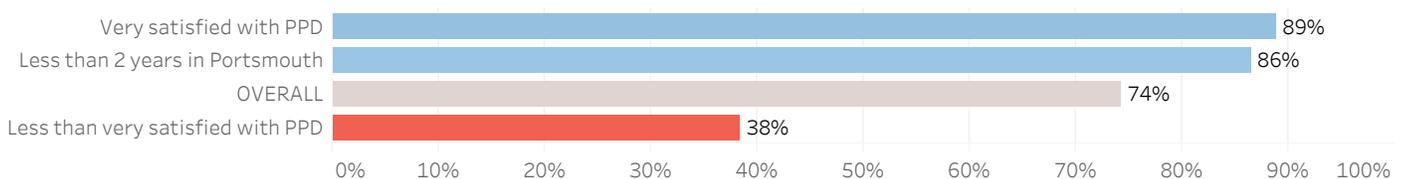
Courtesy



Helpfulness



Ability to solve your problem



Very few Portsmouth residents (10%) say there is any reason why they would be hesitant to call the Portsmouth Police Department for assistance. Ninety percent say there is no reason they would be hesitant to call (Figure 24a).

Figure 24a: Is there any reason you would be hesitant to call the Portsmouth Police Department for assistance?

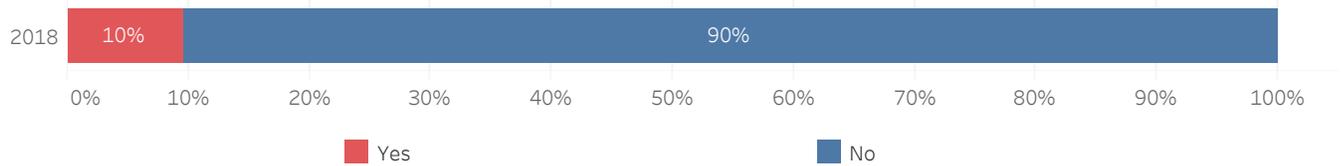
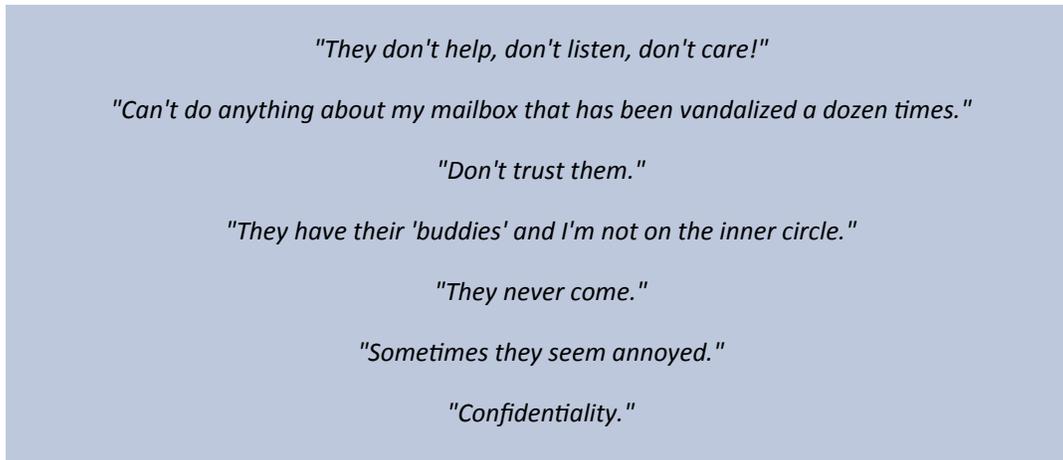
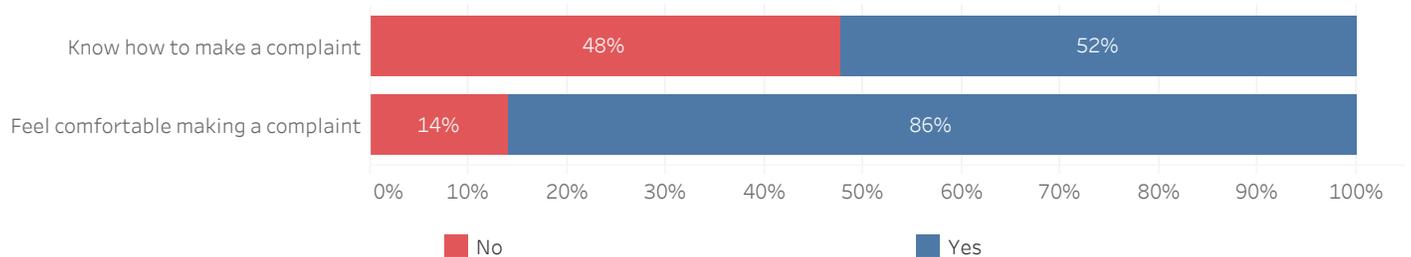


Figure 24b: Why would you be hesitant to call the Portsmouth Police Department for assistance? - Selected Quotes



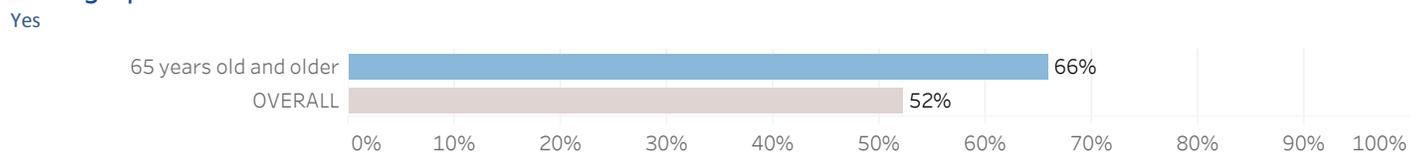
Nearly half of Portsmouth residents (48%) say they would not know how to make a complaint if they had an experience with a member of the Portsmouth PD that they believed warranted one. Only 14% of residents say they would not feel comfortable making a complaint if they felt one was warranted (Figure 25a).

Figure 25a: If you had an experience with a member of the Portsmouth Police Department that you believe warranted a complaint, would you...



- Portsmouth residents 65 and older are more likely than others to say they would know how to make a complaint about a Portsmouth PD member if they felt a complaint was warranted (Figure 25b).

Figure 25b: If Felt Complaint Was Warranted, Would Know How to Make Complaint - By Selected Demographics



Among those who say they would not be comfortable making a complaint if they thought one was warranted (N=154), one-third (33%) say they would not feel comfortable because of a fear of retaliation, 14% say they don't trust or like the police, 9% cite anxiety or fear, 8% don't believe anything will be done, 7% say they would be unsure of their anonymity, and 4% say they would not be comfortable because of past scandals. Twenty-two percent mention another reason while 2% don't know or are unsure (Figure 25c).

Figure 25c: Why would you not feel comfortable making a complaint? (coded)

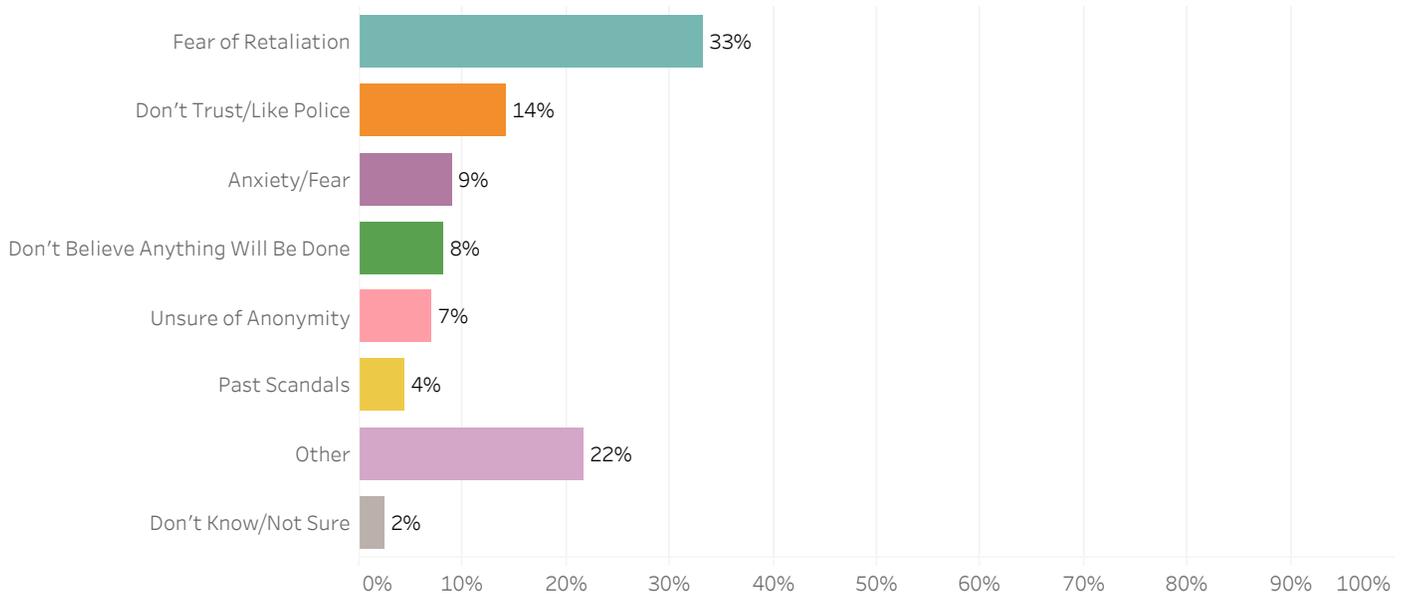


Figure 25d: Why would you not feel comfortable making a complaint? - Selected Quotes

"Retribution"

"No one listens, nothing will get done"

"Past experience"

"Worry it might affect ability to get future help"

"Retaliation"

"Little intimidating"

"Payback"

"Citizen PD culture/ misinformation and historical mismanagement."

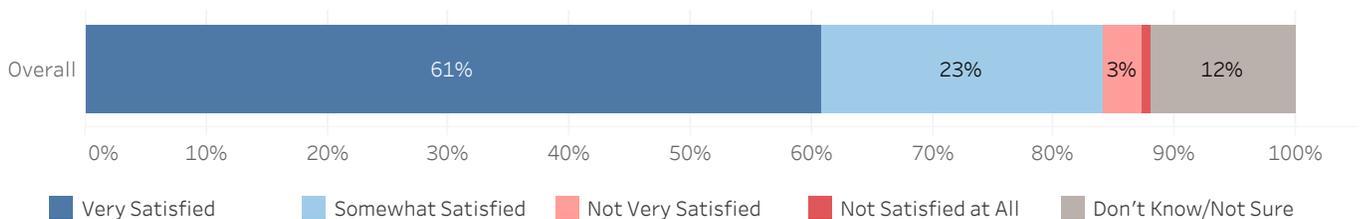
"Anyone who complains about the police to the police is crazy."

Figure 26: What one word comes to mind when you think of the Portsmouth Police Department? - Word Cloud



Six in ten Portsmouth residents (61%) are very satisfied with the overall performance of the Portsmouth Police Department. Twenty-three percent are somewhat satisfied, 3% are not very satisfied, 1% are not satisfied at all, and 12% don't know or are unsure (Figure 27a).

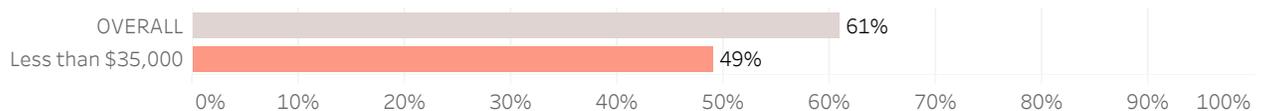
Figure 27a: Overall, how satisfied are you with the performance of the Portsmouth Police Department?



- Portsmouth residents with a household income below \$35,000 are less likely than others to say they are very satisfied with the overall performance of the Portsmouth PD (Figure 27b).

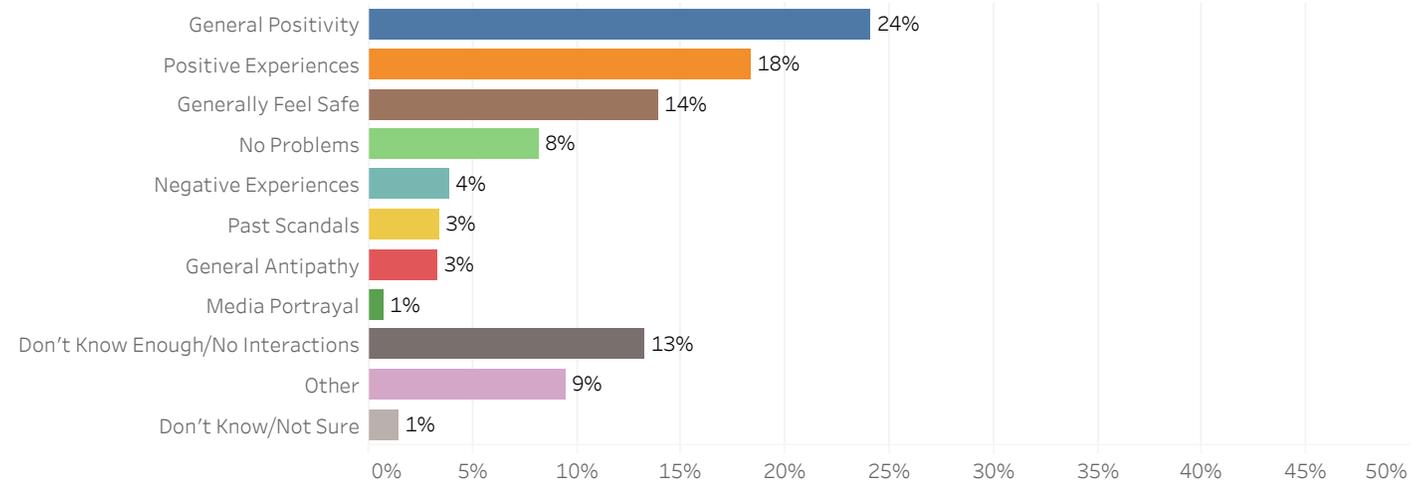
Figure 27b: Overall Satisfaction with Performance of Portsmouth PD - By Selected Demographics

Very Satisfied



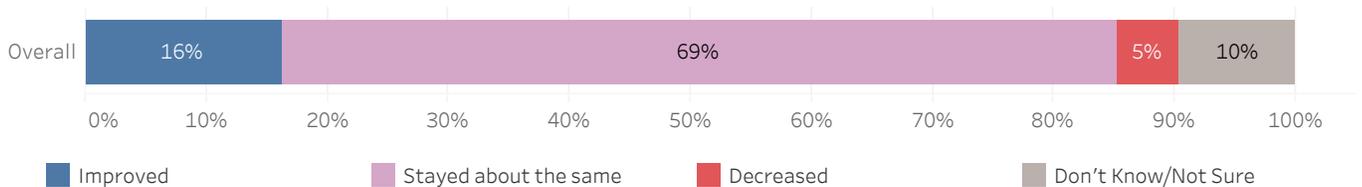
When asked why they feel that way about their overall satisfaction with the Portsmouth PD, about a quarter of residents (24%) cite something generally positive, 18% say they feel that way because of positive experiences, and 14% say they feel that way because they generally feel safe. Fewer residents say they feel the way they do about the Portsmouth PD because they haven't had any problems with them (8%), because of negative experiences (4%), because of past scandals (3%), general antipathy (3%), or media portrayals (1%). Thirteen percent say they don't know enough or haven't had any interactions with the Portsmouth PD, 9% say something else, and 1% don't know or are unsure (Figure 28).

Figure 28: Why do you feel that way? [about overall satisfaction with Portsmouth PD] (coded)



Sixteen percent of Portsmouth residents say their perception of the Portsmouth PD has improved over the past 12 months, just over two-thirds (69%) say it has stayed about the same, 5% say their perception has decreased, and 10% don't know or are unsure (Figure 29a).

Figure 29a: How has your perception of the Portsmouth Police Department changed over the past 12 months?



When asked how the Portsmouth Police Department could improve as a police force, 15% of Portsmouth residents suggest better communication or interaction with the public, 11% would like the Portsmouth PD to reform itself or increase transparency, 8% would like greater enforcement of laws, and 6% would like the police to have greater visibility in the community. Five percent or less would like the Portsmouth PD to have more staff or resources (5%), to conduct additional patrols (5%), to be more friendly or approachable (4%), to diversify (3%), to reorganize or streamline the department (2%), or to receive more training (1%). Nine percent say they are currently pleased or there is nothing the Portsmouth PD could do, 1% do not provide an answer, 18% mention something else the Portsmouth PD could do, and 12% don't know or are unsure (Figure 30a).

Figure 30a: Overall, how could the Portsmouth Police Department improve as a police force? (coded)

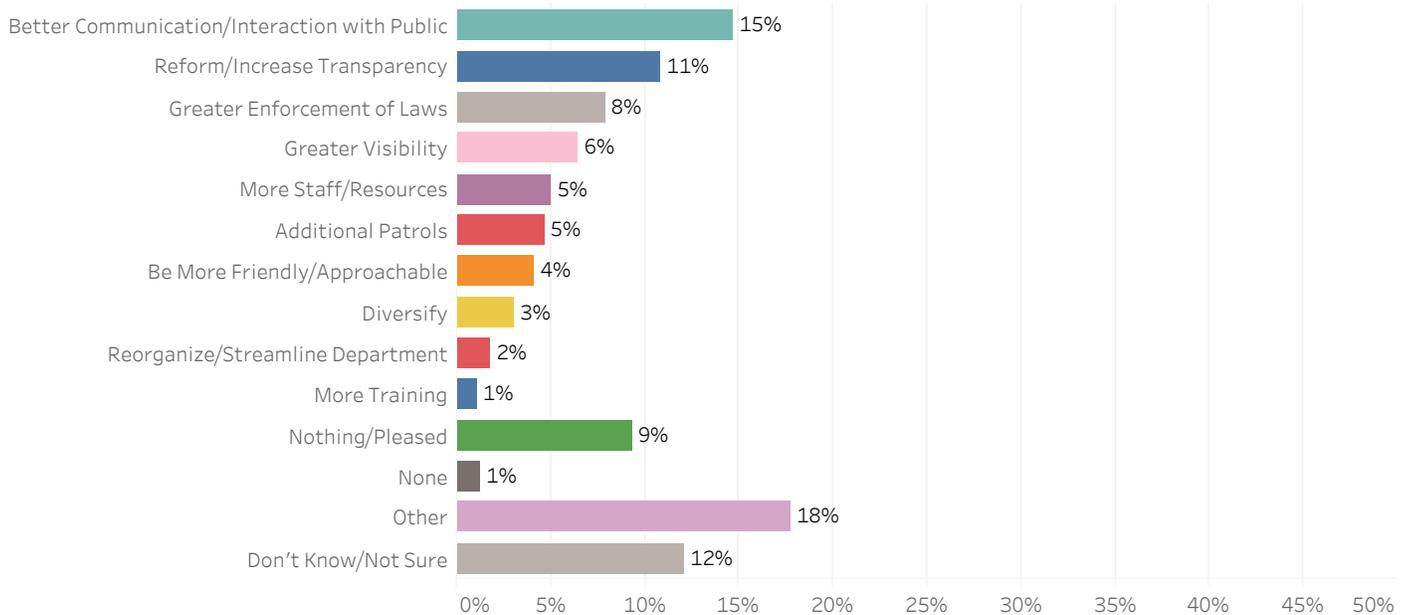


Figure 30b: How Portsmouth Police Department Could Improve as a Police Force - Selected Quotes

"Eliminate full-time supervisors - hire seasonal F/T patrolmen/women during peak season (like Hampton, NH) save budget!!!"

"Get out of the car and interact with the public."

"More female police officers"

"On a few of the summer traffic nightmare days, be more proactive to keep traffic moving."

"More community involvement like 'Walk With Cops'."

"No concerns at this time."

"Improve the homelessness and obnoxious drunken behavior at nights from the bars."

"Better oversight"

"Diversify ranks, new police station, mandate ethics training"

"Visibility and outreach."

"Crack down on texting and barking dog owners"

Appendix A

Q1a: How safe do you feel in Portsmouth in the following situations? Walking during the day in downtown Portsmouth

		<u>Very Safe</u>	<u>Somewhat Safe</u>	<u>Not Very Safe</u>	<u>Not At All Safe</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	93%	4%	1%	1%	2%	1,183
Gender	Female	93%	5%	0%	0%	2%	565
	Male	94%	3%	1%	1%	1%	594
Age	Under 35 years old	96%	2%		2%		380
	35-49 years old	98%	2%			1%	266
	50-64 years old	90%	6%	2%		2%	287
	65 years old and older	87%	7%	0%	0%	5%	237
Education	High school education or less	84%	9%	1%	0%	5%	159
	Technical school/some college	89%	5%	1%	2%	2%	347
	College graduate	97%	2%			1%	350
	Postgraduate work	99%	1%	0%		0%	305
Household Income	Less than \$35,000	81%	10%	2%	4%	3%	202
	\$35,000 to \$74,999	95%	3%			2%	329
	\$75,000 to \$149,999	98%	1%	0%		1%	349
	\$150,000 or more	100%	0%				201
Identity	White/Caucasian	93%	4%	1%	1%	1%	1,042
	Other Identity	85%	9%	2%		4%	92
	Prefer Not to Say	95%	3%			2%	46
Children in Household	Have Children in Household	98%	2%			1%	278
	No Children in Household	92%	4%	1%	1%	2%	813
Neighborhood	Live Downtown	96%	3%	1%	0%	0%	213
	Live in North Portsmouth	90%	6%	0%		4%	125
	Live in South Portsmouth	95%	3%	0%		2%	309
	Live in West Portsmouth	94%	3%	1%	2%	1%	301
	Other Neighborhood	94%	5%	1%		1%	175
Rent or Own Home	Own Home	95%	3%	0%		2%	675
	Rent Home	92%	4%	1%	2%	1%	482
Years Lived in Portsmouth	Less than 2 years in Portsmouth	95%	5%				96
	2-5 years in Portsmouth	94%	1%	0%	3%	1%	249
	6-10 years in Portsmouth	98%	1%		0%	0%	220
	11-20 years in Portsmouth	96%	2%	1%		1%	211
	More than 20 years in Portsmouth	88%	8%	1%		3%	407
Satisfaction with PPD	Very satisfied with PPD	97%	1%	0%	0%	1%	714
	Less than very satisfied with PPD	86%	10%	1%	2%	0%	319
Know Member of PPD	Know 1 or more PPD members	94%	4%	1%		1%	436
	Don't know any PPD member	93%	4%	0%	1%	2%	710

Q1b: How safe do you feel in Portsmouth in the following situations? Walking at night in downtown Portsmouth

		<u>Very Safe</u>	<u>Somewhat Safe</u>	<u>Not Very Safe</u>	<u>Not At All Safe</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	57%	33%	3%	3%	5%	1,170
Gender	Female	50%	37%	4%	3%	6%	561
	Male	65%	28%	2%	2%	4%	585
Age	Under 35 years old	62%	32%	0%	5%	0%	373
	35-49 years old	64%	32%	1%	1%	2%	266
	50-64 years old	54%	36%	4%	1%	5%	285
	65 years old and older	44%	33%	6%	2%	15%	234
Education	High school education or less	41%	33%	7%	10%	10%	158
	Technical school/some college	54%	32%	4%	3%	5%	336
	College graduate	65%	31%	1%	0%	3%	350
	Postgraduate work	62%	35%	1%	0%	3%	305
Household Income	Less than \$35,000	36%	36%	8%	11%	9%	192
	\$35,000 to \$74,999	58%	35%	1%	0%	6%	328
	\$75,000 to \$149,999	65%	31%	2%		2%	349
	\$150,000 or more	69%	30%	1%		0%	201
Identity	White/Caucasian	57%	34%	3%	2%	4%	1,037
	Other Identity	53%	28%	11%		7%	83
	Prefer Not to Say	43%	36%	1%	11%	8%	46
Children in Household	Have Children in Household	64%	32%	1%	1%	2%	270
	No Children in Household	56%	33%	3%	3%	5%	809
Neighborhood	Live Downtown	66%	26%	4%	2%	1%	205
	Live in North Portsmouth	57%	29%	5%	1%	8%	125
	Live in South Portsmouth	55%	36%	1%	0%	8%	306
	Live in West Portsmouth	56%	36%	2%	3%	2%	300
	Other Neighborhood	59%	33%	2%	1%	5%	175
Rent or Own Home	Own Home	58%	34%	2%	1%	5%	671
	Rent Home	58%	30%	4%	4%	3%	473
Years Lived in Portsmouth	Less than 2 years in Portsmouth	58%	38%			4%	96
	2-5 years in Portsmouth	66%	28%	1%	3%	2%	248
	6-10 years in Portsmouth	60%	36%	2%	1%	1%	211
	11-20 years in Portsmouth	60%	33%	2%	1%	4%	211
	More than 20 years in Portsmouth	48%	33%	6%	5%	8%	404
Satisfaction with PPD	Very satisfied with PPD	66%	26%	2%	1%	4%	711
	Less than very satisfied with PPD	41%	48%	6%	4%	1%	311
Know Member of PPD	Know 1 or more PPD members	56%	34%	4%	3%	3%	434
	Don't know any PPD member	58%	33%	2%	2%	5%	700

Q1c: How safe do you feel in Portsmouth in the following situations? Walking during the day in your neighborhood

		<u>Very Safe</u>	<u>Somewhat Safe</u>	<u>Not Very Safe</u>	<u>Not At All Safe</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	92%	7%	0%	1%	0%	1,168
Gender	Female	91%	8%	1%		0%	566
	Male	94%	5%		1%	0%	584
Age	Under 35 years old	94%	4%		2%		367
	35-49 years old	91%	9%				266
	50-64 years old	92%	8%	0%			285
	65 years old and older	91%	6%	1%	0%	1%	238
Education	High school education or less	86%	12%	1%		1%	158
	Technical school/some college	90%	7%	0%	2%	1%	333
	College graduate	95%	5%	0%	0%	0%	350
	Postgraduate work	96%	4%	0%			306
Household Income	Less than \$35,000	81%	13%	1%	4%	1%	193
	\$35,000 to \$74,999	92%	8%	0%		0%	322
	\$75,000 to \$149,999	97%	3%	0%			350
	\$150,000 or more	96%	4%				201
Identity	White/Caucasian	92%	6%	0%	1%	0%	1,035
	Other Identity	90%	9%	1%			85
	Prefer Not to Say	94%	6%				46
Children in Household	Have Children in Household	91%	9%				270
	No Children in Household	92%	6%	0%	1%	0%	807
Neighborhood	Live Downtown	94%	5%	0%		1%	205
	Live in North Portsmouth	92%	8%	0%			124
	Live in South Portsmouth	93%	7%			0%	304
	Live in West Portsmouth	93%	5%		2%		300
	Other Neighborhood	90%	9%	0%		1%	175
Rent or Own Home	Own Home	94%	5%	0%		0%	675
	Rent Home	90%	8%	0%	2%	0%	467
Years Lived in Portsmouth	Less than 2 years in Portsmouth	100%					96
	2-5 years in Portsmouth	92%	5%	0%	3%	0%	248
	6-10 years in Portsmouth	91%	9%				206
	11-20 years in Portsmouth	92%	8%			0%	211
	More than 20 years in Portsmouth	91%	7%	1%	0%	1%	407
Satisfaction with PPD	Very satisfied with PPD	97%	2%	0%		0%	707
	Less than very satisfied with PPD	82%	15%	0%	3%		311
Know Member of PPD	Know 1 or more PPD members	92%	8%	0%	0%	0%	429
	Don't know any PPD member	92%	6%	0%	1%	0%	703

Q1d: How safe do you feel in Portsmouth in the following situations? Walking at night in your neighborhood

		<u>Very Safe</u>	<u>Somewhat Safe</u>	<u>Not Very Safe</u>	<u>Not At All Safe</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	65%	29%	3%	2%	2%	1,164
Gender	Female	56%	35%	4%	2%	3%	561
	Male	74%	22%	1%	2%	1%	585
Age	Under 35 years old	67%	27%	2%	3%	1%	367
	35-49 years old	69%	26%	4%	1%		266
	50-64 years old	62%	34%	2%	2%	0%	284
	65 years old and older	61%	27%	3%	1%	8%	235
Education	High school education or less	60%	29%	4%	4%	3%	158
	Technical school/some college	66%	25%	2%	3%	3%	331
	College graduate	69%	27%	2%	1%	2%	349
	Postgraduate work	62%	33%	3%	0%	1%	305
Household Income	Less than \$35,000	48%	35%	5%	8%	4%	191
	\$35,000 to \$74,999	65%	30%	1%		3%	323
	\$75,000 to \$149,999	69%	27%	3%	1%	1%	349
	\$150,000 or more	74%	25%	1%		0%	201
Identity	White/Caucasian	64%	29%	3%	2%	2%	1,032
	Other Identity	60%	33%	2%	6%		85
	Prefer Not to Say	64%	33%	2%		2%	44
Children in Household	Have Children in Household	69%	27%	3%	1%	1%	270
	No Children in Household	63%	30%	2%	2%	3%	802
Neighborhood	Live Downtown	70%	23%	3%	3%	1%	205
	Live in North Portsmouth	64%	28%	3%	2%	3%	124
	Live in South Portsmouth	67%	29%	1%		3%	302
	Live in West Portsmouth	62%	31%	3%	3%	1%	300
	Other Neighborhood	61%	32%	4%	1%	2%	173
Rent or Own Home	Own Home	69%	27%	2%	0%	2%	671
	Rent Home	60%	31%	4%	4%	2%	467
Years Lived in Portsmouth	Less than 2 years in Portsmouth	71%	23%	2%		4%	96
	2-5 years in Portsmouth	63%	29%	3%	3%	1%	248
	6-10 years in Portsmouth	64%	33%	1%	2%	0%	205
	11-20 years in Portsmouth	68%	27%	3%	1%	1%	211
	More than 20 years in Portsmouth	64%	29%	3%	1%	4%	404
Satisfaction with PPD	Very satisfied with PPD	71%	25%	2%	1%	2%	705
	Less than very satisfied with PPD	56%	34%	4%	5%	1%	310
Know Member of PPD	Know 1 or more PPD members	69%	25%	2%	2%	1%	428
	Don't know any PPD member	62%	31%	3%	2%	3%	700

Q1e: How safe do you feel in Portsmouth in the following situations? At night in your home

		<u>Very Safe</u>	<u>Somewhat Safe</u>	<u>Not Very Safe</u>	<u>Not At All Safe</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	88%	11%	0%	0%	1%	1,163
Gender	Female	85%	14%	0%	0%	0%	561
	Male	90%	8%	0%		1%	584
Age	Under 35 years old	88%	12%				365
	35-49 years old	86%	13%	0%		1%	265
	50-64 years old	87%	11%	1%	0%	1%	283
	65 years old and older	89%	9%	1%		1%	238
Education	High school education or less	84%	13%	1%		2%	158
	Technical school/some college	86%	13%		0%	1%	332
	College graduate	91%	8%	0%		0%	348
	Postgraduate work	87%	12%	0%			304
Household Income	Less than \$35,000	78%	19%	1%	1%	2%	193
	\$35,000 to \$74,999	91%	8%			1%	320
	\$75,000 to \$149,999	89%	10%	1%			350
	\$150,000 or more	90%	9%	0%			199
Identity	White/Caucasian	88%	11%	0%	0%	1%	1,030
	Other Identity	82%	16%			2%	85
	Prefer Not to Say	85%	15%				46
Children in Household	Have Children in Household	88%	12%	0%			268
	No Children in Household	88%	11%	0%	0%	1%	802
Neighborhood	Live Downtown	89%	10%	1%		1%	205
	Live in North Portsmouth	91%	7%	1%			125
	Live in South Portsmouth	88%	11%	0%		1%	301
	Live in West Portsmouth	90%	10%	0%			299
	Other Neighborhood	84%	14%		1%	1%	173
Rent or Own Home	Own Home	89%	10%	0%		0%	671
	Rent Home	88%	11%	0%	0%	1%	467
Years Lived in Portsmouth	Less than 2 years in Portsmouth	92%	8%				96
	2-5 years in Portsmouth	90%	10%	0%		0%	248
	6-10 years in Portsmouth	87%	13%				205
	11-20 years in Portsmouth	87%	11%	0%		1%	209
	More than 20 years in Portsmouth	86%	12%	1%	0%	1%	405
Satisfaction with PPD	Very satisfied with PPD	91%	8%	0%		1%	704
	Less than very satisfied with PPD	79%	20%	1%	0%		311
Know Member of PPD	Know 1 or more PPD members	86%	12%	1%	0%	1%	426
	Don't know any PPD member	89%	10%	0%		0%	701

Q2: Overall, how frequently do you limit or change what you do in Portsmouth because you are concerned about crime?

		<u>Often</u>	<u>Sometimes</u>	<u>Rarely</u>	<u>Never</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	1%	7%	27%	63%	2%	1,184
Gender	Female	1%	9%	29%	58%	3%	565
	Male	1%	5%	23%	69%	2%	596
Age	Under 35 years old		3%	25%	68%	4%	380
	35-49 years old	0%	6%	29%	62%	2%	266
	50-64 years old	2%	9%	27%	62%	0%	288
	65 years old and older	2%	10%	27%	59%	3%	238
Education	High school education or less	2%	13%	22%	55%	8%	158
	Technical school/some college	1%	6%	28%	62%	3%	349
	College graduate	1%	6%	24%	69%	0%	350
	Postgraduate work	0%	6%	30%	63%	1%	306
Household Income	Less than \$35,000	4%	11%	25%	52%	8%	201
	\$35,000 to \$74,999		3%	33%	63%	1%	328
	\$75,000 to \$149,999	0%	6%	24%	68%	2%	351
	\$150,000 or more	0%	6%	23%	71%		201
Identity	White/Caucasian	1%	6%	26%	66%	2%	1,043
	Other Identity	2%	17%	37%	40%	4%	93
	Prefer Not to Say	1%	11%	34%	41%	12%	46
Children in Household	Have Children in Household	0%	6%	29%	62%	2%	278
	No Children in Household	1%	6%	25%	65%	3%	814
Neighborhood	Live Downtown	1%	5%	28%	64%	2%	213
	Live in North Portsmouth	1%	8%	28%	62%	1%	125
	Live in South Portsmouth	1%	5%	29%	66%	0%	309
	Live in West Portsmouth	0%	6%	23%	68%	3%	302
	Other Neighborhood	2%	8%	25%	64%	2%	175
Rent or Own Home	Own Home	0%	6%	27%	65%	1%	677
	Rent Home	2%	8%	26%	62%	3%	481
Years Lived in Portsmouth	Less than 2 years in Portsmouth		2%	24%	74%		95
	2-5 years in Portsmouth	0%	3%	25%	68%	4%	250
	6-10 years in Portsmouth	0%	5%	31%	62%	2%	220
	11-20 years in Portsmouth	2%	8%	30%	60%	1%	211
	More than 20 years in Portsmouth	2%	11%	25%	60%	3%	408
Satisfaction with PPD	Very satisfied with PPD	1%	5%	26%	68%	1%	716
	Less than very satisfied with PPD	1%	12%	31%	52%	3%	320
Know Member of PPD	Know 1 or more PPD members	1%	8%	25%	63%	3%	439
	Don't know any PPD member	1%	6%	28%	64%	2%	709

Q3: Over the past 12 months, do you think crime in Portsmouth has increased, decreased, or stayed about the same?

		<u>Decreased</u>	<u>Increased</u>	<u>Stayed about the same</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	5%	10%	48%	37%	1,180
Gender	Female	3%	13%	43%	42%	564
	Male	7%	7%	52%	34%	593
Age	Under 35 years old	6%	7%	45%	43%	379
	35-49 years old	5%	14%	47%	34%	266
	50-64 years old	3%	11%	52%	33%	286
	65 years old and older	7%	11%	47%	35%	237
Education	High school education or less	10%	9%	50%	31%	159
	Technical school/some college	5%	11%	47%	37%	346
	College graduate	3%	9%	49%	39%	348
	Postgraduate work	5%	10%	45%	40%	306
Household Income	Less than \$35,000	6%	10%	43%	41%	200
	\$35,000 to \$74,999	5%	7%	50%	39%	326
	\$75,000 to \$149,999	6%	9%	48%	37%	350
	\$150,000 or more	6%	15%	47%	32%	201
Identity	White/Caucasian	5%	10%	48%	36%	1,041
	Other Identity	8%	4%	30%	58%	93
	Prefer Not to Say	3%	20%	56%	21%	46
Children in Household	Have Children in Household	5%	13%	45%	38%	277
	No Children in Household	6%	9%	48%	37%	812
Neighborhood	Live Downtown	5%	9%	44%	41%	213
	Live in North Portsmouth	5%	11%	54%	31%	125
	Live in South Portsmouth	5%	6%	54%	35%	308
	Live in West Portsmouth	8%	7%	46%	39%	300
	Other Neighborhood	5%	18%	44%	34%	175
Rent or Own Home	Own Home	6%	12%	49%	34%	675
	Rent Home	5%	6%	46%	43%	478
Years Lived in Portsmouth	Less than 2 years in Portsmouth	8%	1%	36%	55%	96
	2-5 years in Portsmouth	3%	3%	46%	48%	250
	6-10 years in Portsmouth	5%	11%	45%	40%	218
	11-20 years in Portsmouth	4%	11%	51%	34%	208
	More than 20 years in Portsmouth	7%	16%	51%	26%	408
Satisfaction with PPD	Very satisfied with PPD	8%	7%	48%	37%	714
	Less than very satisfied with PPD	1%	19%	53%	27%	317
Know Member of PPD	Know 1 or more PPD members	9%	14%	48%	28%	436
	Don't know any PPD member	3%	8%	47%	42%	707

Q4: How do you think crime in Portsmouth compares to crime in other cities of a similar size?

		<u>Much Higher</u>	<u>Slightly Higher</u>	<u>About the Same</u>	<u>Slightly Lower</u>	<u>Much Lower</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	1%	3%	16%	31%	34%	16%	1,171
Gender	Female	1%	2%	16%	31%	33%	18%	560
	Male	1%	4%	15%	31%	36%	14%	594
Age	Under 35 years old	0%	1%	11%	36%	41%	11%	372
	35-49 years old		6%	14%	29%	34%	17%	262
	50-64 years old	1%	3%	17%	31%	30%	18%	286
	65 years old and older	1%	4%	22%	25%	28%	21%	239
Education	High school education or less	1%	3%	17%	31%	27%	21%	159
	Technical school/some college	1%	3%	17%	28%	33%	18%	339
	College graduate	1%	2%	15%	32%	36%	14%	347
	Postgraduate work	0%	3%	13%	33%	37%	14%	305
Household Income	Less than \$35,000	1%	3%	12%	35%	25%	24%	200
	\$35,000 to \$74,999	0%	2%	16%	31%	37%	14%	318
	\$75,000 to \$149,999	1%	2%	18%	30%	37%	11%	350
	\$150,000 or more		5%	11%	31%	37%	17%	200
Identity	White/Caucasian	1%	3%	16%	32%	32%	16%	1,031
	Other Identity	4%	3%	15%	13%	52%	13%	92
	Prefer Not to Say		5%	10%	27%	31%	27%	46
Children in Household	Have Children in Household		5%	14%	25%	38%	18%	274
	No Children in Household	1%	2%	15%	33%	33%	16%	805
Neighborhood	Live Downtown	1%	4%	13%	29%	42%	11%	212
	Live in North Portsmouth	1%	3%	17%	27%	35%	17%	125
	Live in South Portsmouth	0%	2%	16%	34%	35%	12%	304
	Live in West Portsmouth	1%	1%	17%	32%	28%	20%	297
	Other Neighborhood		4%	13%	31%	34%	18%	173
Rent or Own Home	Own Home	1%	4%	17%	31%	30%	17%	673
	Rent Home	1%	2%	14%	29%	41%	14%	472
Years Lived in Portsmouth	Less than 2 years in Portsmouth		1%	9%	27%	56%	8%	94
	2-5 years in Portsmouth	0%	1%	9%	29%	39%	21%	250
	6-10 years in Portsmouth	1%	1%	17%	32%	40%	10%	213
	11-20 years in Portsmouth	0%	4%	15%	42%	26%	13%	206
	More than 20 years in Portsmouth	1%	5%	21%	26%	26%	21%	408
Satisfaction with PPD	Very satisfied with PPD	0%	2%	13%	31%	40%	14%	705
	Less than very satisfied with PPD	2%	6%	21%	34%	23%	15%	320
Know Member of PPD	Know 1 or more PPD members	1%	4%	20%	32%	30%	13%	428
	Don't know any PPD member	0%	2%	12%	31%	37%	18%	707

Q5a: How concerned are you about the following situations happening to you or someone you know in Portsmouth? Being robbed or assaulted

		<u>Very Concerned</u>	<u>Somewhat Concerned</u>	<u>Not Very Concerned</u>	<u>Not At All Concerned</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	6%	18%	46%	28%	1%	1,182
Gender	Female	6%	24%	46%	24%	1%	564
	Male	6%	13%	47%	32%	1%	595
Age	Under 35 years old	5%	17%	47%	31%		380
	35-49 years old	6%	18%	48%	26%	2%	266
	50-64 years old	8%	18%	44%	30%	0%	288
	65 years old and older	6%	23%	46%	23%	1%	235
Education	High school education or less	11%	24%	40%	24%		158
	Technical school/some college	10%	22%	41%	26%	2%	349
	College graduate	2%	12%	56%	29%	1%	350
	Postgraduate work	3%	18%	46%	33%	0%	306
Household Income	Less than \$35,000	12%	23%	47%	17%	1%	199
	\$35,000 to \$74,999	3%	20%	48%	29%	0%	329
	\$75,000 to \$149,999	5%	14%	46%	35%	1%	350
	\$150,000 or more	5%	14%	46%	32%	2%	201
Identity	White/Caucasian	5%	18%	47%	29%	1%	1,043
	Other Identity	23%	19%	30%	27%	2%	93
	Prefer Not to Say	11%	18%	42%	28%	1%	46
Children in Household	Have Children in Household	4%	18%	49%	28%	1%	276
	No Children in Household	6%	18%	47%	29%	1%	814
Neighborhood	Live Downtown	5%	14%	46%	35%	1%	213
	Live in North Portsmouth	5%	19%	49%	25%	1%	124
	Live in South Portsmouth	4%	18%	49%	28%	0%	309
	Live in West Portsmouth	6%	19%	45%	30%	1%	302
	Other Neighborhood	7%	18%	49%	25%	1%	175
Rent or Own Home	Own Home	4%	17%	50%	27%	1%	676
	Rent Home	9%	19%	42%	30%	1%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	2%	16%	53%	28%	1%	96
	2-5 years in Portsmouth	6%	12%	48%	31%	2%	250
	6-10 years in Portsmouth	7%	16%	49%	28%	0%	220
	11-20 years in Portsmouth	2%	20%	46%	32%	0%	210
	More than 20 years in Portsmouth	8%	23%	42%	25%	1%	406
Satisfaction with PPD	Very satisfied with PPD	5%	15%	46%	34%	0%	714
	Less than very satisfied with PPD	9%	26%	47%	18%		319
Know Member of PPD	Know 1 or more PPD members	6%	21%	41%	31%	1%	438
	Don't know any PPD member	5%	16%	50%	28%	1%	708

Q5b: How concerned are you about the following situations happening to you or someone you know in Portsmouth? Being sexually harassed

		<u>Very Concerned</u>	<u>Somewhat Concerned</u>	<u>Not Very Concerned</u>	<u>Not At All Concerned</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	7%	18%	39%	35%	2%	1,183
Gender	Female	7%	22%	48%	22%	2%	565
	Male	6%	14%	32%	46%	2%	595
Age	Under 35 years old	8%	19%	40%	34%		380
	35-49 years old	7%	18%	37%	35%	3%	266
	50-64 years old	6%	18%	42%	33%	2%	288
	65 years old and older	6%	15%	38%	38%	4%	237
Education	High school education or less	13%	15%	36%	33%	2%	158
	Technical school/some college	9%	20%	32%	35%	3%	350
	College graduate	3%	15%	44%	36%	1%	349
	Postgraduate work	4%	18%	43%	33%	2%	306
Household Income	Less than \$35,000	13%	21%	34%	28%	4%	201
	\$35,000 to \$74,999	4%	19%	40%	37%	1%	329
	\$75,000 to \$149,999	6%	18%	38%	37%	1%	350
	\$150,000 or more	5%	13%	41%	38%	3%	201
Identity	White/Caucasian	5%	18%	41%	34%	2%	1,044
	Other Identity	27%	10%	26%	33%	3%	93
	Prefer Not to Say	9%	14%	37%	37%	3%	46
Children in Household	Have Children in Household	6%	14%	44%	34%	1%	276
	No Children in Household	6%	19%	39%	35%	2%	815
Neighborhood	Live Downtown	5%	16%	35%	44%	1%	212
	Live in North Portsmouth	5%	21%	47%	24%	4%	124
	Live in South Portsmouth	4%	15%	41%	39%	1%	311
	Live in West Portsmouth	6%	17%	41%	34%	3%	302
	Other Neighborhood	7%	21%	39%	31%	2%	175
Rent or Own Home	Own Home	3%	18%	45%	32%	2%	676
	Rent Home	11%	17%	32%	38%	2%	482
Years Lived in Portsmouth	Less than 2 years in Portsmouth	3%	14%	40%	42%	1%	96
	2-5 years in Portsmouth	7%	17%	37%	37%	2%	250
	6-10 years in Portsmouth	7%	20%	40%	32%	1%	220
	11-20 years in Portsmouth	4%	18%	45%	32%	1%	211
	More than 20 years in Portsmouth	8%	17%	37%	34%	3%	406
Satisfaction with PPD	Very satisfied with PPD	5%	16%	38%	39%	1%	715
	Less than very satisfied with PPD	11%	21%	38%	30%	1%	319
Know Member of PPD	Know 1 or more PPD members	8%	18%	37%	35%	2%	438
	Don't know any PPD member	5%	17%	41%	35%	2%	709

Q5c: How concerned are you about the following situations happening to you or someone you know in Portsmouth? Being sexually assaulted

		<u>Very Concerned</u>	<u>Somewhat Concerned</u>	<u>Not Very Concerned</u>	<u>Not At All Concerned</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	6%	15%	40%	37%	2%	1,181
Gender	Female	6%	20%	48%	23%	2%	565
	Male	6%	10%	32%	50%	2%	593
Age	Under 35 years old	7%	15%	40%	39%		380
	35-49 years old	5%	14%	38%	40%	3%	266
	50-64 years old	5%	14%	45%	33%	2%	286
	65 years old and older	5%	17%	37%	37%	4%	236
Education	High school education or less	14%	14%	39%	33%	1%	157
	Technical school/some college	8%	19%	30%	39%	3%	350
	College graduate	3%	11%	45%	40%	1%	349
	Postgraduate work	2%	14%	46%	37%	1%	306
Household Income	Less than \$35,000	13%	22%	33%	29%	4%	201
	\$35,000 to \$74,999	4%	16%	41%	39%	0%	329
	\$75,000 to \$149,999	5%	14%	39%	41%	1%	350
	\$150,000 or more	2%	11%	45%	40%	3%	201
Identity	White/Caucasian	4%	15%	42%	37%	2%	1,042
	Other Identity	28%	17%	16%	34%	5%	93
	Prefer Not to Say	11%	12%	33%	42%	1%	46
Children in Household	Have Children in Household	4%	13%	46%	36%	1%	276
	No Children in Household	5%	16%	39%	38%	2%	813
Neighborhood	Live Downtown	5%	11%	34%	49%	1%	211
	Live in North Portsmouth	5%	15%	42%	34%	4%	124
	Live in South Portsmouth	4%	12%	44%	39%	1%	310
	Live in West Portsmouth	5%	15%	42%	36%	2%	301
	Other Neighborhood	4%	23%	39%	32%	2%	175
Rent or Own Home	Own Home	3%	16%	46%	34%	2%	676
	Rent Home	11%	13%	32%	42%	2%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	2%	18%	36%	44%		96
	2-5 years in Portsmouth	7%	11%	40%	40%	2%	250
	6-10 years in Portsmouth	7%	11%	45%	36%	1%	220
	11-20 years in Portsmouth	2%	19%	44%	35%	0%	211
	More than 20 years in Portsmouth	7%	17%	37%	36%	3%	405
Satisfaction with PPD	Very satisfied with PPD	5%	14%	38%	41%	1%	714
	Less than very satisfied with PPD	8%	17%	39%	35%	1%	317
Know Member of PPD	Know 1 or more PPD members	6%	16%	37%	38%	2%	438
	Don't know any PPD member	5%	14%	43%	37%	1%	707

Q5d: How concerned are you about the following situations happening to you or someone you know in Portsmouth? Car being stolen or vandalized

		<u>Very Concerned</u>	<u>Somewhat Concerned</u>	<u>Not Very Concerned</u>	<u>Not At All Concerned</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	10%	30%	39%	20%	1%	1,183
Gender	Female	9%	29%	41%	20%	1%	565
	Male	11%	30%	37%	21%	1%	595
Age	Under 35 years old	8%	18%	47%	27%		380
	35-49 years old	10%	33%	37%	19%	1%	266
	50-64 years old	14%	35%	33%	18%	1%	288
	65 years old and older	9%	39%	36%	15%	2%	237
Education	High school education or less	19%	32%	27%	20%	1%	158
	Technical school/some college	13%	32%	34%	20%	1%	350
	College graduate	6%	27%	45%	21%	1%	350
	Postgraduate work	7%	28%	45%	20%	0%	306
Household Income	Less than \$35,000	14%	26%	36%	22%	2%	200
	\$35,000 to \$74,999	6%	30%	40%	23%	0%	329
	\$75,000 to \$149,999	10%	26%	42%	21%	1%	350
	\$150,000 or more	9%	36%	37%	19%		201
Identity	White/Caucasian	8%	30%	41%	20%	1%	1,043
	Other Identity	30%	24%	28%	17%	2%	93
	Prefer Not to Say	19%	30%	25%	25%	1%	46
Children in Household	Have Children in Household	5%	31%	43%	20%	1%	277
	No Children in Household	11%	29%	39%	21%	1%	814
Neighborhood	Live Downtown	10%	22%	40%	27%	1%	212
	Live in North Portsmouth	11%	33%	30%	25%	1%	124
	Live in South Portsmouth	10%	34%	39%	17%	0%	310
	Live in West Portsmouth	8%	29%	44%	18%	1%	302
	Other Neighborhood	6%	30%	41%	23%	0%	175
Rent or Own Home	Own Home	8%	36%	40%	16%	0%	676
	Rent Home	14%	20%	39%	25%	1%	482
Years Lived in Portsmouth	Less than 2 years in Portsmouth	4%	12%	50%	34%		96
	2-5 years in Portsmouth	8%	23%	40%	28%	1%	249
	6-10 years in Portsmouth	13%	26%	48%	13%		220
	11-20 years in Portsmouth	7%	35%	39%	19%	0%	211
	More than 20 years in Portsmouth	13%	37%	31%	17%	1%	408
Satisfaction with PPD	Very satisfied with PPD	8%	28%	40%	24%	1%	716
	Less than very satisfied with PPD	16%	36%	36%	12%	0%	319
Know Member of PPD	Know 1 or more PPD members	10%	34%	36%	19%	0%	438
	Don't know any PPD member	9%	27%	42%	22%	1%	710

Q5e: How concerned are you about the following situations happening to you or someone you know in Portsmouth? Home being burglarized

		<u>Very Concerned</u>	<u>Somewhat Concerned</u>	<u>Not Very Concerned</u>	<u>Not At All Concerned</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	8%	26%	44%	21%	1%	1,181
Gender	Female	9%	26%	45%	19%	1%	563
	Male	8%	26%	43%	22%	1%	596
Age	Under 35 years old	7%	20%	47%	27%		380
	35-49 years old	8%	23%	52%	15%	3%	263
	50-64 years old	9%	36%	35%	20%	1%	288
	65 years old and older	9%	29%	43%	18%	1%	238
Education	High school education or less	19%	24%	31%	26%	0%	158
	Technical school/some college	10%	33%	36%	19%	2%	348
	College graduate	4%	24%	50%	21%	1%	350
	Postgraduate work	5%	22%	54%	19%	0%	306
Household Income	Less than \$35,000	14%	30%	34%	21%	1%	201
	\$35,000 to \$74,999	4%	23%	49%	24%	1%	327
	\$75,000 to \$149,999	7%	25%	45%	22%	1%	350
	\$150,000 or more	7%	29%	43%	19%	2%	201
Identity	White/Caucasian	6%	28%	45%	20%	1%	1,041
	Other Identity	26%	22%	26%	23%	3%	93
	Prefer Not to Say	7%	20%	47%	26%	1%	46
Children in Household	Have Children in Household	8%	26%	49%	16%	1%	273
	No Children in Household	7%	26%	43%	23%	1%	815
Neighborhood	Live Downtown	4%	18%	39%	38%	0%	213
	Live in North Portsmouth	4%	28%	49%	17%	1%	125
	Live in South Portsmouth	6%	28%	46%	20%	0%	311
	Live in West Portsmouth	8%	29%	47%	14%	1%	299
	Other Neighborhood	10%	26%	44%	18%	2%	174
Rent or Own Home	Own Home	7%	30%	47%	15%	1%	673
	Rent Home	10%	19%	41%	28%	1%	482
Years Lived in Portsmouth	Less than 2 years in Portsmouth	2%	19%	51%	27%	1%	96
	2-5 years in Portsmouth	7%	18%	44%	29%	2%	250
	6-10 years in Portsmouth	7%	28%	51%	13%	0%	220
	11-20 years in Portsmouth	7%	26%	45%	22%	0%	208
	More than 20 years in Portsmouth	11%	32%	39%	17%	1%	408
Satisfaction with PPD	Very satisfied with PPD	7%	22%	45%	25%	0%	713
	Less than very satisfied with PPD	10%	36%	43%	10%		318
Know Member of PPD	Know 1 or more PPD members	7%	28%	44%	18%	1%	435
	Don't know any PPD member	7%	25%	45%	22%	1%	711

Q6: Overall, how well do you believe the Portsmouth Police Department addresses these safety concerns?

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	62%	17%	1%	1%	19%	1,173
Gender	Female	60%	15%	1%	0%	23%	562
	Male	62%	18%	1%	2%	16%	590
Age	Under 35 years old	59%	15%	0%	2%	24%	380
	35-49 years old	58%	17%	3%	2%	20%	264
	50-64 years old	63%	19%	1%	1%	16%	286
	65 years old and older	67%	17%	1%	0%	15%	231
Education	High school education or less	68%	14%	1%	1%	16%	159
	Technical school/some college	60%	18%	2%	4%	16%	344
	College graduate	61%	15%	1%	0%	22%	348
	Postgraduate work	60%	16%	1%	0%	22%	303
Household Income	Less than \$35,000	58%	18%	2%	5%	17%	201
	\$35,000 to \$74,999	64%	12%	1%	1%	22%	323
	\$75,000 to \$149,999	65%	19%	0%		17%	349
	\$150,000 or more	60%	16%	4%	1%	19%	200
Identity	White/Caucasian	60%	17%	1%	2%	20%	1,034
	Other Identity	66%	19%			14%	93
	Prefer Not to Say	64%	17%	2%		17%	46
Children in Household	Have Children in Household	68%	16%	3%	1%	13%	273
	No Children in Household	59%	17%	1%	2%	22%	808
Neighborhood	Live Downtown	58%	23%		1%	18%	212
	Live in North Portsmouth	62%	14%	3%	4%	17%	122
	Live in South Portsmouth	67%	18%	1%		15%	307
	Live in West Portsmouth	58%	15%		3%	25%	300
	Other Neighborhood	63%	12%	5%		21%	173
Rent or Own Home	Own Home	63%	17%	1%	0%	19%	669
	Rent Home	61%	16%	1%	3%	20%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	57%	16%			27%	96
	2-5 years in Portsmouth	59%	14%	0%	3%	23%	250
	6-10 years in Portsmouth	62%	15%	0%		22%	218
	11-20 years in Portsmouth	58%	16%	1%	0%	25%	208
	More than 20 years in Portsmouth	66%	19%	3%	2%	10%	401
Satisfaction with PPD	Very satisfied with PPD	80%	7%	0%		13%	710
	Less than very satisfied with PPD	35%	40%	5%	5%	16%	316
Know Member of PPD	Know 1 or more PPD members	67%	18%	3%	2%	11%	432
	Don't know any PPD member	58%	16%	0%	1%	24%	705

Q7#: What, if anything, could the Portsmouth Police Department do to make you and your family feel safer in Portsmouth? (coded)

		<u>Ameliorate Homelessness /Drug Problem</u>	<u>Be More Accessible/ Sociable</u>	<u>Better Lighting</u>	<u>Feel Safe/Happy</u>	<u>Greater Enforcement</u>	<u>Greater Presence in My Neighborhood</u>
Overall	2018	7%	3%	3%	17%	10%	5%
Gender	Female	6%	5%	5%	18%	6%	7%
	Male	8%	2%		16%	13%	2%
Age	Under 35 years old	7%	5%	5%	17%	13%	1%
	35-49 years old	8%	1%	1%	19%	3%	6%
	50-64 years old	8%	4%	2%	13%	13%	7%
	65 years old and older	4%	3%	1%	18%	9%	5%
Education	High school education or less	2%	2%		21%	7%	3%
	Technical school/some college	15%	5%		12%	6%	2%
	College graduate	6%	2%	5%	18%	15%	4%
	Postgraduate work	2%	4%	5%	18%	9%	9%
Household Income	Less than \$35,000	14%			10%	3%	2%
	\$35,000 to \$74,999	2%	2%	7%	15%	10%	4%
	\$75,000 to \$149,999	6%	7%	1%	21%	15%	5%
	\$150,000 or more	10%	1%	1%	16%	10%	6%
Identity	White/Caucasian	7%	4%	3%	15%	11%	5%
	Other Identity	13%			35%	7%	
	Prefer Not to Say	15%		2%	11%	4%	
Children in Household	Have Children in Household	8%	7%		15%	12%	10%
	No Children in Household	7%	2%	3%	16%	9%	3%
Neighborhood	Live Downtown	4%	3%	3%	18%	9%	3%
	Live in North Portsmouth	5%	1%	4%	12%	14%	4%
	Live in South Portsmouth	13%	4%	3%	16%	7%	6%
	Live in West Portsmouth	3%	6%	2%	12%	16%	6%
	Other Neighborhood	11%	1%	2%	26%	3%	3%
Rent or Own Home	Own Home	6%	5%	1%	13%	14%	7%
	Rent Home	8%	1%	5%	22%	4%	1%
Years Lived in Portsmouth	Less than 2 years in Portsmouth			11%	24%		2%
	2-5 years in Portsmouth	11%	4%	5%	21%	13%	2%
	6-10 years in Portsmouth	5%	7%	2%	17%	21%	5%
	11-20 years in Portsmouth	5%	1%	1%	12%	3%	8%
	More than 20 years in Portsmouth	8%	3%	1%	15%	8%	5%
Satisfaction with PPD	Very satisfied with PPD	3%	4%	2%	24%	11%	3%
	Less than very satisfied with PPD	16%	3%	2%	4%	8%	6%
Know Member of PPD	Know 1 or more PPD members	7%	4%	2%	14%	10%	5%
	Don't know any PPD member	7%	3%	3%	17%	11%	5%

Q7#: What, if anything, could the Portsmouth Police Department do to make you and your family feel safer in Portsmouth? (coded)

		<u>Greater Visibility</u>	<u>More Patrols</u>	<u>Nothing</u>	<u>Other</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	11%	17%	4%	20%	4%	443
Gender	Female	11%	18%	5%	12%	7%	202
	Male	10%	17%	3%	27%	2%	233
Age	Under 35 years old	1%	7%	5%	29%	7%	128
	35-49 years old	15%	21%	3%	20%	3%	99
	50-64 years old	13%	23%	3%	13%	2%	116
	65 years old and older	16%	22%	4%	15%	3%	95
Education	High school education or less	8%	22%	4%	22%	8%	80
	Technical school/some college	16%	17%	3%	21%	3%	132
	College graduate	7%	19%	5%	13%	4%	111
	Postgraduate work	9%	14%	4%	24%	2%	112
Household Income	Less than \$35,000	6%	20%	3%	33%	10%	88
	\$35,000 to \$74,999	10%	17%	7%	20%	5%	115
	\$75,000 to \$149,999	13%	14%	4%	14%	1%	132
	\$150,000 or more	13%	23%	1%	19%	0%	77
Identity	White/Caucasian	11%	18%	4%	20%	3%	397
	Other Identity	1%	9%	7%	15%	14%	36
	Prefer Not to Say	12%	11%		18%	27%	19
Children in Household	Have Children in Household	7%	22%	1%	18%	1%	102
	No Children in Household	13%	17%	4%	22%	5%	312
Neighborhood	Live Downtown	6%	21%	0%	28%	5%	73
	Live in North Portsmouth	19%	17%	5%	18%	2%	47
	Live in South Portsmouth	12%	17%	9%	9%	4%	91
	Live in West Portsmouth	7%	13%	3%	30%	2%	133
	Other Neighborhood	15%	26%	1%	12%	0%	74
Rent or Own Home	Own Home	14%	18%	4%	17%	1%	258
	Rent Home	7%	18%	4%	25%	6%	175
Years Lived in Portsmouth	Less than 2 years in Portsmouth	14%	13%	2%	20%	14%	31
	2-5 years in Portsmouth	2%	10%	3%	29%		79
	6-10 years in Portsmouth	13%	13%	1%	13%	3%	82
	11-20 years in Portsmouth	11%	21%	7%	29%	0%	79
	More than 20 years in Portsmouth	13%	22%	5%	15%	6%	172
Satisfaction with PPD	Very satisfied with PPD	9%	18%	5%	18%	2%	270
	Less than very satisfied with PPD	14%	18%	2%	23%	4%	122
Know Member of PPD	Know 1 or more PPD members	8%	22%	2%	24%	3%	190
	Don't know any PPD member	14%	13%	6%	17%	5%	233

Q8a: Overall, how serious do you believe the following problems are in the City of Portsmouth? Public intoxication/disorderly conduct

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	6%	31%	42%	14%	6%	1,171
Gender	Female	4%	34%	43%	11%	8%	561
	Male	9%	28%	42%	18%	4%	587
Age	Under 35 years old	5%	24%	48%	19%	4%	376
	35-49 years old	6%	30%	42%	18%	4%	266
	50-64 years old	7%	38%	39%	10%	5%	285
	65 years old and older	8%	36%	36%	7%	13%	232
Education	High school education or less	6%	42%	23%	19%	10%	155
	Technical school/some college	11%	31%	36%	14%	7%	347
	College graduate	4%	25%	52%	15%	4%	348
	Postgraduate work	3%	33%	47%	12%	4%	301
Household Income	Less than \$35,000	11%	35%	27%	13%	14%	199
	\$35,000 to \$74,999	2%	34%	43%	16%	4%	327
	\$75,000 to \$149,999	7%	30%	45%	13%	5%	346
	\$150,000 or more	7%	26%	49%	17%	2%	201
Identity	White/Caucasian	5%	33%	43%	13%	5%	1,032
	Other Identity	13%	19%	38%	17%	13%	93
	Prefer Not to Say	17%	23%	36%	19%	5%	45
Children in Household	Have Children in Household	6%	25%	45%	18%	5%	277
	No Children in Household	5%	34%	41%	13%	6%	803
Neighborhood	Live Downtown	8%	26%	42%	18%	6%	211
	Live in North Portsmouth	5%	37%	38%	15%	5%	123
	Live in South Portsmouth	3%	33%	43%	14%	7%	309
	Live in West Portsmouth	7%	30%	47%	12%	4%	296
	Other Neighborhood	6%	34%	40%	14%	6%	173
Rent or Own Home	Own Home	6%	33%	43%	11%	6%	670
	Rent Home	7%	29%	41%	18%	5%	476
Years Lived in Portsmouth	Less than 2 years in Portsmouth	1%	20%	47%	28%	4%	96
	2-5 years in Portsmouth	6%	26%	40%	23%	5%	247
	6-10 years in Portsmouth	6%	30%	51%	8%	5%	219
	11-20 years in Portsmouth	7%	28%	50%	11%	4%	209
	More than 20 years in Portsmouth	8%	40%	33%	11%	8%	400
Satisfaction with PPD	Very satisfied with PPD	5%	30%	46%	15%	4%	705
	Less than very satisfied with PPD	13%	38%	36%	8%	5%	318
Know Member of PPD	Know 1 or more PPD members	8%	35%	40%	13%	3%	434
	Don't know any PPD member	5%	28%	44%	15%	7%	702

Q8b: Overall, how serious do you believe the following problems are in the City of Portsmouth? Noise

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	8%	20%	43%	27%	2%	1,181
Gender	Female	5%	18%	45%	29%	4%	563
	Male	11%	22%	40%	26%	1%	594
Age	Under 35 years old	3%	9%	49%	39%		379
	35-49 years old	6%	17%	45%	32%	1%	266
	50-64 years old	12%	29%	38%	18%	4%	287
	65 years old and older	14%	31%	37%	12%	6%	236
Education	High school education or less	12%	21%	34%	29%	4%	158
	Technical school/some college	9%	21%	40%	26%	3%	349
	College graduate	6%	17%	44%	32%	1%	347
	Postgraduate work	7%	20%	50%	21%	2%	306
Household Income	Less than \$35,000	15%	16%	42%	22%	5%	199
	\$35,000 to \$74,999	7%	15%	42%	35%	1%	329
	\$75,000 to \$149,999	5%	25%	42%	25%	2%	350
	\$150,000 or more	7%	18%	47%	27%	1%	201
Identity	White/Caucasian	8%	20%	43%	27%	3%	1,041
	Other Identity	4%	22%	31%	42%	1%	93
	Prefer Not to Say	25%	18%	32%	21%	4%	45
Children in Household	Have Children in Household	5%	9%	48%	38%	0%	275
	No Children in Household	9%	22%	42%	24%	3%	814
Neighborhood	Live Downtown	10%	21%	39%	29%	1%	212
	Live in North Portsmouth	7%	17%	43%	30%	2%	124
	Live in South Portsmouth	7%	19%	43%	27%	4%	309
	Live in West Portsmouth	8%	20%	42%	27%	2%	302
	Other Neighborhood	7%	20%	47%	23%	3%	174
Rent or Own Home	Own Home	8%	23%	43%	23%	3%	676
	Rent Home	9%	15%	42%	32%	2%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	3%	9%	49%	39%		96
	2-5 years in Portsmouth	8%	13%	38%	40%	1%	249
	6-10 years in Portsmouth	5%	18%	52%	24%	1%	220
	11-20 years in Portsmouth	8%	19%	42%	28%	2%	211
	More than 20 years in Portsmouth	10%	28%	40%	17%	5%	405
Satisfaction with PPD	Very satisfied with PPD	5%	18%	45%	31%	2%	713
	Less than very satisfied with PPD	15%	25%	42%	17%	2%	319
Know Member of PPD	Know 1 or more PPD members	9%	21%	43%	24%	2%	436
	Don't know any PPD member	7%	19%	43%	28%	3%	709

Q8c: Overall, how serious do you believe the following problems are in the City of Portsmouth? Drug abuse

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	35%	38%	11%	5%	11%	1,183
Gender	Female	36%	36%	11%	4%	12%	565
	Male	33%	39%	11%	6%	11%	595
Age	Under 35 years old	26%	41%	12%	10%	12%	380
	35-49 years old	39%	32%	16%	4%	9%	266
	50-64 years old	37%	40%	9%	4%	11%	287
	65 years old and older	43%	36%	5%	1%	15%	237
Education	High school education or less	46%	24%	12%	4%	14%	159
	Technical school/some college	41%	36%	10%	4%	9%	350
	College graduate	28%	42%	11%	7%	13%	349
	Postgraduate work	29%	41%	12%	5%	12%	306
Household Income	Less than \$35,000	43%	32%	7%	6%	11%	202
	\$35,000 to \$74,999	29%	42%	13%	5%	12%	329
	\$75,000 to \$149,999	36%	35%	12%	4%	12%	350
	\$150,000 or more	30%	42%	14%	6%	8%	201
Identity	White/Caucasian	34%	39%	11%	4%	11%	1,043
	Other Identity	50%	26%	9%	5%	10%	93
	Prefer Not to Say	33%	27%	9%	13%	18%	46
Children in Household	Have Children in Household	34%	43%	11%	6%	6%	276
	No Children in Household	33%	37%	11%	5%	13%	814
Neighborhood	Live Downtown	27%	36%	11%	11%	16%	212
	Live in North Portsmouth	32%	39%	20%	2%	6%	124
	Live in South Portsmouth	35%	39%	9%	4%	14%	311
	Live in West Portsmouth	35%	40%	11%	2%	11%	302
	Other Neighborhood	39%	37%	9%	6%	9%	174
Rent or Own Home	Own Home	37%	41%	10%	2%	10%	676
	Rent Home	32%	34%	12%	9%	13%	481
Years Lived in Portsmouth	Less than 2 years in Portsmouth	8%	25%	21%	24%	21%	96
	2-5 years in Portsmouth	23%	42%	13%	5%	17%	249
	6-10 years in Portsmouth	35%	42%	11%	2%	9%	220
	11-20 years in Portsmouth	38%	40%	12%	3%	8%	211
	More than 20 years in Portsmouth	47%	34%	7%	3%	9%	406
Satisfaction with PPD	Very satisfied with PPD	31%	41%	13%	5%	10%	715
	Less than very satisfied with PPD	47%	36%	7%	4%	6%	318
Know Member of PPD	Know 1 or more PPD members	44%	41%	8%	2%	5%	437
	Don't know any PPD member	29%	36%	13%	6%	15%	710

Q8d: Overall, how serious do you believe the following problems are in the City of Portsmouth? Underage drinking

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	12%	25%	33%	10%	21%	1,176
Gender	Female	12%	25%	32%	7%	24%	560
	Male	10%	25%	35%	12%	18%	594
Age	Under 35 years old	11%	13%	40%	17%	19%	379
	35-49 years old	14%	23%	35%	8%	20%	263
	50-64 years old	11%	32%	30%	8%	19%	285
	65 years old and older	14%	37%	21%	2%	26%	237
Education	High school education or less	19%	29%	23%	6%	23%	159
	Technical school/some college	19%	23%	31%	8%	19%	345
	College graduate	6%	22%	38%	12%	22%	347
	Postgraduate work	7%	27%	35%	11%	20%	305
Household Income	Less than \$35,000	18%	24%	29%	8%	22%	202
	\$35,000 to \$74,999	10%	26%	35%	11%	18%	324
	\$75,000 to \$149,999	9%	25%	33%	12%	22%	348
	\$150,000 or more	12%	21%	41%	8%	19%	201
Identity	White/Caucasian	11%	25%	34%	9%	21%	1,039
	Other Identity	21%	20%	28%	15%	17%	93
	Prefer Not to Say	17%	34%	22%	14%	12%	44
Children in Household	Have Children in Household	12%	25%	34%	11%	17%	271
	No Children in Household	10%	25%	34%	9%	22%	814
Neighborhood	Live Downtown	10%	15%	37%	17%	22%	212
	Live in North Portsmouth	12%	27%	33%	11%	17%	125
	Live in South Portsmouth	10%	28%	30%	7%	25%	309
	Live in West Portsmouth	13%	26%	37%	7%	17%	299
	Other Neighborhood	9%	31%	31%	8%	21%	173
Rent or Own Home	Own Home	10%	31%	32%	8%	19%	671
	Rent Home	15%	16%	34%	11%	23%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	6%	9%	35%	29%	21%	95
	2-5 years in Portsmouth	8%	16%	37%	9%	31%	249
	6-10 years in Portsmouth	13%	19%	45%	8%	15%	220
	11-20 years in Portsmouth	8%	33%	30%	9%	20%	208
	More than 20 years in Portsmouth	18%	33%	25%	6%	18%	404
Satisfaction with PPD	Very satisfied with PPD	9%	27%	33%	11%	20%	711
	Less than very satisfied with PPD	21%	22%	38%	7%	12%	318
Know Member of PPD	Know 1 or more PPD members	15%	32%	33%	8%	11%	434
	Don't know any PPD member	9%	20%	34%	10%	27%	709

Q8e: Overall, how serious do you believe the following problems are in the City of Portsmouth? Domestic violence

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	7%	26%	29%	9%	28%	1,176
Gender	Female	9%	24%	26%	8%	34%	563
	Male	6%	26%	33%	11%	23%	591
Age	Under 35 years old	6%	19%	31%	15%	29%	379
	35-49 years old	8%	23%	33%	10%	26%	264
	50-64 years old	8%	31%	25%	8%	28%	286
	65 years old and older	9%	34%	26%	1%	30%	235
Education	High school education or less	15%	24%	23%	7%	30%	156
	Technical school/some college	12%	33%	27%	9%	18%	350
	College graduate	3%	19%	33%	11%	34%	346
	Postgraduate work	3%	26%	31%	8%	31%	305
Household Income	Less than \$35,000	16%	32%	20%	7%	25%	200
	\$35,000 to \$74,999	5%	27%	31%	12%	26%	325
	\$75,000 to \$149,999	5%	24%	33%	8%	28%	348
	\$150,000 or more	5%	18%	32%	11%	34%	201
Identity	White/Caucasian	6%	27%	30%	8%	29%	1,037
	Other Identity	21%	21%	27%	13%	18%	93
	Prefer Not to Say	11%	31%	24%	17%	17%	46
Children in Household	Have Children in Household	6%	21%	33%	14%	27%	274
	No Children in Household	6%	28%	29%	8%	29%	809
Neighborhood	Live Downtown	8%	18%	27%	20%	28%	213
	Live in North Portsmouth	7%	24%	35%	4%	30%	125
	Live in South Portsmouth	5%	30%	26%	8%	31%	306
	Live in West Portsmouth	6%	25%	35%	6%	28%	299
	Other Neighborhood	5%	32%	31%	8%	26%	174
Rent or Own Home	Own Home	5%	28%	32%	6%	28%	673
	Rent Home	11%	23%	25%	12%	28%	477
Years Lived in Portsmouth	Less than 2 years in Portsmouth	2%	12%	24%	27%	35%	96
	2-5 years in Portsmouth	7%	17%	29%	9%	38%	247
	6-10 years in Portsmouth	6%	25%	39%	5%	25%	218
	11-20 years in Portsmouth	4%	28%	31%	10%	27%	211
	More than 20 years in Portsmouth	11%	34%	25%	7%	23%	404
Satisfaction with PPD	Very satisfied with PPD	7%	24%	30%	11%	28%	713
	Less than very satisfied with PPD	10%	33%	35%	6%	16%	318
Know Member of PPD	Know 1 or more PPD members	9%	35%	29%	7%	20%	438
	Don't know any PPD member	6%	21%	30%	10%	33%	703

Q8f: Overall, how serious do you believe the following problems are in the City of Portsmouth? Unsafe driving

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	20%	32%	31%	10%	7%	1,180
Gender	Female	19%	33%	29%	9%	9%	565
	Male	19%	32%	33%	10%	6%	593
Age	Under 35 years old	15%	26%	37%	15%	6%	380
	35-49 years old	20%	33%	31%	10%	6%	266
	50-64 years old	26%	32%	27%	8%	8%	287
	65 years old and older	21%	42%	25%	2%	10%	234
Education	High school education or less	30%	32%	24%	8%	7%	158
	Technical school/some college	27%	29%	21%	14%	9%	347
	College graduate	11%	34%	39%	9%	7%	350
	Postgraduate work	17%	34%	37%	7%	5%	305
Household Income	Less than \$35,000	28%	36%	12%	12%	11%	202
	\$35,000 to \$74,999	17%	29%	38%	10%	7%	327
	\$75,000 to \$149,999	18%	34%	35%	10%	4%	349
	\$150,000 or more	19%	31%	32%	10%	9%	201
Identity	White/Caucasian	20%	33%	32%	8%	7%	1,041
	Other Identity	22%	22%	24%	22%	10%	92
	Prefer Not to Say	27%	26%	26%	15%	6%	46
Children in Household	Have Children in Household	15%	31%	34%	13%	7%	276
	No Children in Household	21%	32%	30%	9%	7%	813
Neighborhood	Live Downtown	23%	29%	23%	14%	10%	212
	Live in North Portsmouth	27%	24%	35%	8%	6%	125
	Live in South Portsmouth	17%	32%	35%	9%	7%	310
	Live in West Portsmouth	15%	37%	32%	8%	9%	300
	Other Neighborhood	22%	33%	32%	10%	3%	175
Rent or Own Home	Own Home	19%	35%	31%	8%	7%	674
	Rent Home	21%	29%	31%	12%	7%	481
Years Lived in Portsmouth	Less than 2 years in Portsmouth	8%	27%	40%	20%	5%	95
	2-5 years in Portsmouth	18%	26%	36%	14%	6%	250
	6-10 years in Portsmouth	19%	32%	31%	7%	10%	220
	11-20 years in Portsmouth	19%	36%	31%	10%	5%	211
	More than 20 years in Portsmouth	25%	36%	26%	6%	7%	404
Satisfaction with PPD	Very satisfied with PPD	17%	34%	33%	10%	6%	714
	Less than very satisfied with PPD	28%	31%	29%	7%	4%	316
Know Member of PPD	Know 1 or more PPD members	24%	32%	30%	9%	5%	436
	Don't know any PPD member	17%	33%	32%	10%	9%	709

Q8g: Overall, how serious do you believe the following problems are in the City of Portsmouth? Drunk driving

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	18%	38%	26%	7%	12%	1,177
Gender	Female	16%	38%	25%	6%	15%	561
	Male	18%	38%	28%	8%	8%	593
Age	Under 35 years old	19%	29%	32%	12%	8%	379
	35-49 years old	17%	39%	28%	5%	10%	265
	50-64 years old	16%	43%	23%	6%	12%	287
	65 years old and older	20%	42%	18%	1%	19%	233
Education	High school education or less	26%	33%	26%	5%	10%	158
	Technical school/some college	23%	39%	22%	9%	8%	347
	College graduate	11%	37%	32%	7%	13%	347
	Postgraduate work	14%	40%	25%	6%	16%	305
Household Income	Less than \$35,000	26%	37%	16%	8%	12%	201
	\$35,000 to \$74,999	15%	35%	31%	9%	10%	325
	\$75,000 to \$149,999	18%	38%	29%	5%	9%	350
	\$150,000 or more	10%	43%	26%	7%	13%	200
Identity	White/Caucasian	17%	39%	27%	6%	12%	1,038
	Other Identity	27%	33%	20%	11%	10%	92
	Prefer Not to Say	14%	38%	21%	17%	10%	46
Children in Household	Have Children in Household	13%	40%	26%	10%	11%	275
	No Children in Household	18%	38%	27%	6%	12%	811
Neighborhood	Live Downtown	21%	25%	28%	11%	14%	212
	Live in North Portsmouth	16%	47%	26%	3%	8%	123
	Live in South Portsmouth	15%	37%	28%	6%	13%	307
	Live in West Portsmouth	13%	43%	27%	4%	12%	302
	Other Neighborhood	17%	43%	23%	9%	8%	174
Rent or Own Home	Own Home	15%	43%	25%	4%	13%	673
	Rent Home	22%	31%	28%	10%	9%	478
Years Lived in Portsmouth	Less than 2 years in Portsmouth	6%	25%	31%	24%	14%	94
	2-5 years in Portsmouth	17%	31%	33%	9%	11%	249
	6-10 years in Portsmouth	19%	41%	28%	1%	11%	219
	11-20 years in Portsmouth	17%	33%	29%	8%	13%	211
	More than 20 years in Portsmouth	20%	45%	19%	5%	11%	404
Satisfaction with PPD	Very satisfied with PPD	14%	40%	26%	9%	11%	714
	Less than very satisfied with PPD	27%	37%	26%	4%	6%	318
Know Member of PPD	Know 1 or more PPD members	19%	44%	26%	5%	7%	436
	Don't know any PPD member	16%	34%	27%	8%	15%	705

Q8h: Overall, how serious do you believe the following problems are in the City of Portsmouth? Homelessness

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	28%	39%	20%	6%	7%	1,181
Gender	Female	29%	43%	15%	5%	8%	565
	Male	27%	36%	25%	7%	6%	593
Age	Under 35 years old	20%	36%	30%	9%	7%	380
	35-49 years old	29%	41%	17%	8%	5%	265
	50-64 years old	32%	43%	16%	3%	6%	288
	65 years old and older	38%	39%	12%	1%	10%	236
Education	High school education or less	47%	33%	6%	6%	8%	158
	Technical school/some college	39%	36%	15%	6%	5%	349
	College graduate	19%	41%	27%	6%	8%	349
	Postgraduate work	18%	44%	26%	5%	7%	306
Household Income	Less than \$35,000	48%	33%	12%	3%	4%	200
	\$35,000 to \$74,999	21%	41%	20%	10%	8%	328
	\$75,000 to \$149,999	25%	40%	24%	4%	7%	350
	\$150,000 or more	21%	44%	25%	5%	4%	201
Identity	White/Caucasian	29%	40%	20%	5%	7%	1,040
	Other Identity	28%	26%	26%	7%	11%	93
	Prefer Not to Say	31%	30%	18%	16%	6%	46
Children in Household	Have Children in Household	27%	39%	25%	4%	5%	277
	No Children in Household	28%	39%	19%	6%	7%	812
Neighborhood	Live Downtown	22%	33%	32%	7%	6%	212
	Live in North Portsmouth	38%	34%	16%	6%	6%	124
	Live in South Portsmouth	24%	43%	19%	4%	10%	308
	Live in West Portsmouth	31%	39%	19%	5%	7%	302
	Other Neighborhood	31%	42%	17%	6%	4%	174
Rent or Own Home	Own Home	29%	42%	18%	4%	7%	674
	Rent Home	27%	35%	24%	7%	7%	481
Years Lived in Portsmouth	Less than 2 years in Portsmouth	8%	38%	28%	18%	8%	95
	2-5 years in Portsmouth	25%	36%	22%	9%	8%	250
	6-10 years in Portsmouth	19%	43%	32%	3%	4%	220
	11-20 years in Portsmouth	24%	50%	16%	5%	6%	211
	More than 20 years in Portsmouth	43%	34%	12%	3%	8%	405
Satisfaction with PPD	Very satisfied with PPD	23%	40%	23%	6%	8%	714
	Less than very satisfied with PPD	43%	35%	16%	3%	3%	319
Know Member of PPD	Know 1 or more PPD members	33%	39%	19%	5%	3%	437
	Don't know any PPD member	25%	40%	21%	6%	9%	708

Q8i: Overall, how serious do you believe the following problems are in the City of Portsmouth? School Safety

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	13%	21%	31%	16%	20%	1,181
Gender	Female	14%	25%	27%	12%	22%	564
	Male	12%	18%	33%	19%	18%	595
Age	Under 35 years old	11%	17%	30%	21%	21%	379
	35-49 years old	15%	22%	32%	16%	15%	265
	50-64 years old	14%	22%	31%	11%	22%	288
	65 years old and older	12%	25%	31%	11%	20%	238
Education	High school education or less	18%	24%	27%	15%	16%	159
	Technical school/some college	18%	22%	30%	13%	17%	350
	College graduate	9%	19%	30%	18%	24%	348
	Postgraduate work	8%	22%	34%	16%	20%	305
Household Income	Less than \$35,000	17%	27%	25%	13%	18%	202
	\$35,000 to \$74,999	9%	19%	33%	20%	20%	329
	\$75,000 to \$149,999	13%	20%	36%	13%	19%	349
	\$150,000 or more	12%	22%	26%	20%	21%	200
Identity	White/Caucasian	12%	22%	31%	14%	21%	1,042
	Other Identity	27%	12%	19%	33%	9%	93
	Prefer Not to Say	10%	24%	26%	23%	17%	46
Children in Household	Have Children in Household	18%	26%	31%	18%	7%	273
	No Children in Household	10%	20%	31%	15%	24%	816
Neighborhood	Live Downtown	8%	15%	29%	25%	23%	213
	Live in North Portsmouth	17%	13%	37%	16%	17%	125
	Live in South Portsmouth	7%	24%	31%	14%	24%	311
	Live in West Portsmouth	12%	26%	33%	11%	17%	302
	Other Neighborhood	17%	22%	30%	16%	16%	172
Rent or Own Home	Own Home	12%	25%	32%	12%	19%	674
	Rent Home	14%	16%	29%	20%	21%	482
Years Lived in Portsmouth	Less than 2 years in Portsmouth	3%	13%	20%	39%	25%	96
	2-5 years in Portsmouth	9%	17%	30%	19%	26%	250
	6-10 years in Portsmouth	10%	20%	39%	10%	20%	220
	11-20 years in Portsmouth	15%	26%	27%	13%	19%	210
	More than 20 years in Portsmouth	18%	24%	31%	12%	14%	406
Satisfaction with PPD	Very satisfied with PPD	12%	19%	34%	18%	18%	716
	Less than very satisfied with PPD	18%	30%	26%	12%	15%	319
Know Member of PPD	Know 1 or more PPD members	16%	24%	32%	16%	12%	438
	Don't know any PPD member	10%	20%	30%	15%	24%	708

Q8j: Overall, how serious do you believe the following problems are in the City of Portsmouth? Internet harassment/scams

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	13%	23%	28%	14%	22%	1,177
Gender	Female	13%	25%	26%	13%	23%	564
	Male	14%	22%	29%	16%	20%	591
Age	Under 35 years old	12%	12%	35%	24%	19%	379
	35-49 years old	12%	25%	26%	17%	20%	264
	50-64 years old	15%	30%	25%	7%	22%	287
	65 years old and older	15%	32%	21%	3%	29%	235
Education	High school education or less	21%	24%	19%	14%	22%	158
	Technical school/some college	18%	28%	25%	12%	16%	347
	College graduate	9%	20%	28%	18%	24%	347
	Postgraduate work	8%	21%	35%	12%	25%	305
Household Income	Less than \$35,000	22%	25%	21%	8%	25%	201
	\$35,000 to \$74,999	11%	23%	29%	19%	19%	326
	\$75,000 to \$149,999	9%	25%	32%	15%	19%	348
	\$150,000 or more	11%	19%	30%	14%	26%	201
Identity	White/Caucasian	12%	24%	29%	13%	22%	1,038
	Other Identity	25%	19%	20%	17%	20%	92
	Prefer Not to Say	4%	27%	27%	18%	25%	45
Children in Household	Have Children in Household	12%	23%	32%	17%	17%	274
	No Children in Household	12%	23%	27%	13%	24%	811
Neighborhood	Live Downtown	10%	14%	26%	21%	29%	212
	Live in North Portsmouth	12%	24%	25%	12%	27%	124
	Live in South Portsmouth	12%	29%	26%	14%	20%	310
	Live in West Portsmouth	10%	25%	30%	13%	21%	298
	Other Neighborhood	17%	23%	34%	10%	15%	174
Rent or Own Home	Own Home	12%	28%	30%	10%	21%	673
	Rent Home	16%	17%	25%	19%	23%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	6%	9%	32%	33%	20%	96
	2-5 years in Portsmouth	12%	16%	30%	22%	20%	249
	6-10 years in Portsmouth	7%	23%	34%	12%	24%	220
	11-20 years in Portsmouth	14%	22%	29%	11%	25%	208
	More than 20 years in Portsmouth	19%	33%	22%	7%	20%	403
Satisfaction with PPD	Very satisfied with PPD	10%	24%	30%	15%	21%	712
	Less than very satisfied with PPD	23%	26%	25%	10%	16%	316
Know Member of PPD	Know 1 or more PPD members	15%	29%	28%	12%	16%	432
	Don't know any PPD member	12%	20%	28%	15%	25%	709

Q8k: Overall, how serious do you believe the following problems are in the City of Portsmouth? Vandalism/graffiti

		<u>Very Serious</u>	<u>Somewhat Serious</u>	<u>Not Very Serious</u>	<u>Not a Problem</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	9%	21%	43%	19%	8%	1,184
Gender	Female	8%	20%	43%	19%	10%	565
	Male	10%	22%	43%	19%	6%	596
Age	Under 35 years old	7%	11%	46%	31%	5%	380
	35-49 years old	6%	19%	48%	20%	6%	266
	50-64 years old	10%	31%	42%	11%	7%	287
	65 years old and older	14%	30%	35%	5%	15%	239
Education	High school education or less	21%	26%	34%	11%	8%	158
	Technical school/some college	13%	24%	41%	15%	6%	351
	College graduate	4%	19%	45%	22%	9%	350
	Postgraduate work	4%	16%	49%	24%	7%	305
Household Income	Less than \$35,000	15%	21%	40%	14%	10%	202
	\$35,000 to \$74,999	5%	19%	44%	24%	7%	330
	\$75,000 to \$149,999	7%	20%	46%	20%	7%	350
	\$150,000 or more	8%	23%	46%	16%	7%	200
Identity	White/Caucasian	8%	22%	44%	19%	8%	1,044
	Other Identity	20%	8%	38%	28%	6%	93
	Prefer Not to Say	2%	21%	43%	24%	9%	46
Children in Household	Have Children in Household	6%	16%	51%	22%	5%	276
	No Children in Household	8%	22%	43%	19%	9%	814
Neighborhood	Live Downtown	8%	17%	44%	24%	7%	213
	Live in North Portsmouth	7%	26%	42%	14%	11%	125
	Live in South Portsmouth	5%	20%	47%	19%	9%	311
	Live in West Portsmouth	9%	21%	44%	20%	7%	302
	Other Neighborhood	11%	24%	41%	17%	7%	174
Rent or Own Home	Own Home	9%	24%	44%	14%	9%	676
	Rent Home	9%	17%	43%	25%	7%	482
Years Lived in Portsmouth	Less than 2 years in Portsmouth	5%	6%	39%	44%	7%	96
	2-5 years in Portsmouth	9%	13%	43%	27%	8%	250
	6-10 years in Portsmouth	6%	16%	53%	19%	6%	220
	11-20 years in Portsmouth	8%	18%	50%	17%	7%	211
	More than 20 years in Portsmouth	12%	35%	35%	9%	9%	408
Satisfaction with PPD	Very satisfied with PPD	7%	20%	45%	20%	8%	716
	Less than very satisfied with PPD	13%	25%	46%	14%	2%	319
Know Member of PPD	Know 1 or more PPD members	9%	27%	43%	16%	6%	438
	Don't know any PPD member	8%	18%	44%	21%	9%	711

Q9#: In general, what do you believe is the most important problem facing the City of Portsmouth today? (coded)

		<u>Affordable Housing</u>	<u>Cost of Living</u>	<u>Drugs/Opioid Crisis</u>	<u>Homelessness</u>
Overall	2018	6%	3%	35%	10%
Gender	Female	5%	3%	40%	11%
	Male	6%	3%	31%	9%
Age	Under 35 years old	7%	4%	23%	18%
	35-49 years old	6%	3%	50%	4%
	50-64 years old	3%	3%	28%	11%
	65 years old and older	7%	1%	42%	4%
Education	High school education or less	7%	3%	39%	14%
	Technical school/some college	5%	2%	28%	11%
	College graduate	3%	2%	41%	10%
	Postgraduate work	9%	5%	32%	9%
Household Income	Less than \$35,000	5%	1%	37%	16%
	\$35,000 to \$74,999	5%	3%	33%	13%
	\$75,000 to \$149,999	5%	3%	32%	8%
	\$150,000 or more	2%	3%	42%	9%
Identity	White/Caucasian	5%	3%	36%	10%
	Other Identity	2%		42%	13%
	Prefer Not to Say	8%		35%	5%
Children in Household	Have Children in Household	3%		49%	8%
	No Children in Household	6%	4%	31%	12%
Neighborhood	Live Downtown	4%	1%	35%	15%
	Live in North Portsmouth	3%		38%	12%
	Live in South Portsmouth	6%	7%	33%	9%
	Live in West Portsmouth	5%	2%	35%	11%
	Other Neighborhood	5%	2%	38%	8%
Rent or Own Home	Own Home	3%	2%	39%	6%
	Rent Home	9%	4%	29%	16%
Years Lived in Portsmouth	Less than 2 years in Portsmouth	6%		19%	24%
	2-5 years in Portsmouth	9%	4%	26%	18%
	6-10 years in Portsmouth	5%	4%	34%	6%
	11-20 years in Portsmouth	3%	3%	39%	8%
	More than 20 years in Portsmouth	5%	2%	42%	7%
Satisfaction with PPD	Very satisfied with PPD	5%	4%	38%	9%
	Less than very satisfied with PPD	6%	2%	32%	12%
Know Member of PPD	Know 1 or more PPD members	4%	2%	42%	4%
	Don't know any PPD member	6%	3%	30%	15%

Q9#: In general, what do you believe is the most important problem facing the City of Portsmouth today? (coded)

		<u>Overdevelopment/ Growth</u>	<u>Parking</u>	<u>Problems with Government/Police</u>	<u>School Safety</u>
Overall	2018	9%	6%	3%	2%
Gender	Female	9%	4%	1%	2%
	Male	8%	8%	5%	1%
Age	Under 35 years old	3%	9%	4%	3%
	35-49 years old	4%	3%	2%	1%
	50-64 years old	16%	7%	3%	1%
	65 years old and older	13%	5%	3%	1%
Education	High school education or less	5%	2%	2%	1%
	Technical school/some college	8%	4%	4%	0%
	College graduate	8%	12%	2%	2%
	Postgraduate work	11%	4%	3%	3%
Household Income	Less than \$35,000	6%	5%	2%	
	\$35,000 to \$74,999	7%	8%	4%	2%
	\$75,000 to \$149,999	11%	5%	2%	2%
	\$150,000 or more	8%	5%	4%	3%
Identity	White/Caucasian	9%	6%	3%	2%
	Other Identity	6%	2%	2%	4%
	Prefer Not to Say	6%	9%	2%	3%
Children in Household	Have Children in Household	7%	1%	2%	4%
	No Children in Household	9%	7%	3%	1%
Neighborhood	Live Downtown	3%	9%	4%	0%
	Live in North Portsmouth	14%	6%	2%	3%
	Live in South Portsmouth	9%	4%	1%	1%
	Live in West Portsmouth	10%	5%	4%	2%
	Other Neighborhood	9%	7%	4%	2%
Rent or Own Home	Own Home	13%	4%	4%	2%
	Rent Home	2%	9%	2%	1%
Years Lived in Portsmouth	Less than 2 years in Portsmouth		15%	8%	
	2-5 years in Portsmouth	4%	6%	0%	
	6-10 years in Portsmouth	8%	9%	2%	2%
	11-20 years in Portsmouth	9%	5%	7%	3%
	More than 20 years in Portsmouth	13%	3%	2%	2%
Satisfaction with PPD	Very satisfied with PPD	9%	6%	2%	2%
	Less than very satisfied with PPD	8%	3%	6%	1%
Know Member of PPD	Know 1 or more PPD members	10%	3%	5%	2%
	Don't know any PPD member	8%	8%	1%	1%

Q9#: In general, what do you believe is the most important problem facing the City of Portsmouth today? (coded)

		<u>Taxes</u>	<u>Tourism Issues</u>	<u>Traffic Issues</u>	<u>None</u>	<u>Other</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	2%	2%	10%	1%	10%	2%	808
Gender	Female	1%	3%	8%	1%	9%	3%	388
	Male	3%	2%	12%	1%	10%	2%	403
Age	Under 35 years old	1%		13%		14%	3%	238
	35-49 years old	1%	6%	6%	2%	9%	3%	203
	50-64 years old	2%	3%	13%	1%	9%	1%	212
	65 years old and older	4%	1%	8%		8%	2%	148
Education	High school education or less			10%	3%	13%	1%	111
	Technical school/some college	1%	4%	16%	1%	12%	3%	239
	College graduate	3%	2%	6%		7%	3%	248
	Postgraduate work	2%	2%	7%	1%	11%	1%	198
Household Income	Less than \$35,000	0%	1%	10%		16%		126
	\$35,000 to \$74,999	1%	0%	9%		12%	4%	225
	\$75,000 to \$149,999	2%	3%	15%	3%	8%	1%	263
	\$150,000 or more	3%	6%	3%		7%	5%	136
Identity	White/Caucasian	2%	2%	10%	0%	11%	2%	737
	Other Identity	1%		4%	8%	5%	10%	53
	Prefer Not to Say	3%	9%	12%		7%	1%	28
Children in Household	Have Children in Household	1%	3%	9%	2%	10%	1%	196
	No Children in Household	1%	2%	11%	0%	11%	2%	564
Neighborhood	Live Downtown	3%	2%	7%	4%	13%	1%	145
	Live in North Portsmouth	0%	1%	14%		4%	3%	84
	Live in South Portsmouth	1%	3%	12%	1%	10%	4%	204
	Live in West Portsmouth	1%	0%	12%		9%	3%	216
	Other Neighborhood	3%	4%	5%		13%	1%	135
Rent or Own Home	Own Home	2%	3%	12%		7%	3%	468
	Rent Home	1%	1%	8%	2%	14%	2%	327
Years Lived in Portsmouth	Less than 2 years in Portsmouth	1%		8%	3%	9%	8%	51
	2-5 years in Portsmouth	0%	1%	15%		12%	5%	168
	6-10 years in Portsmouth	2%	5%	12%	2%	11%	1%	151
	11-20 years in Portsmouth	2%	3%	6%	1%	10%		157
	More than 20 years in Portsmouth	3%	1%	9%		9%	2%	281
Satisfaction with PPD	Very satisfied with PPD	1%	1%	9%	1%	11%	2%	505
	Less than very satisfied with PPD	3%	6%	13%		7%	1%	215
Know Member of PPD	Know 1 or more PPD members	2%	3%	8%	1%	10%	2%	312
	Don't know any PPD member	1%	2%	11%	1%	10%	2%	470

Q10a: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Public intoxication/disorderly conduct

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	49%	23%	3%	2%	23%	1,167
Gender	Female	47%	21%	3%	1%	29%	554
	Male	52%	24%	3%	3%	18%	591
Age	Under 35 years old	47%	22%	1%	2%	27%	374
	35-49 years old	54%	15%	4%	5%	22%	261
	50-64 years old	50%	29%	3%	1%	17%	285
	65 years old and older	46%	24%	4%	0%	26%	234
Education	High school education or less	52%	14%	4%	2%	28%	159
	Technical school/some college	52%	22%	2%	5%	19%	344
	College graduate	48%	25%	3%	1%	23%	343
	Postgraduate work	48%	23%	3%	0%	25%	302
Household Income	Less than \$35,000	40%	20%	3%	4%	33%	199
	\$35,000 to \$74,999	50%	24%	2%	2%	22%	329
	\$75,000 to \$149,999	59%	20%	3%	1%	18%	340
	\$150,000 or more	47%	24%	4%	3%	22%	199
Identity	White/Caucasian	50%	23%	2%	2%	24%	1,031
	Other Identity	48%	27%	3%	3%	19%	89
	Prefer Not to Say	41%	21%	5%	2%	31%	46
Children in Household	Have Children in Household	56%	22%	3%	3%	17%	271
	No Children in Household	47%	23%	3%	2%	25%	805
Neighborhood	Live Downtown	50%	24%	3%	2%	20%	207
	Live in North Portsmouth	53%	18%	2%	4%	23%	121
	Live in South Portsmouth	48%	26%	4%		23%	309
	Live in West Portsmouth	47%	22%	2%	3%	26%	298
	Other Neighborhood	54%	20%	2%	3%	21%	175
Rent or Own Home	Own Home	49%	23%	3%	1%	24%	668
	Rent Home	52%	23%	2%	3%	20%	474
Years Lived in Portsmouth	Less than 2 years in Portsmouth	41%	16%	2%		41%	93
	2-5 years in Portsmouth	45%	25%	3%	3%	24%	246
	6-10 years in Portsmouth	56%	22%	3%	2%	17%	216
	11-20 years in Portsmouth	51%	21%	2%		26%	210
	More than 20 years in Portsmouth	50%	24%	3%	2%	20%	402
Satisfaction with PPD	Very satisfied with PPD	67%	16%	1%	0%	15%	709
	Less than very satisfied with PPD	26%	41%	7%	6%	19%	310
Know Member of PPD	Know 1 or more PPD members	56%	22%	4%	3%	15%	429
	Don't know any PPD member	45%	24%	2%	2%	28%	703

Q10b: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Noise

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	40%	26%	7%	3%	24%	1,172
Gender	Female	43%	22%	6%	2%	28%	557
	Male	37%	30%	8%	4%	21%	593
Age	Under 35 years old	45%	22%	3%	3%	27%	379
	35-49 years old	43%	22%	6%	3%	26%	263
	50-64 years old	37%	31%	10%	4%	18%	285
	65 years old and older	31%	33%	10%	2%	24%	234
Education	High school education or less	38%	25%	5%	4%	27%	158
	Technical school/some college	41%	32%	4%	3%	19%	345
	College graduate	41%	23%	10%	2%	24%	346
	Postgraduate work	41%	23%	7%	3%	26%	303
Household Income	Less than \$35,000	33%	27%	6%	6%	29%	200
	\$35,000 to \$74,999	42%	29%	5%	2%	23%	328
	\$75,000 to \$149,999	44%	24%	7%	3%	21%	343
	\$150,000 or more	43%	22%	8%	3%	24%	199
Identity	White/Caucasian	40%	26%	7%	2%	24%	1,033
	Other Identity	50%	28%	4%	5%	13%	90
	Prefer Not to Say	22%	29%	12%	9%	28%	46
Children in Household	Have Children in Household	54%	24%	4%	2%	16%	272
	No Children in Household	35%	27%	8%	3%	26%	808
Neighborhood	Live Downtown	38%	28%	8%	5%	21%	209
	Live in North Portsmouth	39%	28%	7%	2%	24%	121
	Live in South Portsmouth	42%	23%	8%	2%	25%	310
	Live in West Portsmouth	35%	31%	6%	3%	25%	298
	Other Neighborhood	46%	24%	4%	3%	22%	175
Rent or Own Home	Own Home	38%	27%	8%	2%	24%	671
	Rent Home	44%	25%	5%	4%	22%	476
Years Lived in Portsmouth	Less than 2 years in Portsmouth	39%	21%	3%		37%	93
	2-5 years in Portsmouth	39%	22%	5%	5%	29%	247
	6-10 years in Portsmouth	46%	23%	7%	4%	21%	218
	11-20 years in Portsmouth	46%	24%	7%	2%	21%	210
	More than 20 years in Portsmouth	35%	34%	9%	2%	21%	405
Satisfaction with PPD	Very satisfied with PPD	54%	24%	5%	1%	16%	711
	Less than very satisfied with PPD	20%	38%	13%	8%	21%	312
Know Member of PPD	Know 1 or more PPD members	43%	28%	7%	3%	19%	432
	Don't know any PPD member	38%	26%	6%	3%	27%	706

Q10c: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Drug abuse

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	25%	31%	7%	3%	34%	1,165
Gender	Female	24%	28%	7%	2%	39%	557
	Male	27%	34%	5%	4%	30%	586
Age	Under 35 years old	26%	25%	8%	2%	39%	379
	35-49 years old	26%	31%	6%	7%	30%	258
	50-64 years old	24%	36%	6%	2%	32%	285
	65 years old and older	25%	33%	6%	1%	35%	233
Education	High school education or less	38%	22%	7%	4%	29%	159
	Technical school/some college	26%	37%	4%	6%	28%	338
	College graduate	23%	30%	9%	1%	36%	346
	Postgraduate work	22%	28%	7%	1%	42%	302
Household Income	Less than \$35,000	27%	25%	6%	6%	36%	199
	\$35,000 to \$74,999	26%	34%	6%	2%	32%	329
	\$75,000 to \$149,999	30%	32%	6%	2%	30%	339
	\$150,000 or more	17%	29%	7%	5%	41%	198
Identity	White/Caucasian	24%	31%	7%	3%	35%	1,026
	Other Identity	47%	13%	14%	3%	22%	89
	Prefer Not to Say	17%	35%	4%	6%	39%	45
Children in Household	Have Children in Household	26%	36%	8%	5%	25%	272
	No Children in Household	24%	30%	6%	2%	38%	801
Neighborhood	Live Downtown	29%	29%	3%	4%	35%	207
	Live in North Portsmouth	27%	33%	3%	6%	31%	120
	Live in South Portsmouth	22%	33%	9%	1%	35%	304
	Live in West Portsmouth	22%	34%	7%	3%	33%	299
	Other Neighborhood	27%	28%	7%	3%	35%	174
Rent or Own Home	Own Home	22%	35%	6%	2%	35%	666
	Rent Home	31%	26%	7%	5%	31%	474
Years Lived in Portsmouth	Less than 2 years in Portsmouth	28%	15%	4%		54%	91
	2-5 years in Portsmouth	18%	33%	6%	3%	41%	247
	6-10 years in Portsmouth	30%	28%	8%	2%	32%	215
	11-20 years in Portsmouth	26%	28%	8%	1%	38%	210
	More than 20 years in Portsmouth	27%	37%	7%	5%	24%	403
Satisfaction with PPD	Very satisfied with PPD	35%	31%	3%	1%	30%	709
	Less than very satisfied with PPD	12%	38%	18%	10%	23%	307
Know Member of PPD	Know 1 or more PPD members	26%	36%	11%	6%	22%	431
	Don't know any PPD member	24%	28%	4%	1%	42%	700

Q10d: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Underage drinking

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	30%	23%	5%	2%	40%	1,166
Gender	Female	29%	20%	6%	1%	44%	557
	Male	32%	25%	3%	2%	37%	587
Age	Under 35 years old	30%	19%	3%	2%	47%	379
	35-49 years old	28%	22%	9%	4%	37%	258
	50-64 years old	34%	27%	3%	1%	36%	282
	65 years old and older	29%	26%	5%	0%	40%	235
Education	High school education or less	39%	20%	4%	1%	36%	159
	Technical school/some college	30%	28%	3%	5%	34%	338
	College graduate	29%	25%	4%	0%	42%	346
	Postgraduate work	29%	17%	6%	1%	47%	303
Household Income	Less than \$35,000	22%	26%	3%	6%	43%	199
	\$35,000 to \$74,999	33%	24%	2%	2%	39%	328
	\$75,000 to \$149,999	37%	20%	5%	0%	38%	338
	\$150,000 or more	26%	23%	8%	1%	43%	199
Identity	White/Caucasian	29%	24%	4%	2%	41%	1,028
	Other Identity	41%	12%	7%	3%	36%	90
	Prefer Not to Say	19%	33%	5%	1%	43%	44
Children in Household	Have Children in Household	40%	22%	7%	3%	29%	271
	No Children in Household	28%	23%	4%	2%	44%	803
Neighborhood	Live Downtown	39%	19%	5%		38%	210
	Live in North Portsmouth	28%	23%	3%	5%	42%	121
	Live in South Portsmouth	31%	26%	5%	1%	38%	303
	Live in West Portsmouth	26%	28%	4%	2%	39%	299
	Other Neighborhood	30%	18%	6%	1%	46%	174
Rent or Own Home	Own Home	31%	25%	6%	1%	38%	667
	Rent Home	31%	20%	3%	4%	43%	473
Years Lived in Portsmouth	Less than 2 years in Portsmouth	28%	15%	2%		56%	93
	2-5 years in Portsmouth	27%	18%	4%	3%	49%	247
	6-10 years in Portsmouth	36%	19%	5%		40%	215
	11-20 years in Portsmouth	28%	26%	6%	0%	40%	210
	More than 20 years in Portsmouth	31%	30%	5%	3%	31%	402
Satisfaction with PPD	Very satisfied with PPD	40%	21%	3%	0%	36%	710
	Less than very satisfied with PPD	18%	33%	11%	6%	32%	307
Know Member of PPD	Know 1 or more PPD members	34%	29%	8%	3%	27%	431
	Don't know any PPD member	27%	21%	2%	1%	49%	702

Q10e: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Domestic violence

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	31%	18%	2%	1%	48%	1,160
Gender	Female	28%	17%	1%	1%	53%	554
	Male	34%	19%	2%	2%	43%	584
Age	Under 35 years old	31%	10%		2%	57%	379
	35-49 years old	34%	18%	3%	2%	42%	258
	50-64 years old	32%	20%	2%	2%	44%	281
	65 years old and older	28%	28%	3%		42%	231
Education	High school education or less	41%	18%	3%	2%	37%	155
	Technical school/some college	30%	24%	1%	3%	42%	337
	College graduate	35%	14%	1%	0%	49%	346
	Postgraduate work	25%	15%	1%	0%	58%	303
Household Income	Less than \$35,000	26%	17%	3%	7%	48%	196
	\$35,000 to \$74,999	34%	21%	1%	0%	44%	325
	\$75,000 to \$149,999	38%	16%	2%	0%	45%	338
	\$150,000 or more	25%	15%	2%	1%	58%	199
Identity	White/Caucasian	31%	17%	1%	1%	49%	1,022
	Other Identity	33%	13%	5%	1%	48%	90
	Prefer Not to Say	19%	34%		3%	44%	45
Children in Household	Have Children in Household	41%	15%	2%	1%	40%	271
	No Children in Household	28%	19%	1%	1%	51%	799
Neighborhood	Live Downtown	29%	14%	3%	1%	52%	209
	Live in North Portsmouth	28%	22%	2%	1%	47%	119
	Live in South Portsmouth	34%	18%	2%	0%	46%	305
	Live in West Portsmouth	30%	19%	0%	3%	48%	298
	Other Neighborhood	37%	17%	1%	1%	44%	171
Rent or Own Home	Own Home	30%	19%	1%	0%	49%	665
	Rent Home	34%	17%	2%	3%	44%	470
Years Lived in Portsmouth	Less than 2 years in Portsmouth	31%	6%			63%	92
	2-5 years in Portsmouth	26%	15%		4%	55%	246
	6-10 years in Portsmouth	33%	15%	2%		50%	213
	11-20 years in Portsmouth	30%	15%	3%		52%	210
	More than 20 years in Portsmouth	35%	25%	2%	2%	36%	400
Satisfaction with PPD	Very satisfied with PPD	42%	14%	1%	0%	43%	703
	Less than very satisfied with PPD	16%	34%	3%	5%	42%	308
Know Member of PPD	Know 1 or more PPD members	35%	25%	3%	2%	36%	428
	Don't know any PPD member	28%	14%	1%	1%	56%	699

Q10f: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Unsafe driving

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	35%	28%	8%	5%	24%	1,166
Gender	Female	36%	27%	7%	2%	28%	554
	Male	35%	30%	8%	8%	20%	589
Age	Under 35 years old	39%	20%	5%	6%	30%	379
	35-49 years old	37%	26%	8%	8%	21%	260
	50-64 years old	30%	38%	9%	4%	19%	282
	65 years old and older	31%	34%	10%	2%	23%	233
Education	High school education or less	37%	26%	4%	7%	25%	159
	Technical school/some college	31%	33%	10%	7%	20%	337
	College graduate	38%	25%	7%	4%	26%	347
	Postgraduate work	37%	28%	8%	4%	23%	304
Household Income	Less than \$35,000	29%	29%	7%	6%	29%	200
	\$35,000 to \$74,999	35%	28%	8%	3%	25%	323
	\$75,000 to \$149,999	39%	28%	8%	6%	19%	342
	\$150,000 or more	36%	27%	8%	7%	22%	199
Identity	White/Caucasian	34%	29%	8%	5%	24%	1,028
	Other Identity	46%	16%	9%	5%	24%	90
	Prefer Not to Say	20%	39%	9%	5%	27%	44
Children in Household	Have Children in Household	47%	25%	6%	6%	15%	269
	No Children in Household	32%	29%	8%	5%	26%	806
Neighborhood	Live Downtown	37%	20%	7%	9%	26%	210
	Live in North Portsmouth	30%	26%	13%	7%	24%	121
	Live in South Portsmouth	36%	32%	8%	3%	21%	306
	Live in West Portsmouth	32%	31%	7%	5%	25%	295
	Other Neighborhood	39%	30%	8%	5%	18%	175
Rent or Own Home	Own Home	34%	30%	8%	5%	22%	668
	Rent Home	36%	27%	7%	5%	24%	473
Years Lived in Portsmouth	Less than 2 years in Portsmouth	45%	9%	1%	0%	45%	93
	2-5 years in Portsmouth	34%	30%	5%	4%	27%	245
	6-10 years in Portsmouth	37%	21%	10%	12%	20%	219
	11-20 years in Portsmouth	35%	29%	12%	1%	23%	208
	More than 20 years in Portsmouth	32%	36%	8%	5%	19%	402
Satisfaction with PPD	Very satisfied with PPD	47%	26%	7%	3%	17%	705
	Less than very satisfied with PPD	19%	42%	11%	11%	17%	313
Know Member of PPD	Know 1 or more PPD members	35%	33%	10%	7%	15%	429
	Don't know any PPD member	34%	26%	7%	4%	29%	704

Q10g: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Drunk driving

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	41%	27%	4%	2%	26%	1,164
Gender	Female	38%	26%	3%	1%	31%	549
	Male	44%	29%	4%	2%	21%	593
Age	Under 35 years old	43%	20%	6%	2%	29%	373
	35-49 years old	41%	29%	3%	3%	24%	260
	50-64 years old	38%	33%	2%	1%	25%	285
	65 years old and older	38%	31%	5%	1%	26%	233
Education	High school education or less	46%	20%	2%	4%	28%	159
	Technical school/some college	40%	30%	3%	4%	23%	341
	College graduate	42%	27%	5%		26%	343
	Postgraduate work	38%	29%	5%		28%	301
Household Income	Less than \$35,000	38%	23%	1%	6%	32%	200
	\$35,000 to \$74,999	40%	28%	5%	2%	25%	324
	\$75,000 to \$149,999	45%	28%	4%	1%	22%	339
	\$150,000 or more	42%	27%	5%		26%	199
Identity	White/Caucasian	40%	28%	4%	2%	27%	1,025
	Other Identity	55%	17%	7%	3%	18%	90
	Prefer Not to Say	30%	38%	3%		28%	46
Children in Household	Have Children in Household	46%	29%	4%	2%	18%	267
	No Children in Household	39%	26%	4%	2%	29%	804
Neighborhood	Live Downtown	41%	17%	8%	2%	31%	208
	Live in North Portsmouth	39%	31%	1%	5%	24%	121
	Live in South Portsmouth	36%	33%	4%	0%	26%	308
	Live in West Portsmouth	39%	27%	3%	3%	27%	293
	Other Neighborhood	49%	28%	2%	1%	19%	175
Rent or Own Home	Own Home	38%	31%	4%	0%	27%	664
	Rent Home	45%	24%	4%	4%	23%	474
Years Lived in Portsmouth	Less than 2 years in Portsmouth	47%	10%	0%		43%	93
	2-5 years in Portsmouth	37%	28%	3%	3%	29%	243
	6-10 years in Portsmouth	41%	23%	10%	2%	24%	217
	11-20 years in Portsmouth	42%	30%	3%		26%	207
	More than 20 years in Portsmouth	40%	33%	3%	3%	21%	404
Satisfaction with PPD	Very satisfied with PPD	54%	22%	3%	1%	20%	704
	Less than very satisfied with PPD	22%	45%	7%	5%	20%	312
Know Member of PPD	Know 1 or more PPD members	41%	34%	5%	3%	17%	426
	Don't know any PPD member	39%	24%	4%	1%	32%	704

Q10h: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Homelessness

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	21%	25%	11%	5%	38%	1,168
Gender	Female	19%	24%	9%	3%	44%	557
	Male	23%	25%	13%	6%	33%	589
Age	Under 35 years old	19%	19%	13%	2%	47%	376
	35-49 years old	27%	23%	10%	9%	31%	262
	50-64 years old	17%	35%	10%	4%	34%	284
	65 years old and older	22%	25%	12%	4%	37%	234
Education	High school education or less	23%	23%	15%	4%	34%	158
	Technical school/some college	21%	27%	10%	8%	33%	345
	College graduate	21%	25%	11%	3%	40%	346
	Postgraduate work	20%	23%	12%	3%	42%	300
Household Income	Less than \$35,000	15%	24%	16%	9%	35%	198
	\$35,000 to \$74,999	22%	25%	10%	3%	40%	329
	\$75,000 to \$149,999	23%	27%	10%	2%	38%	343
	\$150,000 or more	22%	22%	12%	7%	37%	196
Identity	White/Caucasian	20%	26%	11%	5%	38%	1,032
	Other Identity	25%	12%	19%	11%	33%	88
	Prefer Not to Say	29%	26%	7%	3%	35%	45
Children in Household	Have Children in Household	26%	29%	11%	6%	28%	269
	No Children in Household	19%	24%	11%	4%	41%	807
Neighborhood	Live Downtown	20%	20%	18%	4%	38%	209
	Live in North Portsmouth	25%	22%	10%	9%	33%	121
	Live in South Portsmouth	24%	25%	10%	3%	38%	306
	Live in West Portsmouth	18%	30%	10%	4%	38%	299
	Other Neighborhood	22%	28%	9%	5%	36%	174
Rent or Own Home	Own Home	21%	28%	11%	3%	37%	672
	Rent Home	22%	22%	12%	6%	38%	471
Years Lived in Portsmouth	Less than 2 years in Portsmouth	23%	18%	5%		53%	93
	2-5 years in Portsmouth	19%	15%	13%	4%	48%	243
	6-10 years in Portsmouth	19%	30%	13%	3%	36%	219
	11-20 years in Portsmouth	23%	26%	13%	2%	36%	210
	More than 20 years in Portsmouth	22%	29%	10%	8%	30%	403
Satisfaction with PPD	Very satisfied with PPD	30%	27%	8%	1%	34%	706
	Less than very satisfied with PPD	8%	28%	23%	13%	28%	313
Know Member of PPD	Know 1 or more PPD members	23%	31%	11%	7%	28%	431
	Don't know any PPD member	19%	22%	12%	3%	44%	703

Q10i: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? School Safety

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	39%	17%	4%	2%	39%	1,168
Gender	Female	33%	17%	5%	1%	44%	556
	Male	44%	16%	3%	3%	35%	591
Age	Under 35 years old	36%	10%	3%	2%	49%	379
	35-49 years old	39%	16%	8%	2%	36%	260
	50-64 years old	38%	23%	3%	2%	34%	284
	65 years old and older	41%	21%	3%	1%	34%	233
Education	High school education or less	41%	12%	9%	1%	37%	159
	Technical school/some college	42%	20%	4%	4%	31%	343
	College graduate	37%	17%	2%	0%	43%	345
	Postgraduate work	36%	14%	3%	1%	45%	302
Household Income	Less than \$35,000	37%	15%	2%	5%	40%	200
	\$35,000 to \$74,999	39%	19%	2%	1%	39%	327
	\$75,000 to \$149,999	46%	14%	4%	0%	35%	343
	\$150,000 or more	32%	16%	5%	3%	45%	198
Identity	White/Caucasian	38%	17%	3%	2%	40%	1,028
	Other Identity	43%	23%	8%		26%	90
	Prefer Not to Say	33%	19%	4%	3%	41%	46
Children in Household	Have Children in Household	42%	21%	7%	2%	28%	272
	No Children in Household	37%	15%	2%	2%	44%	804
Neighborhood	Live Downtown	35%	12%	4%	1%	48%	208
	Live in North Portsmouth	34%	20%	6%	1%	38%	120
	Live in South Portsmouth	42%	16%	1%	1%	40%	308
	Live in West Portsmouth	36%	21%	4%	3%	37%	298
	Other Neighborhood	50%	15%	2%	3%	30%	173
Rent or Own Home	Own Home	38%	20%	3%	1%	38%	667
	Rent Home	42%	11%	5%	3%	40%	476
Years Lived in Portsmouth	Less than 2 years in Portsmouth	42%	10%			49%	93
	2-5 years in Portsmouth	35%	9%	1%	3%	52%	246
	6-10 years in Portsmouth	37%	11%	4%		48%	217
	11-20 years in Portsmouth	36%	18%	5%	2%	39%	209
	More than 20 years in Portsmouth	43%	25%	6%	2%	24%	403
Satisfaction with PPD	Very satisfied with PPD	51%	13%	3%	0%	32%	709
	Less than very satisfied with PPD	22%	27%	8%	6%	37%	310
Know Member of PPD	Know 1 or more PPD members	42%	23%	6%	3%	27%	432
	Don't know any PPD member	36%	13%	2%	1%	47%	702

Q10k: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Vandalism/graffiti

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	31%	23%	5%	2%	39%	1,168
Gender	Female	28%	19%	5%	1%	47%	554
	Male	33%	28%	5%	2%	32%	593
Age	Under 35 years old	32%	14%	3%	2%	49%	375
	35-49 years old	35%	22%	5%	2%	37%	262
	50-64 years old	27%	33%	6%	1%	34%	285
	65 years old and older	27%	31%	7%	2%	34%	233
Education	High school education or less	32%	26%	6%	2%	33%	159
	Technical school/some college	29%	26%	3%	3%	39%	345
	College graduate	30%	25%	6%	1%	39%	344
	Postgraduate work	34%	18%	4%	0%	43%	301
Household Income	Less than \$35,000	22%	23%	3%	5%	47%	200
	\$35,000 to \$74,999	37%	20%	5%	0%	38%	328
	\$75,000 to \$149,999	34%	24%	4%	1%	37%	343
	\$150,000 or more	29%	27%	7%	1%	35%	199
Identity	White/Caucasian	31%	24%	5%	1%	39%	1,030
	Other Identity	37%	17%	1%	4%	41%	90
	Prefer Not to Say	25%	34%	2%	1%	37%	46
Children in Household	Have Children in Household	43%	22%	2%	1%	31%	271
	No Children in Household	27%	24%	5%	2%	42%	805
Neighborhood	Live Downtown	30%	23%	5%	2%	39%	208
	Live in North Portsmouth	30%	27%	6%	1%	35%	121
	Live in South Portsmouth	36%	22%	5%	1%	37%	308
	Live in West Portsmouth	30%	24%	4%	3%	40%	298
	Other Neighborhood	29%	27%	6%	1%	37%	174
Rent or Own Home	Own Home	30%	27%	5%	1%	37%	669
	Rent Home	34%	19%	5%	3%	40%	474
Years Lived in Portsmouth	Less than 2 years in Portsmouth	41%	9%	7%		43%	93
	2-5 years in Portsmouth	34%	15%	1%	3%	47%	245
	6-10 years in Portsmouth	31%	21%	4%	2%	42%	219
	11-20 years in Portsmouth	30%	22%	5%	1%	41%	210
	More than 20 years in Portsmouth	28%	34%	7%	1%	30%	402
Satisfaction with PPD	Very satisfied with PPD	43%	22%	2%	1%	32%	707
	Less than very satisfied with PPD	16%	36%	11%	3%	35%	312
Know Member of PPD	Know 1 or more PPD members	34%	30%	6%	2%	28%	431
	Don't know any PPD member	28%	19%	4%	1%	46%	702

Q10j: Overall, how well do you believe the Portsmouth Police Department addresses each of the problems? Internet harassment/scams

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	22%	17%	4%	3%	55%	1,166
Gender	Female	21%	14%	4%	2%	58%	554
	Male	22%	19%	3%	3%	52%	590
Age	Under 35 years old	24%	14%	1%	2%	58%	379
	35-49 years old	21%	13%	3%	6%	58%	259
	50-64 years old	21%	23%	6%	1%	50%	284
	65 years old and older	19%	19%	6%	2%	54%	232
Education	High school education or less	28%	19%	7%	3%	43%	158
	Technical school/some college	19%	20%	4%	6%	52%	340
	College graduate	21%	18%	2%	1%	58%	346
	Postgraduate work	22%	12%	4%	1%	61%	303
Household Income	Less than \$35,000	19%	20%	4%	6%	51%	199
	\$35,000 to \$74,999	24%	19%	3%	2%	53%	325
	\$75,000 to \$149,999	24%	16%	4%	2%	54%	342
	\$150,000 or more	17%	12%	4%	3%	64%	199
Identity	White/Caucasian	21%	17%	4%	3%	56%	1,027
	Other Identity	27%	10%	4%	4%	55%	90
	Prefer Not to Say	15%	31%	4%	1%	49%	46
Children in Household	Have Children in Household	24%	17%	3%	3%	52%	268
	No Children in Household	21%	16%	4%	3%	57%	807
Neighborhood	Live Downtown	24%	12%	4%	3%	58%	209
	Live in North Portsmouth	21%	16%	5%	4%	53%	120
	Live in South Portsmouth	22%	20%	5%	0%	52%	307
	Live in West Portsmouth	19%	19%	3%	4%	56%	296
	Other Neighborhood	24%	18%	2%	5%	51%	174
Rent or Own Home	Own Home	19%	17%	5%	2%	57%	666
	Rent Home	25%	17%	3%	4%	51%	475
Years Lived in Portsmouth	Less than 2 years in Portsmouth	25%	12%	1%		63%	93
	2-5 years in Portsmouth	23%	11%	1%	3%	62%	247
	6-10 years in Portsmouth	19%	17%	3%	3%	59%	219
	11-20 years in Portsmouth	24%	11%	6%	1%	58%	207
	More than 20 years in Portsmouth	20%	25%	5%	4%	45%	401
Satisfaction with PPD	Very satisfied with PPD	30%	15%	2%	1%	51%	707
	Less than very satisfied with PPD	9%	27%	8%	7%	49%	311
Know Member of PPD	Know 1 or more PPD members	21%	24%	6%	5%	44%	427
	Don't know any PPD member	21%	13%	2%	2%	61%	704

Q11#: What, if anything, could the Portsmouth Police Department do to more effectively address these problems? (coded)

		<u>Be More Friendly/ Approachable</u>	<u>Enforce Noise Ordinances</u>	<u>Focus on Treatment/ Solutions</u>	<u>Greater Enforcement of Traffic Laws</u>	<u>Greater Interaction/ Outreach With Public</u>
Overall	2018	1%	3%	9%	13%	10%
Gender	Female	1%	1%	13%	12%	14%
	Male	2%	4%	5%	15%	7%
Age	Under 35 years old		2%	16%	6%	13%
	35-49 years old		1%	11%	10%	12%
	50-64 years old	3%	4%	3%	23%	8%
	65 years old and older	2%	5%	2%	18%	7%
Education	High school education or less	3%		11%	16%	5%
	Technical school/some college	2%	2%	14%	17%	6%
	College graduate	1%	5%	6%	10%	15%
	Postgraduate work	1%	2%	6%	10%	12%
Household Income	Less than \$35,000	1%	2%	22%	8%	7%
	\$35,000 to \$74,999	1%	1%	7%	15%	18%
	\$75,000 to \$149,999		4%	9%	12%	8%
	\$150,000 or more	2%	2%	2%	17%	7%
Identity	White/Caucasian	1%	2%	9%	13%	10%
	Other Identity		1%		8%	26%
	Prefer Not to Say		9%	7%	21%	19%
Children in Household	Have Children in Household	1%	1%	11%	8%	6%
	No Children in Household	1%	3%	9%	15%	11%
Neighborhood	Live Downtown	2%	3%	2%	17%	12%
	Live in North Portsmouth		2%	9%	23%	9%
	Live in South Portsmouth	2%	1%	3%	11%	16%
	Live in West Portsmouth		4%	17%	13%	9%
	Other Neighborhood	3%	1%	9%	8%	4%
Rent or Own Home	Own Home	1%	3%	8%	17%	10%
	Rent Home	2%	2%	8%	7%	12%
Years Lived in Portsmouth	Less than 2 years in Portsmouth			2%	10%	
	2-5 years in Portsmouth		2%	5%	9%	12%
	6-10 years in Portsmouth	1%	6%	13%	15%	11%
	11-20 years in Portsmouth	1%	1%	10%	12%	15%
	More than 20 years in Portsmouth	3%	3%	10%	16%	8%
Satisfaction with PPD	Very satisfied with PPD	1%	3%	10%	14%	11%
	Less than very satisfied with PPD	3%	2%	9%	12%	9%
Know Member of PPD	Know 1 or more PPD members	1%	3%	13%	12%	7%
	Don't know any PPD member	1%	3%	6%	14%	13%

Q11#: What, if anything, could the Portsmouth Police Department do to more effectively address these problems? (coded)

		<u>Greater Visibility/ Presence</u>	<u>Harsher Enforcement</u>	<u>Hire More Police</u>	<u>More Involvement in Schools</u>	<u>More/Walking Patrols</u>
Overall	2018	6%	7%	2%	5%	8%
Gender	Female	8%	2%	2%	9%	4%
	Male	5%	12%	2%	1%	12%
Age	Under 35 years old	4%	9%		5%	6%
	35-49 years old	11%	8%		7%	8%
	50-64 years old	4%	5%	5%	4%	10%
	65 years old and older	8%	8%	5%	3%	9%
Education	High school education or less	3%	6%	1%	12%	6%
	Technical school/some college	6%	13%	4%	3%	9%
	College graduate	7%	3%	2%	2%	10%
	Postgraduate work	8%	6%	1%	6%	7%
Household Income	Less than \$35,000	2%	14%	1%	1%	8%
	\$35,000 to \$74,999	3%	4%	2%	9%	5%
	\$75,000 to \$149,999	7%	4%	3%	3%	8%
	\$150,000 or more	11%	12%	1%	5%	15%
Identity	White/Caucasian	6%	8%	2%	5%	8%
	Other Identity	8%		3%	5%	6%
	Prefer Not to Say	9%	2%			5%
Children in Household	Have Children in Household	11%	11%	1%	14%	4%
	No Children in Household	5%	6%	2%	2%	10%
Neighborhood	Live Downtown	8%	8%		1%	17%
	Live in North Portsmouth	4%	4%	2%	3%	4%
	Live in South Portsmouth	4%	13%	4%	9%	7%
	Live in West Portsmouth	8%	3%	2%	4%	6%
	Other Neighborhood	6%	8%	3%	5%	8%
Rent or Own Home	Own Home	7%	7%	3%	4%	9%
	Rent Home	5%	8%	1%	6%	7%
Years Lived in Portsmouth	Less than 2 years in Portsmouth					23%
	2-5 years in Portsmouth	6%	17%		1%	7%
	6-10 years in Portsmouth	8%	2%	2%	7%	8%
	11-20 years in Portsmouth	6%	3%	2%	11%	5%
	More than 20 years in Portsmouth	7%	9%	3%	2%	8%
Satisfaction with PPD	Very satisfied with PPD	7%	4%	2%	4%	6%
	Less than very satisfied with PPD	5%	15%	3%	6%	12%
Know Member of PPD	Know 1 or more PPD members	6%	6%	1%	5%	11%
	Don't know any PPD member	6%	8%	3%	4%	7%

Q11#: What, if anything, could the Portsmouth Police Department do to more effectively address these problems? (coded)

		<u>Doing Well Now</u>	<u>None</u>	<u>Other</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	6%	2%	14%	13%	423
Gender	Female	7%	1%	13%	13%	196
	Male	5%	3%	15%	12%	224
Age	Under 35 years old	6%	2%	15%	16%	133
	35-49 years old	4%	1%	12%	15%	101
	50-64 years old	5%	3%	16%	7%	119
	65 years old and older	8%	0%	12%	14%	67
Education	High school education or less	12%		19%	7%	56
	Technical school/some college	3%	3%	13%	5%	126
	College graduate	6%		16%	18%	125
	Postgraduate work	7%	4%	12%	18%	116
Household Income	Less than \$35,000	8%		13%	11%	72
	\$35,000 to \$74,999	8%	1%	14%	12%	115
	\$75,000 to \$149,999	5%	4%	16%	15%	142
	\$150,000 or more	3%		11%	12%	75
Identity	White/Caucasian	6%	2%	15%	13%	391
	Other Identity	10%	4%	10%	20%	29
	Prefer Not to Say	9%		11%	8%	16
Children in Household	Have Children in Household	3%		15%	14%	102
	No Children in Household	7%	3%	14%	12%	305
Neighborhood	Live Downtown	9%	6%	7%	6%	68
	Live in North Portsmouth	5%	1%	11%	23%	48
	Live in South Portsmouth	6%		14%	11%	103
	Live in West Portsmouth	4%	3%	17%	11%	136
	Other Neighborhood	7%		19%	20%	65
Rent or Own Home	Own Home	4%		15%	12%	259
	Rent Home	10%	5%	13%	14%	158
Years Lived in Portsmouth	Less than 2 years in Portsmouth	14%		16%	34%	25
	2-5 years in Portsmouth	6%	5%	11%	18%	81
	6-10 years in Portsmouth	4%	0%	13%	9%	79
	11-20 years in Portsmouth	3%	2%	17%	11%	96
	More than 20 years in Portsmouth	7%	1%	14%	10%	142
Satisfaction with PPD	Very satisfied with PPD	9%	3%	12%	14%	259
	Less than very satisfied with PPD	1%		18%	4%	128
Know Member of PPD	Know 1 or more PPD members	4%	0%	19%	12%	186
	Don't know any PPD member	7%	3%	10%	14%	227

Q12a: How easy do you think it is to obtain the following substances in Portsmouth? Marijuana

		<u>Very Easy</u>	<u>Somewhat Easy</u>	<u>Not Very Easy</u>	<u>Not At All Easy</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	44%	14%	2%	1%	40%	1,181
Gender	Female	43%	13%	1%	0%	43%	565
	Male	44%	14%	3%	1%	38%	593
Age	Under 35 years old	46%	18%	2%	1%	33%	378
	35-49 years old	53%	9%	2%		36%	266
	50-64 years old	40%	14%	1%	1%	44%	287
	65 years old and older	34%	11%	2%	0%	52%	238
Education	High school education or less	38%	10%	2%	1%	50%	159
	Technical school/some college	43%	16%	1%	0%	40%	350
	College graduate	46%	14%	2%	1%	36%	350
	Postgraduate work	44%	13%	2%	1%	40%	303
Household Income	Less than \$35,000	34%	18%	1%	0%	48%	201
	\$35,000 to \$74,999	46%	14%	2%	1%	37%	329
	\$75,000 to \$149,999	43%	15%	2%	0%	40%	348
	\$150,000 or more	51%	7%	2%	0%	40%	201
Identity	White/Caucasian	44%	14%	2%	1%	40%	1,041
	Other Identity	34%	15%	1%		50%	93
	Prefer Not to Say	39%	9%			52%	46
Children in Household	Have Children in Household	49%	14%	1%	0%	36%	273
	No Children in Household	42%	14%	2%	1%	42%	815
Neighborhood	Live Downtown	48%	10%	2%	1%	39%	211
	Live in North Portsmouth	40%	13%	1%	1%	44%	125
	Live in South Portsmouth	40%	14%	2%	1%	43%	311
	Live in West Portsmouth	48%	15%	2%		35%	300
	Other Neighborhood	42%	17%	1%		39%	174
Rent or Own Home	Own Home	44%	12%	1%	1%	41%	674
	Rent Home	45%	14%	2%		39%	481
Years Lived in Portsmouth	Less than 2 years in Portsmouth	30%	25%	2%		44%	95
	2-5 years in Portsmouth	43%	10%	4%	1%	43%	250
	6-10 years in Portsmouth	51%	11%	0%		38%	217
	11-20 years in Portsmouth	49%	11%	0%	1%	38%	211
	More than 20 years in Portsmouth	41%	16%	2%	1%	40%	408
Satisfaction with PPD	Very satisfied with PPD	40%	15%	2%	1%	42%	715
	Less than very satisfied with PPD	56%	15%	1%	0%	27%	316
Know Member of PPD	Know 1 or more PPD members	54%	14%	2%	0%	30%	438
	Don't know any PPD member	36%	14%	2%	1%	47%	708

Q12b: How easy do you think it is to obtain the following substances in Portsmouth? Heroin

		<u>Very Easy</u>	<u>Somewhat Easy</u>	<u>Not Very Easy</u>	<u>Not At All Easy</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	24%	15%	2%	2%	57%	1,183
Gender	Female	26%	12%	2%	1%	59%	565
	Male	22%	17%	3%	2%	56%	596
Age	Under 35 years old	19%	14%	3%	4%	60%	380
	35-49 years old	30%	19%	2%	0%	48%	266
	50-64 years old	26%	13%	2%	1%	58%	287
	65 years old and older	22%	15%	1%		61%	237
Education	High school education or less	29%	11%	4%	1%	56%	159
	Technical school/some college	26%	18%	3%	2%	51%	350
	College graduate	21%	15%	2%	2%	60%	349
	Postgraduate work	22%	14%	2%	2%	60%	305
Household Income	Less than \$35,000	19%	11%	0%	4%	66%	201
	\$35,000 to \$74,999	23%	17%	4%	2%	55%	330
	\$75,000 to \$149,999	24%	17%	2%	2%	56%	350
	\$150,000 or more	29%	12%	2%		57%	201
Identity	White/Caucasian	24%	16%	2%	2%	56%	1,043
	Other Identity	19%	4%	1%		76%	93
	Prefer Not to Say	30%	9%			61%	46
Children in Household	Have Children in Household	29%	13%	5%	1%	52%	275
	No Children in Household	21%	16%	2%	2%	59%	815
Neighborhood	Live Downtown	24%	9%	4%	5%	58%	211
	Live in North Portsmouth	22%	13%	2%	1%	62%	124
	Live in South Portsmouth	20%	21%	2%		58%	311
	Live in West Portsmouth	26%	17%	3%		54%	302
	Other Neighborhood	30%	11%	1%	4%	54%	174
Rent or Own Home	Own Home	27%	16%	2%	1%	54%	676
	Rent Home	20%	15%	3%	3%	60%	481
Years Lived in Portsmouth	Less than 2 years in Portsmouth	11%	11%		11%	67%	95
	2-5 years in Portsmouth	15%	15%	3%	1%	66%	250
	6-10 years in Portsmouth	27%	16%	2%	1%	54%	219
	11-20 years in Portsmouth	28%	12%	3%		57%	211
	More than 20 years in Portsmouth	29%	18%	2%	1%	51%	407
Satisfaction with PPD	Very satisfied with PPD	20%	16%	3%	2%	59%	715
	Less than very satisfied with PPD	35%	18%	1%	2%	44%	318
Know Member of PPD	Know 1 or more PPD members	34%	20%	3%	1%	42%	438
	Don't know any PPD member	17%	12%	2%	2%	66%	711

Q12c: How easy do you think it is to obtain the following substances in Portsmouth? Cocaine

		<u>Very Easy</u>	<u>Somewhat Easy</u>	<u>Not Very Easy</u>	<u>Not At All Easy</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	22%	15%	5%	1%	57%	1,183
Gender	Female	25%	11%	3%	1%	60%	565
	Male	19%	19%	7%	1%	54%	596
Age	Under 35 years old	19%	15%	7%	3%	55%	380
	35-49 years old	25%	20%	5%	0%	49%	266
	50-64 years old	23%	11%	3%	1%	61%	287
	65 years old and older	23%	13%	1%		63%	237
Education	High school education or less	29%	11%	2%	1%	57%	159
	Technical school/some college	27%	17%	3%	2%	52%	350
	College graduate	18%	15%	9%	0%	58%	349
	Postgraduate work	17%	16%	4%	2%	61%	305
Household Income	Less than \$35,000	19%	14%		4%	64%	201
	\$35,000 to \$74,999	24%	18%	4%	1%	53%	330
	\$75,000 to \$149,999	22%	16%	5%	1%	56%	350
	\$150,000 or more	22%	12%	9%		57%	201
Identity	White/Caucasian	22%	16%	4%	1%	56%	1,043
	Other Identity	20%	3%	3%		73%	93
	Prefer Not to Say	30%	5%	3%		62%	46
Children in Household	Have Children in Household	24%	15%	6%	1%	53%	275
	No Children in Household	21%	15%	4%	1%	58%	815
Neighborhood	Live Downtown	19%	8%	10%	3%	60%	211
	Live in North Portsmouth	26%	15%	4%	1%	55%	124
	Live in South Portsmouth	20%	15%	3%		62%	311
	Live in West Portsmouth	22%	24%	4%		50%	302
	Other Neighborhood	28%	10%	2%	4%	56%	174
Rent or Own Home	Own Home	24%	14%	4%	1%	57%	676
	Rent Home	20%	16%	5%	2%	57%	481
Years Lived in Portsmouth	Less than 2 years in Portsmouth	9%	10%	7%	8%	66%	95
	2-5 years in Portsmouth	13%	18%	5%	1%	63%	250
	6-10 years in Portsmouth	26%	12%	6%		56%	219
	11-20 years in Portsmouth	26%	17%	5%		52%	211
	More than 20 years in Portsmouth	27%	15%	3%	1%	53%	407
Satisfaction with PPD	Very satisfied with PPD	20%	15%	6%	1%	58%	715
	Less than very satisfied with PPD	32%	17%	4%	2%	45%	318
Know Member of PPD	Know 1 or more PPD members	33%	20%	5%	1%	42%	438
	Don't know any PPD member	15%	13%	5%	2%	66%	711

Q12d: How easy do you think it is to obtain the following substances in Portsmouth? Prescription opioids (without a prescription)

		<u>Very Easy</u>	<u>Somewhat Easy</u>	<u>Not Very Easy</u>	<u>Not At All Easy</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	25%	16%	4%	1%	54%	1,181
Gender	Female	27%	16%	1%	1%	55%	563
	Male	24%	16%	6%	1%	54%	596
Age	Under 35 years old	21%	18%	8%	1%	53%	379
	35-49 years old	34%	18%	1%	1%	46%	266
	50-64 years old	25%	13%	2%	1%	60%	287
	65 years old and older	23%	15%	4%	0%	59%	237
Education	High school education or less	29%	9%	1%	1%	60%	158
	Technical school/some college	30%	16%	5%	0%	48%	350
	College graduate	20%	20%	5%	1%	54%	348
	Postgraduate work	24%	14%	3%	1%	58%	305
Household Income	Less than \$35,000	21%	13%	4%	1%	61%	199
	\$35,000 to \$74,999	23%	17%	5%	1%	54%	330
	\$75,000 to \$149,999	25%	18%	4%	0%	53%	350
	\$150,000 or more	32%	12%	2%	1%	53%	201
Identity	White/Caucasian	25%	16%	4%	1%	54%	1,041
	Other Identity	16%	14%	5%		65%	93
	Prefer Not to Say	29%	14%			57%	46
Children in Household	Have Children in Household	32%	17%	3%	0%	48%	274
	No Children in Household	22%	16%	5%	1%	56%	814
Neighborhood	Live Downtown	24%	9%	8%	2%	57%	210
	Live in North Portsmouth	18%	16%	2%	1%	62%	123
	Live in South Portsmouth	20%	18%	6%		56%	311
	Live in West Portsmouth	30%	19%	2%		49%	302
	Other Neighborhood	34%	16%		2%	49%	174
Rent or Own Home	Own Home	29%	15%	2%	1%	53%	677
	Rent Home	21%	17%	7%	0%	55%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	19%	11%	5%		65%	95
	2-5 years in Portsmouth	19%	17%	4%	1%	59%	247
	6-10 years in Portsmouth	23%	14%	9%		54%	219
	11-20 years in Portsmouth	32%	17%	2%		49%	211
	More than 20 years in Portsmouth	29%	16%	2%	1%	51%	408
Satisfaction with PPD	Very satisfied with PPD	21%	17%	4%	1%	57%	714
	Less than very satisfied with PPD	38%	17%	4%	2%	40%	316
Know Member of PPD	Know 1 or more PPD members	36%	17%	5%	1%	41%	438
	Don't know any PPD member	18%	16%	4%	1%	62%	709

Q12e: How easy do you think it is to obtain the following substances in Portsmouth? Amphetamines/Methamphetamines

		<u>Very Easy</u>	<u>Somewhat Easy</u>	<u>Not Very Easy</u>	<u>Not At All Easy</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	21%	14%	5%	2%	59%	1,181
Gender	Female	23%	12%	4%	1%	61%	564
	Male	18%	15%	6%	2%	59%	596
Age	Under 35 years old	14%	14%	9%	3%	61%	379
	35-49 years old	27%	15%	5%	1%	53%	266
	50-64 years old	23%	11%	2%	1%	64%	287
	65 years old and older	21%	16%	2%	0%	61%	237
Education	High school education or less	28%	8%	1%	1%	61%	159
	Technical school/some college	27%	12%	5%	0%	55%	350
	College graduate	14%	17%	5%	3%	61%	348
	Postgraduate work	15%	15%	5%	2%	62%	305
Household Income	Less than \$35,000	20%	7%	4%	2%	67%	199
	\$35,000 to \$74,999	19%	16%	7%	2%	57%	330
	\$75,000 to \$149,999	18%	18%	4%	2%	59%	350
	\$150,000 or more	26%	9%	4%	1%	60%	201
Identity	White/Caucasian	21%	14%	5%	2%	59%	1,041
	Other Identity	10%	8%	1%		80%	93
	Prefer Not to Say	28%	13%	1%		59%	46
Children in Household	Have Children in Household	24%	13%	6%	1%	55%	274
	No Children in Household	18%	14%	4%	1%	62%	815
Neighborhood	Live Downtown	18%	9%	9%	5%	58%	211
	Live in North Portsmouth	18%	10%	1%	1%	70%	122
	Live in South Portsmouth	15%	19%	6%		60%	311
	Live in West Portsmouth	22%	14%	5%	1%	58%	302
	Other Neighborhood	30%	13%	1%	2%	55%	175
Rent or Own Home	Own Home	24%	14%	4%	1%	57%	676
	Rent Home	15%	14%	7%	2%	62%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	12%	14%	2%	7%	65%	95
	2-5 years in Portsmouth	13%	11%	9%	1%	67%	248
	6-10 years in Portsmouth	16%	18%	7%	1%	58%	220
	11-20 years in Portsmouth	27%	11%	5%		57%	211
	More than 20 years in Portsmouth	26%	15%	2%	1%	55%	407
Satisfaction with PPD	Very satisfied with PPD	17%	14%	5%	2%	62%	715
	Less than very satisfied with PPD	31%	17%	4%	2%	46%	316
Know Member of PPD	Know 1 or more PPD members	29%	18%	5%	1%	47%	438
	Don't know any PPD member	14%	12%	5%	2%	67%	709

Q13: How concerned are you about children having access to drugs in Portsmouth?

		<u>Very Concerned</u>	<u>Somewhat Concerned</u>	<u>Not Very Concerned</u>	<u>Not At All Concerned</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	47%	26%	11%	5%	11%	1,171
Gender	Female	50%	25%	12%	2%	12%	564
	Male	45%	27%	12%	6%	10%	585
Age	Under 35 years old	25%	29%	21%	9%	16%	375
	35-49 years old	50%	24%	13%	5%	8%	264
	50-64 years old	61%	25%	4%	2%	8%	284
	65 years old and older	63%	24%	3%	1%	9%	235
Education	High school education or less	70%	11%	4%	4%	11%	158
	Technical school/some college	55%	26%	7%	6%	7%	349
	College graduate	39%	31%	16%	5%	9%	345
	Postgraduate work	35%	29%	15%	4%	17%	301
Household Income	Less than \$35,000	55%	20%	9%	5%	11%	201
	\$35,000 to \$74,999	41%	27%	12%	8%	12%	325
	\$75,000 to \$149,999	44%	28%	14%	2%	12%	347
	\$150,000 or more	52%	26%	11%	4%	8%	200
Identity	White/Caucasian	46%	27%	12%	5%	11%	1,032
	Other Identity	67%	16%	7%	1%	9%	93
	Prefer Not to Say	51%	26%	8%		15%	45
Children in Household	Have Children in Household	57%	31%	4%	4%	4%	275
	No Children in Household	43%	24%	15%	4%	13%	804
Neighborhood	Live Downtown	37%	25%	18%	6%	14%	207
	Live in North Portsmouth	51%	29%	8%	2%	10%	123
	Live in South Portsmouth	45%	28%	11%	6%	10%	306
	Live in West Portsmouth	48%	22%	13%	6%	11%	302
	Other Neighborhood	52%	30%	5%	1%	12%	173
Rent or Own Home	Own Home	52%	29%	7%	3%	9%	669
	Rent Home	40%	23%	16%	7%	14%	477
Years Lived in Portsmouth	Less than 2 years in Portsmouth	20%	23%	15%	9%	32%	96
	2-5 years in Portsmouth	34%	31%	20%	6%	10%	246
	6-10 years in Portsmouth	49%	23%	16%	3%	9%	217
	11-20 years in Portsmouth	44%	31%	9%	4%	12%	209
	More than 20 years in Portsmouth	62%	23%	4%	4%	7%	402
Satisfaction with PPD	Very satisfied with PPD	46%	27%	11%	6%	9%	707
	Less than very satisfied with PPD	55%	24%	12%	1%	9%	314
Know Member of PPD	Know 1 or more PPD members	51%	28%	6%	7%	8%	432
	Don't know any PPD member	44%	26%	15%	3%	13%	704

Q14: How do you think the level of substance abuse in Portsmouth compares to other cities in New Hampshire?

		<u>Much Higher</u>	<u>Slightly Higher</u>	<u>About the Same</u>	<u>Slightly Lower</u>	<u>Much Lower</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	5%	12%	32%	19%	10%	23%	1,179
Gender	Female	6%	12%	33%	18%	7%	24%	564
	Male	4%	12%	30%	21%	12%	21%	593
Age	Under 35 years old	5%	7%	28%	28%	16%	15%	380
	35-49 years old	6%	15%	30%	17%	10%	22%	266
	50-64 years old	5%	14%	38%	15%	5%	24%	284
	65 years old and older	4%	14%	32%	12%	4%	34%	236
Education	High school education or less	6%	10%	36%	11%	12%	25%	158
	Technical school/some college	7%	11%	30%	18%	10%	23%	346
	College graduate	4%	14%	29%	24%	9%	20%	350
	Postgraduate work	2%	11%	35%	20%	9%	23%	306
Household Income	Less than \$35,000	10%	9%	29%	13%	10%	29%	198
	\$35,000 to \$74,999	4%	10%	34%	24%	9%	18%	329
	\$75,000 to \$149,999	4%	13%	31%	21%	11%	20%	351
	\$150,000 or more	3%	15%	30%	18%	8%	27%	201
Identity	White/Caucasian	5%	12%	32%	21%	9%	22%	1,041
	Other Identity	10%	9%	20%	11%	16%	34%	93
	Prefer Not to Say	15%	16%	27%	3%	7%	32%	44
Children in Household	Have Children in Household	5%	17%	33%	13%	6%	25%	276
	No Children in Household	5%	10%	31%	22%	10%	21%	812
Neighborhood	Live Downtown	5%	11%	27%	19%	15%	22%	211
	Live in North Portsmouth	10%	8%	35%	21%	6%	22%	124
	Live in South Portsmouth	1%	13%	34%	23%	7%	21%	307
	Live in West Portsmouth	5%	12%	31%	21%	7%	23%	302
	Other Neighborhood	3%	17%	34%	11%	12%	22%	175
Rent or Own Home	Own Home	4%	14%	34%	18%	5%	24%	676
	Rent Home	6%	9%	28%	20%	16%	21%	477
Years Lived in Portsmouth	Less than 2 years in Portsmouth	1%	3%	32%	15%	28%	21%	96
	2-5 years in Portsmouth	5%	6%	25%	29%	16%	20%	250
	6-10 years in Portsmouth	5%	14%	27%	21%	13%	20%	220
	11-20 years in Portsmouth	4%	15%	35%	21%	2%	24%	209
	More than 20 years in Portsmouth	6%	15%	38%	12%	4%	25%	404
Satisfaction with PPD	Very satisfied with PPD	2%	9%	36%	21%	9%	22%	713
	Less than very satisfied with PPD	10%	21%	28%	16%	7%	17%	318
Know Member of PPD	Know 1 or more PPD members	6%	15%	39%	19%	5%	16%	436
	Don't know any PPD member	4%	10%	28%	20%	12%	26%	710

Q15: Overall, how well do you believe the Portsmouth Police Department is handling problem with substance abuse in the city?

		<u>Very Well</u>	<u>Somewhat Well</u>	<u>Not Very Well</u>	<u>Not Well at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	14%	36%	6%	3%	40%	1,177
Gender	Female	13%	33%	7%	1%	46%	564
	Male	16%	38%	6%	6%	34%	590
Age	Under 35 years old	17%	34%	7%	4%	38%	378
	35-49 years old	12%	35%	7%	6%	41%	266
	50-64 years old	13%	39%	6%	2%	40%	286
	65 years old and older	14%	38%	4%	2%	41%	235
Education	High school education or less	24%	27%	5%	3%	41%	158
	Technical school/some college	13%	40%	6%	8%	33%	346
	College graduate	14%	37%	8%	2%	39%	349
	Postgraduate work	13%	35%	5%	1%	46%	303
Household Income	Less than \$35,000	18%	32%	8%	5%	37%	200
	\$35,000 to \$74,999	15%	41%	3%	4%	36%	326
	\$75,000 to \$149,999	16%	35%	8%	1%	39%	350
	\$150,000 or more	9%	38%	5%	4%	44%	201
Identity	White/Caucasian	13%	37%	6%	4%	40%	1,039
	Other Identity	40%	21%	10%	1%	28%	93
	Prefer Not to Say	7%	37%	7%	3%	46%	44
Children in Household	Have Children in Household	12%	40%	7%	3%	38%	276
	No Children in Household	14%	36%	6%	4%	40%	811
Neighborhood	Live Downtown	15%	33%	3%	3%	46%	211
	Live in North Portsmouth	15%	32%	5%	4%	43%	125
	Live in South Portsmouth	15%	36%	7%	1%	41%	306
	Live in West Portsmouth	13%	38%	8%	6%	34%	301
	Other Neighborhood	14%	40%	6%	3%	38%	174
Rent or Own Home	Own Home	10%	39%	6%	3%	42%	675
	Rent Home	21%	32%	7%	4%	36%	476
Years Lived in Portsmouth	Less than 2 years in Portsmouth	27%	27%	3%		42%	96
	2-5 years in Portsmouth	14%	28%	9%	3%	46%	247
	6-10 years in Portsmouth	18%	35%	4%	1%	41%	220
	11-20 years in Portsmouth	10%	37%	8%	5%	40%	211
	More than 20 years in Portsmouth	12%	44%	6%	5%	34%	403
Satisfaction with PPD	Very satisfied with PPD	21%	39%	2%	1%	36%	711
	Less than very satisfied with PPD	4%	40%	17%	10%	30%	316
Know Member of PPD	Know 1 or more PPD members	13%	46%	8%	6%	27%	434
	Don't know any PPD member	16%	30%	5%	2%	47%	710

Q16#: What, if anything, could the Portsmouth Police Department do to more effectively address substance abuse problems? (coded)

		<u>Concentrate on Serious Drugs/Ignore Marijuana</u>	<u>Emphasize Treatment</u>	<u>Greater Education/ Outreach</u>	<u>Greater Interaction with Schools/ Children</u>	<u>Greater Presence/ Visibility</u>	<u>Harsher Enforcement</u>
Overall	2018	3%	18%	11%	9%	3%	12%
Gender	Female	1%	13%	15%	14%	4%	10%
	Male	6%	21%	7%	6%	3%	15%
Age	Under 35 years old	4%	27%	12%	5%		3%
	35-49 years old	7%	13%	9%	13%	5%	23%
	50-64 years old	1%	18%	10%	11%	3%	13%
	65 years old and older	1%	9%	10%	11%	7%	12%
Education	High school education or less			7%	12%	4%	18%
	Technical school/some college	3%	18%	6%	6%	3%	19%
	College graduate	3%	21%	10%	9%	4%	10%
	Postgraduate work	5%	21%	19%	12%	3%	6%
Household Income	Less than \$35,000		11%	7%	7%	4%	12%
	\$35,000 to \$74,999	9%	22%	5%	8%	3%	7%
	\$75,000 to \$149,999	3%	21%	17%	11%	2%	9%
	\$150,000 or more	0%	13%	10%	6%	5%	26%
Identity	White/Caucasian	3%	18%	10%	9%	3%	12%
	Other Identity	17%	25%	3%	7%	6%	3%
	Prefer Not to Say		13%	15%	16%		7%
Children in Household	Have Children in Household	2%	11%	12%	17%	2%	25%
	No Children in Household	4%	20%	10%	7%	4%	8%
Neighborhood	Live Downtown		3%	9%	10%	3%	14%
	Live in North Portsmouth	13%	13%	10%	21%	2%	11%
	Live in South Portsmouth	3%	28%	5%	6%	6%	7%
	Live in West Portsmouth	5%	20%	12%	10%	3%	8%
	Other Neighborhood	0%	13%	18%	9%	3%	27%
Rent or Own Home	Own Home	3%	17%	13%	12%	5%	13%
	Rent Home	4%	20%	7%	5%	1%	12%
Years Lived in Portsmouth	Less than 2 years in Portsmouth	11%	25%	2%	11%		6%
	2-5 years in Portsmouth	6%	16%	8%	3%	1%	3%
	6-10 years in Portsmouth	3%	18%	24%	8%	2%	12%
	11-20 years in Portsmouth	5%	27%	7%	10%	5%	17%
	More than 20 years in Portsmouth	0%	13%	7%	13%	5%	16%
Satisfaction with PPD	Very satisfied with PPD	4%	19%	12%	11%	4%	12%
	Less than very satisfied with PPD	4%	17%	9%	9%	3%	16%
Know Member of PPD	Know 1 or more PPD members	0%	17%	12%	7%	4%	18%
	Don't know any PPD member	6%	18%	10%	12%	3%	7%

Q16#: What, if anything, could the Portsmouth Police Department do to more effectively address substance abuse problems? (coded)

		<u>More Resources/ Officers</u>	<u>Use Undercover Officers</u>	<u>Work with Government Agencies/ NGOs</u>	<u>Nothing</u>	<u>Other</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	3%	2%	2%	4%	13%	19%	420
Gender	Female	4%	1%	3%	2%	15%	19%	190
	Male	3%	2%	1%	6%	11%	20%	227
Age	Under 35 years old	4%		1%	7%	13%	24%	137
	35-49 years old	4%	1%		1%	9%	15%	108
	50-64 years old		2%	3%	6%	14%	19%	99
	65 years old and older	6%	4%	3%	2%	17%	17%	74
Education	High school education or less	4%	5%		5%	9%	36%	51
	Technical school/some college	5%	3%	2%	3%	20%	12%	128
	College graduate	2%		2%	7%	12%	20%	133
	Postgraduate work	2%	0%	2%	3%	7%	19%	105
Household Income	Less than \$35,000	10%	3%			17%	28%	79
	\$35,000 to \$74,999	1%	2%	3%	5%	15%	19%	114
	\$75,000 to \$149,999	2%	1%	2%	8%	13%	11%	131
	\$150,000 or more	2%		1%	1%	7%	27%	76
Identity	White/Caucasian	4%	2%	2%	5%	13%	19%	380
	Other Identity	3%				20%	15%	30
	Prefer Not to Say			2%		15%	33%	22
Children in Household	Have Children in Household	2%	3%	0%	4%	6%	16%	115
	No Children in Household	3%	1%	2%	5%	16%	19%	282
Neighborhood	Live Downtown	5%	3%	5%		9%	39%	66
	Live in North Portsmouth	1%	4%	3%		6%	16%	37
	Live in South Portsmouth	2%	2%	2%	10%	16%	14%	100
	Live in West Portsmouth	5%	1%	0%	4%	14%	17%	127
	Other Neighborhood	3%	0%		3%	12%	11%	77
Rent or Own Home	Own Home	3%	2%	1%	4%	12%	16%	257
	Rent Home	4%	1%	2%	5%	15%	23%	155
Years Lived in Portsmouth	Less than 2 years in Portsmouth			2%		2%	42%	23
	2-5 years in Portsmouth			4%	12%	23%	25%	80
	6-10 years in Portsmouth	1%		1%	2%	13%	16%	91
	11-20 years in Portsmouth	4%	0%	0%		11%	15%	76
	More than 20 years in Portsmouth	7%	4%	1%	5%	11%	17%	150
Satisfaction with PPD	Very satisfied with PPD	4%	1%	2%	6%	9%	18%	254
	Less than very satisfied with PPD	3%	3%	0%	2%	25%	9%	122
Know Member of PPD	Know 1 or more PPD members	6%	2%	2%	4%	10%	18%	191
	Don't know any PPD member	1%	1%	2%	5%	15%	21%	219

Q17: How many Portsmouth Police Department members do you know personally?

		<u>One</u>	<u>Two or three</u>	<u>Three or four</u>	<u>Five or more</u>	<u>None</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	11%	14%	5%	7%	60%	3%	1,182
Gender	Female	12%	16%	4%	4%	60%	3%	565
	Male	10%	12%	6%	9%	60%	2%	594
Age	Under 35 years old	7%	14%	5%	3%	70%	1%	380
	35-49 years old	13%	15%	3%	16%	49%	2%	266
	50-64 years old	15%	16%	5%	6%	56%	2%	286
	65 years old and older	10%	12%	6%	4%	63%	5%	238
Education	High school education or less	11%	13%	7%	8%	54%	6%	158
	Technical school/some college	11%	15%	5%	11%	54%	4%	350
	College graduate	11%	16%	5%	4%	62%	1%	349
	Postgraduate work	12%	11%	3%	4%	69%	2%	304
Household Income	Less than \$35,000	8%	17%	6%	7%	60%	3%	201
	\$35,000 to \$74,999	8%	14%	6%	7%	62%	2%	329
	\$75,000 to \$149,999	15%	12%	5%	7%	58%	1%	350
	\$150,000 or more	13%	18%	3%	6%	58%	3%	200
Identity	White/Caucasian	12%	15%	4%	7%	60%	2%	1,042
	Other Identity	10%	13%	5%	2%	64%	5%	93
	Prefer Not to Say	8%	18%	19%	5%	43%	9%	46
Children in Household	Have Children in Household	11%	21%	4%	11%	51%	2%	276
	No Children in Household	11%	12%	6%	5%	64%	2%	815
Neighborhood	Live Downtown	13%	12%	3%	3%	67%	3%	212
	Live in North Portsmouth	18%	8%	4%	11%	56%	2%	125
	Live in South Portsmouth	8%	14%	3%	2%	70%	3%	310
	Live in West Portsmouth	11%	17%	9%	10%	52%	2%	301
	Other Neighborhood	11%	16%	3%	11%	57%	1%	174
Rent or Own Home	Own Home	13%	15%	6%	7%	57%	2%	677
	Rent Home	9%	13%	3%	6%	65%	4%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	4%	2%		5%	89%		96
	2-5 years in Portsmouth	9%	7%	1%	3%	77%	2%	248
	6-10 years in Portsmouth	14%	16%	4%	3%	63%	1%	219
	11-20 years in Portsmouth	14%	16%	7%	5%	56%	2%	210
	More than 20 years in Portsmouth	11%	20%	8%	13%	44%	5%	409
Satisfaction with PPD	Very satisfied with PPD	11%	14%	6%	8%	57%	3%	713
	Less than very satisfied with PPD	12%	20%	2%	7%	58%	2%	319

Q18: How do you typically hear about or find out things about the Portsmouth Police Department? (Select all that apply)

		<u>Contact with a Portsmouth PD member</u>	<u>Newspapers</u>	<u>Personal observations</u>	<u>Social media</u>
Overall	2018	13%	64%	37%	45%
Gender	Female	9%	66%	32%	49%
	Male	17%	66%	43%	42%
Age	Under 35 years old	14%	51%	39%	55%
	35-49 years old	18%	61%	44%	54%
	50-64 years old	13%	74%	33%	40%
	65 years old and older	7%	81%	33%	25%
Education	High school education or less	10%	67%	34%	36%
	Technical school/some college	18%	66%	35%	46%
	College graduate	13%	63%	38%	47%
	Postgraduate work	9%	66%	43%	48%
Household Income	Less than \$35,000	15%	60%	38%	42%
	\$35,000 to \$74,999	15%	61%	34%	45%
	\$75,000 to \$149,999	12%	67%	42%	52%
	\$150,000 or more	15%	70%	40%	46%
Identity	White/Caucasian	14%	66%	37%	45%
	Other Identity	18%	50%	44%	52%
	Prefer Not to Say	7%	66%	44%	37%
Children in Household	Have Children in Household	15%	60%	42%	56%
	No Children in Household	13%	66%	37%	43%
Neighborhood	Live Downtown	13%	55%	38%	43%
	Live in North Portsmouth	8%	63%	33%	52%
	Live in South Portsmouth	11%	66%	36%	40%
	Live in West Portsmouth	18%	67%	40%	51%
	Other Neighborhood	16%	75%	40%	44%
Rent or Own Home	Own Home	12%	74%	36%	44%
	Rent Home	15%	54%	39%	47%
Years Lived in Portsmouth	Less than 2 years in Portsmouth	13%	33%	38%	40%
	2-5 years in Portsmouth	11%	52%	33%	47%
	6-10 years in Portsmouth	12%	67%	46%	60%
	11-20 years in Portsmouth	19%	68%	42%	45%
	More than 20 years in Portsmouth	12%	79%	34%	37%
Satisfaction with PPD	Very satisfied with PPD	15%	68%	39%	46%
	Less than very satisfied with PPD	12%	65%	37%	50%
Know Member of PPD	Know 1 or more PPD members	25%	72%	44%	49%
	Don't know any PPD member	6%	61%	34%	44%

Q18: How do you typically hear about or find out things about the Portsmouth Police Department? (Select all that apply)

		<u>Speaking with a family member or friend</u>	<u>Speaking with a work colleague or neighbor</u>	<u>Television news</u>	<u>Other</u>	<u>N</u>
Overall	2018	31%	30%	33%	7%	1,206
Gender	Female	31%	33%	34%	6%	568
	Male	31%	30%	33%	7%	596
Age	Under 35 years old	30%	30%	25%	10%	380
	35-49 years old	36%	39%	19%	5%	266
	50-64 years old	28%	31%	41%	5%	288
	65 years old and older	31%	22%	52%	6%	243
Education	High school education or less	25%	25%	58%	3%	159
	Technical school/some college	39%	35%	40%	6%	351
	College graduate	30%	31%	26%	8%	350
	Postgraduate work	27%	30%	20%	9%	306
Household Income	Less than \$35,000	33%	31%	47%	7%	202
	\$35,000 to \$74,999	31%	31%	38%	7%	330
	\$75,000 to \$149,999	31%	31%	26%	6%	351
	\$150,000 or more	31%	32%	21%	7%	201
Identity	White/Caucasian	32%	30%	33%	7%	1,046
	Other Identity	29%	37%	36%	11%	93
	Prefer Not to Say	26%	39%	41%	5%	46
Children in Household	Have Children in Household	34%	32%	23%	7%	278
	No Children in Household	30%	30%	35%	7%	817
Neighborhood	Live Downtown	21%	25%	29%	10%	213
	Live in North Portsmouth	28%	32%	43%	5%	125
	Live in South Portsmouth	27%	26%	29%	8%	311
	Live in West Portsmouth	34%	30%	34%	7%	302
	Other Neighborhood	44%	40%	32%	5%	175
Rent or Own Home	Own Home	31%	31%	31%	6%	679
	Rent Home	31%	32%	34%	9%	482
Years Lived in Portsmouth	Less than 2 years in Portsmouth	21%	26%	21%	7%	96
	2-5 years in Portsmouth	27%	35%	34%	8%	250
	6-10 years in Portsmouth	31%	33%	26%	13%	220
	11-20 years in Portsmouth	37%	32%	31%	5%	211
	More than 20 years in Portsmouth	33%	27%	41%	3%	413
Satisfaction with PPD	Very satisfied with PPD	32%	32%	34%	5%	718
	Less than very satisfied with PPD	28%	29%	28%	8%	320
Know Member of PPD	Know 1 or more PPD members	37%	33%	34%	7%	439
	Don't know any PPD member	27%	29%	33%	7%	712

Q19a: How often have you interacted with a member of the Portsmouth Police Department in the past 12 months in the following ways? Traffic issues - i.e. citation, warning, crash

		<u>Once or Twice</u>	<u>Three or Four Times</u>	<u>Five or More Times</u>	<u>None</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	18%	1%	0%	79%	1%	1,164
Gender	Female	14%	1%	0%	83%	2%	560
	Male	23%	1%	0%	75%	1%	582
Age	Under 35 years old	24%	1%	1%	73%	2%	375
	35-49 years old	23%	0%		76%	1%	264
	50-64 years old	13%	2%		84%	1%	280
	65 years old and older	10%	1%	0%	87%	1%	232
Education	High school education or less	10%	0%		85%	5%	157
	Technical school/some college	13%	1%		85%	0%	344
	College graduate	28%	0%		70%	1%	341
	Postgraduate work	19%	1%	1%	79%	0%	303
Household Income	Less than \$35,000	9%	2%	0%	85%	3%	197
	\$35,000 to \$74,999	22%	0%		77%	1%	326
	\$75,000 to \$149,999	21%	1%	1%	77%	1%	343
	\$150,000 or more	21%	2%		77%	0%	198
Identity	White/Caucasian	19%	1%	0%	79%	1%	1,025
	Other Identity	9%	1%		90%		92
	Prefer Not to Say	19%	4%		63%	15%	46
Children in Household	Have Children in Household	23%	1%		76%	0%	270
	No Children in Household	17%	1%	0%	81%	1%	806
Neighborhood	Live Downtown	14%	2%		84%	0%	206
	Live in North Portsmouth	16%		2%	81%	1%	123
	Live in South Portsmouth	20%	1%		78%	1%	302
	Live in West Portsmouth	19%	1%		79%	1%	299
	Other Neighborhood	23%	1%		76%	0%	173
Rent or Own Home	Own Home	17%	1%	0%	81%	1%	666
	Rent Home	22%	1%	0%	77%	1%	473
Years Lived in Portsmouth	Less than 2 years in Portsmouth	16%		3%	81%		96
	2-5 years in Portsmouth	26%	1%	0%	72%	0%	243
	6-10 years in Portsmouth	20%	1%		79%		214
	11-20 years in Portsmouth	17%	2%		80%	1%	208
	More than 20 years in Portsmouth	14%	0%		83%	3%	403
Satisfaction with PPD	Very satisfied with PPD	20%	1%	0%	78%	1%	700
	Less than very satisfied with PPD	17%	2%		81%	0%	314
Know Member of PPD	Know 1 or more PPD members	19%	2%	1%	75%	3%	432
	Don't know any PPD member	18%	0%	0%	81%	0%	700

Q19b: How often have you interacted with a member of the Portsmouth Police Department in the past 12 months in the following ways? Emergency calls - i.e. calling 911

		<u>Once or Twice</u>	<u>Three or Four Times</u>	<u>Five or More Times</u>	<u>None</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	9%	1%	0%	88%	1%	1,162
Gender	Female	8%	2%		87%	2%	560
	Male	9%	1%	0%	89%	1%	581
Age	Under 35 years old	7%	1%	1%	89%	2%	378
	35-49 years old	7%	2%		91%	0%	263
	50-64 years old	10%	2%		86%	2%	281
	65 years old and older	12%	1%	0%	86%	1%	228
Education	High school education or less	14%	4%		76%	5%	156
	Technical school/some college	10%	1%		88%	1%	342
	College graduate	6%	2%	0%	91%	2%	344
	Postgraduate work	8%	0%	1%	91%	0%	302
Household Income	Less than \$35,000	10%	4%	0%	83%	3%	194
	\$35,000 to \$74,999	9%	1%		88%	1%	327
	\$75,000 to \$149,999	9%	1%	1%	87%	2%	346
	\$150,000 or more	6%	0%		94%	0%	197
Identity	White/Caucasian	9%	1%	0%	88%	1%	1,026
	Other Identity	5%	6%		90%		91
	Prefer Not to Say	9%	1%		76%	15%	45
Children in Household	Have Children in Household	5%	2%	1%	91%	0%	268
	No Children in Household	10%	1%	0%	87%	2%	807
Neighborhood	Live Downtown	10%	3%	1%	85%	2%	210
	Live in North Portsmouth	5%	2%		91%	2%	122
	Live in South Portsmouth	11%	1%	0%	88%	1%	301
	Live in West Portsmouth	9%	1%		89%	1%	299
	Other Neighborhood	8%	2%		89%	1%	170
Rent or Own Home	Own Home	10%	1%	0%	89%	1%	662
	Rent Home	8%	2%	1%	88%	2%	475
Years Lived in Portsmouth	Less than 2 years in Portsmouth	2%	1%	3%	94%		96
	2-5 years in Portsmouth	9%	1%		90%	0%	244
	6-10 years in Portsmouth	6%	1%		93%		216
	11-20 years in Portsmouth	13%	3%		82%	2%	208
	More than 20 years in Portsmouth	10%	1%	0%	86%	3%	398
Satisfaction with PPD	Very satisfied with PPD	11%	1%	0%	87%	1%	700
	Less than very satisfied with PPD	6%	3%		90%	1%	311
Know Member of PPD	Know 1 or more PPD members	12%	3%		82%	3%	429
	Don't know any PPD member	7%	0%	0%	92%	0%	702

Q19c: How often have you interacted with a member of the Portsmouth Police Department in the past 12 months in the following ways?
Non-emergency calls - i.e. to report a crime or suspicious activity

		<u>Once or Twice</u>	<u>Three or Four Times</u>	<u>Five or More Times</u>	<u>None</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	21%	3%	1%	75%	1%	1,168
Gender	Female	22%	3%	1%	73%	2%	560
	Male	19%	3%	1%	77%	1%	586
Age	Under 35 years old	21%	2%		75%	2%	379
	35-49 years old	26%	2%		72%	1%	265
	50-64 years old	20%	5%	2%	72%	1%	280
	65 years old and older	16%	2%	0%	81%	1%	233
Education	High school education or less	13%	4%	1%	78%	5%	158
	Technical school/some college	20%	4%	1%	74%	1%	343
	College graduate	20%	2%	0%	77%	1%	346
	Postgraduate work	25%	2%		72%	0%	302
Household Income	Less than \$35,000	18%	4%	1%	74%	4%	197
	\$35,000 to \$74,999	19%	2%	1%	77%	1%	325
	\$75,000 to \$149,999	24%	4%	0%	71%	1%	347
	\$150,000 or more	19%	1%		80%	0%	199
Identity	White/Caucasian	21%	2%	1%	75%	1%	1,030
	Other Identity	18%	2%		80%		92
	Prefer Not to Say	22%	6%		58%	15%	46
Children in Household	Have Children in Household	25%	0%		75%	0%	272
	No Children in Household	20%	3%	1%	75%	1%	808
Neighborhood	Live Downtown	16%	3%	0%	80%	0%	209
	Live in North Portsmouth	21%	2%		75%	2%	124
	Live in South Portsmouth	17%	3%	0%	79%	1%	304
	Live in West Portsmouth	21%	2%	1%	75%	1%	300
	Other Neighborhood	34%	4%	1%	61%	0%	172
Rent or Own Home	Own Home	22%	3%	1%	75%	1%	669
	Rent Home	20%	3%	0%	76%	1%	473
Years Lived in Portsmouth	Less than 2 years in Portsmouth	11%			89%		96
	2-5 years in Portsmouth	25%	2%	1%	72%	0%	244
	6-10 years in Portsmouth	18%	2%		79%		216
	11-20 years in Portsmouth	28%	5%	0%	66%	1%	208
	More than 20 years in Portsmouth	18%	2%	1%	76%	3%	404
Satisfaction with PPD	Very satisfied with PPD	23%	3%	0%	73%	1%	705
	Less than very satisfied with PPD	21%	4%	1%	74%	0%	314
Know Member of PPD	Know 1 or more PPD members	25%	5%	1%	67%	3%	430
	Don't know any PPD member	18%	1%	0%	80%	0%	706

Q19d: How often have you interacted with a member of the Portsmouth Police Department in the past 12 months in the following ways? Any other way - i.e. at a community event or talking to an officer on patrol

		<u>Once or Twice</u>	<u>Three or Four Times</u>	<u>Five or More Times</u>	<u>None</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
Overall	2018	27%	10%	7%	55%	1%	1,165
Gender	Female	26%	9%	5%	58%	2%	559
	Male	27%	12%	9%	51%	1%	585
Age	Under 35 years old	24%	9%	6%	59%	2%	373
	35-49 years old	31%	13%	12%	44%	0%	266
	50-64 years old	31%	11%	5%	52%	1%	284
	65 years old and older	22%	8%	5%	65%	1%	230
Education	High school education or less	18%	10%	7%	60%	5%	156
	Technical school/some college	22%	12%	9%	56%	0%	347
	College graduate	31%	9%	6%	54%	1%	342
	Postgraduate work	32%	9%	6%	52%	1%	302
Household Income	Less than \$35,000	18%	10%	8%	60%	3%	197
	\$35,000 to \$74,999	25%	9%	7%	59%	0%	329
	\$75,000 to \$149,999	28%	12%	6%	53%	1%	344
	\$150,000 or more	39%	12%	9%	40%	1%	199
Identity	White/Caucasian	28%	10%	7%	54%	1%	1,028
	Other Identity	24%	5%	1%	70%		92
	Prefer Not to Say	24%	16%	8%	38%	15%	46
Children in Household	Have Children in Household	32%	13%	10%	44%	1%	272
	No Children in Household	26%	10%	6%	58%	1%	805
Neighborhood	Live Downtown	21%	9%	6%	62%	2%	208
	Live in North Portsmouth	21%	7%	5%	67%	1%	121
	Live in South Portsmouth	26%	9%	7%	57%	1%	306
	Live in West Portsmouth	32%	13%	9%	47%		299
	Other Neighborhood	29%	15%	9%	47%	1%	173
Rent or Own Home	Own Home	29%	13%	7%	51%	0%	664
	Rent Home	23%	8%	7%	61%	1%	477
Years Lived in Portsmouth	Less than 2 years in Portsmouth	21%	7%	3%	69%		96
	2-5 years in Portsmouth	30%	6%	7%	56%	1%	246
	6-10 years in Portsmouth	25%	9%	7%	59%		215
	11-20 years in Portsmouth	34%	21%	7%	37%	1%	209
	More than 20 years in Portsmouth	24%	9%	8%	57%	2%	399
Satisfaction with PPD	Very satisfied with PPD	29%	11%	9%	51%	1%	702
	Less than very satisfied with PPD	28%	13%	6%	53%	1%	315
Know Member of PPD	Know 1 or more PPD members	32%	19%	15%	32%	2%	432
	Don't know any PPD member	23%	5%	2%	69%	0%	699

Q20a: How satisfied were you with your interaction(s) with members of the Portsmouth Police Department? Traffic issues - i.e. citation, warning, crash

		<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Not Very Satisfied</u>	<u>Not Satisfied At All</u>	<u>No Interactions</u>	<u>Don't Know/Not Applicable</u>	<u>N</u>
Overall	2018	17%	5%	1%	1%	45%	30%	1,148
Gender	Female	13%	4%	1%	1%	48%	33%	541
	Male	20%	7%	1%	1%	43%	29%	584
Age	Under 35 years old	19%	8%	2%	1%	39%	32%	379
	35-49 years old	20%	6%		1%	36%	37%	259
	50-64 years old	16%	2%	2%	1%	51%	28%	276
	65 years old and older	12%	4%	0%	1%	60%	22%	222
Education	High school education or less	13%	2%	1%	1%	62%	20%	151
	Technical school/some college	14%	7%	1%		49%	29%	336
	College graduate	21%	7%	1%	2%	35%	34%	346
	Postgraduate work	19%	3%	2%	1%	43%	33%	297
Household Income	Less than \$35,000	13%	1%	1%	1%	57%	26%	194
	\$35,000 to \$74,999	15%	10%	1%	2%	41%	30%	320
	\$75,000 to \$149,999	21%	4%	1%	0%	44%	29%	342
	\$150,000 or more	22%	3%		1%	38%	36%	194
Identity	White/Caucasian	17%	5%	1%	1%	45%	30%	1,012
	Other Identity	18%	1%	1%	3%	49%	28%	88
	Prefer Not to Say	15%	14%		1%	40%	30%	45
Children in Household	Have Children in Household	24%	2%	1%	1%	41%	31%	268
	No Children in Household	15%	6%	1%	1%	46%	31%	794
Neighborhood	Live Downtown	12%	6%	2%	2%	45%	34%	205
	Live in North Portsmouth	18%	7%	1%		48%	26%	116
	Live in South Portsmouth	22%	3%	1%	1%	43%	30%	300
	Live in West Portsmouth	15%	7%	2%	0%	45%	32%	297
	Other Neighborhood	20%	3%	1%	2%	44%	28%	172
Rent or Own Home	Own Home	17%	4%	1%	1%	47%	30%	655
	Rent Home	18%	6%	2%	2%	41%	31%	467
Years Lived in Portsmouth	Less than 2 years in Portsmouth	17%	1%	0%	2%	52%	28%	94
	2-5 years in Portsmouth	17%	9%	2%	1%	32%	38%	242
	6-10 years in Portsmouth	24%	5%		0%	41%	30%	218
	11-20 years in Portsmouth	12%	8%	2%	2%	42%	35%	205
	More than 20 years in Portsmouth	16%	3%	1%	1%	55%	24%	389
Satisfaction with PPD	Very satisfied with PPD	21%	6%	1%	1%	45%	27%	693
	Less than very satisfied with PPD	11%	6%	3%	2%	42%	36%	307
Know Member of PPD	Know 1 or more PPD members	22%	6%	1%	2%	41%	28%	423
	Don't know any PPD member	14%	4%	2%	0%	47%	32%	691

Q20b: How satisfied were you with your interaction(s) with members of the Portsmouth Police Department? Emergency calls - i.e. calling 911

		<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Not Very Satisfied</u>	<u>Not Satisfied At All</u>	<u>No Interactions</u>	<u>Don't Know/Not Applicable</u>	<u>N</u>
Overall	2018	12%	2%	1%	0%	48%	36%	1,148
Gender	Female	11%	3%	1%	0%	48%	36%	546
	Male	12%	1%	1%	1%	49%	36%	581
Age	Under 35 years old	11%	0%	3%		48%	38%	376
	35-49 years old	10%	3%		0%	41%	47%	259
	50-64 years old	15%	2%	1%	1%	49%	32%	278
	65 years old and older	15%	2%	0%	1%	58%	24%	223
Education	High school education or less	16%	6%		2%	56%	19%	152
	Technical school/some college	14%	2%	3%	0%	48%	33%	339
	College graduate	10%	1%	1%	0%	45%	43%	343
	Postgraduate work	11%	1%	1%		47%	41%	297
Household Income	Less than \$35,000	10%	6%	1%	3%	52%	28%	194
	\$35,000 to \$74,999	15%	1%	3%		48%	34%	322
	\$75,000 to \$149,999	14%	1%	1%		48%	36%	342
	\$150,000 or more	8%	1%			43%	48%	193
Identity	White/Caucasian	12%	2%	1%	0%	49%	36%	1,013
	Other Identity	6%	3%	4%	2%	46%	39%	88
	Prefer Not to Say	19%	2%		2%	40%	37%	44
Children in Household	Have Children in Household	11%	2%		0%	44%	42%	266
	No Children in Household	12%	2%	2%	0%	49%	35%	795
Neighborhood	Live Downtown	18%	2%	1%	1%	44%	34%	206
	Live in North Portsmouth	13%	2%	1%		55%	30%	116
	Live in South Portsmouth	14%	0%	1%		48%	37%	300
	Live in West Portsmouth	8%	2%	3%	1%	48%	39%	297
	Other Neighborhood	11%	4%	1%	0%	46%	38%	171
Rent or Own Home	Own Home	13%	1%	1%	0%	48%	36%	655
	Rent Home	11%	3%	1%	1%	48%	37%	468
Years Lived in Portsmouth	Less than 2 years in Portsmouth	8%				61%	30%	94
	2-5 years in Portsmouth	12%	0%		0%	39%	49%	240
	6-10 years in Portsmouth	14%	2%	1%		48%	35%	217
	11-20 years in Portsmouth	10%	3%	5%	1%	43%	38%	205
	More than 20 years in Portsmouth	13%	2%	1%	1%	54%	29%	392
Satisfaction with PPD	Very satisfied with PPD	16%	1%	1%	0%	48%	33%	695
	Less than very satisfied with PPD	6%	3%	2%	1%	44%	43%	307
Know Member of PPD	Know 1 or more PPD members	16%	3%	3%	1%	43%	34%	425
	Don't know any PPD member	9%	1%	0%		52%	38%	690

Q20c: How satisfied were you with your interaction(s) with members of the Portsmouth Police Department? Non-emergency calls - i.e. to report a crime or suspicious activity

		<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Not Very Satisfied</u>	<u>Not Satisfied At All</u>	<u>No Interactions</u>	<u>Don't Know/Not Applicable</u>	<u>N</u>
2018		18%	6%	2%	1%	42%	32%	1,151
Gender	Female	16%	7%	2%	1%	41%	32%	544
	Male	18%	5%	1%	1%	43%	32%	585
Age	Under 35 years old	17%	6%	2%		41%	34%	376
	35-49 years old	19%	9%	1%	0%	33%	38%	256
	50-64 years old	20%	5%	2%	3%	42%	28%	280
	65 years old and older	16%	4%	1%	1%	54%	23%	227
Education	High school education or less	15%	4%	1%	3%	57%	20%	155
	Technical school/some college	23%	4%	1%	1%	41%	31%	336
	College graduate	16%	7%	2%	1%	39%	36%	343
	Postgraduate work	16%	9%	4%	0%	37%	34%	298
Household Income	Less than \$35,000	15%	4%	2%	3%	53%	24%	198
	\$35,000 to \$74,999	19%	8%	1%	1%	39%	33%	318
	\$75,000 to \$149,999	23%	5%	2%	0%	39%	31%	342
	\$150,000 or more	12%	6%	3%	0%	40%	39%	194
Identity	White/Caucasian	18%	6%	2%	1%	42%	31%	1,014
	Other Identity	16%	2%	1%	4%	44%	33%	88
	Prefer Not to Say	21%	8%	6%		34%	32%	45
Children in Household	Have Children in Household	19%	6%	2%	1%	39%	34%	266
	No Children in Household	17%	6%	2%	1%	42%	32%	797
Neighborhood	Live Downtown	18%	4%	0%	2%	43%	33%	204
	Live in North Portsmouth	20%	4%	3%	1%	47%	25%	115
	Live in South Portsmouth	20%	4%	1%	1%	44%	32%	305
	Live in West Portsmouth	18%	6%	2%	1%	38%	35%	295
	Other Neighborhood	18%	15%	3%	0%	34%	30%	173
Rent or Own Home	Own Home	19%	6%	2%	1%	40%	32%	658
	Rent Home	17%	6%	1%	1%	43%	31%	467
Years Lived in Portsmouth	Less than 2 years in Portsmouth	5%	6%	0%		58%	31%	94
	2-5 years in Portsmouth	22%	6%	2%		33%	36%	240
	6-10 years in Portsmouth	18%	5%	3%	1%	41%	33%	218
	11-20 years in Portsmouth	16%	10%	2%	2%	34%	36%	201
	More than 20 years in Portsmouth	19%	5%	1%	2%	48%	25%	397
Satisfaction with PPD	Very satisfied with PPD	24%	5%	1%	0%	41%	28%	694
	Less than very satisfied with PPD	10%	9%	4%	3%	37%	37%	309
Know Member of PPD	Know 1 or more PPD members	24%	10%	2%	1%	33%	30%	424
	Don't know any PPD member	14%	4%	1%	1%	47%	33%	693

Q20d: How satisfied were you with your interaction(s) with members of the Portsmouth Police Department? Any other way - i.e. at a community event or talking to an officer on patrol

		<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Not Very Satisfied</u>	<u>Not Satisfied At All</u>	<u>No Interactions</u>	<u>Don't Know/Not Applicable</u>	<u>N</u>
2018		39%	5%	1%	1%	31%	24%	1,161
Gender	Female	33%	5%	1%	1%	35%	26%	551
	Male	42%	6%	1%	1%	29%	22%	589
Age	Under 35 years old	33%	7%	0%		33%	27%	380
	35-49 years old	50%	6%			19%	26%	264
	50-64 years old	39%	5%	1%	1%	32%	21%	278
	65 years old and older	32%	2%	1%	1%	45%	19%	226
Education	High school education or less	30%	3%	1%	2%	47%	17%	154
	Technical school/some college	39%	5%	1%	1%	33%	21%	344
	College graduate	38%	6%	1%	0%	26%	30%	345
	Postgraduate work	42%	6%			28%	24%	301
Household Income	Less than \$35,000	27%	7%	1%	1%	41%	24%	196
	\$35,000 to \$74,999	36%	6%		1%	34%	23%	326
	\$75,000 to \$149,999	43%	3%	1%		27%	25%	344
	\$150,000 or more	52%	6%	1%		19%	22%	196
Identity	White/Caucasian	39%	5%	1%	1%	31%	23%	1,024
	Other Identity	20%	6%	5%	3%	36%	30%	92
	Prefer Not to Say	44%	9%			23%	24%	44
Children in Household	Have Children in Household	54%	3%	0%		20%	23%	271
	No Children in Household	34%	6%	1%	0%	34%	25%	803
Neighborhood	Live Downtown	33%	4%	3%	1%	32%	28%	208
	Live in North Portsmouth	28%	5%			46%	20%	118
	Live in South Portsmouth	36%	5%	1%	1%	33%	24%	306
	Live in West Portsmouth	46%	6%			24%	24%	297
	Other Neighborhood	46%	4%			26%	24%	172
Rent or Own Home	Own Home	42%	5%	1%	0%	30%	22%	660
	Rent Home	33%	5%	1%	1%	34%	25%	476
Years Lived in Portsmouth	Less than 2 years in Portsmouth	27%		2%		42%	29%	96
	2-5 years in Portsmouth	38%	5%			30%	26%	248
	6-10 years in Portsmouth	39%	6%	1%	0%	29%	25%	219
	11-20 years in Portsmouth	50%	9%	1%	1%	16%	23%	204
	More than 20 years in Portsmouth	34%	5%	1%	1%	39%	20%	394
Satisfaction with PPD	Very satisfied with PPD	48%	2%	0%	0%	29%	20%	703
	Less than very satisfied with PPD	26%	15%	2%	1%	29%	26%	310
Know Member of PPD	Know 1 or more PPD members	58%	9%	1%	1%	16%	15%	428
	Don't know any PPD member	26%	3%	1%	0%	41%	29%	698

Q21#: What, if anything, could the Portsmouth Police Department member(s) have done to make your interaction with them better? (coded)

		<u>Be More Friendly/ Approachable</u>	<u>Be More Invested/ Attentive</u>	<u>Better Process to Report</u>	<u>Follow Up With Individuals</u>	<u>Greater Interaction with Public</u>
2018		11%	5%	2%	5%	5%
Gender	Female	13%	7%	3%	8%	1%
	Male	9%	3%	1%	3%	9%
Age	Under 35 years old	6%	6%	2%	8%	5%
	35-49 years old	13%	2%	1%	2%	3%
	50-64 years old	14%	6%	3%	3%	9%
	65 years old and older	10%	4%		7%	3%
Education	High school education or less	17%	8%			6%
	Technical school/some college	8%	2%		2%	3%
	College graduate	14%	2%		5%	8%
	Postgraduate work	9%	8%	5%	8%	5%
Household Income	Less than \$35,000	16%	8%		1%	
	\$35,000 to \$74,999	6%	3%		6%	5%
	\$75,000 to \$149,999	12%	6%	3%	3%	6%
	\$150,000 or more	7%	4%	4%	11%	9%
Identity	White/Caucasian	11%	5%	2%	5%	5%
	Other Identity	23%	7%			
	Prefer Not to Say		8%	10%		18%
Children in Household	Have Children in Household	13%	3%	1%	3%	7%
	No Children in Household	11%	5%	2%	6%	4%
Neighborhood	Live Downtown	14%	8%		2%	
	Live in North Portsmouth	15%	2%		4%	8%
	Live in South Portsmouth	10%	1%	1%	5%	6%
	Live in West Portsmouth	7%	6%	3%	9%	9%
	Other Neighborhood	15%	4%	4%	1%	1%
Rent or Own Home	Own Home	11%	3%	3%	5%	7%
	Rent Home	10%	7%		4%	3%
Years Lived in Portsmouth	Less than 2 years in Portsmouth				13%	
	2-5 years in Portsmouth	6%	7%		6%	5%
	6-10 years in Portsmouth	16%	3%	6%	7%	7%
	11-20 years in Portsmouth	7%	8%	1%	1%	2%
	More than 20 years in Portsmouth	16%	3%	1%	4%	8%
Satisfaction with PPD	Very satisfied with PPD	4%	2%	3%	3%	4%
	Less than very satisfied with PPD	20%	8%	0%	6%	9%
Know Member of PPD	Know 1 or more PPD members	12%	7%	3%	4%	5%
	Don't know any PPD member	10%	3%	1%	6%	6%

Q21#: What, if anything, could the Portsmouth Police Department member(s) have done to make your interaction with them better? (coded)

		<u>Quicker Response/ More Responsive</u>	<u>Nothing/ Pleased</u>	<u>None</u>	<u>Other</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		6%	45%	4%	15%	2%	283
Gender	Female	8%	44%	1%	14%	2%	119
	Male	5%	45%	7%	16%	3%	159
Age	Under 35 years old	4%	53%	3%	10%	2%	93
	35-49 years old	6%	43%	8%	17%	6%	76
	50-64 years old	11%	34%	5%	15%		72
	65 years old and older	6%	45%	1%	22%	1%	41
Education	High school education or less	6%	26%		37%		25
	Technical school/some college	7%	52%	9%	12%	5%	88
	College graduate	8%	44%	5%	13%	0%	73
	Postgraduate work	4%	44%	0%	14%	2%	93
Household Income	Less than \$35,000	4%	53%	1%	16%	1%	42
	\$35,000 to \$74,999	9%	50%		19%	2%	82
	\$75,000 to \$149,999	7%	40%	11%	12%		97
	\$150,000 or more	2%	40%	2%	12%	10%	49
Identity	White/Caucasian	6%	45%	5%	14%	3%	260
	Other Identity	5%	43%		22%		15
	Prefer Not to Say		31%		33%		10
Children in Household	Have Children in Household	3%	55%	2%	12%		60
	No Children in Household	7%	43%	5%	16%	1%	200
Neighborhood	Live Downtown	6%	40%	12%	18%		43
	Live in North Portsmouth		41%	6%	24%		25
	Live in South Portsmouth	6%	57%	6%	6%	1%	75
	Live in West Portsmouth	3%	41%		15%	7%	83
	Other Neighborhood	13%	41%	2%	18%		45
Rent or Own Home	Own Home	7%	43%	4%	12%	3%	159
	Rent Home	6%	44%	4%	20%	1%	117
Years Lived in Portsmouth	Less than 2 years in Portsmouth	8%	59%		19%		21
	2-5 years in Portsmouth	5%	43%		19%	10%	63
	6-10 years in Portsmouth	1%	38%	15%	6%		54
	11-20 years in Portsmouth	7%	56%	5%	12%	0%	64
	More than 20 years in Portsmouth	10%	37%	0%	19%	0%	81
Satisfaction with PPD	Very satisfied with PPD	6%	58%	5%	14%	1%	163
	Less than very satisfied with PPD	8%	25%	4%	18%		99
Know Member of PPD	Know 1 or more PPD members	8%	39%	1%	17%	4%	127
	Don't know any PPD member	4%	47%	7%	15%	1%	147

Q22a: Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department: Portsmouth Police are responsive to my needs

		<u>Strongly Agree</u>	<u>Somewhat Agree</u>	<u>Somewhat Disagree</u>	<u>Strongly Disagree</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		43%	21%	3%	4%	29%	1,172
Gender	Female	43%	20%	2%	4%	31%	558
	Male	42%	23%	4%	3%	27%	592
Age	Under 35 years old	38%	18%	3%	3%	38%	380
	35-49 years old	44%	23%	4%	2%	26%	265
	50-64 years old	41%	30%	3%	5%	21%	285
	65 years old and older	49%	14%	2%	4%	31%	229
Education	High school education or less	45%	15%	5%	4%	31%	158
	Technical school/some college	37%	24%	4%	5%	29%	345
	College graduate	42%	21%	2%	3%	32%	347
	Postgraduate work	48%	21%	2%	2%	26%	303
Household Income	Less than \$35,000	31%	22%	7%	8%	32%	198
	\$35,000 to \$74,999	43%	21%	2%	2%	31%	328
	\$75,000 to \$149,999	46%	22%	2%	3%	26%	346
	\$150,000 or more	47%	21%	3%	2%	26%	200
Identity	White/Caucasian	43%	22%	3%	4%	29%	1,033
	Other Identity	42%	5%	16%	3%	34%	92
	Prefer Not to Say	37%	22%	2%	2%	37%	46
Children in Household	Have Children in Household	48%	22%	6%	4%	20%	276
	No Children in Household	41%	21%	3%	3%	32%	807
Neighborhood	Live Downtown	44%	16%	6%	4%	31%	210
	Live in North Portsmouth	46%	18%	7%	2%	27%	123
	Live in South Portsmouth	41%	20%	2%	3%	36%	308
	Live in West Portsmouth	44%	25%	2%	6%	23%	297
	Other Neighborhood	41%	28%	4%	2%	25%	174
Rent or Own Home	Own Home	44%	24%	2%	3%	27%	667
	Rent Home	42%	17%	5%	4%	32%	478
Years Lived in Portsmouth	Less than 2 years in Portsmouth	38%	7%	1%	4%	50%	95
	2-5 years in Portsmouth	42%	19%	1%	4%	34%	249
	6-10 years in Portsmouth	43%	20%	7%	1%	29%	219
	11-20 years in Portsmouth	43%	23%	1%	2%	31%	209
	More than 20 years in Portsmouth	43%	26%	5%	5%	21%	399
Satisfaction with PPD	Very satisfied with PPD	61%	14%	0%	3%	21%	709
	Less than very satisfied with PPD	15%	45%	10%	6%	23%	315
Know Member of PPD	Know 1 or more PPD members	49%	23%	4%	4%	19%	434
	Don't know any PPD member	37%	21%	3%	3%	36%	702

Q22b: Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department: Portsmouth Police are honest and ethical when dealing with members of the community

		<u>Strongly Agree</u>	<u>Somewhat Agree</u>	<u>Somewhat Disagree</u>	<u>Strongly Disagree</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		42%	19%	6%	5%	28%	1,175
Gender	Female	41%	19%	5%	3%	32%	559
	Male	43%	18%	6%	7%	26%	593
Age	Under 35 years old	42%	13%	6%	4%	36%	380
	35-49 years old	39%	23%	4%	7%	26%	265
	50-64 years old	39%	23%	8%	7%	23%	283
	65 years old and older	45%	17%	4%	5%	29%	234
Education	High school education or less	47%	17%	4%	6%	25%	157
	Technical school/some college	41%	17%	4%	8%	30%	347
	College graduate	40%	20%	7%	4%	29%	347
	Postgraduate work	40%	19%	8%	3%	30%	304
Household Income	Less than \$35,000	37%	20%	2%	9%	33%	197
	\$35,000 to \$74,999	38%	18%	6%	4%	33%	329
	\$75,000 to \$149,999	50%	18%	7%	3%	21%	347
	\$150,000 or more	39%	19%	5%	7%	31%	201
Identity	White/Caucasian	42%	19%	6%	5%	28%	1,034
	Other Identity	49%	12%	2%	4%	34%	93
	Prefer Not to Say	23%	24%	5%	4%	44%	46
Children in Household	Have Children in Household	46%	20%	5%	7%	22%	276
	No Children in Household	40%	18%	6%	4%	32%	808
Neighborhood	Live Downtown	39%	11%	8%	5%	36%	211
	Live in North Portsmouth	49%	17%	3%	8%	23%	125
	Live in South Portsmouth	39%	20%	5%	4%	32%	306
	Live in West Portsmouth	42%	20%	8%	6%	25%	299
	Other Neighborhood	40%	26%	3%	6%	25%	173
Rent or Own Home	Own Home	41%	22%	6%	5%	27%	670
	Rent Home	43%	13%	6%	6%	32%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	39%	4%	1%	4%	52%	95
	2-5 years in Portsmouth	48%	12%	3%	4%	32%	249
	6-10 years in Portsmouth	38%	18%	7%	2%	34%	219
	11-20 years in Portsmouth	38%	27%	7%	2%	27%	208
	More than 20 years in Portsmouth	41%	22%	7%	10%	20%	403
Satisfaction with PPD	Very satisfied with PPD	60%	15%	1%	3%	21%	713
	Less than very satisfied with PPD	14%	34%	17%	14%	22%	315
Know Member of PPD	Know 1 or more PPD members	47%	21%	6%	8%	18%	435
	Don't know any PPD member	37%	17%	6%	4%	36%	703

Q22c: Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department: Portsmouth Police show concerns for my rights as a member of the community

		<u>Strongly Agree</u>	<u>Somewhat Agree</u>	<u>Somewhat Disagree</u>	<u>Strongly Disagree</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		45%	19%	3%	4%	30%	1,173
Gender	Female	44%	18%	2%	4%	32%	561
	Male	45%	19%	3%	5%	29%	590
Age	Under 35 years old	41%	18%	1%	4%	35%	378
	35-49 years old	46%	17%	4%	5%	28%	266
	50-64 years old	41%	27%	3%	5%	25%	285
	65 years old and older	50%	10%	2%	4%	33%	232
Education	High school education or less	47%	16%	2%	4%	31%	158
	Technical school/some college	41%	19%	2%	7%	31%	348
	College graduate	41%	20%	4%	4%	31%	346
	Postgraduate work	50%	17%	2%	3%	28%	302
Household Income	Less than \$35,000	38%	19%	2%	8%	33%	198
	\$35,000 to \$74,999	41%	18%	3%	4%	33%	329
	\$75,000 to \$149,999	52%	19%	2%	3%	25%	345
	\$150,000 or more	45%	18%	4%	3%	30%	201
Identity	White/Caucasian	44%	19%	3%	4%	30%	1,033
	Other Identity	48%	10%	5%	3%	33%	93
	Prefer Not to Say	33%	25%	3%	4%	35%	46
Children in Household	Have Children in Household	51%	19%	2%	5%	23%	274
	No Children in Household	42%	18%	3%	4%	33%	810
Neighborhood	Live Downtown	41%	14%	4%	4%	37%	211
	Live in North Portsmouth	47%	16%	1%	7%	28%	124
	Live in South Portsmouth	41%	19%	2%	3%	35%	308
	Live in West Portsmouth	44%	22%	2%	6%	27%	294
	Other Neighborhood	51%	20%	4%	2%	23%	174
Rent or Own Home	Own Home	46%	19%	3%	3%	30%	667
	Rent Home	43%	17%	3%	6%	31%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	40%	6%	2%	5%	47%	95
	2-5 years in Portsmouth	44%	20%	1%	4%	30%	249
	6-10 years in Portsmouth	42%	22%	2%	1%	33%	217
	11-20 years in Portsmouth	45%	21%	4%	2%	29%	210
	More than 20 years in Portsmouth	46%	17%	4%	7%	26%	401
Satisfaction with PPD	Very satisfied with PPD	64%	12%	0%	3%	21%	712
	Less than very satisfied with PPD	15%	39%	9%	9%	27%	312
Know Member of PPD	Know 1 or more PPD members	50%	21%	4%	6%	18%	435
	Don't know any PPD member	39%	17%	2%	3%	39%	702

Q22d: Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department: Portsmouth Police respond in a fair and impartial way when dealing with racial, religious, and ethnic minorities in Portsmouth

		<u>Strongly Agree</u>	<u>Somewhat Agree</u>	<u>Somewhat Disagree</u>	<u>Strongly Disagree</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		32%	12%	4%	4%	49%	1,175
Gender	Female	28%	12%	4%	3%	52%	563
	Male	36%	11%	3%	4%	46%	591
Age	Under 35 years old	28%	10%	4%	3%	54%	378
	35-49 years old	35%	12%	5%	5%	43%	266
	50-64 years old	31%	15%	4%	4%	46%	285
	65 years old and older	32%	9%	2%	2%	55%	234
Education	High school education or less	40%	15%	3%	4%	38%	158
	Technical school/some college	35%	11%	8%	6%	40%	349
	College graduate	28%	13%	2%	3%	54%	348
	Postgraduate work	28%	9%	2%	2%	60%	302
Household Income	Less than \$35,000	30%	11%	6%	7%	45%	200
	\$35,000 to \$74,999	29%	12%	3%	4%	52%	329
	\$75,000 to \$149,999	40%	13%	3%	3%	42%	345
	\$150,000 or more	27%	11%	3%	2%	56%	201
Identity	White/Caucasian	31%	11%	3%	4%	51%	1,036
	Other Identity	34%	9%	9%	6%	41%	93
	Prefer Not to Say	20%	27%	1%	3%	49%	46
Children in Household	Have Children in Household	33%	13%	7%	5%	42%	273
	No Children in Household	30%	11%	3%	3%	53%	812
Neighborhood	Live Downtown	29%	10%	10%	4%	46%	211
	Live in North Portsmouth	36%	12%	1%	6%	44%	125
	Live in South Portsmouth	27%	10%	2%	3%	59%	309
	Live in West Portsmouth	35%	15%	2%	5%	43%	296
	Other Neighborhood	32%	12%	5%	1%	50%	174
Rent or Own Home	Own Home	32%	12%	3%	2%	50%	669
	Rent Home	32%	10%	5%	5%	47%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	27%	6%	1%	4%	63%	95
	2-5 years in Portsmouth	29%	12%	4%	4%	52%	249
	6-10 years in Portsmouth	34%	13%	6%	2%	45%	217
	11-20 years in Portsmouth	30%	13%	1%	2%	55%	211
	More than 20 years in Portsmouth	34%	12%	6%	5%	44%	403
Satisfaction with PPD	Very satisfied with PPD	46%	8%	1%	3%	42%	713
	Less than very satisfied with PPD	12%	24%	10%	8%	46%	313
Know Member of PPD	Know 1 or more PPD members	38%	13%	5%	5%	39%	436
	Don't know any PPD member	27%	11%	3%	3%	56%	703

Q22e: Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department: Portsmouth Police proactively prevent crimes before they occur

		<u>Strongly Agree</u>	<u>Somewhat Agree</u>	<u>Somewhat Disagree</u>	<u>Strongly Disagree</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		26%	21%	6%	4%	43%	1,171
Gender	Female	24%	20%	4%	3%	49%	560
	Male	28%	22%	8%	5%	37%	590
Age	Under 35 years old	29%	20%	6%	3%	43%	378
	35-49 years old	25%	19%	8%	8%	40%	265
	50-64 years old	21%	26%	7%	3%	42%	285
	65 years old and older	24%	20%	3%	3%	50%	231
Education	High school education or less	33%	12%	9%	3%	43%	157
	Technical school/some college	28%	22%	5%	7%	38%	347
	College graduate	23%	23%	7%	4%	43%	348
	Postgraduate work	23%	22%	4%	2%	49%	301
Household Income	Less than \$35,000	22%	18%	7%	9%	44%	200
	\$35,000 to \$74,999	27%	19%	6%	3%	45%	328
	\$75,000 to \$149,999	32%	23%	4%	3%	38%	344
	\$150,000 or more	20%	22%	8%	5%	46%	201
Identity	White/Caucasian	25%	22%	5%	4%	43%	1,032
	Other Identity	29%	17%	10%	6%	38%	93
	Prefer Not to Say	22%	21%	6%	6%	45%	46
Children in Household	Have Children in Household	30%	21%	9%	5%	34%	272
	No Children in Household	24%	21%	5%	4%	46%	809
Neighborhood	Live Downtown	24%	17%	8%	6%	46%	211
	Live in North Portsmouth	30%	14%	3%	7%	47%	125
	Live in South Portsmouth	30%	18%	5%	2%	45%	309
	Live in West Portsmouth	23%	30%	7%	4%	37%	295
	Other Neighborhood	23%	24%	6%	5%	41%	173
Rent or Own Home	Own Home	25%	23%	5%	3%	45%	666
	Rent Home	26%	18%	8%	6%	42%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	30%	13%	3%	3%	52%	95
	2-5 years in Portsmouth	29%	20%	4%	4%	43%	249
	6-10 years in Portsmouth	22%	22%	8%	2%	46%	216
	11-20 years in Portsmouth	25%	21%	7%	3%	45%	211
	More than 20 years in Portsmouth	24%	24%	6%	7%	39%	401
Satisfaction with PPD	Very satisfied with PPD	37%	22%	3%	2%	36%	710
	Less than very satisfied with PPD	9%	28%	15%	11%	37%	313
Know Member of PPD	Know 1 or more PPD members	28%	25%	8%	7%	32%	434
	Don't know any PPD member	23%	19%	5%	3%	50%	702

Q22f: Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department: Portsmouth Police effectively respond to crimes after they occur

		<u>Strongly Agree</u>	<u>Somewhat Agree</u>	<u>Somewhat Disagree</u>	<u>Strongly Disagree</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		43%	17%	2%	3%	35%	1,170
Gender	Female	40%	19%	1%	3%	36%	560
	Male	45%	15%	3%	3%	34%	588
Age	Under 35 years old	41%	17%	2%	3%	37%	378
	35-49 years old	45%	17%	3%	2%	33%	263
	50-64 years old	41%	20%	2%	3%	34%	285
	65 years old and older	45%	12%	2%	3%	37%	232
Education	High school education or less	44%	16%	1%	3%	36%	158
	Technical school/some college	43%	18%	3%	4%	33%	346
	College graduate	43%	16%	2%	3%	35%	347
	Postgraduate work	42%	16%	2%	2%	38%	300
Household Income	Less than \$35,000	38%	21%	2%	7%	32%	199
	\$35,000 to \$74,999	40%	19%	0%	2%	39%	327
	\$75,000 to \$149,999	52%	12%	3%	2%	31%	343
	\$150,000 or more	42%	15%	3%	2%	38%	201
Identity	White/Caucasian	43%	16%	2%	3%	35%	1,031
	Other Identity	44%	13%	4%	3%	36%	93
	Prefer Not to Say	31%	23%	1%	6%	39%	45
Children in Household	Have Children in Household	47%	18%	3%	4%	27%	271
	No Children in Household	42%	17%	1%	2%	37%	809
Neighborhood	Live Downtown	41%	18%	1%	3%	37%	209
	Live in North Portsmouth	43%	19%	2%	3%	34%	125
	Live in South Portsmouth	47%	12%	0%	2%	39%	308
	Live in West Portsmouth	43%	21%	3%	4%	29%	294
	Other Neighborhood	40%	18%	5%	2%	36%	173
Rent or Own Home	Own Home	42%	17%	2%	2%	37%	666
	Rent Home	45%	16%	2%	4%	33%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	40%	4%		3%	53%	95
	2-5 years in Portsmouth	42%	13%	1%	4%	40%	249
	6-10 years in Portsmouth	39%	23%	1%	1%	35%	215
	11-20 years in Portsmouth	46%	17%	2%	2%	34%	208
	More than 20 years in Portsmouth	43%	19%	4%	3%	30%	402
Satisfaction with PPD	Very satisfied with PPD	58%	11%	1%	2%	27%	708
	Less than very satisfied with PPD	23%	36%	6%	5%	29%	313
Know Member of PPD	Know 1 or more PPD members	49%	21%	4%	3%	23%	431
	Don't know any PPD member	37%	15%	1%	3%	43%	703

Q23a: Please rate the Portsmouth Police Department in the following areas to the best of your knowledge: Appearance

		<u>Excellent</u>	<u>Very Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		50%	30%	10%	1%	1%	9%	1,177
Gender	Female	51%	27%	10%	1%		11%	561
	Male	49%	32%	9%	1%	2%	7%	595
Age	Under 35 years old	55%	22%	7%	0%	2%	13%	379
	35-49 years old	46%	31%	11%	1%		10%	266
	50-64 years old	45%	37%	10%	2%	1%	5%	286
	65 years old and older	48%	32%	13%	0%		6%	235
Education	High school education or less	47%	37%	7%	3%		6%	158
	Technical school/some college	48%	30%	12%	0%	2%	7%	349
	College graduate	49%	30%	9%	2%	0%	11%	346
	Postgraduate work	53%	26%	9%	0%	1%	11%	306
Household Income	Less than \$35,000	47%	30%	12%	1%	4%	6%	200
	\$35,000 to \$74,999	50%	29%	11%	1%	0%	10%	328
	\$75,000 to \$149,999	54%	31%	8%	1%		6%	349
	\$150,000 or more	47%	28%	10%	0%	1%	14%	201
Identity	White/Caucasian	48%	31%	10%	1%	1%	10%	1,038
	Other Identity	59%	20%	9%	2%		11%	93
	Prefer Not to Say	45%	33%	10%	2%	3%	6%	46
Children in Household	Have Children in Household	58%	28%	8%	0%	0%	5%	276
	No Children in Household	46%	32%	10%	1%	1%	10%	811
Neighborhood	Live Downtown	48%	29%	11%	3%	0%	8%	211
	Live in North Portsmouth	48%	31%	9%	1%	1%	10%	124
	Live in South Portsmouth	50%	29%	8%	1%		12%	309
	Live in West Portsmouth	48%	30%	11%	1%	3%	7%	298
	Other Neighborhood	50%	32%	9%	1%	0%	8%	174
Rent or Own Home	Own Home	51%	30%	10%	1%	0%	8%	673
	Rent Home	48%	30%	8%	1%	2%	11%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	48%	23%	5%			24%	94
	2-5 years in Portsmouth	52%	28%	6%		3%	11%	250
	6-10 years in Portsmouth	52%	30%	6%	2%		11%	219
	11-20 years in Portsmouth	50%	31%	12%	0%		6%	210
	More than 20 years in Portsmouth	46%	32%	15%	2%	1%	4%	405
Satisfaction with PPD	Very satisfied with PPD	65%	27%	4%	0%	0%	4%	714
	Less than very satisfied with PPD	25%	40%	22%	3%	3%	7%	316
Know Member of PPD	Know 1 or more PPD members	52%	31%	12%	1%	0%	3%	436
	Don't know any PPD member	47%	30%	9%	1%	1%	13%	704

Q23b: Please rate the Portsmouth Police Department in the following areas to the best of your knowledge: Courtesy

		<u>Excellent</u>	<u>Very Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		42%	29%	12%	2%	2%	13%	1,174
Gender	Female	42%	29%	13%	1%	2%	14%	558
	Male	42%	27%	11%	4%	3%	13%	595
Age	Under 35 years old	45%	22%	10%	1%	2%	19%	377
	35-49 years old	39%	28%	13%	2%	4%	14%	266
	50-64 years old	39%	34%	13%	5%	1%	7%	285
	65 years old and older	41%	34%	12%	1%	1%	11%	234
Education	High school education or less	43%	28%	12%	2%	3%	13%	158
	Technical school/some college	40%	32%	12%	3%	5%	8%	348
	College graduate	42%	29%	11%	3%	0%	15%	345
	Postgraduate work	43%	25%	11%	2%	1%	19%	304
Household Income	Less than \$35,000	39%	24%	15%	2%	6%	14%	200
	\$35,000 to \$74,999	40%	34%	12%	1%	1%	12%	326
	\$75,000 to \$149,999	46%	29%	9%	3%	1%	10%	348
	\$150,000 or more	42%	24%	12%	2%	1%	20%	201
Identity	White/Caucasian	41%	29%	11%	2%	2%	14%	1,035
	Other Identity	43%	24%	18%	1%	2%	12%	93
	Prefer Not to Say	42%	32%	10%	7%	1%	8%	46
Children in Household	Have Children in Household	45%	28%	15%	2%	1%	9%	276
	No Children in Household	39%	30%	10%	3%	3%	15%	810
Neighborhood	Live Downtown	38%	28%	13%	1%	3%	17%	211
	Live in North Portsmouth	43%	31%	9%	1%	6%	9%	124
	Live in South Portsmouth	40%	28%	9%	1%	1%	20%	308
	Live in West Portsmouth	39%	32%	11%	5%	3%	10%	296
	Other Neighborhood	48%	26%	15%	2%	1%	8%	174
Rent or Own Home	Own Home	43%	29%	11%	4%	1%	12%	671
	Rent Home	39%	29%	11%	1%	4%	16%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	40%	16%	2%			41%	94
	2-5 years in Portsmouth	41%	28%	7%		3%	21%	250
	6-10 years in Portsmouth	43%	32%	9%	3%	2%	11%	217
	11-20 years in Portsmouth	48%	22%	19%	2%	1%	8%	209
	More than 20 years in Portsmouth	37%	33%	15%	4%	3%	6%	405
Satisfaction with PPD	Very satisfied with PPD	58%	31%	5%	0%		5%	711
	Less than very satisfied with PPD	12%	30%	29%	8%	8%	12%	316
Know Member of PPD	Know 1 or more PPD members	44%	32%	15%	3%	3%	3%	436
	Don't know any PPD member	39%	27%	10%	2%	2%	21%	701

Q23c: Please rate the Portsmouth Police Department in the following areas to the best of your knowledge: Helpfulness

		<u>Excellent</u>	<u>Very Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		39%	27%	11%	2%	3%	18%	1,176
Gender	Female	40%	26%	11%	2%	2%	20%	560
	Male	39%	27%	12%	3%	3%	17%	595
Age	Under 35 years old	39%	20%	11%	1%	2%	26%	379
	35-49 years old	37%	34%	7%	4%	3%	15%	266
	50-64 years old	39%	27%	17%	2%	3%	12%	286
	65 years old and older	41%	30%	9%	2%	2%	16%	233
Education	High school education or less	44%	24%	11%	1%	4%	16%	158
	Technical school/some college	39%	30%	11%	3%	4%	13%	348
	College graduate	38%	27%	12%	2%	1%	20%	346
	Postgraduate work	38%	25%	10%	3%	1%	23%	306
Household Income	Less than \$35,000	34%	24%	13%	1%	8%	19%	200
	\$35,000 to \$74,999	37%	32%	9%	2%	1%	18%	328
	\$75,000 to \$149,999	47%	25%	11%	3%	1%	14%	348
	\$150,000 or more	38%	26%	9%	3%	2%	23%	201
Identity	White/Caucasian	38%	28%	11%	2%	3%	19%	1,037
	Other Identity	44%	21%	14%	2%	6%	14%	93
	Prefer Not to Say	36%	31%	10%	5%	1%	17%	46
Children in Household	Have Children in Household	45%	28%	14%	1%	1%	10%	276
	No Children in Household	36%	27%	10%	3%	3%	21%	810
Neighborhood	Live Downtown	39%	22%	10%	5%	3%	21%	211
	Live in North Portsmouth	42%	27%	7%	1%	6%	17%	124
	Live in South Portsmouth	37%	27%	10%	2%	0%	24%	308
	Live in West Portsmouth	37%	29%	14%	1%	3%	16%	298
	Other Neighborhood	41%	30%	12%	3%	2%	12%	174
Rent or Own Home	Own Home	40%	29%	11%	3%	1%	17%	672
	Rent Home	38%	26%	10%	2%	5%	20%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	36%	17%	0%	2%		45%	94
	2-5 years in Portsmouth	40%	26%	6%	2%	3%	23%	250
	6-10 years in Portsmouth	38%	32%	10%	3%	2%	15%	219
	11-20 years in Portsmouth	41%	20%	18%	2%	1%	18%	209
	More than 20 years in Portsmouth	38%	31%	14%	2%	4%	10%	404
Satisfaction with PPD	Very satisfied with PPD	57%	28%	5%			10%	712
	Less than very satisfied with PPD	10%	32%	26%	8%	9%	15%	316
Know Member of PPD	Know 1 or more PPD members	45%	28%	12%	4%	4%	7%	435
	Don't know any PPD member	34%	27%	11%	2%	2%	25%	704

Q23d: Please rate the Portsmouth Police Department in the following areas to the best of your knowledge: Ability to solve your problem

		<u>Excellent</u>	<u>Very Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		28%	23%	11%	3%	3%	32%	1,175
Gender	Female	28%	21%	13%	2%	2%	34%	559
	Male	28%	23%	10%	4%	3%	32%	595
Age	Under 35 years old	30%	18%	11%	1%	2%	37%	379
	35-49 years old	26%	27%	11%	3%	3%	30%	266
	50-64 years old	26%	24%	14%	5%	3%	28%	285
	65 years old and older	27%	22%	8%	4%	2%	36%	234
Education	High school education or less	39%	16%	6%	5%	5%	29%	158
	Technical school/some college	27%	26%	13%	3%	4%	27%	347
	College graduate	25%	23%	13%	2%	1%	35%	346
	Postgraduate work	27%	20%	11%	3%	1%	39%	306
Household Income	Less than \$35,000	28%	18%	15%	2%	9%	27%	199
	\$35,000 to \$74,999	25%	27%	9%	3%	2%	34%	327
	\$75,000 to \$149,999	33%	22%	11%	3%	1%	31%	349
	\$150,000 or more	24%	21%	11%	3%	2%	39%	201
Identity	White/Caucasian	26%	23%	11%	3%	3%	34%	1,036
	Other Identity	43%	18%	14%	1%	5%	19%	93
	Prefer Not to Say	23%	28%	17%	4%	2%	26%	46
Children in Household	Have Children in Household	33%	24%	12%	1%	1%	28%	277
	No Children in Household	25%	22%	11%	3%	3%	35%	808
Neighborhood	Live Downtown	32%	19%	6%	6%	3%	34%	211
	Live in North Portsmouth	28%	26%	7%	2%	6%	30%	124
	Live in South Portsmouth	27%	23%	8%	3%	1%	38%	307
	Live in West Portsmouth	20%	24%	19%	2%	3%	32%	298
	Other Neighborhood	31%	21%	10%	4%	2%	32%	174
Rent or Own Home	Own Home	27%	21%	12%	3%	1%	34%	672
	Rent Home	28%	24%	8%	3%	5%	31%	479
Years Lived in Portsmouth	Less than 2 years in Portsmouth	29%	10%	4%	2%		56%	94
	2-5 years in Portsmouth	28%	25%	7%	2%	3%	36%	250
	6-10 years in Portsmouth	27%	28%	10%	2%	2%	31%	219
	11-20 years in Portsmouth	27%	20%	16%	2%	1%	34%	209
	More than 20 years in Portsmouth	28%	22%	14%	6%	4%	26%	403
Satisfaction with PPD	Very satisfied with PPD	41%	27%	8%	0%		23%	711
	Less than very satisfied with PPD	6%	21%	22%	10%	10%	31%	316
Know Member of PPD	Know 1 or more PPD members	29%	25%	16%	4%	4%	22%	436
	Don't know any PPD member	26%	21%	9%	3%	2%	40%	702

Q23e: Please rate the Portsmouth Police Department in the following areas to the best of your knowledge: Overall competence

		<u>Excellent</u>	<u>Very Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		38%	29%	11%	2%	2%	18%	1,169
Gender	Female	37%	29%	10%	1%	1%	21%	555
	Male	39%	28%	11%	2%	3%	17%	593
Age	Under 35 years old	42%	24%	10%	2%	2%	21%	379
	35-49 years old	35%	31%	10%	2%	4%	19%	261
	50-64 years old	33%	34%	14%	3%	1%	15%	285
	65 years old and older	38%	28%	12%	1%	1%	20%	233
Education	High school education or less	43%	24%	10%	3%	2%	18%	158
	Technical school/some college	39%	30%	10%	1%	4%	16%	343
	College graduate	36%	29%	13%	2%	1%	19%	344
	Postgraduate work	37%	29%	9%	2%	1%	21%	305
Household Income	Less than \$35,000	41%	21%	13%	2%	6%	17%	198
	\$35,000 to \$74,999	37%	30%	11%	1%	0%	20%	324
	\$75,000 to \$149,999	42%	31%	10%	1%		15%	347
	\$150,000 or more	32%	28%	10%	2%	5%	24%	201
Identity	White/Caucasian	37%	29%	11%	2%	2%	20%	1,030
	Other Identity	44%	26%	15%	7%	1%	7%	93
	Prefer Not to Say	31%	37%	12%	2%	3%	14%	46
Children in Household	Have Children in Household	46%	29%	9%	1%	3%	12%	274
	No Children in Household	34%	29%	12%	2%	2%	21%	807
Neighborhood	Live Downtown	38%	27%	10%	5%	2%	19%	210
	Live in North Portsmouth	37%	32%	9%	0%	3%	20%	124
	Live in South Portsmouth	38%	26%	11%		0%	24%	308
	Live in West Portsmouth	32%	33%	13%	1%	3%	18%	295
	Other Neighborhood	41%	31%	9%	3%	4%	12%	173
Rent or Own Home	Own Home	36%	31%	11%	2%	1%	19%	669
	Rent Home	40%	27%	10%	2%	3%	18%	476
Years Lived in Portsmouth	Less than 2 years in Portsmouth	37%	17%	10%			36%	94
	2-5 years in Portsmouth	39%	27%	4%	2%	3%	25%	250
	6-10 years in Portsmouth	35%	38%	6%	3%	0%	17%	219
	11-20 years in Portsmouth	39%	27%	16%	0%	1%	17%	205
	More than 20 years in Portsmouth	37%	28%	16%	3%	3%	12%	402
Satisfaction with PPD	Very satisfied with PPD	55%	32%	4%			9%	708
	Less than very satisfied with PPD	11%	30%	31%	7%	7%	14%	313
Know Member of PPD	Know 1 or more PPD members	40%	31%	13%	3%	3%	9%	429
	Don't know any PPD member	36%	27%	10%	1%	1%	25%	703

Q24: Is there any reason you would be hesitant to call the Portsmouth Police Department for assistance?

		Yes	No	N
2018		10%	90%	1,130
Gender	Female	8%	92%	549
	Male	10%	90%	559
Age	Under 35 years old	14%	86%	358
	35-49 years old	9%	91%	262
	50-64 years old	8%	92%	276
	65 years old and older	5%	95%	224
Education	High school education or less	5%	95%	155
	Technical school/some college	13%	87%	340
	College graduate	8%	92%	327
	Postgraduate work	9%	91%	292
Household Income	Less than \$35,000	11%	89%	194
	\$35,000 to \$74,999	11%	89%	313
	\$75,000 to \$149,999	7%	93%	340
	\$150,000 or more	11%	89%	191
Identity	White/Caucasian	10%	90%	1,001
	Other Identity	13%	87%	93
	Prefer Not to Say	6%	94%	42
Children in Household	Have Children in Household	7%	93%	270
	No Children in Household	11%	89%	776
Neighborhood	Live Downtown	5%	95%	204
	Live in North Portsmouth	11%	89%	120
	Live in South Portsmouth	10%	90%	291
	Live in West Portsmouth	11%	89%	292
	Other Neighborhood	10%	90%	168
Rent or Own Home	Own Home	8%	92%	647
	Rent Home	11%	89%	460
Years Lived in Portsmouth	Less than 2 years in Portsmouth	5%	95%	90
	2-5 years in Portsmouth	8%	92%	236
	6-10 years in Portsmouth	9%	91%	208
	11-20 years in Portsmouth	14%	86%	207
	More than 20 years in Portsmouth	10%	90%	388
Satisfaction with PPD	Very satisfied with PPD	5%	95%	693
	Less than very satisfied with PPD	22%	78%	299
Know Member of PPD	Know 1 or more PPD members	14%	86%	421
	Don't know any PPD member	7%	93%	675

Q24_TEXT#: Why would you be hesitant to call the Portsmouth Police Department? (coded)

		<u>Confidentiality</u>	<u>Don't Believe Anything Will Be Done</u>	<u>Don't Trust/Like Police</u>	<u>Fear of Retaliation</u>
2018		5%	13%	15%	9%
Gender	Female	6%	28%	16%	5%
	Male	5%	3%	13%	11%
Age	Under 35 years old	6%	4%	8%	4%
	35-49 years old	4%	17%	25%	19%
	50-64 years old	2%	29%	10%	7%
	65 years old and older	16%	9%	27%	12%
Education	High school education or less		34%		
	Technical school/some college	2%	12%	2%	11%
	College graduate	5%	4%	26%	11%
	Postgraduate work	14%	22%	28%	2%
Household Income	Less than \$35,000		20%	6%	2%
	\$35,000 to \$74,999	4%	7%	5%	25%
	\$75,000 to \$149,999	2%	7%	18%	
	\$150,000 or more	13%	23%	31%	3%
Identity	White/Caucasian	6%	13%	14%	9%
	Other Identity		15%	14%	
	Prefer Not to Say			33%	
Children in Household	Have Children in Household		13%	24%	4%
	No Children in Household	6%	14%	13%	11%
Neighborhood	Live Downtown		33%	23%	
	Live in North Portsmouth	6%	14%	12%	43%
	Live in South Portsmouth	12%	4%	8%	
	Live in West Portsmouth	4%	12%	13%	
	Other Neighborhood	4%	11%	29%	15%
Rent or Own Home	Own Home	9%	19%	10%	4%
	Rent Home	2%	9%	21%	15%
Years Lived in Portsmouth	Less than 2 years in Portsmouth				41%
	2-5 years in Portsmouth	16%	2%	21%	
	6-10 years in Portsmouth		32%	10%	
	11-20 years in Portsmouth	5%	9%	7%	
	More than 20 years in Portsmouth	3%	17%	21%	20%
Satisfaction with PPD	Very satisfied with PPD		2%	7%	
	Less than very satisfied with PPD	6%	18%	17%	11%
Know Member of PPD	Know 1 or more PPD members	6%	13%	16%	12%
	Don't know any PPD member	5%	12%	13%	5%

Q24_TEXT#: Why would you be hesitant to call the Portsmouth Police Department? (coded)

		<u>Officers' Lack of</u> <u>Care</u>	<u>Will Create More</u> <u>Problems</u>	<u>Other</u>	<u>Don't Know/Not</u> <u>Sure</u>	<u>N</u>
2018		5%	8%	42%	3%	97
Gender	Female	9%	7%	29%		40
	Male	3%	10%	51%	5%	53
Age	Under 35 years old		16%	56%	6%	43
	35-49 years old	6%		28%		23
	50-64 years old	15%	2%	35%		23
	65 years old and older		10%	27%		7
Education	High school education or less		12%	54%		6
	Technical school/some college	5%		68%		39
	College graduate	7%	10%	28%	10%	26
	Postgraduate work	6%	20%	8%		23
Household Income	Less than \$35,000	7%		66%		21
	\$35,000 to \$74,999		9%	49%		27
	\$75,000 to \$149,999	17%	21%	34%		22
	\$150,000 or more			18%	13%	20
Identity	White/Caucasian	4%	9%	42%	3%	89
	Other Identity			70%		12
	Prefer Not to Say	22%		45%		2
Children in Household	Have Children in Household	2%	13%	29%	13%	19
	No Children in Household	5%	7%	44%		72
Neighborhood	Live Downtown	17%		27%		11
	Live in North Portsmouth	3%	6%	17%		13
	Live in South Portsmouth	2%		62%	12%	21
	Live in West Portsmouth		23%	48%		32
	Other Neighborhood	18%		23%		15
Rent or Own Home	Own Home	5%	11%	37%	5%	48
	Rent Home	7%	6%	39%		42
Years Lived in Portsmouth	Less than 2 years in Portsmouth			59%		4
	2-5 years in Portsmouth		16%	46%		16
	6-10 years in Portsmouth	6%	32%	20%		13
	11-20 years in Portsmouth	12%		66%		28
	More than 20 years in Portsmouth	3%	3%	26%	7%	34
Satisfaction with PPD	Very satisfied with PPD	3%	6%	73%	9%	27
	Less than very satisfied with PPD	7%	10%	32%		61
Know Member of PPD	Know 1 or more PPD members	9%	3%	36%	5%	52
	Don't know any PPD member	1%	14%	50%		44

Q25a: If you had an experience with a member of the Portsmouth Police Department that you believed warranted a complaint, would you know how to make a complaint?

		<u>Yes</u>	<u>No</u>	<u>N</u>
2018		52%	48%	1,151
Gender	Female	46%	54%	552
	Male	58%	42%	580
Age	Under 35 years old	43%	57%	373
	35-49 years old	51%	49%	261
	50-64 years old	54%	46%	277
	65 years old and older	66%	34%	227
Education	High school education or less	57%	43%	151
	Technical school/some college	56%	44%	343
	College graduate	51%	49%	339
	Postgraduate work	47%	53%	301
Household Income	Less than \$35,000	50%	50%	198
	\$35,000 to \$74,999	55%	45%	318
	\$75,000 to \$149,999	53%	47%	346
	\$150,000 or more	48%	52%	197
Identity	White/Caucasian	52%	48%	1,023
	Other Identity	60%	40%	90
	Prefer Not to Say	42%	58%	46
Children in Household	Have Children in Household	51%	49%	273
	No Children in Household	52%	48%	794
Neighborhood	Live Downtown	51%	49%	208
	Live in North Portsmouth	47%	53%	120
	Live in South Portsmouth	56%	44%	301
	Live in West Portsmouth	53%	47%	296
	Other Neighborhood	48%	52%	173
Rent or Own Home	Own Home	52%	48%	659
	Rent Home	53%	47%	470
Years Lived in Portsmouth	Less than 2 years in Portsmouth	50%	50%	93
	2-5 years in Portsmouth	48%	52%	244
	6-10 years in Portsmouth	57%	43%	216
	11-20 years in Portsmouth	49%	51%	204
	More than 20 years in Portsmouth	55%	45%	394
Satisfaction with PPD	Very satisfied with PPD	59%	41%	704
	Less than very satisfied with PPD	46%	54%	309
Know Member of PPD	Know 1 or more PPD members	58%	42%	430
	Don't know any PPD member	47%	53%	686

Q25b: If you had an experience with a member of the Portsmouth Police Department that you believed warranted a complaint, would you feel comfortable making a complaint?

		<u>Yes</u>	<u>No</u>	<u>N</u>
2018		86%	14%	1,102
Gender	Female	85%	15%	523
	Male	87%	13%	559
Age	Under 35 years old	87%	13%	356
	35-49 years old	86%	14%	250
	50-64 years old	81%	19%	269
	65 years old and older	91%	9%	215
Education	High school education or less	88%	12%	147
	Technical school/some college	88%	12%	317
	College graduate	87%	13%	333
	Postgraduate work	82%	18%	288
Household Income	Less than \$35,000	85%	15%	178
	\$35,000 to \$74,999	89%	11%	309
	\$75,000 to \$149,999	85%	15%	336
	\$150,000 or more	86%	14%	188
Identity	White/Caucasian	86%	14%	980
	Other Identity	93%	7%	76
	Prefer Not to Say	75%	25%	45
Children in Household	Have Children in Household	87%	13%	253
	No Children in Household	86%	14%	766
Neighborhood	Live Downtown	93%	7%	196
	Live in North Portsmouth	84%	16%	113
	Live in South Portsmouth	85%	15%	291
	Live in West Portsmouth	88%	12%	288
	Other Neighborhood	81%	19%	163
Rent or Own Home	Own Home	85%	15%	637
	Rent Home	88%	12%	444
Years Lived in Portsmouth	Less than 2 years in Portsmouth	89%	11%	88
	2-5 years in Portsmouth	92%	8%	234
	6-10 years in Portsmouth	87%	13%	208
	11-20 years in Portsmouth	84%	16%	203
	More than 20 years in Portsmouth	83%	17%	370
Satisfaction with PPD	Very satisfied with PPD	93%	7%	684
	Less than very satisfied with PPD	71%	29%	285
Know Member of PPD	Know 1 or more PPD members	86%	14%	412
	Don't know any PPD member	85%	15%	656

Q25b_TEXT#: Why wouldn't you feel comfortable making a complaint? (coded)

		<u>Anxiety/Fear</u>	<u>Don't Believe Anything Will Be Done</u>	<u>Don't Trust/Like Police</u>	<u>Fear of Retaliation</u>
2018		9%	8%	14%	33%
Gender	Female	18%	12%	8%	27%
	Male		5%	18%	41%
Age	Under 35 years old	17%	14%	14%	17%
	35-49 years old	9%		6%	42%
	50-64 years old	2%	10%	13%	40%
	65 years old and older	11%	5%	36%	30%
Education	High school education or less	12%	8%		37%
	Technical school/some college	24%	8%	8%	36%
	College graduate	3%	1%	27%	25%
	Postgraduate work		16%	7%	40%
Household Income	Less than \$35,000	45%	18%	10%	6%
	\$35,000 to \$74,999		9%	11%	49%
	\$75,000 to \$149,999	6%	9%	8%	34%
	\$150,000 or more			27%	36%
Identity	White/Caucasian	10%	9%	14%	33%
	Other Identity				25%
	Prefer Not to Say			22%	26%
Children in Household	Have Children in Household	4%	10%	13%	37%
	No Children in Household	10%	8%	16%	34%
Neighborhood	Live Downtown	12%	2%	10%	53%
	Live in North Portsmouth	5%	6%	19%	44%
	Live in South Portsmouth		5%	16%	33%
	Live in West Portsmouth	8%	17%	12%	38%
	Other Neighborhood	31%	5%	7%	18%
Rent or Own Home	Own Home	5%	6%	17%	33%
	Rent Home	17%	12%	9%	33%
Years Lived in Portsmouth	Less than 2 years in Portsmouth				50%
	2-5 years in Portsmouth		2%	3%	40%
	6-10 years in Portsmouth	8%	15%	22%	22%
	11-20 years in Portsmouth	24%	10%	12%	15%
	More than 20 years in Portsmouth	5%	7%	16%	44%
Satisfaction with PPD	Very satisfied with PPD	22%	1%	5%	18%
	Less than very satisfied with PPD	2%	15%	17%	38%
Know Member of PPD	Know 1 or more PPD members	6%	14%	10%	28%
	Don't know any PPD member	11%	4%	17%	37%

Q25b_TEXT#: Why wouldn't you feel comfortable making a complaint? (coded)

		Past Scandals	Unsure of Anonymity	Other	Don't Know/Not Sure	N
2018		5%	7%	21%	3%	114
Gender	Female	6%	6%	18%	4%	57
	Male	3%	8%	25%	1%	53
Age	Under 35 years old	6%	8%	25%		31
	35-49 years old	5%	12%	22%	4%	29
	50-64 years old	4%	5%	21%	4%	40
	65 years old and older	2%		15%	2%	14
Education	High school education or less		8%	35%		12
	Technical school/some college	4%		17%	4%	28
	College graduate	12%	3%	25%	4%	34
	Postgraduate work		16%	20%	1%	37
Household Income	Less than \$35,000		6%	15%		18
	\$35,000 to \$74,999			32%		26
	\$75,000 to \$149,999	9%	7%	24%	3%	35
	\$150,000 or more	7%	14%	10%	7%	21
Identity	White/Caucasian	4%	8%	19%	3%	102
	Other Identity	75%				5
	Prefer Not to Say			51%		6
Children in Household	Have Children in Household	2%	8%	22%	4%	25
	No Children in Household	6%	7%	17%	2%	82
Neighborhood	Live Downtown	13%		7%	2%	13
	Live in North Portsmouth		14%	12%		14
	Live in South Portsmouth	4%	12%	30%		33
	Live in West Portsmouth		4%	18%	4%	26
	Other Neighborhood	10%	5%	14%	8%	19
Rent or Own Home	Own Home	4%	6%	25%	4%	75
	Rent Home	4%	9%	16%		39
Years Lived in Portsmouth	Less than 2 years in Portsmouth			50%		3
	2-5 years in Portsmouth		28%	28%		14
	6-10 years in Portsmouth	8%	2%	18%	5%	21
	11-20 years in Portsmouth	2%	8%	27%	1%	25
	More than 20 years in Portsmouth	5%	3%	17%	3%	51
Satisfaction with PPD	Very satisfied with PPD	1%	8%	39%	6%	39
	Less than very satisfied with PPD	8%	4%	15%	1%	58
Know Member of PPD	Know 1 or more PPD members	9%	11%	17%	5%	45
	Don't know any PPD member	1%	4%	25%	1%	69

Q27: Overall, how satisfied are you with the performance of the Portsmouth Police Department?

		<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Not Very Satisfied</u>	<u>Not Satisfied at All</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		62%	23%	3%	1%	11%	1,179
Gender	Female	62%	21%	2%	0%	15%	561
	Male	60%	25%	4%	1%	10%	595
Age	Under 35 years old	57%	26%	3%		14%	379
	35-49 years old	61%	24%	4%	1%	10%	266
	50-64 years old	58%	27%	4%	1%	10%	285
	65 years old and older	70%	14%	2%	1%	13%	237
Education	High school education or less	59%	17%	4%	0%	20%	158
	Technical school/some college	61%	26%	6%	0%	7%	348
	College graduate	61%	23%	2%	0%	14%	347
	Postgraduate work	64%	22%	2%	1%	11%	305
Household Income	Less than \$35,000	49%	28%	7%	1%	15%	201
	\$35,000 to \$74,999	66%	20%	3%		11%	328
	\$75,000 to \$149,999	65%	23%	3%	0%	9%	349
	\$150,000 or more	63%	22%	2%	2%	11%	200
Identity	White/Caucasian	61%	23%	3%	1%	12%	1,039
	Other Identity	62%	23%	6%		10%	93
	Prefer Not to Say	48%	28%	2%	1%	21%	46
Children in Household	Have Children in Household	66%	27%	1%	1%	6%	277
	No Children in Household	59%	22%	4%	0%	14%	811
Neighborhood	Live Downtown	60%	23%	2%	1%	14%	212
	Live in North Portsmouth	62%	20%	6%	1%	11%	124
	Live in South Portsmouth	60%	23%	3%	0%	13%	309
	Live in West Portsmouth	63%	23%	4%		11%	300
	Other Neighborhood	62%	26%	2%	1%	8%	174
Rent or Own Home	Own Home	64%	22%	2%	1%	11%	674
	Rent Home	58%	24%	4%	1%	13%	480
Years Lived in Portsmouth	Less than 2 years in Portsmouth	61%	22%			17%	93
	2-5 years in Portsmouth	59%	20%	3%	0%	18%	250
	6-10 years in Portsmouth	60%	24%	4%		11%	220
	11-20 years in Portsmouth	65%	23%	2%	0%	10%	210
	More than 20 years in Portsmouth	61%	25%	4%	2%	9%	406
Know Member of PPD	Know 1 or more PPD members	65%	24%	5%	1%	5%	436
	Don't know any PPD member	58%	23%	2%	0%	16%	706

Q28#: Why do you feel that way? [how satisfied with performance of the Portsmouth Police Department] (coded)

		<u>Anxiety/Fear</u>	<u>Don't Believe Anything Will Be Done</u>	<u>Don't Trust/Like Police</u>	<u>Fear of Retaliation</u>
2018		9%	8%	14%	33%
Gender	Female	18%	12%	8%	27%
	Male		5%	18%	41%
Age	Under 35 years old	17%	14%	14%	17%
	35-49 years old	9%		6%	42%
	50-64 years old	2%	10%	13%	40%
	65 years old and older	11%	5%	36%	30%
Education	High school education or less	12%	8%		37%
	Technical school/some college	24%	8%	8%	36%
	College graduate	3%	1%	27%	25%
	Postgraduate work		16%	7%	40%
Household Income	Less than \$35,000	45%	18%	10%	6%
	\$35,000 to \$74,999		9%	11%	49%
	\$75,000 to \$149,999	6%	9%	8%	34%
	\$150,000 or more			27%	36%
Identity	White/Caucasian	10%	9%	14%	33%
	Other Identity				25%
	Prefer Not to Say			22%	26%
Children in Household	Have Children in Household	4%	10%	13%	37%
	No Children in Household	10%	8%	16%	34%
Neighborhood	Live Downtown	12%	2%	10%	53%
	Live in North Portsmouth	5%	6%	19%	44%
	Live in South Portsmouth		5%	16%	33%
	Live in West Portsmouth	8%	17%	12%	38%
	Other Neighborhood	31%	5%	7%	18%
Rent or Own Home	Own Home	5%	6%	17%	33%
	Rent Home	17%	12%	9%	33%
Years Lived in Portsmouth	Less than 2 years in Portsmouth				50%
	2-5 years in Portsmouth		2%	3%	40%
	6-10 years in Portsmouth	8%	15%	22%	22%
	11-20 years in Portsmouth	24%	10%	12%	15%
	More than 20 years in Portsmouth	5%	7%	16%	44%
Satisfaction with PPD	Very satisfied with PPD	22%	1%	5%	18%
	Less than very satisfied with PPD	2%	15%	17%	38%
Know Member of PPD	Know 1 or more PPD members	6%	14%	10%	28%
	Don't know any PPD member	11%	4%	17%	37%

Q28#: Why do you feel that way? [how satisfied with performance of the Portsmouth Police Department] (coded)

		<u>Past Scandals</u>	<u>Unsure of Anonymity</u>	<u>Other</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		5%	7%	21%	3%	114
Gender	Female	6%	6%	18%	4%	57
	Male	3%	8%	25%	1%	53
Age	Under 35 years old	6%	8%	25%		31
	35-49 years old	5%	12%	22%	4%	29
	50-64 years old	4%	5%	21%	4%	40
	65 years old and older	2%		15%	2%	14
Education	High school education or less		8%	35%		12
	Technical school/some college	4%		17%	4%	28
	College graduate	12%	3%	25%	4%	34
	Postgraduate work		16%	20%	1%	37
Household Income	Less than \$35,000		6%	15%		18
	\$35,000 to \$74,999			32%		26
	\$75,000 to \$149,999	9%	7%	24%	3%	35
	\$150,000 or more	7%	14%	10%	7%	21
Identity	White/Caucasian	4%	8%	19%	3%	102
	Other Identity	75%				5
	Prefer Not to Say			51%		6
Children in Household	Have Children in Household	2%	8%	22%	4%	25
	No Children in Household	6%	7%	17%	2%	82
Neighborhood	Live Downtown	13%		7%	2%	13
	Live in North Portsmouth		14%	12%		14
	Live in South Portsmouth	4%	12%	30%		33
	Live in West Portsmouth		4%	18%	4%	26
	Other Neighborhood	10%	5%	14%	8%	19
Rent or Own Home	Own Home	4%	6%	25%	4%	75
	Rent Home	4%	9%	16%		39
Years Lived in Portsmouth	Less than 2 years in Portsmouth			50%		3
	2-5 years in Portsmouth		28%	28%		14
	6-10 years in Portsmouth	8%	2%	18%	5%	21
	11-20 years in Portsmouth	2%	8%	27%	1%	25
	More than 20 years in Portsmouth	5%	3%	17%	3%	51
Satisfaction with PPD	Very satisfied with PPD	1%	8%	39%	6%	39
	Less than very satisfied with PPD	8%	4%	15%	1%	58
Know Member of PPD	Know 1 or more PPD members	9%	11%	17%	5%	45
	Don't know any PPD member	1%	4%	25%	1%	69

Q29: How has your perception of the Portsmouth Police Department changed over the past 12 months?

		<u>Decreased</u>	<u>Improved</u>	<u>Stayed about the same</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		5%	17%	69%	9%	1,154
Gender	Female	3%	16%	70%	10%	550
	Male	7%	17%	68%	8%	581
Age	Under 35 years old	6%	9%	74%	11%	362
	35-49 years old	8%	16%	67%	9%	265
	50-64 years old	4%	20%	68%	9%	283
	65 years old and older	2%	25%	63%	10%	232
Education	High school education or less	4%	11%	63%	22%	157
	Technical school/some college	10%	22%	57%	11%	332
	College graduate	2%	13%	77%	8%	344
	Postgraduate work	4%	17%	76%	3%	301
Household Income	Less than \$35,000	10%	18%	56%	17%	194
	\$35,000 to \$74,999	6%	15%	69%	11%	326
	\$75,000 to \$149,999	2%	18%	74%	6%	334
	\$150,000 or more	5%	15%	73%	6%	201
Identity	White/Caucasian	5%	17%	70%	8%	1,021
	Other Identity		26%	53%	22%	86
	Prefer Not to Say	6%	18%	58%	17%	46
Children in Household	Have Children in Household	6%	14%	73%	7%	274
	No Children in Household	5%	17%	68%	10%	798
Neighborhood	Live Downtown	3%	15%	66%	16%	211
	Live in North Portsmouth	8%	12%	73%	7%	122
	Live in South Portsmouth	4%	17%	69%	10%	309
	Live in West Portsmouth	7%	17%	70%	5%	291
	Other Neighborhood	6%	20%	69%	6%	167
Rent or Own Home	Own Home	5%	18%	70%	7%	668
	Rent Home	6%	14%	68%	12%	462
Years Lived in Portsmouth	Less than 2 years in Portsmouth		10%	80%	10%	88
	2-5 years in Portsmouth	4%	11%	74%	11%	247
	6-10 years in Portsmouth	2%	9%	75%	13%	209
	11-20 years in Portsmouth	8%	20%	69%	3%	209
	More than 20 years in Portsmouth	7%	22%	60%	10%	400
Satisfaction with PPD	Very satisfied with PPD	2%	20%	72%	5%	695
	Less than very satisfied with PPD	14%	13%	65%	8%	313
Know Member of PPD	Know 1 or more PPD members	8%	23%	61%	8%	430
	Don't know any PPD member	3%	12%	74%	11%	687

Q30#: Overall, how could the Portsmouth Police Department improve as a police force? (coded)

		<u>Additional Patrols</u>	<u>Be More Friendly/ Approachable</u>	<u>Better Communication/ Interaction with Public</u>	<u>Diversify</u>	<u>Greater Enforcement of Laws</u>
2018		5%	4%	15%	3%	8%
Gender	Female	3%	3%	23%	5%	4%
	Male	6%	5%	9%	2%	11%
Age	Under 35 years old	5%	6%	14%	6%	8%
	35-49 years old	9%	1%	19%	2%	3%
	50-64 years old	0%	6%	13%	2%	13%
	65 years old and older	5%	3%	11%	1%	8%
Education	High school education or less	4%	4%	10%	2%	10%
	Technical school/some college	4%	6%	9%	4%	12%
	College graduate	2%	3%	19%	2%	6%
	Postgraduate work	8%	3%	20%	4%	4%
Household Income	Less than \$35,000	1%	3%	9%	2%	13%
	\$35,000 to \$74,999	4%	8%	15%		5%
	\$75,000 to \$149,999	10%	1%	18%	7%	9%
	\$150,000 or more		3%	14%	3%	5%
Identity	White/Caucasian	5%	4%	14%	3%	8%
	Other Identity			16%	4%	23%
	Prefer Not to Say		3%	16%	1%	13%
Children in Household	Have Children in Household	10%	3%	20%	8%	4%
	No Children in Household	3%	5%	14%	2%	9%
Neighborhood	Live Downtown	3%	3%	15%	2%	9%
	Live in North Portsmouth	5%	2%	14%	1%	11%
	Live in South Portsmouth	1%	1%	16%	3%	10%
	Live in West Portsmouth	11%	7%	12%	5%	6%
	Other Neighborhood	2%	6%	15%	1%	3%
Rent or Own Home	Own Home	6%	5%	15%	5%	6%
	Rent Home	3%	2%	14%		10%
Years Lived in Portsmouth	Less than 2 years in Portsmouth	10%		25%		7%
	2-5 years in Portsmouth	3%		17%	1%	13%
	6-10 years in Portsmouth	8%	3%	12%	8%	13%
	11-20 years in Portsmouth	6%	12%	17%	3%	5%
	More than 20 years in Portsmouth	2%	3%	12%	3%	5%
Satisfaction with PPD	Very satisfied with PPD	3%	4%	17%	4%	7%
	Less than very satisfied with PPD	8%	5%	12%	2%	11%
Know Member of PPD	Know 1 or more PPD members	5%	5%	12%	4%	5%
	Don't know any PPD member	4%	4%	17%	2%	11%

Q30#: Overall, how could the Portsmouth Police Department improve as a police force? (coded)

		<u>Greater Visibility</u>	<u>More Training</u>	<u>More Staff/Resources</u>	<u>Reform/Increase Transparency</u>	<u>Reorganize/Streamline Department</u>
2018		6%	1%	5%	11%	2%
Gender	Female	8%	2%	6%	8%	0%
	Male	6%	0%	5%	12%	3%
Age	Under 35 years old	3%		1%	7%	
	35-49 years old	5%	1%	6%	10%	6%
	50-64 years old	8%	2%	7%	19%	0%
	65 years old and older	11%	2%	4%	6%	1%
Education	High school education or less	12%		5%	9%	
	Technical school/some college	5%	1%	8%	10%	3%
	College graduate	8%	2%	4%	12%	2%
	Postgraduate work	3%	1%	2%	11%	1%
Household Income	Less than \$35,000	6%	2%	6%	6%	
	\$35,000 to \$74,999	7%	1%	6%	10%	0%
	\$75,000 to \$149,999	7%	1%	4%	9%	0%
	\$150,000 or more	4%		6%	15%	9%
Identity	White/Caucasian	7%	1%	5%	11%	2%
	Other Identity			7%		
	Prefer Not to Say	8%			16%	
Children in Household	Have Children in Household	2%	0%	5%	12%	6%
	No Children in Household	8%	1%	5%	11%	1%
Neighborhood	Live Downtown	5%		4%	2%	3%
	Live in North Portsmouth	10%	2%	5%	5%	
	Live in South Portsmouth	7%	2%	3%	13%	
	Live in West Portsmouth	8%	1%	8%	12%	4%
	Other Neighborhood	4%	1%	5%	16%	2%
Rent or Own Home	Own Home	7%	1%	6%	14%	2%
	Rent Home	6%	1%	4%	6%	1%
Years Lived in Portsmouth	Less than 2 years in Portsmouth	2%				
	2-5 years in Portsmouth	4%		4%	2%	
	6-10 years in Portsmouth	8%	0%	5%	9%	
	11-20 years in Portsmouth	6%	2%	7%	10%	0%
	More than 20 years in Portsmouth	8%	2%	5%	19%	5%
Satisfaction with PPD	Very satisfied with PPD	6%	0%	7%	5%	2%
	Less than very satisfied with PPD	8%	2%	3%	20%	3%
Know Member of PPD	Know 1 or more PPD members	4%	1%	8%	11%	4%
	Don't know any PPD member	9%	1%	2%	11%	0%

Q30#: Overall, how could the Portsmouth Police Department improve as a police force? (coded)

		<u>Reorganize/ Streamline Department</u>	<u>Nothing/ Pleased</u>	<u>None</u>	<u>Other</u>	<u>Don't Know/Not Sure</u>	<u>N</u>
2018		2%	9%	1%	18%	12%	446
Gender	Female	0%	8%		14%	15%	178
	Male	3%	10%	2%	18%	10%	256
Age	Under 35 years old		11%	4%	12%	21%	120
	35-49 years old	6%	4%		26%	7%	113
	50-64 years old	0%	8%		17%	5%	121
	65 years old and older	1%	16%	0%	16%	15%	88
Education	High school education or less		6%		13%	24%	58
	Technical school/some college	3%	11%		19%	8%	146
	College graduate	2%	9%	2%	16%	13%	113
	Postgraduate work	1%	10%	2%	20%	11%	125
Household Income	Less than \$35,000		12%		15%	25%	75
	\$35,000 to \$74,999	0%	7%		25%	13%	126
	\$75,000 to \$149,999	0%	11%	4%	14%	5%	141
	\$150,000 or more	9%	9%	0%	19%	13%	80
Identity	White/Caucasian	2%	9%	1%	17%	13%	408
	Other Identity		15%		23%	11%	27
	Prefer Not to Say		9%		27%	7%	18
Children in Household	Have Children in Household	6%	5%		17%	7%	98
	No Children in Household	1%	9%	2%	18%	12%	319
Neighborhood	Live Downtown	3%	13%		17%	24%	70
	Live in North Portsmouth		5%	1%	33%	7%	49
	Live in South Portsmouth		12%		23%	9%	127
	Live in West Portsmouth	4%	6%	4%	9%	8%	124
	Other Neighborhood	2%	10%		16%	17%	68
Rent or Own Home	Own Home	2%	7%	0%	14%	10%	270
	Rent Home	1%	13%	3%	23%	15%	174
Years Lived in Portsmouth	Less than 2 years in Portsmouth		30%		10%	17%	21
	2-5 years in Portsmouth		10%	3%	18%	27%	93
	6-10 years in Portsmouth		1%	3%	17%	13%	83
	11-20 years in Portsmouth	0%	6%		18%	8%	90
	More than 20 years in Portsmouth	5%	12%		19%	5%	159
Satisfaction with PPD	Very satisfied with PPD	2%	13%	2%	18%	12%	271
	Less than very satisfied with PPD	3%	4%		20%	2%	135
Know Member of PPD	Know 1 or more PPD members	4%	7%	1%	24%	8%	196
	Don't know any PPD member	0%	10%	1%	12%	16%	233

Appendix B

Q7: What, if anything, could the Portsmouth Police Department do to make you and your family feel safer in Portsmouth?

- A downtown presence!! After 23 years living here its time for real community police. Needed after the scandals of the recent past.
- a higher presence in our neighborhood
- A stronger presence of resource officer at PHS
- account for and clear out homeless in west end
- actively patrol neighborhoods all they do now is respond to calls not the same Portsmouth
- Actually, this survey is a great start. Thanks!
- Add friendlier police officers who serve the taxpayers
- Add more lighting to some areas downtown so you can see better at night
- Address opioid addiction better
- Address speeding in neighborhood streets
- Address the drug abuse problem
- Address the illegal use of cell phone while driving!
- advocate for changing gun laws - no guns in private hands
- After all the turmoil, I have to reserve judgement for a while under the new chief.
- All is fine.
- appears on foot
- appropriate lighting in complexes of parking (etc.) apartment buildings
- As great a presence as possible with size of police force
- At veridian residence, there's no lights in front of the building. it's very dark!
- Be a little more visible
- Be as visible as possible
- be in the neighborhoods more
- Be less visible
- be more concerned and actively responsive when I call
- Be more outspoken/ educate more on gun safety
- Be more present in neighborhoods. PPD is rarely in my neighborhood.
- be more present/visible- I see them stopping speeders but not just walking the street
- Be more sociable-get out of the SUVs and walk around neighborhoods
- be more transparent
- Be more visible
- be more visible
- Be more visible (and polite)
- Be more visible in neighborhoods outside of the immediate downtown
- be nice and polite
- be on foot more-downtown, have presence downtown
- be vigilant
- better street lighting on pleasant st/ south end

- Being visible in neighborhood even in vehicles or walking, talking to + adults about (illegible), I love seeing them parked on our street.
- Being visible outside of their cruisers
- Better lighting at night in public parking lots. most lots are pitch black, can't see box to pay, scary walking back to lots late
- Better presence - visibility - especially at night and not looking for speeders
- better visibility, personal connections w/ citizens of all ages
- bike patrols downtown or on foot
- body cams
- Bust the drug dealers at Wamesit and Gosling Meadows, move them out. Take the honest people who tell the truth. Seriously listen to what they say and act on it
- Cannot think of anything. I see a police presence and don't feel like it is overly present.
- car break ins
- Check out a house on state St (toward Cass) where the same light is always on + no one is ever in the driveway. Pretty sure it's a front.
- Contact with the community is always great. The Facebook page is wonderful to follow and creates a wonderful connection between the PD and residents.
- continue community policy initiatives
- continue neighborhood drivethroughs (we live on ledgewood drive)
- continue presence downtown and in neighborhoods
- continue strong physical presence in the downtown streets
- Continue the normal protocol
- continue to aggressively police downtown
- continue to be present and engaged. get out of cars sometimes
- continue to do what you are doing
- Continue to keep us informed on issues, and actions we can take to minimize impact, provide alert notifications through cell phone messaging when subscribed.
- Continue to take care of the city, it's people, and visitors
- continue with strong presence
- continued police presence/visibility, resolving crimes swiftly
- control speeding in residential neighborhoods
- could have educated me more about the meaning of stalking order, how long it was valid for and what else I could do to protect my self
- Could use 2-3 additional officers and 1 additional cruiser during the evening
- crack down on people texting and driving
- crack down on petty theft
- Crime is function of populace, Portsmouth does not have issues of poverty and crime that others face-little to do with police
- Cross walk enforcement
- Currently satisfied
- Details at high traffic intersections, people running red lights + speed through. Speeding on back streets is big concern, kids + pets face constant safety hazard.
- do a great job

- Do checks
- do drive-bys in the neighborhood making it safe
- Do more with the teenage drug problems at high school
- do some traffic patrol at nfs intersection on woodbury ave during school drop off
- do something more to limit pan handlers around town
- doing a fine job
- Doing a great job. Thank you.
- doing the best they can
- Don't know
- Don't know
- don't know any options
- don't have anything specific at this time
- downtown foot patrolling
- Downtown foot/bicycle patrol.
- Drive around housing late at night
- drive around when possible in all kinds of neighborhoods
- Drive slower! Keep an eye on the homeless vagrants. Be accessible to all.
- Drive the available cars around town at night
- Drive through my neighborhood at least twice nightly
- drive through neighborhoods more frequently
- Drive through rural streets more often.
- drive thru parking lots or sit and watch activity (Walmart, market basket, planet fitness)
- driving and texting speed respect
- DUI checkpoints often to keep roads safe; a more diligent enforcement of cell-phone-using drivers
- education on different groups of people
- eliminate homeless camps in woods
- Enforce distracted driving more intensively
- enforce speed limits, more foot patrols
- Enforce the traffic laws, enforce DOG leash and water disposal fines, increase school safety and visibility when children are going to school.
- enforce traffic laws
- enforce traffic laws in neighborhood
- enforcing/reducing speed on Islington-safe sidewalks/pedestrian friendly
- extremely vigilant, courteous and professional
- faster response time, officers don't seem to take all complaints seriously
- Feel safe.. Keep up the good work
- figure out to do with the homeless issue
- Fix Islington street
- Focus on real crime rather than their ticket quota!
- foot patrols
- Foot patrols down town around the bars
- foot patrols in downtown Portsmouth

- Get bad drivers off road/ stricter road rules!!
- Get law passed to prevent peddlers on Woodbury Avenue and elsewhere. It has become out of hand.
- Get public works to improve lighting on Washington and Marcy st.
- Get the person that robber me charged/convicted and out of my apartment complex
- great police force, doing the best they can
- greater visibility- but this is pretty good at this time
- have a regular patrol car come through the area occasionally
- Have come across one for help, they cleared it well. Can sustain or become more for safe welfare of the people
- Have follow through with harassment and assault from the homeless, buskers and employers. Also address the speeders and traffic hazards in down town.
- have good response times
- Have highly visible presence, never see them in the south end. No patrols- drive through to station. won't even wave
- Have more officers walking in the downtown area.
- have more patrols at night
- Have more presences in the city.
- have random visible neighborhood drive throughs
- Have representation in neighborhoods hosting gatherings -"nights out" ?
- Have the police get out of their car and [Illegible].
- help control traffic/speeding in neighborhoods (especially cut throughs)
- higher visibility at night
- hire additional people
- Hire more cops. Less traffic enforcement and more patrolling neighborhoods!!!
- Hold drivers to safety laws: Texting/phones/stop lights.
- homeless or multiple panhandlers in and around Portsmouth
- I "hear" drugs are a problem. That always equals uncertainty.
- I believe the Portsmouth police have been a deterrent to any bad elements. Undesirables know that the police will not put up with any B.S.
- I can't think of anything as I feel safe, generally.
- I don't believe there is anything they can do. Encourage people to learn about self-defense and safe use of fire alarms and be able to protect themselves until police arrive.
- I don't know
- I don't know
- I don't like how close recovery center on Islington is to our neighborhood. Needles have been found on kids yards!
- I feel extremely safe in Portsmouth all the time. Whatever the department has been doing over the past 15-20 years has been working very well!
- I feel reasonably safe in Portsmouth at this time
- I feel safe
- I feel safe where I'm living- but it's a quiet and street
- I feel safe- keep up the good work

- I feel safer when the police department patrols the street late at night in the summer. they drive around in their SUVs and it helps maintaining the streets safer
- I feel that the PPD is excellent - no real suggestions to improve their service currently
- I feel they're doing their best
- I feel very safe
- I feel very safe in Portsmouth
- I have a positive perspective of the police but was dissatisfied when my car was broken into and my camera equipment stolen 30 years ago(!). Got the bum's rush even when I gave them a name.
- I have had no concerns since moving in since July
- I have has only one experience with the PPD- I locked myself out of my home. The officers helped and gave me excellent advice. We are fortunate to have such professionals to care for us and protect us.
- I like seeing police in market square where some undesirable often congregate
- I like the police presence in town they are a positive influence
- I like the positive interactions with PPD
- I live alone and I'm very satisfied
- I live in maple haven- I hear rumors of situations that happen in neighborhood park- maybe make more visible presence via vehicles. Feel this is well done in other parts of the city.
- I never feel unsafe in Portsmouth, seems that the police works well.
- I never see patrol vehicles on the street
- I once had to go to the police station to get rid of outdated medicine- felt like I walked into the entry for a prison- police "paranoia" is catching. Maybe make part of the station less like an antiterrorist bunker? I guess I just remember the "good old" officer friendly days when you could talk to a police officer without fear.
- I rarely see patrols in our neighborhood/past our house
- I realize that there is no longer budget for officers walking through the neighborhoods, but that would be nice, feel safer and good PR. Constables On Patrol.
- I really don't know
- I think overall the PD does a good job
- I think its fine, NH safe place to live
- I think Portsmouth PD does a fabulous job!
- I think the department could be more proactive and holistic in thinking about sexual harassment
- I think the Police Department is very responsive. They just completely eliminate all risk.
- I think the Portsmouth PD does a great job.
- I think they do what they can with their accessible resources
- I would like to see more police on foot walking through neighborhood.
- Ideally have more officers. It just provides more police presence
- If anything, boost up the days/patrols with more cars/ officers.
- Improved streetlights
- In my neighborhood I see very little police presence- could be improved
- In the evenings I almost never see a patrol car just driving around making presence known
- increase enforcement of speeding/aggressive driving

- Increase neighborhood patrols, walking patrols downtown nights. Support gun safety legislation.
- Increase patrol officers
- increase police presence downtown at night - not just in mkt square
- increase visibility
- Investigate better. They go by what people say not by actual facts.
- investigate crimes correctly and thoroughly
- just being visible
- Just continue being observant
- Just let their presence be known even if it's driving by our neighborhood
- just maintain a visible presence
- Just seeing your police cars visible is great
- Keep encouraging town to improve sidewalks and lighting. Keep building relationships with all constituents
- keep doing the great job
- keep doing what they are now
- Keep doing what you are doing
- Keep doing what you are doing.
- Keep doing what you're doing- a large police presence at major gatherings. Excellent job of that at the Halloween parade!
- Keep downtown areas free of loitering vagrants
- Keep parking lots well-lit and patrolled for vandalism.
- Keep the guns away from resident on Kearsage Way
- keep up the good work
- keep up the good work
- keep up the good work
- keep up the good work, thank you for what you guys and gals do
- keep visible in neighborhoods and downtown streets
- larger presence equality in performance overall
- less "detail" work(waste of time and \$\$) and more regular neighborhood patrols
- let the criminals know you're there
- Limit vagrants and desperate people who make desperate choices
- Live next door!
- Lived in Ports all my life. North End, South End always safe.
- maintain some levels
- Maintain the current level. I feel very safe in and around town.
- Maintain vigilance and presence and availability
- Make a presence as often as possible
- Make more frequent patrols down porter street
- make my neighborhood a place police frequent more often
- maybe driving around the city more- more visibility
- Maybe more patrolling.
- Maybe more police? Presence? foot patrols
- maybe patrol more at night

- Monitor 18 Wheel truck traffic on Ocean Road
- Monitor downtown restaurants and bars: over-serving; monitor traffic, esp. at certain intersections.
- Monitor Speeding of Middle St.
- more attention to distracted driving
- more attentive patrolling
- more bike or foot patrol
- more bike/foot patrols downtown
- more car patrolling
- More communication when ops are in neighborhood. Twice I've seen officers searching for someone and had to go out to ask if there were any safety concerns.
- more community policing, active officers-in community and environment- with local homeless shelters to decrease potential of crimes in community and within proximity of sector
- more cops walking the streets in downtown
- more drive-bys on quiet streets at night
- more focus on high profile cases and personal
- more foot patrols, in neighborhood more
- More info about problems in neighborhood
- More late night patrols of the more secluded neighborhoods
- more neighborhood patrols or cruisers parked in neighborhoods
- More neighborhood police presence
- More officer presence
- more officers on duty
- More patrol at night
- More patrol cars @ P.M.'s - Cottage St. /Rte. 1 corner & surrounding area (we see/hear loitering, cars drive way too fast = Cottage St.
- more patrol, watch speeding in panaway manor
- More patrolling
- more patrolling outside of downtown
- more patrols
- More patrols
- more patrols - speeding
- more patrols and presence - rarely see police downtown on walking beat
- more patrols at night
- more patrols day AND night in residential neighborhoods
- more patrols in development
- More patrols in neighborhood and engagement by police officers assigned specifically to a neighborhood.
- More patrols in neighborhoods at night
- More patrols in neighborhoods Wamsit, + Goslin
- more patrols in neighborhoods, walking patrols downtown - be out and available to talk to people
- More patrols in South Cemetary esp. + 9pm to midnight, concern is possible drug deals

- More patrols in the edge neighborhoods (those with easy access to Rt 95/ bypass/ 16)
- more patrols in the more rural areas of town where homeless live in woods
- More patrols outside
- more patrols thru my neighborhood
- More police presence/foot patrols downtown at night, especially on weekends.
- more police presence, walking and driving consistently
- more policemen on the street
- More presence
- More presence around downtown on foot especially at night
- more presence at night
- More presence in public
- more presence in south area
- more presence throughout the city-not just downtown
- more presents
- more random patrol through South Portsmouth
- more restrictive smoking
- more speed traps in smaller neighborhoods (i.e.) corner of dennett and maplewood
- more traffic enforcement
- More traffic enforcement- lots of speeding turning on red stop and running red lights South Street, Summit Ave, Middle Street
- More traffic stops. Enforcement to traffic laws
- More unmarked cruisers- stop and ticket cellphone drivers
- more visibility downtown at night
- More visibility, or presence. More manpower.
- More visible - patrols
- More visible in neighborhoods- Talking to neighbors we have met only a couple of our policemen in person.
- More visible neighborhood patrols
- more visible patrols in neighborhood
- More visible with cruiser patrols in neighborhoods, start up a walking beat in town area
- More visible; engage with community
- More visual in neighborhoods
- More visual presence
- more walking around town, not always in cars
- more walking police at night downtown
- more patrols
- motorcycles up and down islington st and market street
- Move next door!!
- My neighborhood never sees a patrol/car!!
- Nightly neighborhood patrols/ drive arounds
- no complaints so far
- none
- Nope- you guys are doing a great job!

- Not a thing. The Portsmouth PD does an excellent job.
- Not be so corrupt and not protect your own.
- Not much more
- not much, limit motorcycle noise
- Not much, police can only do so much.
- not sure
- not sure
- not sure
- not sure
- Not sure
- Not sure the Police can do much in regards to creating walkable communities except to enforce biking and traffic laws. The Planning Board also has a great amount of input into how "safe" communities are created.
- Not sure.
- Not sure - maybe patrol "questionable" areas a bit more
- nothing
- nothing
- nothing
- Nothing
- nothing - I feel very safe here
- Nothing - they are doing a wonderful job
- Nothing at all!
- Nothing comes to mind!
- nothing definitive
- nothing I can think of
- nothing not much for them to do
- nothing they are great
- nothing- I'm very safe
- Nothing, but please don't decrease your presence!
- nothing, feel very safe here
- nothing, we feel safe
- Nothing! I think they do a great job!
- Nothing. Main concerns = car thefts in unlocked car and unruly drunk people. police handle this as well as they can
- nothing
- notify local PD when on extended vacation (patrol)
- on the road- traffic circle accidents
- Our experience has been very good with Portsmouth police. They are responsive and kind
- Our police department does a great job!
- Out of their car and working downtown
- Park the cruiser and walk around the neighborhood, and talk to some people that live there.
- patrol the city streets specially those w/o sidewalk more often
- Patrol dark/poorly lit side streets at night in neighborhoods aside of downtown

- patrol community more
- Patrol entrance ways to Portsmouth; more availability Saturday and Sunday.
- Patrol housing areas more frequently
- Patrol in all neighborhoods not just downtown. Thanks for asking(smiley face)
- patrol my neighborhood and surrounding areas more (hillside Dr)
- Patrol my neighborhood more; move vagrants/ drunks along. Police people texting and driving!
- patrol neighborhood streets
- Patrol neighborhoods more often.
- patrol neighborhoods not just roadways, get rid of the homeless shelters and pan handlers
- Patrol osprey more / fine people for not stopping at red arrows or stop signs!
- Patrol the neighborhood
- patrol the neighborhood more often
- patrol the streets more
- Patrol the streets weekly- never see you in neighborhood.
- patrol more
- perhaps a few more drive throughs in my neighborhood
- Perhaps a more visible presence in neighborhoods
- Perhaps more proactive patrols/enforcement downtown to keep drunks leaving bars from hassling citizens around the time the bars close.
- Please make people slow down when driving, people drive too fast when passing my house and me and my kids when we're walking.
- police chief getting his certification/training
- Police drive on my road more frequently.
- police on foot or bikes in areas other than downtown
- police patrols and presence
- Police should walk or bicycle their 'beats'
- Policing bar areas more regularly
- Portsmouth needs better street lighting. police do a good job driving through downtown on weekends
- Portsmouth PD does a very good job.
- PPD does very well but I do see dangerous driving behaviors that make walking and driving a bit unsafe
- PPD went from a heavy presence to afraid after the recent scandals. Quit being afraid to act.
- Presence is the most powerful deterrent. active patrolling
- presence on streets instead of sitting in cars
- presence on the street late night weekends is great
- proactively visit Goodwin park and more foot traffic around town
- prohibit panhandling, increased neighborhood patrolling
- Protect my ears from the loud motorcycles
- put police cars at intersection of congress a few street after dark to control, drunks, rowdy kids
- push safe drug zones try to decrease the drugs
- Put camera at intersections for red light runners
- put cruisers on ocean road, and station a cop at PFD 2

- Put more lights on streets, especially residential areas
- put officers watching the sidewalks
- Putting more lighting in parking lots and sidewalks. more attention to broken street lights
- Rapid Respect to calls about harassing in parking lot
- Reaching out + participation in community events to connect to citizens
- reduce speed limit way down in heavily populated areas, like pleasant and marcy street
- Remove the people who live in the woods. For us it's the area across from the Sheraton between the railroad tracks. It's creepy even during the day.
- respond appropriately to even the smallest crimes; i.e. robbery caught on camera
- respond more quickly and acknowledge effects to _____ a concern vs being annoyed
- Ride through Atlantic Heights at night
- See comments last page.
- Seeing more police around
- Seems good
- seems more patrol cars being seen on roads very good you are doing
- send out alerts if there problems, so we can be more vigilant
- Share active shooter response strategy
- Show their presence in a more friendly way. Less "Macho".
- since being a new resident to the state/city, I'm not sure
- slow down drivers and walk the downtown more at night
- slow down traffic an state st. between hannaforde and john paul jones house
- Slow traffic down at the 4-way stop at Bartlett + Thornton.
- solve old murder charges
- some of the panhandlers are aggressive
- Speed control - very high speed on many city streets, including downtown. People going through red lights quickly + not stopping for pedestrians.
- Speeding traffic on some roadways is a problem. more ticketing or prouiding other traffic control measures
- Stand by the NRA
- stay visible and support youth programs
- Step up drunk driving arrests
- stop allowing pan handlers
- Stop being so corrupt
- stop drug trafficking
- Stop spying on cars and patrol them and neighborhoods
- Stop targeting the low income housing places. Your presence is unneeded. It can be unnerving!
- Stranger presence downtown late when bars are full.
- Street and bike patrols downtown, enforce traffic laws
- Supervise homeless/panhandlers/graffiti
- support improved access by police to my home
- supporting mental health treatment for all who need it and providing opportunities for disadvantaged communities (stopping crime before it happens)
- Take drugs off the street and listen to people! Start listening to victims of sexual assault!

- Talk to the DPW about better lighting. I'm worried that I'll be hit if I'm walking or I'll hit someone accidentally while driving because the lighting is so dim.
- Teach self defense moves for people who work with the public (especially hotel workers!)
- The courts need to do better, not the police
- The police should focus on policing each other. Holding themselves accountable.
- The Portsmouth police officers are doing a super job
- The PPD is corrupt. they swindle elderly people and steal their wealth
- They are doing good at this time!!
- they could be better trained in stopping interactions(?) and more prudent on pulling guns on young people
- They could do more drive bys in our neighborhood and then little harbor school where there is lots of pm activity.
- They maintain an excellent presence in and around Portsmouth
- They need to stop using police to flag traffic and start using the private companies people for this. Use the police for more patrols.
- Traffic/speed control. continue pressure on drugs and dealers
- unsure
- use surveillance cameras
- Visibility in the neighborhood and watch for speeders
- Visibility and perceived approachability always important, I think that is well done generally. Perhaps increased presence at Prescott park in the middle of night (vandalism)
- Visibility
- Visibility in downtown area on foot
- Walk around downtown
- walk/drive in suburban neighborhoods
- walking around neighborhood
- Walking patrol downtown Fri & Sat nights after 9pm.
- Walking patrolmen in downtown, not just at market and congress
- Walking patrols downtown. Police are always in their cars.
- Walking presence in downtown at night
- walking/biking patrol downtown (summertime when busy)
- Warn people to drive a little slower
- we already feel very safe
- we are an whole we've all gotta do just pay attention more
- we feel safe
- We feel safe!
- We have a newborn and I feel completely safe bringing him everywhere we go around town!
- we live 5 blocks from downtown and rarely see police patrolling
- We live in Pannaway Manor section and have been here for 20 yrs. we need more visible presence in our neighborhood. there have been cars broken into at night
- Weekend nights have foot patrols walking around downtown. That would show the drunks your presence.
- whatever they're doing is working

- When the turn to walk signed. the car still turning right and left
- work with groups and other city depts. to slow down drivers and calm traffic
- work with the community not just law enforcement as educators- remind of rules not just citations
- you are doing wonderful

Q9: In general, what do you believe is the most important problem facing the City of Portsmouth today?

- 1. homeless people and pan handling in downtown2. Portsmouth needs better street lighting
- 1. Opioid abuse, 2. homelessness/ vagrants- specially around overpass off rodangham to pease I feel unsafe in that area
- 1. Overcrowding during summer 2. heroin epidemic and crimes related
- According to the news I would say the drug issue
- addiction-drugs + alcohol
- addiction; overdose problems, as well as homelessness
- addiction/overdoses
- Additional officers
- Affordability-housing
- affordability, diversity
- affordable housing
- affordable housing
- affordable housing
- affordable housing
- affordable housing
- Affordable housing
- Affordable housing
- Affordable housing and property taxes.
- Affordable housing and school security.
- affordable housing, clean water and air
- Affordable housing! traffic and pedestrian counts especially in summer
- affordable housing/ homelessness
- Aging out of staters buying overpriced properties and raising the taxes
- Aggressive DRIVING (Speeding drivers not following traffic lights, not yielding to pedestrians on residential areas)
- Alcohol/drug misuse/abuse; workforce housing
- Alcoholism- Drug abuse
- Although not personally affected I must say the opioid addiction problem.
- amount of weekend visitors
- An influx of gang activity/drug trade
- Apathy
- as in most of southern NH the opioid crisis must be addressed
- Assault/harassment from the homeless that escalates on market square and local businesses that turns to sexual harassment in the evenings.
- Balancing different perspectives of not over policing with safety issues; (organizational development of people not the police department) managing multiple differing wants from citizens of the city.
- balancing growth and development with maintaining the feel of the city
- balancing the needs of residents w/ the needs of the tourist population
- behaviors/ _____ related to impaired persons
- Being homeless
- Being ready at school for lockdowns.

- Being transparent in their actions i.e. Goodwin case, sexual harassment.
- Better funding for both fire and police
- Big money entering town pushing middle class out
- building
- By statistics (state) --> opioids; managing city expansion (e.g. traffic)
- car speaker noise, old people unsafe/super slow driving
- Caring for the population, especially the young & disadvantaged
- cars speeding in over neighborhoods
- cell phones being used by drivers
- cell phones in cars
- City has become too expensive to live in, little to low (or lower) income housing, lack of mfg. jobs
- City is growing too big!
- Community Involvement
- Community is not involved with police department enough.
- corporate sprawl
- corrupt government
- corruption in the P.D. and city council
- corruption of city elected officials, boards, agencies
- cost of housing
- cost of housing
- cost of housing/ homelessness
- cost of living
- cost of living
- cost of living
- cost of living
- Cost of living
- Cost of living
- Cost of living/ income inequality
- council not allowing PD to increase their staff
- crime and drugs
- crime caused by opioid addicts and homeless vagrants
- Crime related to opioid addiction
- Crimes involving drugs
- crimes related to opioid epidemic
- Crimes stemming from opioid abuse.
- Dealing with the growth- traffic and the speed at which people drive.
- development and density increasing too much, increasing parking cost, decrease availability, increase ticketing
- Developers overbuilding, changing character of city
- development
- Development and the scaling of services to maintain quality of life
- disorderly conduct and pranking downtown, especially in the summer
- Disorderly conduct from excessive drinking downtown. Homelessness due in part to lack of affordable housing
- Disorderly tourists listening and acting appropriately

- Drug abuse
- Drug abuse
- Drug abuse
- Drug abuse
- Drug abuse
- Drug Abuse
- Drug Abuse
- Drug abuse - homelessness
- Drug abuse and abuse as all of NH
- Drug abuse and alcoholism.
- Drug abuse and associated crimes (burglary, etc.)
- drug abuse and certified mental illness
- drug abuse and driving speeds downtown
- Drug abuse and drunk drivers
- drug abuse and drunk driving4
- Drug abuse and late night drunkenness/disorderly conduct
- drug abuse and overdevelopment
- drug abuse and too many panhandlers
- drug abuse and unsafe driving
- Drug abuse and unsafe driving (speed and distraction)
- drug abuse is a state wide issue, on my street it has been trespassing and harassment by local youth
- drug abuse over doses, drug dealing, helping families
- Drug abuse, but this is a national problem. Noise and drunk people downtown after hours and weekends.
- Drug abuse, driving too fast, homelessness and graffiti.
- drug abuse, fights downtown
- Drug abuse, homeless problem
- Drug abuse. Housing prices.
- Drug abuse/ addiction
- Drug abuse/ distribution
- drug abuse/ opioid crisis
- drug abuse/heroin
- drug abuse/homelessness
- drug addiction
- drug addiction
- Drug addiction
- Drug addiction
- Drug addiction
- Drug addiction and homelessness
- Drug addiction, pan handling, homelessness
- drug addiction/ homelessness
- drug and alcohol, domestic abuse
- drug and alcohol abuse
- drug and alcohol abuse
- Drug and alcohol abuse and dependence

- Drug and alcohol addiction
- drug and alcohol related issues
- drug and homeless
- drug and substance abuse problems- don't think it's all a police job- parents and education responsibility
- Drug availability increase in tourism bringing lots of unknown people to city
- Drug crisis
- Drug Crisis
- Drug crisis and resulting crimes seem to be increasing
- Drug epidemic
- Drug epidemic
- drug epidemic/ pan-handling
- drug misuse
- Drug Od- like the most of the state/nation
- Drug OD's
- drug overdose
- Drug overdose
- Drug Overdose
- Drug overdose, security at schools, people talk/texting while driving
- drug overdoses
- drug overdoses
- drug problem, teenage internet misuse (photos etc.)
- Drug Problems
- Drug problems while relatively rare are the most impactful. Graffiti and vandalism while less serious are the most obvious signs of criminal activity.
- Drug related crime
- Drug related incidents.
- drug related issues
- drug usage
- drug use
- Drug use
- Drug use
- Drug use
- drug use among teenagers
- drug use and public intoxication³
- drug use and sale
- drug use and sales
- drug use by teens even within the classrooms
- drug use including alcohol
- Drug use- opioids. Public Intoxication.
- drug use, abuse, trafficking
- Drug use, public intoxication, late Fri and Sat pm in D.T.P.
- Drug use.
- drug use/misuse
- drugs
- drugs

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- Drugs
- DRUGS
- Drugs - alcohol use- use of phones when driving!
- Drugs - leads to petty crime

- Drugs ...out of state influence....
- Drugs abuse
- Drugs abuse and overdoses
- drugs abuse/ heroin usage
- drugs and alcohol
- Drugs and Alcohol
- Drugs and cell phone while driving!
- drugs and children
- drugs and crime rate
- Drugs and drinking
- drugs and drunk driving
- Drugs and guns
- drugs and homelessness
- drugs and homelessness
- drugs and homelessness
- drugs and homelessness
- Drugs and homelessness
- drugs and mental health
- drugs and overdoses
- Drugs and the need for follow-up programs.
- Drugs and the unsavory characters this problem attracts
- drugs and tourists who don't care about Portsmouth
- Drugs and where it comes from
- Drugs from Mass.
- drugs- see people dealing all the time and homelessness
- drugs, abuse, and distribution
- Drugs, city manager too much power, tarps
- drugs, clearly with all the people who come to visit
- drugs, distracted driving
- drugs, drinking
- drugs, drinking
- drugs, drinking, mental health
- Drugs, going through red lights
- drugs, gun safety
- Drugs, Homeless
- drugs, homelessness
- drugs, homelessness
- drugs, if I don't lock my vehicle in driveway every night I get robbed
- Drugs, kids in HS doing drugs - Zanax. Bad driving
- drugs, opioids specifically
- drugs, opioids
- Drugs, underage drinking, weed, vandalism
- Drugs!
- Drugs! Homelessness, domestic violence
- DRUGS!!!
- Drugs (heroin etc.)

- drugs/homelessness
- Drugs/homelessness/panhandling
- drugs/mental health
- drugs/speeding of cars/high taxes/too many people
- Drunk driving
- Drunk Driving
- drunks when bars close, speeding drivers on state street
- drugs
- dugs, illegal driving (i.e. breaking rules), bad, unsafe driving
- Drugs, DWI/DUI
- education, drugs, character, values, rule of law
- efficient + effective Budget management + allocation of resources
- either drunk driving or opioid abuse/ homelessness
- Equitable/affordable housing
- excessive growth + taxes
- Expense
- Fast driving on narrow streets. unruly behavior within a walking radius of downtown bar area
- Fast growth - leads to newcomers not understanding town culture - abusing situations
- fast growth, unsafe driving, intoxicated tourists
- for me is very good city to live
- For me, school safety- NFS makes me nervous with easy access from cheaper hotels
- For our neighborhood, traffic and noise from market street & route 95. Maybe DOT issue, not police were working on it as a neighborhood
- from what the news says, opioids and related crimes
- General public feeling that they are above the rules and laws of the city
- gentrification
- Gentrification / pricing out the service employees who work in town.
- Getting too expensive. Working people being pushed out.
- global warming
- Growing faster than our services can keep up with.
- growing housing units and overcrowding this small city
- growing opioid crisis and homelessness
- Growing population will (or could) bring more problems. Parking.
- Growing socio-economic gap
- Growing too fast, losing the small town feel.
- Growing too quickly, public employee pension.
- growing without losing character
- growth
- growth
- Growth
- Growth
- growth ; affordable housing
- growth & traffic
- growth and adapting to seasonal population increase
- Growth and increasing cost for taxpayers
- growth cost to live here

- Homelessness
- Homelessness
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- Homelessness
- homelessness - lack of affordable housing = overcrowding - lack of parking
- homelessness - Traffic enforcement
- Homelessness and drug abuse
- homelessness and drugs
- Homelessness and drugs in the community
- homelessness and drunk driving
- homelessness and drunk people
- homelessness and street peddlers
- homelessness in Portsmouth, squatting in woods
- homelessness vandalism drug abuse noise
- Homelessness- not able to find living here
- homelessness, drug abuse, intoxication especially in market square, sometimes aggressive panhandling
- Homelessness, drugs
- homelessness, underage drinking, all excess drinking
- homelessness/opioids
- Housing
- housing affordability
- housing costs
- housing shortages/lack of affordable housing
- how money is spent
- I deal with traffic/ driving issues
- I don't know what problems the police department are facing to respond.
- I don't see how homelessness is a crime
- I suspect its drug abuse but I don't know. We mostly are concerned with the scenic helicopters for safety and noise reasons.
- I think all of NH struggles with the drug problem
- I think the lack of affordable housing is pretty high on the list
- I would guess drugs. But I don't know.
- I would imagine "hard drug" abuse
- illegal drugs
- I'm not sure, maybe heroin
- Inattentive drivers/cell phone
- increase in homelessness/displacement of housing for retail space
- Increase in inhabitants = big increase in traffic, over development
- Increase in mental illness related crime + conduct

- Increase in population that will eventually lead to more problems.
- Increased cost of living.
- Increased homeless people; late night drinking behavior.
- increased taxes
- increased tourism and the night club/bar culture - hotels are bringing more people requiring more security
- inequality and climate change
- influx of drugs which creates many problems as a result
- influx of high rises draining city resources
- infrastructure spending
- Intoxication and drug abuse- ? homelessness
- opioid use and petty crime because of it
- It is a big problem! You do the best you can
- It's expensive to live here, but I'm not sure that's a problem
- Just moved to this state...not sure.
- keeping our kids safe from school shootings, drugs, and speeding/ distracted drivers
- keeping the small town feeling- low crime/no drugs
- keeping up with a rampantly growing city
- lack of affordable housing
- lack of affordable housing
- lack of affordable housing
- lack of affordable housing
- lack of affordable housing
- Lack of affordable housing
- Lack of affordable housing.
- Lack of affordable housing/ Aid to homeless youth.
- Lack of affordable housing/drug issues
- lack of care and concern for others
- Lack of housing
- lack of low income housing
- lack of parking
- Lack of parking + too many liberals.
- lack of parking downtown/ no resident or employee sticker/discount
- lack of police presence
- Lack of police presence
- lack of trust with command staff
- Late night intoxication, loudness
- like all US cities, terror
- Like every small city a rise in drug use
- like everywhere else - the rampant drug problem
- locals being forced out due to city cost
- locals being outpriced and overtaxed
- locals don't go downtown, tourists don't care about taking care of downtown, need more police walking downtown, especially in the evening on weekends
- maintaining a historic feel while promoting growth
- Maintaining our way of life

- not sure
- Not sure
- Not sure - Drug abuse/Substance abuse
- Not sure, drug use? School safety.
- OD'ing on drugs
- one drunk driver is too many Jaywalkers and people who cross w/o looking
- opioid crisis
- opioid abuse
- opioid addiction
- Opioid addiction and resulting crime
- opioid addiction/ abuse
- Opioid and drug problems
- opioid crisis
- opioid crisis
- opioid crisis
- opioid drug abuse
- opioid drugs
- opioid problem
- Opioid problem
- opioid situation
- opioid/drug misuse
- opioids
- opioids
- opioids
- Opioids and Drunkenness
- Opioids, parking, speeding.
- opioids/related drugs
- opioid abuse
- opioid addiction
- Opioid addiction and cost of living pricing families out
- opioid addiction and lack of affordable rentals
- opioid crisis
- opioid crisis
- Opioid crisis
- Opioid crisis! Prescription medication problems!
- opioid drug use to criminal activity to finance drugs
- opioid epidemic
- opioid misuse and subsequent related crimes/ risk of overdose
- opioid problem
- Opioid related crime
- opioid use and crimes that go with drug abuse
- opioids
- opioids
- opioids
- opioids, however I don't know if Portsmouth is as bad as Manchester
- opium addiction/use

- opioid epidemic
- our homeless, our veterans, or our school being scared
- out of control property tax increases
- over building
- Over building / construction
- Over building and not taking care of current roads etc.
- Overcrowded. Too many people.
- Over development
- Over development (especially condo's) while many stores are closing
- Over development of high income living space
- Over development, but lack of affordable housing
- Over development, excessive tourism and the problems that go along with it: over drinking, disorderly conduct drunk driving.
- Over development, too high, too big, too much
- over paid employees
- over reach by council/city in private lives
- Over spending- growing budget
- Overbuild of expensive properties down town.
- overbuilding downtown
- overbuilding ruining downtown
- overcrowding
- Overcrowding, indiscriminate building, parking
- Overdevelopment
- Overdevelopment
- Overdevelopment
- overdue development
- Overpopulation and police being able to maintain safe environment
- Overpopulation/Disorderly tourists downtown
- Overspending in the downtown area
- over development of hotels downtown
- Panhandlers and drugs from mass.
- Panhandlers and reckless driving
- Panhandlers, drug addicts
- parking
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- Parking
- Parking
- Parking
- parking - people won't come cause no parking
- Parking - road rage/ drug use in public
- parking and affordable housing
- Parking and cost of housing
- parking and housing
- parking and sidewalks
- Parking and too many condos
- parking and traffic
- parking and traffic
- parking and workforce housing
- Parking downtown
- Parking during events
- parking- lack of spaces
- Parking- lot of large buildings- should be on the outskirts not in city
- parking, development in grocery/pharmacy down town
- parking, drugs, growth
- parking, drugs, motorcycle noise
- parking
- parking, lack of affordable housing, homelessness
- parking, motorcycle noise, panhandling
- parking, traffic
- Parking!
- Parking!
- Parking!!
- Parking. Limited public parking and increased cost of meters.
- Parking/ wrong way driving on one way roadways
- parking/cost of living
- pedestrian and bike safety
- People being unaware of their surroundings
- People driving after bars, underage drinking in bars and social media.
- petty crimes/theft
- petty theft and vandalism
- Police commissioner Jim Splaine
- Police service needs to grow as the city grows
- Pollution (noise, light, fumes from idling cars, air, water) and drugs in high school
- Popularity, unrestrained development
- population growth- traffic- speeding in south end
- Population demand for services
- population growth
- population growth and gentrification
- Population Increase
- Portsmouth is becoming too congested too fast.
- Portsmouth is growing, police need to adapt not overreact to issues

- potential of increased crime from people who need money for drugs
- Potholes-sprawl- over speeding
- Poverty, influx of (maybe) illegal immigrants->unsure, illegal activity, drug abuse. Wish all teachers were trained w/ self -defense and gun defense to protect and first psychiatric exams for all gun owners, laws for underage selling guns to minors
- prevent increase in crime
- Probably car break-ins but I honestly only know that because police raised awareness!
- probably drug abuse
- Probably drug use, theft, or drunk driving if I had to guess
- probably drugs
- Probably drugs
- Probably drugs and alcohol
- Probably summer tourism.
- Problem w/ growth and its byproducts (congestion, need for updated infrastructure).
- property values
- providing adequate resources to address homelessness and opioid epidemic
- Public attitude to the PD, don't use tax money to hire staff for PR
- Public intoxication
- public intoxication / D.C. graffiti
- Public Intoxication and the disorderly conduct that stems from it.
- public intoxication by students/tourists
- Public's safety at night in town
- rape and selling drugs
- Rapid growth
- Rapid growth - uncontrolled spending
- rapid growth and cost of living
- Reckless driving - Running red lights, unsafe driving speed.
- refer to Q7
- remove the bums and beggars in Market square
- Resident parking
- residents complaining about nothing
- Restoring interactions with the police department
- rising cost of housing, opioid crisis
- Rising cost of living leading to increased homelessness
- rising costs of living
- Rising drug use is the biggest issue facing all of New Hampshire
- rising kids and sealod rise - damage to the south end
- rising taxers (property)
- Rising taxes
- rising tides - could wipe the whole thing out
- Robbery because of drug use
- Rowdy individuals late at night
- Runaway building/ overbuilding (not a police problem)
- safe streets to walk, not enough sidewalks
- Safety in the schools. drug abuse and availability
- school police coverage at start and end of school day

- school safety
- school safety
- School safety
- School safety
- school safety as a national problem
- School safety, drugs and homelessness
- school safety homelessness
- school safety
- Senior housing
- sexual abuse and harassment of women, opioid addiction
- Sidewalks and roads
- Sloppy Police work
- snow removal
- Snowflakes! Not snow fall. Political correctness limiting police from doing their job
- So much emphasis is geared towards the opioid crisis, that if I had a health/medical issue i.e. stroke/heart attack it would be overlooked because resources were sent to overdose crisis instead.
- Some residents are too worried about Prescott Park performances which I feel increase the qol for most residents during the summer months.
- Speeding
- Speeding
- speeding in neighborhoods
- speeding, drugs
- State of NH problem. DRUGS
- stop building banks and condos, build apartments low income
- Strain on city infrastructure and services due to increase in hotel and condo construction
- street infractions
- street parking
- Stupid kids doing stupid things.
- substance abuse and homelessness
- substance/drug abuse and mental health issues
- taxes
- taxes
- taxes
- taxes
- Taxes - Government Spending
- Taxes and not enough low income housing.
- taxes are too high
- Taxes biggest concern due to high spending of city officials. For terms of safety. I would say keep the catoxicated in line
- Taxes.
- teenage drug abuse
- Texting and driving. Drugs
- texting while driving, opioids
- That's a hard question. Probably the drugs flowing from the North.

- The ability to support a rapidly growing city, specifically added temp, residence (Hotels, etc.) which add to residence cost and no return.
- The amount of people moving to/visiting our city.
- The city overspends. Budget is too large. Cops are complacent.
- The conditions of roads, islington and maplewood ave etc.
- The dopey city council and all the "black ribbon" boards- too hard to upgrade your own property and takes forever to please you.
- the fact a few residents who complain a lot seem to have power to influence decisions that have city wide implications
- The fact that taxes keep going up and so does John Bohinko salary!
- the fast growing population
- the haves and the have nots
- the homeless downtown harassing people
- the left leaning politics inviting anti-government democraton
- the one I see the most is homelessness but, with everywhere, I'm sure the drug/opioid crisis is huge
- The only issue that affects me - loud motorcycles!
- The opioid epidemic
- The opioid problem and helping those affected.
- the opioid drug crisis and related crimes
- the overly generous pension benefits to the police, firemen and other public workers which will bankrupt the city
- the people
- the police department
- the rate of growth is not natural
- The rising property taxes.
- The thing that bothers me the most is the cities attention to roads.
- theft of small items, immigration, habitual communist protesters downtown
- thoughtful growth and development
- Till today we have not face anything serious really
- to many hotels
- too many condos that residents cant afford but is catering to people moving here \$\$
- too many hotels and condos - hotels need to pay for more of community services
- Too many large scale events that restrict access due to road closure.
- Too many liberal who have too many useless brat children.
- Too many people, too many rich people, over development
- Too many people. Too much growth and too many tourist.
- Too many people
- too much building small spaces
- too much building- not for residents
- Too much building/ too many groups in Market square.
- too much development
- too much growth
- Too much regulation (health code, building code, policing)
- Too much time on their hands, look for problems
- too much tourist growth

- too rapid growth/ city not anticipating or responding to it well
- Totally personally, the safety of our schools.
- Tourism-/traffic
- tourists coming to drink/drug use/party
- tourists: traffic, overbuilding, services- water/sewage, electricity, etc.
- town board has no natives, homeless/drugs
- traffic
- traffic & parking
- Traffic + pedestrian volume
- Traffic and congestion
- Traffic and excessive motorcycle noise
- traffic and high taxes
- Traffic and Parking
- Traffic congestion
- Traffic congestion
- traffic congestion - quality of street conditions (asphalt) + sidewalks
- Traffic control, drug addiction, drunk driving
- traffic issues and drug abuse
- Traffic parking, property tax, water rates
- traffic related problems
- traffic related to tourism / construction and NH drug epidemic
- traffic safety
- traffic unsafe driving
- Traffic violators, lanes that end that aren't marked right, turn only lanes - encouraging people to authorize.
- traffic violence
- Traffic, parking, and lack of speed enforcement
- traffic, speeding, distracted driving
- traffic, unsafe drivers, theft and vandalism
- Trust in the PD... there is overall loss of faith based on corruption
- Trust of city officials / legal sullivan
- uncontrolled growth
- underfunded pensions
- unknown
- Unreal expectations. Certain residents blame city government for problems that don't exist.
- Unsafe drivers. Portsmouth has become a Mecca for driving through stop signs.
- unsafe driving
- Vagrants, homeless, pan-handlers
- vandalism
- Various forms of unsafe driving (hostile, speed, drunken)
- Vehicle traffic
- We don't live in the city. but distracted driving is a problem in our area
- we should have parking stickers, too much out of state cars
- widen socioeconomic consequences
- with increased tourism, pedestrian and bicycle traffic I believe cell phone use while driving is posing a significant danger (distracted driving)

- youth and drugs

Q11: What, if anything, could the Portsmouth Police Department do to more effectively address these problems?"

- Keep a presence on Market Street extension towards and under Piscataqua River Bridge to Maine. Speeding here, people running red lights frequently. 2. Keep policing the traffic circle. Always see accidents there, not safe, especially for new teen drivers. I see a lot of bad moves by drivers at the circle.
- Actively enforce motorcycle noise ordinances
- Add technology (app) so residents can report in real time (non-emergency scenarios)
- Address motorcycle noise, especially downtown. More emphasis on drug prevention.
- Address the public concerns on matters brought to their attention.
- advocate for the homeless
- again, I prefer cop walking the streets
- Again, many of these issues might be helped by having a known and trusted face that each community could come to and rely on? Maybe?
- Already doing a great job!
- Always be friendly
- Always room for improvement
- anticipate future growth/population
- appear in school zones more frequently
- As a resident, besides Facebook, I don't know much about what the PD tackles on the daily so it's hard to say.
- As an alcohol and drug counselor, the community, including our youth and the restaurant staff are not getting the level of education required.
- Ask about drug sales. My neighborhood alone
- Automatic ticketing for running red lights
- Back in the day if you got pulled over you knew you were wrong and would get a ticket. It's the price you paid for violating the law. Now you just get a warning which tells you what you did wrong was really ok. No lesson Learned.
- ban on pan handling
- Be a presence
- Be effective liaison with mental health professionals and drug treatment
- be more proactive in the community
- Be more visible but also more friendly and approachable.
- Be more visible i.e. patrol the parks (esp. Goodwin) for drunkenness.
- be more visible in neighborhood, not only to ticket drivers
- Be more visible; interact
- Be visible at PMS/PHS during lunch or after school. (More than school resource officer). Kids need to feel safer @ school- mingle w/ students
- Begin effective enforcement of hands free phone law. Stop people running stop signs, no enforcement now!
- better patrols to stop crazy driving/speeding

- build a wall around Massachusetts
- carry on with these issues
- close homeless shelters, cross roads, school officers at all schools
- Communicate better on what is happening in Portsmouth.
- communicate better what is being done
- communicate what is done to address these problems
- community outreach
- connect w/ schools, families and teens
- Continue education efforts via social media. Love the lighthearted tone and use of humor in posts. Kudos! continue community outreach and accessibility
- continue expanded outreach
- continue to be present and help continue to offer assistance perhaps create a shelter or safe house like Manchester
- Continue to provide active patrolling for driven issues, school safety.
- continued presence in the community and particularly with low socio economic housing area to show those citizens care and support
- control motorcycle noise
- cops do great, courts need to lock up people longer
- Crack down on drugs entering NH? somehow
- Curtail motorcycle noise downtown!
- cut down on overtime
- Data collection to determine root causes of most- negative types of crimes + allowing some budget \$ to be reallocated to preventative measures - even if they are outside Police Dept.
- decriminalize drugs and make focus on providing rehab
- Details on intersections + Bar Parking lots to show presence as a warning for all to slow down.
- Deter drunk drivers by WALKING around downtown @ night.
- direct all resources to the most serious crimes
- Distracted driving could be more vigorously discouraged.
- Do more community on track. keep the community involved
- don't allow the homeless downtown
- don't know
- don't know
- don't know
- Don't know
- Don't know if there is a problem
- don't be mean and make people scared of you guys
- don't know
- don't know
- don't know, not sure
- don't understand the difference between this and Q8
- Downtown foot patrolling
- Drug abuse- more training- more arrests (except marijuana).
- drug addiction is not a police department problem- laws need to change to fit the crime

- drug dogs @ PHS (in school & in cars)
- Drugs are an issue, and vaping is known and allowed in PMS and PHs why???
- Early interaction! Making the right decisions at any early age could shape your life! Avoid peer pressure!
- Education
- education/affordable housing
- Encourage reports of any internet or telephone issue- scam or harassment
- encourage the city to focus more on solutions for the homeless
- Enforce current motorcycle noise laws. Encourage city officials to push for stricter laws at state level.
- enforce existing laws
- Enforce NH law regarding no right turn on red when a crosswalk sign is illuminated. Since police cars don't follow this law it's obvious enforcement is non-existent.
- Enforce noise level restrictions
- enforce noise(motorcycle) ordinance
- Enforce speed limits on Market Street!
- Enforce speed limits/road safety
- ENFORCE TRAFFIC LAWS - Especially downtown and in residential neighborhoods at the schools drivers are speeding. Have the police looked at practices at the schools, ex: access to after school programs in buildings, windows, etc.? (Cars with licenses - out of state - at the schools?)
- enforce traffic laws in congested areas
- enforcement
- enforcement on Rt. 1
- Enforcement, in general, of laws on the books.
- enforce noise and graffiti issues more aggressively
- Engage at their schools- middle schoolers
- establish reputation/ history that city will not tolerate loud motorcycles/cars and anti-social behavior
- Everyone knows where the bars are, patrol these better
- find a way to communicate how serious epew is and what is being done to address it
- fine motorcyclists with loud pipes
- Focus on eliminating the drug addicts, thieving bums at every red light in the city.
- focus on real problems not "ticket for cash" quota
- foot patrol downtown
- foot patrols
- Foot patrols downtown
- foot patrols occasionally
- For drugs focus on treatment and advocacy.
- For the driving issues, have frequent week where laws are enforced + cars are stopped
- for the police to help, they have to be informed
- frequent visits to Goodwin park
- get more involved at schools
- get out of cars and walk around

- get out of the cruiser and do something
- Get parents involved
- get rid of drug traffickers, close the doors to access
- get serious and do their job
- Give officers leadership they can look up to. Webber case showed true corruption.
- Give tickets for speeding - make people and also police officers obey the speed limits
- Good question
- gosh...not sure re: public intoxication homelessness and drug addiction
- Great partnerships with community health/substance abuse service providers. Less punitive programs, and more safe stations like support for our town.
- Greater community involvement.
- greater PD presence in middle of night downtown, Prescott park, help to prevent vandalism
- Hard to say because I'm not really sure what they're currently doing. I will say I am aware of an online harassment report that was not addressed seriously
- Have a downtown presence, be visible and friendly. Never see them interacting w/ public.
- Have an actual "SRD" at the High school ALL day
- Have more contact with the public. Add more locals to the staff, more patrols in other parts of the city
- Have more patrols when restaurant staff get out and cover the 2am - 5am lack of patrol in immediate downtown. Handle foxes in South Mill Park area. Have response from animal control more than two days a week.
- Have more police
- have more trainings
- Have no suggestions
- have police walk the downtown areas
- Haven't had any personal experiences
- higher penalties
- Hire more police
- hire more policemen
- hold accountable the drivers that are unsafe
- Homelessness is a societal problem but can have criminal consequences
- Housing for homeless, more shelters and help for addicts, stricter gun laws
- I am not sure of all the stats to comment.
- I am pretty much home bound so cannot be helpful- my limited experience makes me grateful for our police protection
- I am retired and live at osprey landing so I don't see a lot of problems
- I appreciate your attention and diligence to societal safety/concerns. Please continue to research, train, and focus as issues continue to become more complicated (technology and weapons)
- I believe PPD has the tools to make our schools safer, and it's up to the schools to implement these things
- I believe that they do more than we know and learn and grown in their jobs

- I called police- knew first name of heroin dealer and where and when he worked. Was told that without a last name there was nothing they could do. Get heroin dealers off the streets!!
- I don't have a specific concern about school safety but given the current environment, more visible police presence would be reassuring
- I don't have any suggestions at this time
- I don't how PPD address these problems
- I don't know
- I don't know
- I don't know
- I don't know I'm sorry to say
- I don't think I have ever thought that the police need to do a better job
- I don't know
- I don't know enough to say
- I don't know what they are doing to address these issues, maybe they could public a monthly/quarterly call summarily like the fire department does
- I don't know. They do a fine job all around.
- I don't really come in contact with most of them
- I feel they're doing the best they can
- I guess they could better communicate the problems and solutions
- I have no idea or have seen no evidence of how these issues are handled in areas other than downtown if they even are
- I have no idea. Not my area of expertise.
- I honestly can't think of anything - so they must be effective.
- i know school safety is involved with the school board. I would like metal detectors in the schools and more door locks. especially in elementary level
- I live close to the high school and I see kids texting and driving daily when picking up my kids. Adults too! But mostly kids
- I live off pleasant street and speeding vehicles are a concern
- I only deal with traffic/ driving issues
- I only notice loud motorcycles
- I question what could be done regarding Domestic abuse.
- I really don't know since I have only moved here six months ago
- I really don't know, as I've only had good experiences with Portsmouth police
- I think on the whole the police starting to address these problems.
- I think our dept. works very well @ addressing these issues- More info about what they do on these issues would be helpful
- I think that more police should be present at schools for arrival and pick up of students!
- I think they are doing their best.
- I think they are working on this areas and are almost effective as any real police department. Just continue to be forward thinking, working on community programs/education.
- I think they do everything they can
- I think they do what they can
- I think we need to have more resources for the homeless

- I trust them to develop ideas to improve their performance
- I used to see them pulling over texting drivers, but that seems to have gone away, I think those stops were effective
- I wish I knew
- I work downtown in a shop. After 8pm on weekends, need more officers on the streets - Market St. Market Sq.
- I would be interested in learning what the PPD does to address these issues
- I'd like to see our police force working with city council and addiction/counseling programs to more effectively treat drug issues
- I'd wish to see the police enabled to help homeless people excluded from cross roads much more effectively. It's a serious issue in the winter.
- I'm most concerned when riding my bike and distracted drivers
- I'm not sure of the prevalence of the crimes above and am not sure what the police department does to prevent or intervene in these activities
- I'm not sure there is. Communicating with residents and interacting with the public is a good way. I think the PPD does well with that.
- Identify more problem areas and be more present in those areas
- I'm just not familiar with how they are addressed
- I'm just not involved enough in the community to know this
- I'm not sure
- I'm sure they are doing all they can
- IMHO - it's a very "quiet" town but maybe downtown in the summer with the influx of "outsiders"/tourists
- In general, the better the police are trained (anywhere) the better they perform
- In Prescott park there is too much attention paid to noise complaints or drinking concerns that should be focused on drug issues and increased homeless population
- In regards to unsafe driving, I see people texting/talking on their cell phones all the time while driving (not paying attention and running stop lights that say "no right turn on red") but do it anyway.
- increase # of police officers
- increase foot patrol
- increase monitoring
- increase number of officers (town give PD more money)
- enforce texting and cellphone use when driving
- inform the citizens about what's being done
- Inform the public on what they are doing to address the issues
- Inform the public about problems and the departments actions and successes. What can citizens do to help
- instead of hiring officers (some on over time) to direct traffic at construction/repair sites, hire lower cost people so the officers can focus on crime
- interact with public
- intervention= support programs and address these issues impact on the city of participants
- investigate related problems

- it seems to me that the police respond in a nuanced and appropriate way to these issues
- Just as recently happened with noise, provide more information about efforts that are being taken or will be in the future
- just be there quickly
- Just do the best you can! New chief is a good man!
- Keep panhandler from standing at every intersection
- keep the traffic of drugs under control due to all the major routes passing through our area like route 95
- keep up the good work
- Keep up the good work
- Keep up the good work!
- keep up with police presence on weekends downtown
- Large trucks parking on Woodbury ave - 12pm-7am near Dunkin Donuts drivers leave trucks running, during stop at Dunkin Donuts - 15-20 min, noise is overwhelming for mobile home park
- Let the people be
- let there be noise as long as its limited in location and length of time
- Level fines to motorcyclists
- Like to see police officers on bicycles/motorcycles in neighborhoods
- likely not within the PPD purview to fix these problems
- Limit motorcycle noise
- Listen to the public.
- Longer jail time for sales
- Look for drivers who don't stop at stop signs
- Make available crime cases and # resolved. Rehab,, Probation of community program & conviction results to get public support.
- make citations stick; stop wrist slapping and multiple warnings with no follow up
- monitor busy streets (like route 1) more closely
- Monitor neighborhoods near recovery center and public housing
- Monitor speeds on Islington, State & Middle St. People drive way too fast
- Monitor; jaywalkers and cars running red lights and stop signs
- more foot police on the streets and neighborhoods
- More aggressive ticketing for speeding and other traffic violations
- more and more staff would be great
- more Boots on the ground during the summer
- more cops to be seen
- more drug raids
- more enforcement of driving laws and cell phone use while driving
- more enforcement of motorcycle noise limits in downtown especially in the summer
- more foot patrols camera surveillance
- More neighborhood area patrols. get out of your cruiser, meet people
- more night time patrolling in key areas
- More of an officer presence, more officer. See #9
- more outreach programs especially about scams

- More oversight for cellphone use while driving.
- More patrol & funding!
- more patrol cars/patrols, educate
- more patrols on side streets
- more patrols outside of downtown, traffic slowing measures (speed monitors, speed tables)
- more patrols, educate or cite drivers for not stopping at stop lines
- More police presence throughout the city and schools
- more police
- more police and residence discussions
- More police presence downtown + around schools
- more police presence, consistently, not just when there is a problem
- More police visibility, more intense dealing with drugs
- more police walking
- More policemen in downtown Portsmouth at night. More empathy for those who can't live close to Prescott Park - I'm glad I don't live there.
- More presence
- More presence downtown at night and presentations at H.S.
- more pressure on foot patrols
- more public communication about scams/vandalism being targeted at citizens
- More public outreach, better communication with residents.
- more public relations
- More services for those in need ex. drugs drinking homeless.
- more social media presence, approachable, public awareness
- More speed enforcement
- More speeding tickets and cell phone tickets given out
- more street presence re: driving problems
- more street presence- friendly-more in person visibility
- More traffic attention/homelessness on Rt. 33
- more traffic enforcement
- more traffic enforcement for moving violations - red light runners are too many
- More troops because of growth of city
- more visibility
- more visibility in market square on weekends
- more visibility on Lafayette Road
- more visible for its current efforts
- Most of the problems are complex and police in only the city face it.
- need more officers
- Need to find a way to prevent the phone calls.
- Need to take underage issues more seriously. Weed is still illegal. Should have consequences.
- Neighborhood speeding
- Never experienced any issue.
- Never really have these problems so not sure!
- Nighttime patrols(9pm to 2am) through densely populated neighborhoods

- no direct contact with Portsmouth PD
- No knowledge with the exception of road blocks for intoxication
- nope
- Nope
- nope staff
- not always take the punitive approach
- not aware of how they handle anything
- Not aware of the above issues or how PPD addresses.
- Not keen on Market Basket beggars- seen them getting in cars after bumming money
- Not much absent an increase in staffing but taxes are getting to a crisis level.
- not much, since the unsafe drivers are likely tourists who are lost
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- Not sure
- Not sure
- Not Sure
- not sure except adding more force/policemen
- Not sure what they can do differently
- not sure- but needs to crack down on the cell phone use on road
- Not sure, because I don't really know what is currently being done.
- Not sure, continued presence and education?
- Not sure, I think it stems from having tourists and a transient population year round.
- Not sure. It's a wide variety of problems. A through G are reactive, the rest are partially police topics
- nothing
- nothing they're doing a great job
- now way for a regular citizen to known
- not sure
- observe driving speeds on neighborhood streets
- officer at every elementary school
- Officer presence in the neighborhoods not just downtown
- Outreach and public awareness
- Overly aggressive tactics to curb underage drinking need to be addressed. Past practices create lack of trust in Portsmouth Police.

- Paint murals over graffiti using local artists(they do this in Federal way, WA where we moved from and it is very effective and attractive)
- patrol frequency
- Patrol more often on Porter street
- Patrol presence at and around schools during peak traffic times. Too much speeding!
- patrol small roads engaging community
- Pay attention to people who are having issues with their child, offer help and not to be negative and calling DCYF. Try to offer services to families for help.
- pay more attention
- perhaps better integration with soc. sucs, etc
- Perhaps more cameras in areas surrounding downtown
- periodic checks at the Portsmouth commercial fishing pier for drugs
- Physical presence. I have only ever seen police outside of their car twice: at the station and in my home
- Plant a cruiser at the circle- get out and walk a beat downtown- private duty cops ARE STILL COPS and should act that way! Stop looking into holes or up poles.
- police officer full time in each school
- Police programs at school assemblies
- Police spend too much time sitting in their cars-How about walking around get to know the folks?
- Portsmouth PD does a good job.
- presence
- prevent the hanging out in key areas
- Proactive-
- probably an increase in police presence
- probably nothing -- not sure if there is anything they are able to do
- probably doing the best they can
- Problem on Woodbury Ave at corner (anchorage hotel and circle)- speeders, cars do not slow down. Should be an officer there at school release and start times
- Provide a bit more detail in yhr newspapers
- Provide community education maybe a weekly talk at the library addressing a different issue each week
- Provide greater services to those affected my addiction
- Provide public education on how these issues are being dealt with
- Provide those begging at intersections with needed resources to set them back on their feet
- Publish quarterly statistics
- Pull more raids in the known drug areas
- Pull over drunk drivers, people texting while driving, people driving too fast. Address vagrants in our neighborhood.
- Put habitual offenders to work cleaning up trash by roads
- put more people/officers on patrol - on foot and in cars
- quiet the motorcycles and constant dog barking
- raise public awareness/involvement, police officers better trained

- Realistic speed limits with strict enforcement
- Reconsider ALICE
- Reduce arrests for possession of marijuana and narcotics
- refer to Q7
- remain aggressive
- Rte. 1 Bypass, circle, downtown area traffic control.
- School programs already in place (increase these) increased neighborhood participation.
- Schools have not had a major incident yet but structurally, they are not secure and police presence is not there.
- school safety- less a culture of fear
- see above
- see comments question 7
- See last page
- Share active shooter response strategy
- Show a stronger presence around the heavy drinking spots. For instance, an outpost between Thirsty Moose and Gilly's
- show more of a presence, especially in schools and playgrounds
- social media presence
- Some of these issues are not yours to address
- Some of these issues are out of police control nationwide
- speed enforcement to protect pedestrians and crosswalk enforcement
- speed trap, speed monitoring signs, watch people who have been called on for speeding
- stand on a corner and watch for cell phone violations
- start community painting club/organization to paint over unsightly graffiti and help repair vandalism
- station police on neighborhood street s
- Stay on top by being proactive vs. reactive.
- stay on top of problems
- stop allowing pan handling
- Stop caving to Prescott Park Theater - enforce the noise ordinance!
- stop organized panhandlers is not under control (*5 having 4 hr shifts/rotating)
- Stop people who run stop signs.
- Stop speeding, maintain a visible presence
- Street on islington street needs watch for drunk patrons driving
- stronger physical presence downtown at night/weekends
- stupid drivers
- support legalization of marijuana, less jail more rehabilitation
- take a more firm line w/ drug addicts and habitual offenders
- Talk more about school safety, get drugs dealers in jail
- Texting stings. everybody's texting and driving, or should i say, looking at their phones
- The Police Department is trying hard. These are difficult problems with which to deal
- The police department needs more resources, places for people to get help.
- The speed on middle street and loud music

- The speeding cars throughout neighborhoods is out of control, nothing done to help residents, safety of children playing - nothing done!
- The traffic and pedestrian violations are unbelievable in downtown Portsmouth. Drivers pay no attention to the lights nor people in crosswalks, they don't stop. Jay walkers, speeding cars, loud noise... More police presence is needed!
- there could be a police presence within elementary schools
- There should be more information in the newspaper regarding monthly/yearly participation in the above.
- There should be more places to live for the homeless
- They do a great job already.
- They do a very good job
- Too many bars - late night intoxication concerning- I've seen & friends have seen very intoxicated folks being poured into cars - are bartenders monitored?
- Traffic cameras need to catch speeders and those disobeying traffic laws.
- traffic cams (red light tickets), hands free law enforced
- Traffic circle - we like when a police car is there (is that NH state troopers?)
- traffic law enforcement
- Traffic signage (esp. indicating which lanes do what) could be installed with police urging out of towners are forever getting into wrong lanes!!
- training for interactions with young adults who feel harassed and threatened by local police which escalates the situation
- unsure
- Unsure the policies in place are the solutions for some of these problems
- vehicle robberies, have a website to pinpoint where high robbery areas are so they can monitor those area, can log in and report robberies, low lighting in west end encourages vehicle robberies
- Visibility
- Visibility
- Walk a beat, listen and talk to people on the street.
- Walking patrols
- walking the streets and being visible
- We need to balance police's role with freedom. Personal responsibility needs to play a role.
- we really don't know an annual summary would be helpful
- We're not involved in these problems so really don't know how they are addressed. What we do see are people on phones. Hope the police are issuing tickets and not warnings.
- while being more courteous to the public, be firm
- without more foot on the street I hesitate to suggest anything
- work with city council and state to increase gun laws and work with PWD to install measures to slow drivers down (speed tables, bumps, stop signs)
- work with the NH Alcohol Co to prosecute bars/restaurants that overserve individuals
- You really need to listen to residents who have lived here all their life
- You're doing fine!
- you're doing it [either showly or slowly]

Q16: What, if anything, could the Portsmouth Police Department do to more effectively address substance abuse problems?

- a higher presence in neighborhoods
- A regional narcotics task force with proper supervision (unlike the previous TF) could address drug issues. Portsmouth PD command staff would have to ensure that the city of Portsmouth received appropriate TF resources (i.e. not all diverted to Seabrook)
- Abuse cannot be stopped.
- addiction is a sickness not a crime
- Address employment of known users and repeat offenders with local businesses especially those who rehire the same people they fire for drug use.
- Advocates for more counseling at school level. Monitor hotels - and quiet streets like Little Harbour Road
- Again it's hard to know the true scope of the problem and how the PD is able to keep up with it.
- Again, accountability and consequences. There seems to be an attitude of "if it's not heroin, it's not an issue" - or at least that's what the kids are hearing
- Again, be more approachable and less "tough guy/standoffish"
- aggressively partner with local programs/ outcome=high level of involvement needed to help address
- analyze the problem and seek partnership to better address
- Anything that increases treatment options and mitigates the opioid epidemic is a good idea.
- Appear in school programs like "Officer Friendly" in years past.
- Arrest PHS students who deal and follow through with consequences. I don't care who their family is. They could be responsible for countless future deaths and addictions. If you believe the opioid epidemic is real handle it accordingly
- As a Doctor I know abuse is a problem but new to the area
- As with my other responses I am not sure...
- awareness education
- awareness in the school system
- Awareness! Help for people struggling
- Be able to be more aggressive, not be limited. Use the K-9 in schools.
- be active in school programs to address the issuing concerning drug abuse
- Be in more places getting to know residents - do we have a forgiveness/amnesty program for addicts who turn themselves in for treatment?
- be more present
- be more serious
- Be persistent in arresting and prosecuting dealers. Continue to have treatment facilities available to help those with addiction
- be seen- get out of vehicles
- Be Vigilant - find sellers/distributors
- Better understanding of where drugs come from
- By getting into the trends!
- Catch the dealers use the C.I. to bust them. Run an open program in Portsmouth to help the users.

- Challenge drug-free school zones. Increase drug awareness in schools (younger age). DARE program? To not encourage safe "shoot-up" places in the hospital. Make abusers pay for Narcan. Hold them accountable.
- City and state need to provide recovery options for police to offer
- Clinics to help addicts
- communicate what is done to address these problems
- Communicate with the public - advertise # of daily arrests
- communication with schools
- Community involvement/outreach
- Consistent, yearly education at all grade levels
- Continue efforts to educate, enforce and divert to care.
- continue outreach programs
- Continue to squeeze and hammer dealers/distributors.
- Continue with strong presence in schools, knows kids and community members
- continue working with state and federal agents to stop the influx of drugs into Ports
- continuous outreach, public speaking Engagements
- courts need to stop giving rehab as a way out
- Crack down on HS kids + homeless beggars, help them get jobs
- Data collection to determine root causes and allowing some budget \$ to be reallocated to areas that can implement preventative measures (schools, social services etc.)
- Diversion to substance abuse program
- Do their job! Reactive not Pro-active
- doing enough now
- Don't bother with marijuana enforcement
- Don't forget that alcohol continues to be a major problem, not just opioids.
- Don't just follow with nationwide trends, experiment with new ideas and partners. Substance abuse while illegal shouldn't be criminalized
- don't know
- don't know
- don't know
- don't know
- don't know
- don't know
- Don't know
- Don't know
- Don't Know
- Don't know much about the problem.
- Don't know much on subject
- Don't know to what extent it is problematic.
- don't know what they are currently doing
- Don't Know/Not Sure
- don't seem to notice a problem around us
- don't worry about marijuana, focus on the substances that destroy families and people's lives

- don't know
- don't know
- don't know
- don't know not sure
- don't know- education at elementary schools
- Drug education program
- drug stings
- easy access has to change, don't know how
- Educate children about drugs and get those drugs out.
- Educate in Primary schools
- Educate the children
- education
- education
- Education
- Education and visibility in addressing
- Education at lower grade level- prevention
- Education in school - mental health and the danger of opioids.
- Education is always good especially in middle/ high school. I hear the heroin problem has affected NH - very difficult/ sad.
- education middle school
- Education of parents, doctors, dentists about prescription meds
- Education, both for offenders and officers. Partner with treatment facilities.
- Education, building strong connections to all constituencies. More detox programs. Publicize safe drop off locations for prescription drugs so oxycodone doesn't sit in family medicine cabinets
- education, communication
- education, treatment
- education/awareness
- Eliminate the source
- Encourage young people young children to avoid drugs
- encouraging cooperation
- enforce limitations on opioid prescriptions and refills
- enforce rules at PMS and PHS
- expand the safe syringe exchange programs
- find and prosecute dealers
- Find people the help/programs they need - Not sure what the current protocols are. More of a shift toward countries with lower rates of substance abuse.
- find sources/distributors and arrest them
- Focus on eliminating the drug addict, thieving bums at every red light in the city.
- Focus on opioids. Not on marijuana
- Foot patrols in drug wars
- form relationships with public
- Fortunately, our family hasn't been impacted by drug abuse so I can't offer a suggestion

- frequent visits to Goodwin park
- Get community involved with prevention and detection.
- Get more involved with schools middle and high schools
- get more resources for rehab/addiction programs
- Get parents involved- starts there
- get rid of drug traffickers, close the doors to access
- Get rid of the drug dealers
- Get the drug dealers out of public housing to start. The elderly residents are afraid. Partner with fire to have safe haven for users to get help.
- get to know the people that use drugs
- Get to the source(s)
- Get tougher with dealers
- greater presence in schools (elementary)
- Handle as a disease, NOT a crime! Give help not punish them.
- Have access to phone numbers after someone has overdosed to catch dealers.
- Have more police available to be in this area.
- have more services available
- Have to be educated
- help families/parents by directing them to appropriate resources
- Help find rehab facilities for addicts/ open door policy
- Help to legalize marijuana and go after drugs that actually kill people
- hire more school patrol officers
- Hopefully you have a dare program in every school
- I am not sure what is being targeted, but I believe the youth should be taught. DARE
- I don't have very much exposure to this problem
- I don't have visibility into it, which I imagine is a good thing.
- I don't know
- I don't know
- I don't know
- I don't know how anyone dictates a person's morals or emotions. Be firmer on fines?
- I don't know I'm sure the police know what they do and are doing
- I don't know. I wish I did
- I don't think it is a police problem. It is a social problem.
- I don't have much info to answer
- I don't know
- I don't know, it's a national problem, police can't solve it alone.
- I don't know
- I have never come across any people have that so hope you are handling it good.
- I have no clue
- I have no idea
- I have no idea
- I have no idea, I just know it is a problem

- I heard at Portsmouth high school, students are selling drugs to kids I'm concerned that kids are exposed to drugs at school.
- I imagined that the PD is doing what it can to cope with a problem that will probably always be there
- I know every NH community is struggling with this. I like the Gloucester, MA approach to police being a safe haven "Angel R?????"
- I really believe they are doing the best they can. I wish I had suggestions.
- I see no posted statistics of overdoses or deaths due to drugs here.
- I support drug sniffing dogs in schools
- I think more DARE like programs at schools at older ages like high school showing how people's lives are affected by drug use in adult ages 25+
- I think Portsmouth would benefit from a Safe Stations program as has been done in Nashua and Manchester.
- I think the "safe haven" for addicts adopted in Laconia would be great
- I understand your hands are tied until the state/fed increases funding
- I wish I had the answers.
- I wish I knew
- I wish I knew the answer - more education & more serious consequences for all dealers targeting children. Work closer w/ school administration regarding zero tolerance policies.
- I'm really not sure but there is a lot of underage drug abuse in jr and sr high.
- I've answered that I don't know because I think communication on these could be better
- identify and help individuals to safety
- identify and prosecute dealers
- if a car has a mass plate, search it
- If this is a real concern/ issue it's done in private residences.
- I'm not sure its such multifaceted problem.
- I'm sure they are doing all they can
- I'm sure they do everything they legally can
- Implement "safe Station", community education 1) how to access treatment 2) Needle exchange 3) education on addiction and linkage to services, drug take back days. Please Read Paari USA- "Doing a lot with little: How to start a police department-Based opiate outreach program by Rebecca Wolfe, MED.
- implementing new programs (as is already happening)
- Include alcohol in your thinking about substance abuse
- increase foot patrol
- increase funds to help out addicts
- information, workshops, actively reaching into schools and businesses
- instead of increasing detox facilities arrest more fentanyl/ heroin dealers
- interact with the public more
- involve the community
- It is much more than just PDD's responsibility to solve the drug crisis, but again, far too much time is spent dealing with more frivolous concerns.
- It must be exhausting and frustrating to encounter repeat offenders

- It requires the effort of the entire city
- It's a social problem more than a police problem
- it's a state-wide problem and regional- not local: so regional coordination required
- It's a very tough situation.
- Just being more visible
- Keep investigating people of interest.
- Keep on doing great!
- Keep working with problem
- Laws don't stop people from get substance they are doing well at what they handle when they are involved with addicts.
- legalize and treatment programs
- Legalize marijuana!!!
- Let people know that they are aware and care
- Let us know what they are doing-I have no clue and I read papers. Keep informed they obviously are not keeping public informed.
- less criminalization, more life support and rehab
- Listen to people when they call in and act on it.
- Listen to tips about drug dealers. there were drugs being dealt across my street and overdoses happening monthly - nothing was done about it until they moved
- Look at all New York license plates coming in daily
- look into all complaints not just the high profile ones
- Make convicted do community service.
- Make it easier for people to dispose of their old, leftover prescription drugs
- Make services known to local businesses/employees. especially service industry
- Make sure that treatment programs are really working but basically the most difficult thing is protecting people from themselves
- make the fire station a safe house
- maybe a scared straight program at high school
- Maybe educate children continuously for prevention?
- Maybe educate public and parents what kinds of suspicious behavior to watch for
- Maybe offer a safe haven for drug users to go to get help
- Maybe observing then helping at risk people get resources (therapy/neducak/intervention/food/housing) to avoid the desperation/thrill seeking behaviors?
- maybe random inspection
- maybe work with border states so that drugs are less available
- mental health work with community
- Million dollar question!
- minimize ability to get opioids from doctor
- monitor restaurant kitchens more closely everyone hears of stories about the kitchen staff drug use/dealing
- More aid for shelters etc.
- more community discussion and involvement

- more contact with citizens - more foot soldiers/police
- more counseling options
- More crossroads house to another town or city!!
- more diversion
- more drug education in schools or all levels and increase number of officers on the department
- more drug education / anti-drug advocacy in schools
- more education in schools / interaction with kids = fun
- More effort to locate the source
- more focus on drugs, less on ticket quotas
- More involvement/presentations in the schools. Educate the youth.
- more lectures/more outdoor programs
- more long term recovery programs- so police department has programs with NO WAIT TIME for referents
- more manpower on support
- more money from government
- More neighborhood interactions and in schools
- more outreach w/ treatment options communicated
- more patrols more bike, walking, and undercover PD
- more people trained in drug enforcement
- More police officers
- More police presence + K9 throughout the city + school
- More police presence in schools and downtown
- more police resources at the school and community level
- More police. pay them better
- More presence
- More presence at schools and work with teachers on education
- more presence in schools where kids hangout
- More preservice in schools - drug sniffing dogs, random searches, metal detectors
- More prevention, programs, working with healthcare services
- more prevention/education, community outreach for those seeking help
- More programs for addicts
- More programs to help addicts.
- more public info
- More recovery focused opportunities
- more safe stations
- more substance abuse programs and support groups
- more substance abuse training in schools addressing one time use can lead to addiction
- more supportive of treatment options
- more visibility
- more vocal in press about need for funding for treatment centers and recovery support systems
- More walking patrols
- need more education in school
- Need more help from government and private sector

- need more resources
- Need to attack the pushers harder.
- needle exchange program and more city help for opioid users
- needle exchange, work with community rehab, addiction education
- Never ending battle
- never noticed a problem I work at a pharmacy so I know what meds people get
- New Hampshire is not doing well with what is a national problem. I think the Portsmouth police make programs available
- new opioid crisis
- No knowledge of what is being done
- none
- not always take the punitive approach
- not criminalize marijuana use
- Not focus on marijuana!
- Not just their problem. Schools, parents have to do more.
- not much you can do differently
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- Not sure
- Not sure
- Not sure . I believe it is a serious and growing problem but am not informed about PF efforts to address
- Not sure but we need something done
- not sure maybe more awareness DARE type programs
- not sure short of increasing resources to PPD
- Not sure what is being done
- Not sure what's being done now
- Not sure, it is very difficult
- not sure, seems to be a federal problem

- Not sure.
- Not sure. I have never noticed any major issues.
- Not sure... think coordination with other jurisdictions since 95 corridor seems to be popular drug route?
- not too much I think
- Nothing. It's not polices responsibility to teach people to be accountable for their own actions.
- Officers talk to groups, e.g., schools, church, clubs, scouts, etc.
- one strike
- Open partnering/ orgs that help w/ these issues.
- out more officers on the problem
- Participation in supportive rehab programs
- Partner with medical entities that can deal with this problems?
- Patrol more often on porter street
- patrols
- Perhaps discussing the dangers with elementary students, pointing out that drugs are poison and should be avoided.
- Police programs at school assemblies
- Portsmouth commercial fishing pier is loaded with drugs. In the fishing business we are fed up with all the heroin
- Portsmouth PD does a good job.
- possible training of school staff on juul + vape usage
- post notices to remind ciligents to repeat supposed drug abuse
- PPD need more/better resources
- PPD's community outreaches- getting to know people- is excellent- don't stop
- Programs? Make people feel safe admitting they use...
- Promote education and medical help for those affiliated
- Promote family interventions? Educ./ Guests in schools re: their own life experiences and how to get help, counseling etc.
- provide "1-stop" number/center for recovery services
- Provide more education and resources
- Public announcements
- Public awareness seminars in schools after hours
- public education and severe punishment on offenders
- Public education; especially young ages; participate in programs for youth
- public forums - time in schools
- Publicize what they are doing
- put a national guardsman on every corner in Haverhill, Lawrence and Lowell mass
- Receive additional qualified assistance
- recovery reserves treatments for individuals
- remain aggressive
- Remove individuals from public spaces with suspicious behaviors
- Research and implement compassionate policing approaches to those abusing drugs
- restaurant workers seem especially venerable demographic, no idea how PPD can help

- safe places for addicts to seek help
- safe places for people to inject drugs
- safe station
- Stop wasting time on marijuana possession arrests.
- share speakers/movies with high school students and parents
- shoot drug dealers on site
- show movies free on overdoses
- Since drug abuse is largely done in private it is hard to control. But providing a drug abuse dedicate hotline might help.
- Something similar to DARE program
- Start addressing the people who are giving drugs out so people will want more. Yes deal with major drug dealers, but also lower level drug dealers
- Stay informed.
- stay visible- love the trading cards
- stop drugs coming from Lawrence MA
- stop pursuing and arresting marijuana related crimes
- stop speeding cars on Middle St
- Stop spending resources on cannabis. Pursue more problematic substances
- street patrols
- strict punishment(more educations - close relationship - talk to dealers)
- stricter policies...get them off the streets
- Support all efforts towards rehab + medical assistance vs. punishment.
- Support drug rehab, safe needles, don't waste money punishing addicts they need help. This is a national problem killing drug dealers will not solve it.
- Support Recovery and Education Programs
- Support with treatment facilities. Treatments rather than arrests
- take caller's complaints more seriously
- talk to kids in schools
- Talk to kids of younger ages
- talk to schools
- tell kids how it affects their bodies, minds, future employment(because of arrest record)
- Tell parents to be better.
- The answer is rehabilitation, not punishment.
- The bike path entrance at Rockingham Ave has had a lot of late night suspicious behavior, likely drug exchanges. Monitor this.
- the let people off if they have children
- The PD does what it can, we need more social svc and businesses and awareness (i.e. traffic circle hotels are a basin for drugs/ prostitution)
- The police can only do so much
- the police don't seem to really care about us as people
- to catch them, when somebody calls they should be there
- to make the police and the population work together and get to know each other
- tobacco and marijuana restrictions

- tough questions perhaps a cooperation with safe harbor perhaps more involvement in the schools like at first grade level to avoid young cores falling pray
- tougher sentencing but that's the courts problem
- Treat substance abuse as a public health and social problem instead of a primarily criminal issue("drug court")
- Treatment- less criminalization
- Treatment/education vs prison and fines
- try for paid informants
- try to be more proactive/reactive to our youth ganf mentality is taught, so id self-respect
- try to get help for them
- undercover
- undercover work
- unfortunately the options are minimal for what they can do
- Unknown
- unsure
- use undercover officers
- Video surveillance in hotels and other businesses along route 1 parking lots might help cut down on drug deals.
- Visit the schools and bring medical personal, handout cards to help all children.
- Walking around the city at night in downtown area.
- We pay for professionals!! If they need my input they're in the wrong job!!
- When they get a call about pot or other drugs in P.H.A. They should bring down through P.H.A.
- Wish I knew
- work closely with bar owners/bouncers/poormen/schools
- work closely with local recovery centers
- Work closer with kids in junior high school and high school
- Work with drug court programs for rehabilitation and serve as a resource to community based "orgs", instead of feeling like their concerns are nuisances. Begin safe station like PD based program.
- work with legislators on getting rid of legal heroin for drug addicts
- Work with medical community to reduce prescribed opioids.
- working with counseling and rehab programs - treating addiction as an illness, not a crime
- you can't "hog" your way out of this problem
- young under cover narcs in projects

Q21 What, if anything, could the Portsmouth Police Department member(s) have done to make your interaction with them better?

- \$124 for a cellphone while driving is tough :)
- 2 years ago, we called about a domestic issue at a nearby neighbors. The police came to my house first, alerting the troubled neighbor who had made the call. NOT very wise. We need to be able to give you our name/location but be otherwise anonymous.
- Act interested- felt like we were wasting their time reporting a potential theft (bag in our yard that looked like it could have been stolen and ditched)

- acted like my report of a crime had an urgency
- action after my request
- after for my problem of breaking and entering theft they didn't bother to make a report
- All good!
- All interactions have been excellent- thank you!
- all is fine
- All the right steps seem to be made
- always respectful and supportive
- Always very polite in passing
- animal control doesn't offer much assistance ill call fish and game from now on
- Any interactions I have had was handled quickly and professionally
- Ask me my name and how things are going, etc.
- Awesome that they pay a visit at neighborhood block party
- be accessible on the street
- be better listeners
- Be less terrible
- be more interactive
- Be more polite; give me a warning
- be more visible
- Better communication
- Better communication to citizens - call back to answer? good idea
- Better people skills or social skills
- Call back after resolved
- Call station to ask for officer to run radar from my road. Was told someone would call me back. no one called back. Then approached an officer in patrol car and asked him. Do not think they ever ran radar from my road
- very personable, respectful
- change laws and give police authority to enforce parenting plans
- Chief mara and merner are great the long timers need personnel public speaking to engage not ignore
- color photos in accident reports
- Come a little faster on the non-emergency call. They were there quickly for the emergency.
- Community-community=interaction shouldn't be 'transactional" has to be based on mutual respect and it should be more relaxed. the job and its design makes it a challenge
- continue to be helpful with whatever is going on
- Continuing street presence, nice to see faces.
- could have followed up by looking at video of my robbery at McKinnon's
- Couple times with neighbors once when spouse passed (very satisfied)
- Cut macho attitude, be more approachable.
- Department members were professional and nice, no improvement needed
- Depends on who you get
- did a fine job - very polite
- Did a great job at the school safety meeting

- ditch the attitude, listen, follow
- Do not automatically assume the honesty of a neighbor with an ax to grind let the 2nd party speak. this opportunity was not afforded to the 2nd party
- don't have any contact with cops
- Don't interact with police department
- don't know
- dramatically reduce the size of the PPD and retain no more than 30 cops
- Dropped off prescription drugs. very satisfied
- During the recent standoff on Kearsage Way, the officer directing me away seemed cocky and not taking it seriously (the way he explained the situation). was an odd interaction
- enforce ethical standards (with elderly)
- Every interaction have been extremely good. They came to my home to help w/ 911 call. It was actually in Dover and PPD called DPD to help!
- Excellent response to local violators of handicap parking.
- faster reaction time and better follow up
- Find it difficult to find out current information on police activity/matters.
- Fire command staff/Holdovers need to go!
- focus more on the things that matter
- Follow up (call) to the (outcome) re: suspicious activity reported
- follow-up afterwards - even if the investigation doesn't go anywhere
- following up
- for me, not needed most of the time
- From what is have seen they are all professional
- Get out of patrol car and interact w members of the public. Not sure if I've ever seen an officer on foot patrol.
- Give a call back - closure - when able to and if appropriate
- give a follow up call about the matter reported
- have a process for correcting minor inaccuracies in traffic accident report and have ability to issue citations for distracted driving(texting) based on work of not at fault
- Have issue on one of our small streets because people park on the sidewalk (blocking access to walkways). Didn't issue ticket because the street is not a "no parking" street. But they park on the sidewalk!
- Haven't had any unnecessary events
- How about some bike patrols in the neighborhoods, esp. in the good weather months when people are out of the door already.
- I call often when I see a severe traffic infraction. Nothing seems to be done about these ongoing issues.
- I called to report a drunk driver. I was nervous calling and gave wrong parking area where he turned out of. A little extra patience would have cleared it up.
- I do everything I can to stay away because they are not kind
- I had a problem and the officer showed up and was a great help
- I have decent interactions

- I indicated that I was very satisfied even though I got a ticket. I was speeding but the officer was very nice and quick
- I just heard Mernei speak, and it was fine
- I know it's hard but smile and interact more
- I never heard back anything on a hit and run in which mine and another car were damaged (\$8000+ in damages)
- I stayed to make sure the complaint was taken care of!
- I think ppd has (thankfully) cleaned house
- I think PPD is a well-managed department with our new chief, community focus and downtown presence is reassuring to see.
- I think the Police Department is helpful! We had a raccoon in our kitchen, I called for advice for animal control and the officer answering said they would help. I did not need it because critter control took care of us, but great that police were willing to help.
- I truly enjoyed each and every peaceable conversation w/officers
- I was impressed with her ability
- I was threatened by a person working at Salvation Army and nothing was done by police to investigate- I was left without help or advice.
- I was very impressed with courtesy and knowledge regarding parking issues
- I was very satisfied. I even wrote something on social media about the officer.
- I've had interactions w/ animal control that have NOT been good.
- I've never had any interaction
- If anything, I would be interested in meeting the PPD as I have had few interactions with them. I can't accurately state my perception.
- I'm not familiar with where you are
- Improve the Facebook page. Return social media presence to a professional standard. Wife and I stopped "liking" page because it was uninformative. Trying too hard to be funny - it is not!
- in my experience, Portsmouth police officers are professional and courteous
- In person officers are very helpful, comfortable - on the phone, there is a reserve that reads as lack of interest
- In the past 10 years, all interactions have been polite, positive, kind
- Introduce themselves better
- It's all good
- I've had interaction with several - one just went very badly (not on me)
- investigate crimes properly and fully
- Just be social - smile at people, say hello- dispatch is always great!
- Keep doing what they do- act like regular people.
- keep up the interaction with the locals
- Keep up with events- can't wait until our little one can meet the PPD!
- Last December (2016), went to police station to report I had been scammed by phone. No person there- told what happened to intercom. It said someone would be right out- 40 minutes later someone came out.
- Less swat more reasonable interaction no need for super cops
- let me slide on expired vehicle inspection

- Limit the arrogance and take reports seriously.
- Listen to everyone, not just one! Both younger and older citizens have something to say
- Listen to my concerns.
- Listen- pretend they are human and get better at seeing a middle ground
- listened and said he was going to address my concern- possibly follow up
- Listen to concerns
- Loved the police day at Little Harbour Spring '17 - excellent presentations and professionalism. Very exciting for kids
- Make it easier to call for non-emergency concerns. Presently you have to navigate through several menus to reach dispatch.
- more contact with patrol officer in specific community
- more education about what my options were to protect my self and/or press charges
- More eye contact and smile whenever possible.
- More interaction with citizens in a non-police role (softball games, charity events, etc.)
- More participation in public meeting. Met with chief and captain with neighborhood group after home robberies but no follow-up
- More presence in patrolling neighborhoods (be seen)
- More reassuring/appreciative tone for my engagement
- More walking patrols
- Most officer interact with the public very professionally
- No, I thought they were friendly
- none
- none
- none
- None
- None
- none they were nice
- None- always courteous and professional in every interaction
- none, but I'll call them if I have any problems
- Not a thing.
- Not act like a crime scene when they are doing community events. Have better communication with 911 dispatcher as a whole.
- Not even me a ticket :) - also followed up on the non-emergency call I placed about a dog
- Not given me a ticket lol. Parking downtown is annoying/limited.
- Not just pass my concern on to someone else.
- not look at everyone like they are a criminal, smile
- not one thing thanks
- not sure
- not sure
- Not sure - staff who responded were very respectful - probably. I didn't like that I have to call so often about activity at Clough Field and Little Harbor School
- nothing
- nothing

- nothing
- nothing
- nothing
- nothing
- nothing
- nothing
- Nothing
- Nothing
- Nothing _____ (officers courteous and helpful)
- nothing - you are professional and pleasant at rallies and at school emergency calls
- Nothing great, 1:1 interactions
- nothing they were diligent and efficient
- nothing to add
- Nothing- all good
- nothing- they're great
- nothing- very professional
- Nothing, each officer took his time explaining things to me.
- nothing, good job
- Nothing, I have been very satisfied.
- nothing, in both cases the officers were polite, friendly, helpful, empathic
- Nothing, it was great talking with them.
- nothing, they are great with community
- nothing, very professional and friendly
- nothing, wished I had been warned not cited, my own fault
- Nothing!
- Nothing!
- Nothing. friendly, reasonable and polite
- Nothing. The police in Portsmouth are much better than Exeter, my former town. They interact with citizens - keep it up!
- Nothing. They were at National Night out and very approachable
- Nothing. They were great. Calm and Professional. and fair.
- officer drove me home
- Officers are professional and courteous, dedicated.
- officers live in my neighborhood + are not very friendly I.E. wave or say Hi
- Ongoing (4 yrs) problem with neighbors shooting fireworks! Make them stop!
- One interaction very pleasant and respectful/ witnessed other interaction, disrespectful, vocalized support for Trump's aggressive behavior toward citizens - this was in coffee shop!
- PD may attend neighborhood community meetings- if staffing is possible.. look for senior - ie phone solution
- Placed 2 non-emergency calls, no response, nothing in police log. no response to email
- Police and dispatch always make me feel like I'm a pain for calling or for bringing in old unused prescription drugs or for asking questions.
- Police expect courtesy and respect. they need to understand that this is a mutual concept

- police officers were very professional and helpful
- police should remember that they work for the citizens and taxpayers of Portsmouth
- Policemen in general are not approachable
- previously had my car broken into and crashed, not advised or developments in the case
- Prioritize issues-don't focus on the small stuff.
- proactive
- provide assistance to motorist locked out of vehicles instead of requesting motorist to call AAA
- Provide help with new Franklin School exit due to construction
- Provided safety info when street was blocked at 6am
- Really excellent effort in a unique rescuing my dogs and cat situation
- remain on the scene for damage control in transitions of care/ custody @ things
- remember they work for the public
- Respond like you're not bothering them. Be outside their cruiser more
- respond to trucks of woodbury ave parked engines running for stop at dunkin donuts 12pm-7am
- Responded faster when I called about a belligerent drunk in my backyard.
- Responded seriously to domestic call not so serious with traffic issues
- Responded; not lose the paperwork
- Responding to suspected burglar situation
- Return a phone call.
- Return telephone calls, especially rebate ones
- Satisfied
- say hello
- See Comments
- seems to be ok
- Show empathy, make an effort.
- smile
- Some officers could be nicer! Most won't even return a smile!!
- Some officers need to use their manners better. Don't come across as an asshole.
- Start issuing citations to repeat barking dog owners!
- Stop hanging around and go and kick the bums out of town.
- superb attitude and professionalism
- take a more friendly laid back approach to traffic issues
- Take an interest in the report. Had a very poor experience with reporting a scam
- talk to people like they are a member of your family
- Telling the truth!
- thanking the caller to report concerns
- The 911 interface is awkward requiring callers to be redirected from original person answering calls. This is a system not a personal issue.
- The department is doing what the can, interaction is great!
- The dispatch needed me to explain where Middle st is!
- The few times I have interacted w/ police in the past 24 years was very professional.
- the interactions I've had have been over minor, not serious matters
- The non-emergency line went to an officer's voicemail and it took 20-30 min for a call back.

- the officer was fine just had a very short tone with me for a warning
- The officer was very understanding, kind and respectful. No improvements needed to be made.
- The officers I had contact with were professional and human
- the police
- The police are always supportive of big community events!
- They all seem like courteous pros. Not every community can say that'
- They appear to be doing very good job
- They are always very professional.
- they are often all business, treat questions like intrusions vs realizing every interaction is an opportunity to build trust and goodwill with citizens
- They could have been more friendly
- They did a very good job!
- They didn't do anything about it. They let the drug dealers continue doing what they do. They didn't take us seriously.
- they do a great job when you need their services
- they were awesome very prompt in responding, very helpful and very friendly not intimidating at all
- They were fine - called for a car alarm that went off in my neighborhood for 8+ hours one night. They couldn't help at all.
- They were great
- They were great, as my neighbor's alarm went off and they showed up quickly and properly processed the incident
- They were great! But I don't support stealing old lady's money or abusing your power to SERVE + protect.
- They were polite, professional, and helpful
- they were professional the entire time
- They were very polite
- They were very professional and handled the situation well.
- they're always friendly and helpful
- they're great at community events (races, parades, etc.)
- they've always been courteous & professional
- they've been great
- Things were fine
- through observation or personal experience many cops act a bit smug
- they've been great
- too many exhibit superiority, lack respect kindness and compassion
- Very good
- Very helpful and friendly doing both interactions. Nothing to add.
- very pleased = no ticket haha
- very professional
- Very professional.
- When called about non-emergency suspicions/not a priority upsetting as we are not in downtown and never get sane treatment very upsetting

- When fireworks are set off it seems that response is a bit slow
- When I called about witnessing a drunk driver I was then asked several times to repeat story and appear in court - it became a very involved process, making me somewhat regret ever calling. Wish I could have been helpful without then being obligated to go to court.
- When I reported being burglarized, it would have been nice if they'd followed up with a phone call to let me know what was happening afterward. The officer that came back to pick-up the report was curt at best.
- Wish they would keep up the "cop cards" for kids to collect! (we have 1 or 2 cards from >years ago)
- With canine services
- You're great!

Q24: Is there any reason you would be hesitant to call the Portsmouth Police Department for assistance? If yes, Why?

- Being recorded in Police Log2) Unsure if I'm bothering for petty complaint (suspicious activity, noise, road hazard, abandoned dog)
- animal control
- As stated above, I would only be hesitant to report a crime because of all the extra obligations afterwards.
- ask John Connors
- Assuming they wouldn't help
- Because I have never had a reason to call.
- Because they act like my calls are a nuisance
- Because when called nothing done about the complaints.
- Being billed
- can't do anything about my mailbox that has been vandalized a dozen times
- color
- confidentiality
- confidentiality
- corruption, vindictive, biased, seems to operate like the mob
- Domestic issues, there appeared to be a bias in the past
- don't trust
- Don't trust them
- Don't want to bother them with small questions
- Don't feel anything will get done
- don't want to be "that" person
- Ethical concerns- how will I be judged?
- Fear of retribution? scared to call the police in any situation
- general distrust with police officers
- getting people I know in trouble
- Harass me or others regarding for something unrelated to the call
- I avoid police as much as possible. Only in situations threatening safety and others.

- I could lose my job if ownership of the business sees them talking to me. It's quicker to bring someone to the ER in an emergency than wait on dispatch issues.
- I do not trust any police as a person of color
- I don't know the dept. number
- I don't think they are always helpful-they determine how they want to help/if they want to help.
- I don't know what they do on follow-up reports
- I have been noched at times
- I have not needed them but I thank them for their service
- I take care of my own problems
- I would speak only to someone I know
- I'm generally frightened by authority
- if I were elderly I don't know how trusting I'd be
- in the past, I've had the misfortune of dealing with a small number of narcissistic, defensive, rude officers
- it doesn't seem like non-emergency calls are considered or acted on
- Lack of care from some officers
- lack of trust
- little old ladies do not apply
- made problem worse with no help
- need to be better communicators
- Never done that- unknown experience
- never sure when a call becomes front page news
- news stories about copes being terrible people, don't trust them
- not concerned with what I reported to them - do not take me seriously
- not entirely sure that they put residents needs above their own
- Not helpful
- Not sure if I am bothering them with ANOTHER noise complaint - worry I call too often...
- Not taken seriously. Not helpful. Experience in the past (5-10 yrs. ago).
- overstressed, wouldn't call unless emergency
- Personal preference
- poor interactions with police in other cities
- previous poor conduct
- Public knowledge- i.e. policies in newspaper
- Reporting an issue could lead to retaliation if handled the wrong way
- Reporting on issue where I might get in trouble as well
- retaliation/gossip
- retribution
- sometimes they seem annoyed
- the incident in the coffee shop was disturbing (hopefully isolated to only one officer)
- the message I feel is I have don't something wrong to need to call them
- they are standoffish
- They do not respond timely/late night Playground issues
- they don't do anything about the problem and the problem continues

- They don't help, don't listen, and don't care!
- they have a track record of staling the estates of elderly
- They have their "buddies" and I'm not on the inner circle.
- They never come
- They regularly jump to conclusion and act off ungrounded evidence.
- they wouldn't take my concerns seriously
- trust issues
- unsure of how to contact for non-emergency situations
- Varies between officers, but some handle substance use/mental health concerns with compassion, other don't
- Went there with my teenager to report...
- When there is a better dept. or organization to call about the issue/problem
- would not want to waste resources
- yes can be scary + unfriendly
- yes the reputation of "Cronyism" persist even after many of those involved in the weber scandal have left

Q25 If you had an experience with a member of the Portsmouth Police Department that you believed warranted a complaint, would you... Feel comfortable making a complaint?

- abuse of power
- Afraid of being labeled
- afraid of what will happen
- All coverage points to corruption
- anxiety
- Anyone who complains about the police to the police is crazy
- Apparently not - I did not report coffee shop incident
- ask John Connors
- backlash from other officers
- because coworkers have each other's backs
- Brotherhood
- but it's a fairly tight knit group and I don't trust them all
- Citizen PD culture/ misinformation and historical mismanagement.
- Complacency - Union protection
- Concerns being dismissed
- confidentiality
- doesn't do any good
- Don't know how
- don't think complaints go over well in general
- Ends up in newspaper.
- Ethical problems
- Family members interact with police
- fear of recriminations
- Fear of reprisal

- fear of retaliation
- Fear of retaliation
- fear of retribution
- fear of retribution
- Fear of retribution
- Fear of retribution
- fear of retribution by other officers
- goes nowhere
- have received "wise guy" response issues
- I don't feel it would be acted on
- I never had to make one
- I would not want to be targeted
- I'm a coward
- I'd feel intimidated
- if I had to I would
- If you don't how to make a complaint, why make one
- It is hard to say how much the police department has changed since the Webber case.
- It is uncomfortable any time there is an issue w/ authority.
- it's a small community
- just doing their job
- karma
- Little intimidating
- many corrupt cops and supervisors
- Might put me on some kind of blacklist.
- multiple negative retaliatory stories over recent years
- negative stories of whistle blowers give me pause
- never would feel comfortable
- no confidence
- No one listens, nothing will get done
- no response
- nobody likes complaining to the police
- Not addressed.
- Not pleasant
- not sure
- not sure
- not sure how it would go
- Not sure I'd be heard
- Not sure-depends on situation
- Not taken seriously
- only if anonymous
- past experience
- past history
- payback

- perception of police sticking together
- Police Loyalty
- Portsmouth PD punish you.
- potential for retaliation
- potential retaliation
- professional conflicts
- protection/old boys networks
- Public Knowledge
- rarely a good idea to complain about a cop
- retaliation
- recourse
- repercussions/Profiling
- Repercussions
- Repercussions
- repercussions
- retaliation
- retaliation
- retaliation
- retaliation
- retaliation
- retaliation
- retaliation
- Retaliation
- Retaliation
- Retaliation
- Retaliation
- Retaliation
- Retaliation
- Retaliation
- Retaliation
- Retaliation
- Retaliation
- retribution
- retribution by department
- retribution
- retribution
- retribution
- retribution
- Retribution
- Retribution
- Retribution
- Retribution?
- revenge
- scrutiny
- Some bad press about retaliation..."divorce" case
- somewhat untrustworthy
- Stacked deck

- the Webber scandal
- They are human and doing a challenging job to the best of their abilities.
- they do not believe you
- they will think sill complaints
- this is a small town
- too hard- little hope of change
- Trust, lack of
- Unsure if could be anonymous
- unsure of repercussions
- Unsure upper management would be responsive.
- unusual occurrence
- Why would anyone feel comfortable?
- would feel uncomfortable
- worried about documentation
- worry it might affect ability you get future help
- Wouldn't want negative consequences.
- wouldn't be addressed
- Wouldn't matter

Q26 What one word comes to mind when you think of the Portsmouth Police Department?

- a boys club
- Acceptable
- active
- Active
- adequate
- adequate
- Adequate.
- adequate
- all right
- aloof
- always there
- amazing
- ambivalent
- Andy Griffith
- approachable
- approachable
- approachable
- Approachable
- Approachable
- Approachable
- Approachable
- appropriate
- around

- Around
- Arrogance
- arrogant
- arrogant
- Arrogant
- ask help if I need it
- authority
- Authority
- available
- available
- available
- available
- available
- available
- available
- average
- average
- average
- Average
- Aware, friendly, capable
- Awesome
- Background.
- balanced
- best
- better
- Better
- beware
- boys club
- bullying
- Busy
- Busy
- capable
- capable
- Capable
- care
- caring
- caring
- caring
- Caring
- Caring + Proactive
- Caring-vigilant
- Cashman and Munson R Jones
- Cautious

- considerate
- consistent
- consistent
- controversy
- cool
- cop
- coppers
- Cops
- Coreg
- corrupt
- corrupt
- corrupt
- corrupt
- corrupt
- corrupt
- Corrupt
- Corrupt brass
- Corrupt brass
- Corrupt!
- Corrupt!
- Corrupt.
- Corrupt. Money-hungry
- corruption
- Corruption!
- corrupt
- courageous
- courageous
- courteous
- courteous
- courteous
- Courteous
- courtesy
- crooked
- cruiser
- Cute/ ineffective
- decent
- decent
- decent
- decent
- Decent
- dedicated
- dedicated
- dedicated

- efficient
- Efficient
- Efficient
- Efficient
- efficient
- Elitist/Militaristic
- impotent
- enforcement
- ethics
- everywhere
- Evolving
- ex-military
- excellent
- excellent
- excellent
- excellent
- excellent
- Excellent
- Excellent
- Excellent
- Excellent
- Excellent
- Excellent
- excellent work
- exceptional
- fair
- fair
- fair
- Fair
- Fair
- Fair
- Fair to people and their legal rights
- Fantastic
- fear
- fine
- fine
- fine
- fine
- fine
- first class
- Fit
- Flagger
- flawed
- flawed

- good
- good
- good
- good
- good
- good
- good
- good
- good
- good
- good
- Good
- Good
- Good
- Good
- Good
- Good
- Good
- Good
- Good
- Good
- good appearance
- good department
- Good Department
- good to have
- good work
- Goodwin
- Goodwin-Webber
- grandstanders
- Grateful
- Grateful
- great
- great
- Great
- Great
- Great!
- Great!
- Great!!
- Hard to say
- hard working
- hardworking
- hardworking
- Hardworking
- Harsh dealing with elderly

- I don't use them much
- iffy
- illegible handwriting
- image
- important
- improved
- Improved
- Improvement
- improving
- improving
- improving
- improving
- Improving
- Improving
- Improving public image
- In Transition
- Inheritance
- unobtrusive
- integrity
- Integrity
- Integrity
- Integrity
- Internal problems
- invisible
- invisible
- invisible
- Invisible
- Invisible
- Invisible
- I've never needed them thank goodness
- just fine
- Just ok
- K9!
- Kick Ass
- kind
- kind
- kind
- kind
- Kind
- Kind
- kind and professional
- kind/fair
- large
- Lazy

- lol my ex husband
- maybe
- meets expectations
- members of our community
- men
- Militant
- military
- missing
- mixed reaction
- more ethical after Goodwin case
- more present
- more visible
- Munson!
- Need
- neutral
- never see
- nice
- nice
- Nice
- Nice
- Nice department
- Nievehyclusi- New chief a positive
- no real interaction in the 2 years we've lived here
- non professional
- Not enough presence
- Not friendly, unapproachable, full of themselves
- not sure
- Nothing comes to mind.
- officer friendly
- Officer was intimidating
- official
- ok
- ok
- ok
- ok
- OK
- OK
- Ok.
- okay
- Okay
- OLD BOYS CLUB
- old fashioned
- outstanding

- Reliable
- Reliable
- Reliable
- Reliable general distrust of authority figures
- remote
- Republican
- respect
- Respect
- Respect
- Respect
- respectful
- respectful
- respectful
- Respectful
- Respectful
- Respectful
- responsive
- responsible
- responsible
- responsive
- Responsive
- Responsive
- Responsive
- responsive and courteous
- safe
- safe
- safe
- safe
- safe
- safe
- safe
- safe
- safe
- Safe
- Safe
- Safe
- Safe (and present)
- safer
- safety
- safety
- safety
- safety
- safety
- safety

- safety
- safety
- safety
- safety
- safety
- safety
- safety
- safety
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- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- safety & security
- salty
- scared - for their safety
- scary
- scary
- Secure.
- Security
- Security
- Seldom seen in neighborhoods
- Serious
- service
- service
- Service
- Shady
- sharp
- short staffed

- silent
- Since Dubois - Very good.
- slightly corrupt
- small town
- small-town
- smile more
- solid
- solid
- solid
- Solid
- Solid
- standard
- standard
- Starbucks
- stoic
- strong
- Strong
- Super!
- Support
- supportive
- SUV's
- SUV's
- tainted
- taxes
- Terrific
- thank you
- themselves
- There
- there to serve
- they have a difficult job
- they want to do little police work and go home
- timely
- too few
- Too many of them
- too young
- Top Heavy
- Towing
- traffic
- traffic control
- Trained
- Transitional
- troubled
- trust

- Visible
- Visible
- Visible
- Visible
- Visible
- Visible
- Visible
- visible - they're everywhere
- waiting to pull people over for speeding'
- wary
- watching
- wealthy
- Webber
- Webber case
- webber scandal
- well dressed
- Well trained. helpful, accessible, professional
- white
- Wish there were more.
- Works very well
- young
- young

Q28 Why do you feel that way?

- 1)Parked in "hiding place" -behind Hannaford, market basket- NOT USEFUL.2)Too often doing errands on city time, banking, grocery shopping, etc., going home on city time.
- 19 years living in Portsmouth, personal experience
- 2 non-emergency calls both handled very well.
- 2017 Feb/ response to a neighbor situation
- a lot of standing around and talking not a lot of actual policing by officers
- Again issues with speeding
- Again they are seldom seen on the Rye side of the city.
- all interactions have been pleasant
- All interactions have been positive and professionally addressed. I see them regularly in my area
- all interactions have been positive, feel very safe in this city
- all interactions positive
- all my dealings have been positive
- All my encounters have been very satisfactory, polite, helpful, and pleasant
- All my interactions and experiences have been fine but I don't know everything the PD does.
- all officers I have met have been friendly and helpful
- all positive interactions
- almost no personal interaction with police; newspaper articles dealing with department morale, legal suits give a negative picture

- Although I have not interacted with them much, it seems they have a strong presence.
- Always a pleasure, always willing to talk
- Always hear good things
- Always helpful, attentive and make me feel comfortable talking to them.
- always responsive
- Always responsive and visible in the community
- always see patrol cars/never heard of an issue or complaint
- any interaction has been very satisfying
- Any interactions in community have been positive
- Any issues that arise, they seem to resolve the situation.
- Any time I have called they were helpful
- appearance of professionalism/competence
- Appeared performance and helpful
- Articles I read in papers
- Aside from a few scandals. They do. Been here for 32 years, not put up with B.S
- aside from some issues a few years ago-few public complaints
- at one point we had a larger police force than Manchester (pop.110k)
- atmosphere very friendly in town
- bad experience with them several years ago
- Balance: that is the PPD strikes the correct balance between fighting crime and not making our community feels like a police state- thank you
- balancing the needs of residents and influx of tourists
- Based on hear say
- Based on observation, Facebook, twitter, newspaper
- Based on past personal calls
- Because generally I feel pretty safe here
- because I am not scared and feel safe
- because I feel safe and they respond quickly
- Because I have no clue how many bad people or bad events are dealt with on a weekly basis.
- because I haven't had much interaction with the department
- because I see them a lot in town
- Because I've never come across any uncomfortable situations in Portsmouth since I've lived here
- Because my interaction with any officers are professional and friendly
- Because of how the officer who came to my house addressed my child and his concerns when the police department was foolishly called.
- because of prior scandals
- Because they accused a family member of a crime with no investigation. It was easily disproved
- Because they are around. I see them more addressing the traffic issues that I see happening.
- Because they are police
- because they have never given me a reason not to
- Because they seem to not care, like you're messing with their time
- because they're a great group of guys and gals
- because, they have always helped when I called

- because I have had no interaction on experience
- Been a safe place to live for 10+ years/ grew up in Boston
- Being a law enforcement officer is not an easy job. The Ports PD was a top rate department before the Goodwin debacle. the damage done tainted the entire department
- being around town- listening to chief at his talks
- Besides the Goodwin debacle I have no reason to feel otherwise.
- both times I have contacted the PD they have been helpful
- bunch of prima donnas
- Came from a town of militant cops. Portsmouth cops do their job well and realize that most citizens are their friends.
- change in leadership
- Changes in administration
- Chief have been fired. Treatment of Webber case. tudge called police dept liars. john cannolly is still a disgrace.
- Chief merner and the police commissioner have reasserted the professionalism that had existed at PPD up until the past few years.
- chief not certified/elderly
- City feels safe + always see the SUVs on the roads patrolling
- city seems safe
- Compared to past 10 years the dept appears to be trying hard to get it right
- competent agency
- concern about culture, harassment of people who challenge the police
- Corrupt?
- corruption, arrogance
- cos that's the way I feel
- courtesy respect: with respect and kindness
- crazy rude reckless drivers
- Crime appears to be low, my family & I feel safe, and all casual interactions are positive.
- Crime seems low. Police are visible in community, unaware of complaints
- Crime seems minimal and positive encounters (even when getting a ticket)
- Current events
- Because I know their past but have had positive personal experiences.
- dedicated, friendly, pleasant, true to the end
- Department has a long way to go to overcome the bad press from the recent department responses.
- Do not have any reasons not to be satisfied, but have no contact.
- Do not know enough about tem to make a judgement
- do not know enough about them
- does the best they can with what they have
- Doesn't seem to be many problems in Portsmouth.
- Don't have much interaction
- Don't interact with them to know
- Don't know

- Don't Know
- don't know enough about what they do or what they have accomplished
- don't really have a lot of interaction with them
- Don't use them
- don't feel in danger and have had positive experiences with our police
- don't investigate fully, poor traffic enforcement
- don't know police department
- don't use them that often
- Drugs in school are a concern
- easy to communicate with, presence
- enjoy the twitter feed
- Even though city is growing, it feels no less safe
- Events of the past 3-4 years
- Every interaction has been positive
- Every interaction has been positive
- Every interaction I've had has been pleasant
- every member of the department has always been courteous and professional
- Every person on the police force I have dealt with satisfied my expectations. I feel like they have also kept Portsmouth relatively safe.
- Everything seems to run smooth. No violence, loud noises. We have a quiet community
- Failure to return phone calls, dismissive attitude about attempted cyber threat
- Fair and caring for community. Not just enforcing the laws.
- feel safe
- Feel safe living in Portsmouth and visiting different areas of Portsmouth
- feel safe, have not needed interactions with PD good indicator of a good community
- feel safe, no problems, social media presence is friendly and informative
- Feeling better with new leadership. Too many cover ups with old leadership.
- feels safe in my home, neighborhood, and city
- Finally, a chief and former chief (Mora) from out of town - Big difference!
- for the large size of the force we don't get commensurate service
- frequently see them stopping drivers that are speeding
- friendly, approachable
- From stories of other people's interactions and newspaper stories about PPD
- From the reports in the Herald of the way the officer had handled specific situations. Care not force [?]
- general supervision
- God told me
- going in right direction
- Good community involvement, friendly and engaged.
- Good community presence
- Good experiences
- Good interactions, seemingly quick response.
- good response when worried about home invasion

- great job of protecting and serving our community
- Great people at serving the public. Bunch of people I know don't know in administrators.
- had no issues
- had to call once on a homeless group living in the woods
- Happy to see new leadership
- hard working, professional
- hardworking
- have a general good feeling about them but no personal knowledge
- have always been there when needed
- Have experiences (favorable)
- have had no issues to deal with police
- have had no problems
- have had only positive interactions
- Have handled any issues I have had
- have little or no contact
- Have lived in Greenland for the past 30 years
- Have lived in Portsmouth 58 years and have always felt safe.
- Have lived in several places around the country. PPD is the best & most engaged with the community that I have experienced.
- Have not experienced crime
- have not had any interaction with PD
- have not had many dealings with them so don't know
- Have not needed them in the past 20 years
- have only had positive interaction and believe i can count on them to keep the community safe
- have only lived her for seven years
- have only requested policing when "red door" closes now "the nice"
- have seen good changes in the past year and it works
- Have seen police cars in neighborhood.
- Have the impression there is a need for generational change amongst police leaders.
- have very little interaction
- Haven't experienced criminal activities
- haven't had a lot of interaction but seem professional and ready to handle what comes at them
- Haven't had a reason to think otherwise.
- haven't had but one interaction w/ an officer
- haven't had much interaction with them but town is safe, media reports indicate they are working on transparency and involvement with public
- Haven't had much interactions
- haven't heard too many complaints
- Haven't needed services to date
- haven't had any problems
- helped with angry man in urban forestry, helped me with alarm in middle of night quick thorough
- How much interaction does the average person have with the police?!

- Haven't had too much interaction but satisfied with what I have seen and experienced
- I am a law abiding citizen with self-respect therefore the chance of an interaction with police in any town/state is low!
- I am a responsible citizen who has been fortunate enough to not have been the victim since living here
- I am safe
- I am satisfied with the results; the approach and style
- I am slowly gaining trust and confidence of dept. after experiencing a very 'dark' era under previous administration.
- I am very confident in the Portsmouth PD
- I avoid situations where they might be called
- I base my level of comfort on their hard work
- I believe they do a good job keeping our community safe
- I believe they do their job to the best of their ability
- I believe they have come a long way with new chief
- I don't follow local news closely. I haven't had any encounters with police. I have lived here 10+ yrs.
- I don't have any personal experience with them
- I don't have contact with them,
- I don't have knowledge/experience with PD performance.
- I don't have much/ my interaction w/ them.
- I don't know much about what they do
- I don't know them or have a lot of interaction, but they have always responded to my needs. I do hear things from neighbors, friends, worried about mixed messages to children/teens.
- I don't notice tons of crime in the area but I hope crimes and homelessness are addressed
- I don't see a lot of illegal activity in my daily life
- I don't have interactions with them
- I don't know what the PPD does for the town
- I don't see much crime, if at all, so they must be doing something right
- I don't see much improvement
- I feel as protected as possible. interactions with the police officers is always respectful
- I feel safe
- I feel safe
- I feel safe
- I feel safe
- I feel safe
- I feel safe and I am not aware of much crime.
- I feel safe and often see officers patrolling
- I feel safe and secure
- I feel safe at home and in the community
- I feel safe in my city
- I feel safe in my community
- I feel safe in my hometown!

- I feel safe in Portsmouth but there are still a lot of issues I hear about.
- I feel safe in Portsmouth. I see cruisers around town sometimes, so I'm aware of a police presence but not oppressed/crowded by one
- I feel safe in this city.
- I feel safe in town and my neighborhood
- I feel safe living here!
- I feel safe the Ports Police Dept
- I feel safe throughout the city - day or night
- I feel safe, and un-bothered.
- I feel safe, I see them in the community and most crimes get solved or seem to
- I feel secure in my city
- I feel that I live in a safe and friendly town and the police help to make it that way.³
- I feel that officers are not overbearing but are present
- I feel that officers that have been part of the PPD in the past have tainted their reputation
- I feel that Portsmouth is very safe and a great place to live
- I feel that they do their job..
- I feel there was and is a cover up going on. The chief is covering up his past
- I feel they should be more investigative in situations before blaming an innocent party
- I feel very safe in my community. They seem to get the job done without being an overwhelming presence
- I feel very safe.
- I follow their Facebook page. They do a great job keeping the community informed and they use a bit of humor!
- I generally feel safe and I see their vehicles roving around
- I guess they're doing a good job, but have no contact
- I had a problem, called the police department and an officer came and helped me
- I had been living at Portsmouth for 31 years.
- I had to deal with one P/O about a racial issues and I don't think it was handled properly
- I have always found officers to be professional and very helpful
- I have always given respect and received respect in return
- I have been a Portsmouth resident for almost twenty years.
- I have called and asked police to ask truck drivers to leave or shut off engines of Woodbury between 12pm and 7am
- I have dealt with them twice in the last month.
- I have dealt with them before and I know they can be relied on.
- I have had a very mediocre response to bullying and breaking and entering
- I have had little interaction with PPD
- I have had little reason to interact with the department but all interactions have been positive I like their humorous twitter account
- I have had no issues
- I have had no issues with them

- I have had very few interactions with the police other than being questioned while weeding my front yard and the policeman regarded me as suspicious for reasons unclear, when I see them they appear to be competent.
- I have heard excellent comments about the chief
- I have lived all over the US- safest I have ever felt
- I have lived here for 13-14 years and I feel that the police dept. has done a great job. I feel safe overall
- I have never had any issues as long as I've lived here
- I have never needed them, but have seen them do well
- I have never needed to contact them
- I have no complaints, nor do my friends, family or neighbors.
- I have no negative thoughts or experiences regarding them.
- I have no problem they seem to be present and visible often
- I have no reason not to feel satisfied based on what I know
- I have no reason to criticize
- I have no reason to feel otherwise
- I have not had any issues to feel otherwise
- I have not had any problems with the police department
- I have not had much interaction with them
- I have not had negative experiences myself but am aware of recent poor leadership (Geraldine Webber) that undermines confidence
- I have noticed a positive uptick in presence + organization + communication since Meiner arrived.
- I have now reason to question their performance
- I have only had a few interactions w/them & they have all been positive.
- I have seen no reason to believe otherwise
- I have seen them in action several times.
- I have very few interactions but most have been positive. I assume they're doing what they're suppose to to the best of their ability.
- I have watched officers abuse their power too many times to list. Favoritisms towards politicians and wealthy people. Nepotism, etc.
- I have yet to have a reason to contact the department
- I haven't had a lot of interaction but they've always been positive
- I haven't had any encounters
- I haven't had any experiences or observations
- I haven't had any interaction with PPD in last 12 months, but have not experienced any crimes either.
- I haven't had much experience with police contracts
- I haven't had or heard of any problems with police department
- I haven't had any personal experience, but the police seem to be located fairly frequently throughout the city
- I haven't heard anything negative and they make real efforts to be visible
- I haven't had cause to interact

- I know several personally and they are some of the best people I know
- I know that the Portsmouth PD works hard and cares about the community
- I know what they are trying
- I like that the police interact with kids at the library. it's very positive
- I like the new chief and think he will bring a higher level of transparency to the department
- I live downtown, and need for presence over weekend including Prescott park
- I live near downtown and I see PD members often. They frequent our shops and say hello to community. address issues firmly but fairly
- I mean I got a ticket for talking on phone in car but hey.
- I met with police officers during my ex husbands and my abuse difficulties. Officers did their job. it felt cut and dry.
- I moved here a month ago
- I never come in contact with police
- I never see any police downtown. I live downtown, so I am walking around often. I find it odd.
- I only hear about the negatives associated with the PPD
- I rarely, if ever, had a bad experience w/ police
- I read everything about crime/ PPD in paper/ social media
- I reported a dog in a car on a hot day once. Cop came and knew the owner, then was super rude to me. Dog owner was not reprimanded at all because he was a friend of the officer.
- I see patrol cars around often and feel very safe here
- I see their commitment to the community
- I see them park at the end of Market St daily
- I see them quite often they are visible
- I simply keep my nose clean. I stay out of trouble
- I still have concerns about the previous leadership (I loved cheif M) and has that period of scandal was handled. I still worry.
- I think most of the force are great but the "old boy network" was a bit too much for a while and hope they cleaned that up
- I think PPD tells the newspapers/public something other than the truth
- I think the department is improving institutionally from its past
- I think the PPD has changed for the better 3-4 years
- I think they care about citizens and do their best
- I think they care about their work and take their responsibilities seriously
- I think they do a very good job
- I think they have a very hard job. People are quick to blame officers and are disrespectful. In many ways it's a thankless job. So I think that for as kind and fair as they are they are doing great.
- I think they perform their jobs well.
- I trust [them] very much. I know a few of them.
- I was automatically blamed for an incident in which I was not allowed to speak
- I was hit by another car and the officer was very helpful
- I was serious about pan handling thing...
- I was very impressed with Halloween parade safety plan

- I went to the police station twice since I came here and they are willing to help people.
- I work in healthcare and the PPD have been very helpful/responsive when asked to be present @ office to do safety check on patients.
- I work in the criminal justice system, but rarely with PPD directly. I have not interacted with PPD outside of work except seeing cruisers come through my apartment complex from time to time. See below for further comment.
- I work with Deaf individuals, and feel they care that these people work or live in the community.
- I would be very satisfied except for my comment below and the poor handling of the Goodwin Case. How could management not realize the officer broke 3 rules and 3 ordinances!
- I'm hoping it's better than it was since the new chief arrived
- I'm law abiding so no interaction or concern.
- I've always had good experiences with them
- I've always had positive experiences with PPD
- I've called the dept (non-emergency) twice and it went well.
- I've had limited interactions with the police, but each time, they were great
- I've had no bad experiences
- I've had no interaction so I can't judge, no interaction means I'm safe
- I've had no interaction with the police department
- I've had no interactions
- I've had no issues with the PPD
- I've had no specific problems
- I've had to interact w/ them, but would be happy if they patrolled my neighborhood more.
- I've interacted with several officers over the years and varied reasons. They were always caring, professional, competent.
- I've lived here for 43 years and have never seen a reason to complain.
- I've lived in Portsmouth 10 years and have never had a problem. they must be doing something right!
- I've never had a bad experience with them
- I've never had reason to complain or known anyone who had
- I've no need to use/call police
- if when I ask a question, always an answer
- I'm happy to not interact with them very frequently
- I'm still tainted by the Goodwin farce- that could have been avoided
- Improved Police commission! (i.e. NO Brenna), improved police chiefs
- in any/every interaction I have been treated fairly and competently
- in general we live in a pretty safe town and my kids are safe
- in general, seem competent and professional
- In my part of town, I witness so many driving violations and I feel no one has any fear of consequences. I don't see many PD cars.
- In the few interactions I've had they've been helpful, professional and seemed to care.
- It depends on the police officer
- It just depends on who you deal with. The police dept. has been known to retaliate (ex: service dog issue). Police commission is ineffective in supervising capacity and leadership.

- It seems they are well-trained in a variety of job duties + respect Portsmouth citizens
- It seems we have a lot of police for our size city
- It's a good place to live. Portsmouth is safe for me to walk at night. I'm not worried about my kids safety downtown.
- It's a non-issue in my daily life which means they are doing their job. All press is usually positive.
- It's what I see and what I read about that make me feel the way I do
- I've never had any issues with them but haven't had any overly positive experiences either.
- just a gut feeling
- just an observation
- Just any observations around town or in newspaper
- Just had to report a stolen item and was treated very well.
- just moved here
- Just observing their presence when I'm out about.
- know some personally
- Knowing some of the folks that are on the force
- Knowledge of their performance
- Lack of care, too much arrogance and willingness to look the other way. Some officers!
- lack of foot patrols
- Lack of integrity based on multiple lawsuits against leadership
- lack of trust
- lately, there have been ethical and leadership issues
- limited exposure but exposure I have has been good
- Limited interaction but outstanding in these cases. also nice town
- limited interaction, but they seem professional in general
- Limited interaction. no opinion
- Limited interactions with PPD. I feel safe here.
- Little interaction, no need to call(thank goodness!) but know they are available if I need
- look at them, they look , act and are great
- low crime in this area
- low crime rates, friendly, open communication
- low level of perceived problems
- minimal interaction
- minimal interaction
- Minimal interaction with Police Department.
- minimal, but positive interaction
- minimum contact
- Mostly positive input
- moving in the right direction in its policies and practices
- My area of town at present is relatively crime free
- My experience with them. Overall crimes rates of our community.
- My few interactions with them have been positive
- my interaction with officer potter was very professional
- My interactions have been positive.

- My life feels so safe so logically someone is doing their job right.
- my limited contact has always been pleasant
- my limited interaction, they seem to be people not cops
- my observation
- My only few interactions have been positive, except for a speeding ticket 7 years ago.
- My personal experience in last 12 months has been very positive. Prior I've had quite negative experiences with a few bad apples.
- my problem wasn't taken seriously
- need to be more interactive and engaged in public
- need to improve their profile and repair past damage
- never dealt with them
- Never had a problem with them
- never had an issue
- never had an issue
- never had an issue
- Never had an issue with them
- Never had any issues, but also no positive experiences.
- never had bad interaction in all my years or heard of bad mention
- Never had safer feeling in other states
- Never had to deal with police dept.
- Never had to deal with them, only see them pulled over on Lafayette. Feel like they're just there waiting for me.
- Never interacted with them directly but PD seems competent, fair and decent
- never needed their assistance
- never really had a negative interaction in over 10 years in POAS
- Never see them
- never seen a Portsmouth police person except in a cruiser
- New chief done a great job! very people oriented
- new chief in charge
- news in past about police stealing old lady's money
- news stories tend to highlight the ethical issues in PPD
- No contact with the police till now
- No evidence to the contrary and no personal negative issues.
- no experience
- No experience
- no experience with them
- no interaction
- no interaction
- no interaction so far, and doesn't really come up in coverage town much either, could mean they are doing a great job!
- No interaction so far...
- No interaction with them in years
- no interactions

- no interactions with them; no comparison info from similarly sized towns in NH
- no interactions but I like to keep it this way
- no longer complain about police actions since scandal
- no major crimes in neighborhood recently
- No negative encounters and they protect our city
- no negative reports on police conduct
- No opinion.
- no problem with them what so ever
- no problems
- No problems for me
- no problems just realizing i need more information
- no problems with them
- No real experience
- No real significant interaction, and have not heard of problems so PPD must be doing their job.
- No reason not to be satisfied
- No reason to
- no reason to feel otherwise
- No reason to feel otherwise. Strong presence at community events
- no reason to interact with them
- not enough interaction
- not enough interactions to determine
- not hearing a lot of crimes being reported in Portsmouth
- not known
- Not many interactions; only one call for assistance
- Not much experience
- not much interaction
- Not much reason to feel otherwise
- not much/ if any interaction
- not overly violent
- not sure
- not sure
- Not sure
- Not sure - just feel they as a whole do a great job.
- Nothing to go on except PPD twitter feed.
- observation
- observation and personal experience
- observation of the movement method of their response
- Observation, social media, word of mouth
- Observations
- Observed traffic enforcement and observed response in my senior blog.
- officers at community events like fairy house tour and women's march awesome
- officers visible and approachable

- on (only) one incident - police responded promptly and professionally + were very reassuring/helpful
- One officer preyed on an old lady to get her inheritance. another lady had her privacy violated when getting a divorce from high profile person that police knew
- ongoing drug issues, cell phone use while driving, not a lot of pressure downtown
- only from what I have read
- Only had positive interactions
- Only had positive interactions, even when ticketed.
- Only lived here 7 years - we have heard nothing but amazing things- police are always around/helpful.
- Other than seeing them drive around, I have no reason to interact with them. My kids like the trading cards - I think it is a nice way to connect/have a reason to say hi.
- our area seems low crime/safe
- our crime rates are very low compared to other places I've lived
- over 20+ years all interactions courteous and professional except for that one incident
- over the years my contacts with police have been positive but know that isn't so with other people- newspaper accounts
- overall I believe the Ports PD is very good
- overall I feel the police are very good at protecting our town and keeping it safe
- Overall the department has good officers/ they are moving forward from the Goodwin debacle.
- Overall, the PPD is committed and responsive
- Overall, this is a professional crew, approachable yet serious about doing a great job
- Overly aggressive approach to underage drinking needs to be addressed
- past experience- lived in city 33 years
- Past PD leadership has been corrupt and political
- PD overall does a good job given size of city
- People who know more than I do i.e. the Police Department say it
- performance records speak for them selves
- personal contact good, but don't know other area enforcement
- personal experience - they always respond
- Personal observations, media coverage is also positive
- Personally haven't had any serious issues.
- Personally, I have not interacted with any police officer.
- police cars seem to be everywhere and seem to be doing an excellent job
- police commissioner was corrupt
- Police commissioner friend
- Police department has been working hard the last 2-3 years to change
- Police have a strong presence downtown at local events etc. The Facebook page is very informative and DUI checks are proactive / well-advertised to help deter drunk driving
- police have strong presence during the afternoon in the square
- Police officers are involved in many community and social justice events
- Police seem to be integral to the community- actively involved- Courteous professionals
- Polite and professional Officers

- Portsmouth PD has handled matters in a professional and competent manner. I'm very impressed every time I see a good outcome for a call. Have been able to observe this first hand.
- Portsmouth is a clean, family safe + caring city
- Portsmouth is a great city to live in
- Portsmouth Middle School Safety Presentation post Florida Shootings
- Portsmouth police are visible in our city
- Portsmouth seems to be a safe place
- post situations
- PPD is responsive and professional. Policing is difficult work and PPD does it well
- PPD officers are always respectful + helpful in my interactions + interactions I've witnessed others have with them
- PPD presence is always noticed, but not in an intimidated or threatening manner
- press coverage, seen on streets
- professional
- Professional and courteous
- professional, courteous, respectful, and dependable
- Professionalism at officer level, past concerns with admin level
- Professionally they are great. In house, they are cleaning it off.
- Professionals doing their job
- Prompt, professional
- public image has improved, changes in leadership were needed
- Quality of life. I'm handicapped and I have NEVER seen a cop checking handicap placards
- Read the local paper every day, they seem to respond to problems very fast!
- Recent years since chief Mara increased transparency, improved performance + confidence in ethical, state of art practice
- Related to one, know one personally
- Relatively uninformed about city news
- remote and detached from citizens who is not a person of interest
- response
- responsive
- responsive to my calls, think they feel somewhat entitled
- Safe community overall. (The high school not included)
- See Q24 & 16. Other than that, very satisfied.
- See Survey
- Seeing the police personal action, attitude, etc.
- seem professional, appropriate in state/presence for this city
- Seem to be doing a good job.
- seems like a competent police force
- seen firsthand the changes made by former chief Mara and now chief merner
- serious crime appears to be low and under control
- serious steps taken over last 5 years to root out problems and rebuild
- several reports (newspaper) over past several police corruption of internal
- short of the scandal a while back, you don't hear anything

- since we haven't had a situation to require police, they seem to keep community safe
- skeletons in the closet
- So far seems they are doing well
- Some officers come across cocky, rude, attitude's suck!!! Especially the new officers.
- some unsure they have less control-scam complaint
- speeding and aggressive driving everywhere
- speeding seems completely ignored
- still new to community
- Street level and detective great - LTS/Captains bad
- strong physical presence in downtown area
- strong response to two gun related issues
- texting and driving
- they do a good job. courteous and professional
- the bad roots of past member still exist
- The city is extremely safe without a "gestapo" type of presence. I love that.
- The city is very safe
- the city is very safe because of the police department
- The drug dealers are still here selling drugs and smoking inside the apartments. the rules state you are not supposed to smoke in the apartments. A fire could break out.
- the fact that I have not had reason to interact with them tells me they are doing their job well
- The few nice cops you meet hardly ever take action even when something happens in front of them, i.e. sexual harassment, vehicular assault, blatant drug use in broad daylight around Market Square, etc.
- The few times I have needed their help they did all they could
- the follow through on apprehending of criminals seems solid
- The force is way too big for the population
- The Goodwin Case/The Heroin Epidemic
- the issues I report were not taken seriously
- The last few years of scandals, like the Goodwin case are really disappointing
- the long blue brotherhood- will stay a brotherhood
- the negative publicity around the inheritance of scandal
- The officers are lovely people to approach & friendly
- The officers we know, we hold in high regard!
- The P.D. has and is addressing their past challenges. I believe they are heading in the right direction.
- The police are interested with high pay and early retirement at the expense of taxpayer
- the PPD is corrupt, incompetent, mismanaged and obnoxiously overpaid
- the safety of the city
- The staffing level is very small when the full demands upon the dept. are considered (huge liquor licenses large tourist population, numerous special events, etc.). Given the attitude of a large part of population vs. police and social media the fact that no "incidents" have occurred is remarkable + great reflection on the officers.

- The times I have them in public and was pulled over for a traffic violation they were professional and courteous
- The two officers with whom I spoke were very professional and personable.
- the way I have observed the police departments interactions with members of the community has been appropriate and respectful
- The Webber case was an embarrassment. I'd like to feel that was in the past but the fact that it went on for so long made me lose faith in the department + trust needs to be re-earned.
- The Webber case was upsetting. That elder abuse could be perpetrated and supported by the police dept. was very sad for our community. I know there is a new police administration but a not sure how it has trained staff in ageism.
- The Webber Goodwin issue exposed a "boys club" mentality
- the Webber use and the associated ethical problems that came to light have dressed my opinion of the force
- their response to various marches and protests, response when calling in a problem (loose dog, stranded car, etc.)
- There are so many of them sitting in their cars for a small city with little crime I don't know what they do all day
- There have been a lot of changes over the years. I feel like engagement has fallen off
- there is crime everywhere and all we can do is try
- there is missing element of community presence
- there's some questionable history to overcome
- they always are friendly and smile and wave
- They appear to execute on everything efficiently except for Public Intoxication.
- they are always close by
- they are always patrolling
- They are always very friendly and knowledgeable.
- they are always visible in a supportive way to the community
- They are attentive, courteous and seem very fair.
- They are clearly told to hang out downtown. The neighborhoods are where they should be. we pay the bulk of their salaries
- They are courteous and mix in with the community well.
- they are engaged with the public
- they are everywhere, fast response time
- They are good at what they do.
- they are highly visible and no doubt keep crime down
- they are nice when I do encounter them but I feel that I don't see them
- they are not approachable in public
- They are present - make their presence known
- they are present at events and downtown
- they are ready and willing to help
- they are responsive to calls I make to keep people from hanging out at the end of Dunlin Way when called
- they are responsive, appearances, trained

- they are seen often in town and driving around surveying
- they are there when you need them
- they are visible and active in the city
- they are visible and I haven't heard of any negative things
- they are visible, attentive, and continuously get things done
- They came to my house a few years ago when someone tried to get in at 1:30 am.
- they do a difficult job, in growth =challenging city
- they do a good job
- they do a good job of protecting the public and themselves
- they do a good job overall, but always seem to ask for money at city budget time and stories like the Webber inheritance case leave a bad taste in my mouth. They seem to protect their own no matter what
- They do a good job. The creep who tried to scam old lady kinda creeps me out about the department
- they do a great job
- they do a wonderful job
- They do only what they have to- no more than needed.
- they do the best job they can do
- They do the best they can. they'll be there when needed
- They do their job well.
- They do their job.
- They do their jobs and the courts let the criminals out
- They don't bother me
- They don't seem to enjoy serving and protecting. Why not?!
- They get the job done. however, seem disconnected from community
- They have a very difficult job to perform.
- THEY HAVE A VERY TOUGH JOB.
- They have always been honest with me.
- they have been great every time I've interacted with them
- They have been helpful at times
- They have come a long way since the militant days under previous chiefs
- they have come when I have called quickly
- They helped me with 1 of my issues
- they just need more patrols i.e. Cottage St. / Rte. 1
- they make me feel safe
- They make me feel safe
- They make us feel safe
- they manage to respond to most immediate issues
- They miss place or lose filing of police reports they blame accuse people they did not file when they did-(indecipherable)
- they promptly addressed two complaints
- they respond fairly quickly when called
- they respond quickly and are always kind (I work at a hotel)

- They respond when called, are proactive in the community, & fair
- They seem attentive to most issues except noise! and texting.
- They seem friendly, available to anyone, and committed to doing the best job they can.
- they seem great and friendly
- they seem present in the city and I haven't heard any complaints from friends
- they seem to be doing their jobs
- They seem to be handling most of the issues in Portsmouth well.
- They seem to be present in our community. I have not personally interacted with the police
- They seem to be reaching out to the community much more, working with community
- They seem to be trying, I have very little experience.
- they seem to handle problems very well
- They seem to keep problems under control
- They seem to work hard. events like community night out are great
- They spend too much time flagging traffic for outside contractors. They should be doing more traffic patrols.
- They strike a good balance between having a presence + safety
- They take their time coming when I call
- They're fine
- they're present in the community without imposing
- They're well trained.
- they've been responsive+ helpful but I wish I had known more about what I could have done in my situation
- Think better communication would help knowledge and perception.
- this is a new year and the regrouping has made a great team
- this is a safe city for the most part , and my limited interactions w/ ODD have been positive
- this is Portsmouth standards are high here
- This PPD has a bad reputation in its interactions with youth in the city.
- Till today in there and half years in Portsmouth never come up with any issues
- Too consumed with the union. corruption concerns to overcome
- too much crime, too many coverups, focus on tickets rather than crime
- too much emphasis on weekend tourists (i.e. noise) and not enough emphasis on issues that impact Portsmouth residents (speeders, guns, drugs, school safety)
- too much time spent on downtown vs west end area
- too new to area, can't say
- Top commanders are better- has trickle-down effect, have more genuine effort to reach out to all ages
- Town seems safe
- transparent
- Treat people with respect w/o jumping to conclusions
- treat you like a citizen not a subject
- Unable to get confidentiality when I call in a complaint!
- Uncomfortable with issues within the dept.
- Very good police department

- very good presence
- Very good, community oriented but problematic internal affairs
- Very helpful with my fender-bender accident.
- Very little interaction and not very informed about their efforts.
- Very polite during traffic stop
- Very reasonable
- Very visible and courteous
- Watching interaction on crowd control and emergencies
- WE are a small town but they have a large presence.
- we are in our 70's - not much interaction - only hearsay
- we feel safe in our city
- we feel safe, protected, cared for and fortunate
- we feel they can be out and about more
- we feel safe in our community
- We have a friend whose son will never be the same because he got into drugs. It's been a problem since the age of 14 and now 26. His mother is a friend of ours.
- We have a new chief and Mara was interim and very good
- we have some issues w/ homeless and late night noise
- We have things going on at park at night - They respond but it's a long time. Watching drug deals going on all summer kept calling nothing!
- We were impressed with the sky observation during the Christmas Parade
- We were very discouraged by police inheritance scandal and lack of leadership
- We've always had good experiences and we love Portsmouth!
- Webber and other matters
- what I read and hear on media
- whenever I have called they appear spontaneously
- when I have had interaction with them they have been helpful and professional
- When I needed their assistance, they were there.
- When I've called them, they respond quickly
- While there are a number of areas that need improvement, overall performance and results are very good.
- wife had purse stolen at Shaw's they did very little to help
- with my little experience, I have been treated well
- Work with them often (ED staff). Also see patrolling neighborhood frequently
- Would like more positive visibility instead of just seeing traffic controls.
- Would like them to get out of their vehicles and interact more with the public.
- You managed a peaceful resolution to bad conflict in neighborhood
- You see them around. they respond to your request

Q30 Overall, how could the Portsmouth Police Department improve as a police force?

- Vet candidates for racial hostility, weed out bigots 2. Train better for a responsiveness b) taking complaint seriously Get out of cruisers more - walk. 2) Better supervision (Goodwin)
- 3 years without scandal or lawsuits

- a better public face hi some cases/ more polite customer service
- Act on tips.
- additional patrols downtown thurs-sat
- Address issues, better transparency to disciplinary actions
- again I like the ideas/bondins of police foot patrol
- again, more patrols, interact w/ residents
- Again, more staff but again, taxes are killing the taxpayers.
- always stay proactive
- anticipate the future, continue/maintain integrity
- Anticipate where unsafe driving can occur, such as neighborhoods during peak drop off/pick up
- As before, officers on the beat in neighborhoods, getting to know the people and families, observing and catching risk behavior BEFORE it escalates.
- As I mentioned previously, just making sure to follow-up with citizens that have reported a crime.
- ask truck drivers not to park on woodbury ave 12pm-7am near mobile home park
- Be available when in need
- Be ethical
- Be friendlier in their office
- be harder on the drug scene
- Be kinder about warnings (I was in an uninspected vehicle. oops!)
- be kinder, smile and slow down enough to call
- Be kinder. Have time for us. Drive slower unless it's and emergency. Don't ask for any more money. We are stretched thin as it is.
- Be more in evidence, where are they?
- be more investigative before assuming a situation
- be more involved in the community
- Be more involved with the public
- Be more known in the community
- Be more present in quieter/darker areas of town
- Be more proactive - more of a voice in the community
- Be more proactive with drunk and disorderly (public) behavior! and the noise created by this behavior!
- Be more strict with people texting while driving & those who exceed speed limits
- Be more transparent with involvement in the community, it would be nice to hear about any good or positive involvement instead of all the negative news.
- Be more visible + friendly + handle traffic issues. Not stopping + speeding, people cutting you off, tailgating.
- Be more visible in public. socialize more with public
- be more visible, walk around city, and neighborhoods
- Be more visible! Get out of the cars and walk around downtown
- Be out in about on the streets, waling and driving.
- be responsive to the community
- be visible and interact with people in community

- Because of Webber scandal.
- Become more involved w/ the community. i.e.: Try to get to know the residents
- Become more proactive on weekends.
- being seen
- Better communication - GET OUT OF THE CAR! Talk to people, say hi. don't glare
- better communication about what they do for Portsmouth
- Better oversight
- Better training on social skills. Understand what is to be a police officer morally + ethically.
- better transparency regarding ethics and conduct among officers and city hall
- Better uniforms: As much money as the city makes in taxes, you'd think they would have way better gear.
- Better visibility/transparency. Public police logs published in a timely fashion on a dedicated web page. Personal connections w/ community members too.
- Bike patrol during summer months.
- Bring down drug through P.H.A property
- Build trust with youth so they feel comfortable making a complaint.
- By depending on the lord Jesus Christ!
- By seeing things as black and white, not just WHITE!
- can't think of anything
- can't answer that, based on what they have to work with they do a great job.
- can't recall if I have ever seen a female or minority Portsmouth Police officer
- Care, action.
- Carefully vet all their officers on ethic and moral character.
- change the admin and more transparent
- check on more cell phone violations
- Chose random houses (door to door) to ask homeowners if they are concerned w/ anything or have any complaints
- coffee with police in areas other than downtown
- communicate, educate, be pro active
- Communication with the community as a whole!!! Have block parties with the low income housing, get to know the people.
- Community at reach- Do you ever do "Coffee with a cap"? Give a talk at Library night - Portsmouth Library, "Ask a police officer anything"
- community outreach - transparency- restore credibility image
- community outreach programs for people
- Community outreach, exposure
- Complete certification process and then manage it.
- completing accreditation would be a good way
- continue to reach out to residents, increased transparency
- concentrate more of quality of life, connect weak supervision
- concerns about speeding vehicles in residential areas
- consider that your actions (i.e. communication style, tone) all speak to who you are and what you represent

- constantly there when needed
- Continue caring about the city and its people
- continue communication via Facebook
- continue community outreach program and community issues of Portsmouth
- continue direct communication and outreach
- Continue doing what they are doing. community involvement and visibility is key. it's good to know they are 3-5 minutes away in an emergency.
- Continue efforts and higher visibility
- continue efforts towards community outreach
- continue improving
- continue their great work
- Continue to be a positive presence at community events
- continue to be in the community and get to know all citizens in all parts of the city= interaction is key
- Continue to build a good unit under the new chief.
- Continue to build off the collaborative approach the current chief has.
- Continue to find ways to be a part of the community
- Continue to monitor drugs and school safety
- continue to move on from past incidents and focus on the future
- continue to remain in public view, increase courtesy when dealing with public
- Continue to watch for ethical pitfalls and.. stay connected in a friendly way to the community
- continue to work on transparency, the Webber incident was a disgrace
- continue to work with other police forces regarding the safety of schools and drug problems
- continue w/ community events, continue to be transparent
- Continue working at regaining trust of the community
- Continue/ improve visibility throughout city, promote assistance w/ community issues
- Continued engagement with the public. it helps both sides.
- continued outreach to the community and continued efforts to get to know residence
- continued transparency
- control vehicle speed control - outrageous on market + Woodbury to mall, exit 7 off ramp - many roll right onto market without stopping to make a right - observed even downtown any time of day
- corrupt
- Couldn't They are excellent
- cover more of the perimeter
- crack down on texting and barking dog owners
- courtesy, professionalism and ethical behavior-personal mans aside
- cut the BS traffic stops focus on drugs and safety and tourists get rid of the pan holders
- Cut the macho elitist persona. It makes you unapproachable.
- Diversify ranks, new police station, mandate ethics training.
- diversity
- Do a better job enforcing traffic laws. When you pull somebody over give them a ticket. You pulled them over for a reason and it's not to be their friend.

- do more to address homelessness
- Do not know
- Do not know. Believe the Department is generally excellent. Would prefer that the Police Commission would have influence. Do not want the city manager involved
- doing a fine job'
- don't know
- don't know
- don't know
- don't know
- don't know
- Don't know
- don't know-hopefully they have enough officers
- Don't know, continue training, informing public, be present- already doing this!
- Don't steal rich old woman's money
- don't allow gifts
- don't know
- don't know
- don't know
- Downtown friendly walking patrol.
- Drug education to combat the opioid epidemic, I suppose
- Educate youth on perils of drunk driving and drug abuse
- Eliminate full-time supervisors - hire seasonal F/T patrolmen/women during peak season. (like Hampton, NH) save budget!!!
- Eliminate half the force and build good community centers with the money.
- Employ more women
- Enforce motorcycle, etc. noise ordinances and no trucks on Ocean/Barfield(sic) Rd.
- enforce nonsmoking in more areas
- Enforce TRAFFIC, dog waste, housing laws (It's a sewer on the sidewalks).
- Enforcement of local AND state law without bias. Have follow through with enforcement. Work with business owners to encourage (?) staff and public safety instead of just suggest it. Have an (unreadable word) or something.
- engage with community
- Ensure they are effectively dealing with minor issues/violations to ensure big issues don't start. (Broken Windows Theory)
- ethics training and participation in Black Heritage events
- Even more community connecting - walk the streets + neighborhoods surrounding downtown to get to know more residents.
- Excellent
- fewer generals and more troops
- focus on real crimes, stop corruption focus on the city stop running your own mob style organized crime
- foot patrols downtown
- foot patrols and show of police present downtown

- Friendlier gratitude for community involvement
- further increase their interaction with people + neighborhoods
- Get behind the weber estate issues
- Get fully past the past problems.
- Get more women in there, at least they listen! Get people who actually care!
- Get out into the community - talk to us!
- Get out of the car and interact with the public
- Get out of their cars and walk around, meet people
- Get out on foot. Reduce size of dept. through attrition.
- get rid of the almost unmarked cars
- Get rid of the corrupt people at the top
- get them out of the cruisers and on the street
- Get to know the community more we should welcome the police force as part of a community not as outsiders. As members who help other members
- Give heroin addicts help getting off, treatment for those who are uninsured! Important to never lie to public, kills trust.
- Give them the what they need to do their job!!
- go the extra mile to support community
- go to elementary schools please
- Go to events/places outside of schools to make presence known-rarely I see them unless for prevention-be more visible during calm, non-threatening time
- good
- got rid of the rogue cop who swindled ms. webber
- great
- Great new leadership in Chief/still bad command staff
- great passers by
- have a presence at local schools, most issues have related to local youth
- Have jurisdiction over "Port of NH" - When they violate noise ordinances!
- have less drama
- Have more beat cops, and less brass. More community involvement.
- have more community involvement events - "have coffee with a cop"
- Have more interaction with the community
- Have more officers on duty? maybe
- have not met anyone to have any opinion about this
- help the world to protect schools
- helping new leadership will instill professionalism and build trust with community
- Higher solve rate
- hire more officers
- Hire more officers!
- honestly I'm pretty happy with PPD
- I am not qualified to respond
- I believe they are always improve
- I cannot answer that without looking to an investigation of same

- I don't really know. Please see my comment below.
- I don't have an idea on what they could improve
- I don't know- I feel that they respond to my needs.
- I don't know, but I would say drugs!!!
- I don't know, unless there is cooperation with all aspects of proper procedure
- I don't know. Cops need to do what they have to.
- I have had problems with hackers on the computer, this is the only problem I have had that no one seems to be able to do anything
- I have not lived in Portsmouth long enough or had sufficient interaction to comment.
- I have only lived here for a year
- I have worked with the school safety officers, who are informed and capable of communication
- I hear there is turmoil within the force
- I know it's a hard job. now that acting like a health professional is important job for police-administer narcotics, etc. getting people to hospitals
- I think foot patrols downtown and ILLEGIBLE
- I think it must be challenging to serve as an officer and be a neighbor, I would hope decisions would always be made by officers based on serving the community as an officer first.
- I think speeding cars in residential areas is constant and cars running red lights. Example at Papa Wheelies off of Islington.
- I think they are pretty good as it
- I think we have a great force
- I would have to know the problems or had a less than satisfactory experience to answer this
- I would like more opportunity to meet members of the force at community events and to hear about their initiatives
- I would like to feel more confident that officers are trained in how to deal/approach persons with mental illness. NAMI offers training
- I'm very happy with them overall so no answer/advice on that question.
- If there are two sides listen to both
- Implement more proactive patrols showing presence
- Implement more progressive police training, especially around guns, people of color 7 young people.
- improve the culture-clean house of weak or bad eggs-the department
- improve the homelessness and obnoxious drunken behavior at nights from the bars
- Improve your communication with the community.
- Improved slightly - the way they handled the webber situation was terrible. - no accountability -
- in a perfect world, there would be more officers just for more police presence
- in my opinion, bigger presence toward the Rye/W. Hampton end of town
- increase number of officers; improve oversight; more information about what they are doing
- Increase # of woman officers; increase interaction w/ police. increase # of speeding tickets, enforcement of speed limits
- increase public presence, community interaction
- Interact with people in the community more often.
- investigate crimes properly, more traffic enforcement

- It appears to have a focus on honesty and transparency. After the Webber case settled down and new leadership took over, it seems to be a more positive environment. Keep these going! :)
- it certainly was at a low point after the Webber case
- It has been corrupt all the way up the line and it's hard to know if that has changed. (I personally have not experienced this)
- It might help if they were more visible. perhaps patrolling
- Just continuing to improve
- Just don't come on like you high and mighty over other. Jesus rules all
- Just keep up the good work and keep promoting the friendly positive attitude. I like the new police chief.
- Just not sure...more neighborhood presence?
- Keep doing a great job!
- keep doing what they are doing
- Keep hiring people with high integrity.
- Keep improving
- Keep in touch with the community.
- Keep it up, leadership changes are good
- Keep reasonable/fair perspective when dealing with Prescott Park Arts/Festival noise complaints- we love the arts festival. Be progressive/when it comes to racial issues an sexual harassment.
- Keep the same leadership (chief) for more than a year, stay involved in the community. I like the 'walk with a cop' idea the chief started!
- Keep their budget below 3% increase!
- keep training and keep up with trends and new threats
- keep training officers and hire the most competent
- keep up the good work
- Less politics
- let neighbors know how they could help and why or when we should call them
- Let people know that they are aware and care what's happening
- listen to people and don't be judgmental without the facts
- look out and support EVERYONE- especially elderly
- Lose the beards - lacks professionalism!
- love the Facebook page-well written, informative, and the human is awesome
- maintain excellence by focusing efforts on successfully solving crimes that occur, rather than trying to prevent any wrong from ever happening *
- make more of an effort to reverse prior rumors about the force as a whole
- Make retirement benefits based on professionalism, not seniority
- Many should become more physically fit,, and lose weight. Becoming more familiar on a neighbor basis would get citizens closer to an officer they know and trust
- Maybe a little more public engagement. Who id my community officer? What is he/her vowe?
- Maybe more foot patrol
- maybe more neighborhood patrols
- MAYBE MORE OF THEM.

- Maybe spend time walking the streets - I'd be happy to get to know some officers, but don't get the opportunity outside of National Night Out
- more active in community for the elderly
- More alcohol and driving enforcement.
- More attention to senior safety & IE community and personal safety (rest was illegible)
- more available officers in town
- More awareness about what they do / how they are tackling issues- involving community members in discussions
- more civilian oversight
- More communication to towns folk about what crime issues we should be aware of. Like "heads up" notices from the PD could have been sent along with this survey
- more communication with police
- More community integration with care providers/substance abuse providers
- More community involvement like "Walk With Cops"
- more community involvement within concentrated population areas (like downtown)
- More community outreach.
- More community presence.
- more concern about traffic and pedestrian safety outside of downtown
- More distracted driving tickets
- more diverse - minorities and women
- More diversity on the force, more training in substance abuse
- More dogs and handlers
- More evening/night patrols in neighborhoods
- more female police officers
- More foot patrols and interactions with the public.
- More foot presence in town- be more helpful.
- more friendly outreach
- More funding/patrol, our population is growing!!
- More integration in community and school events in a non-imitating way, not to show force just support
- more interaction and visibility
- More involvement with the community.
- More motorcycles
- more neighborhood drivebys
- More of a presence in downtown - walking streets
- More of a presence in the community. Get out and walk around - everywhere. meet people!
- more officers
- More officers, more community events.
- more offices
- More on street patrolling, walking and biking. More direct contact with the community
- more outreach to become more accessible, more patrols accessibility outside of downtown
- more outreach to let people know successful ways they serve community
- More partnerships w/ federal agencies and task forces

- More patrol
- More police \$\$\$ for more police men!!
- more police officers- need to make bicycles above the traffic laws
- More positive community outreach? Talk to parents about policies for underage stuff and the be consistent.
- More presence
- More presence and more interaction w/ the public
- More presence as individuals, not just in cruisers, as part of the community
- More presence...I see the cars everywhere but I can't remember a time I just saw an officer walking downtown or another neighborhood
- more present in neighborhoods
- more pressure in the cabot st/west end area
- More public exposure
- more staff to help with drugs
- more transparency, no more personnel issues
- More visibility
- more visibility - additional patrols in residential areas
- more visibility downtown
- More visibility.
- more visible/foot patrols
- more women in the upper level positions and make sure there is pay equity
- more women officers
- Move crossroads house and the tent camps associated with!
- move on the streets
- Need more officer with knowledge of drugs and people
- need to put public's interest above police department taking care of their own bad apples
- never had to bother them so don't know
- new chief clean the force up
- New chief seems to be doing great job
- New police chief is making a huge difference - getting rid of all the dead wood
- No concerns at this time
- No idea
- No improvement needed from my perspective
- no improvement needed I have only lived in Portsmouth for six months
- No improvement needed.
- no issues
- no opinion
- No opinion
- no suggestions
- no suggestions
- No suggestions
- No suggestions
- no suggestions - nice to move on from Goodwin days

- Non front motorcycle noise and speed
- None
- Not get too "bulked up" with equipment/intensity
- not involved enough to know, how about a "get to know your police" night
- Not my area of expertise!
- Not protect our fellow officers who they know to be guilty of wrongdoing
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- not sure
- Not sure
- Not sure
- Not sure
- Not sure
- Not sure
- not sure - do they visit High/Jr. High schools to promote education w/ safety, drug info etc
- not sure - maybe focus on drug problems
- not sure, but I would like to see less speeding in residential neighborhoods and more aggressive enforcement of distracted driving regulations
- not sure, seem to do a good job
- Not sure!
- Not sure. they are in a high risk profession and need an understanding and prayers for their safety
- Not sure. They seem to do a good job
- Nothing
- nothing really
- Now way
- On a few of the summer traffic nightmare days, be more proactive ti keep traffic moving.
- Only hiring qualified persons, not based on other factors
- Patrol more neighborhoods. hire more officers
- patrol more often on porter street

- pay attention to the caller
- pedestrian safety is an issue - crossing Middle Street or Islington is dangerous - when a person is crossing the street there should be a flashing yellow light
- Perhaps more of a foot presence-not just speeding down Market St. in town with an ____?(That's when I see them most.)
- perhaps more outreach at community events- introducing selves, actively talking to citizens
- personal community based contact; less militarization
- Proactive monitoring of Portsmouth commercial fishing pier
- Portsmouth seems to have come under control, except the drugs!
- PPD and all NH police forces could benefit from a more treatment-oriented approach to the opioid crisis.
- Prevent instead of reacting, enforce all laws!
- Proactively avoid incidents like the Webber cane through directed fair management and not the "good old boys club"
- probably if budget was increased there could be more done
- professional accidentally -not SERgt Promotion through getting in paper for arrest or volunteer
- Professionalism, competence
- Public commitment, officer training, for protecting minorities
- put more cops on the street and less Facebook
- reach out to general public in friendly manner when they are out and about
- reach out to the public in a positive way
- Reduce narcot arrest and ban motorcycle exhaust pipe sounds
- reduce size and increase quality
- reduce the number of pan-handlers and vagrants in the city
- refer to Q7
- Respond to school's request to help direct traffic during construction
- San Francisco participated in a Geriatric Training Program that improved empathy. NH is the fastest ageing state in the country, seeking this type of training.
- see #9
- see answer for q28"I know several personally and they are some of the best people I know"
- See comments
- See prior comments. Stop the "not my job" attitude. Work the entire shift not just on calls.
- see Q11; focus on bigger crimes, less on speeding ticket work
- see question 7 and 11 answer
- Send blast emails (occasionally) to residents on performance VS. goals/objectives
- served on various committees with local PD
- Should report mileage every shift to prevent slacking off. Stop abuse of "medical leave"- have officers in market square should greet passersby instead of off chatting amongst themselves.
- show themselves, talk face to face, wave at people
- Spend less time in cars
- Spend less time on the small staff - try to get more resources.
- Sponsor youth programs and mentor
- stamp out drugs, slow drivers in small neighborhoods

- Stay friendly. Keep interacting with neighborhoods
- stay out of the news regarding the questionable behavior
- staying safe
- still being open to concerns
- stop asking for big salary increases every year, as well as other increases in benefits
- Stop the military show of force at public events. have 2 cops walk the streets downtown on fri and sat nights during June-sept, not sit in their cop cars- WALK.
- Stop using highly trained police for flagging detail. It reduces their reputation as law enforcement officers to something people complain about. The Union might think they are doing a good thing by getting more dollars into the officers pensions but it is harming the force's reputation and good will with the citizens who want officers to do crime prevention and law enforcement, not road safety that can be done by someone with different training. And the argument that the contractors are covering the cost is BS since the future cost is a very, very grey area.
- stop. allowing. pan. handlers.
- Stronger leadership, transparency
- talk to people more
- Tanks, apache helicopters, snipers, more machine guns?
- The articles about Geraldine Webber's estate impacted my perception. I wish the police had handled it quickly and appropriately
- the negative press has not helped w/ the perception of PD sadly
- The new chief was heard knowing there was a pending federal lawsuit against him and alleging assault and battery against an officer. that was an insane thing for you guys to do
- The social media presence gets them more positive visibility
- The webber issue informed my opinions of the Dept. Since the changes in personnel, I feel more hopeful
- The webber state case was a scar on the department maybe some ethics training could have helped avoid that
- There seems to be an unnecessary increase in police presence.
- They are doing great with the new Chief
- They do an excellent job as is
- They have a job to do, but to the degree possible connect with the community. friendliness of an officer in everyday encounters creates a sense of security
- they need some more training on how to deal with people
- They need to stop harassing and hauling in active members of the USAF especially when they have just come home from being deployed!
- They seem to be doing a great job; much better than previous departments
- Training
- transparence
- transparency
- Transparency
- Transparency - chief is covering up his past. We need a clean street
- Treat everyone the same(with empathy)

- treat everyone the way they want to be treated
- Ugh, not be corrupt! Not abuse their power! Not cover up officer crimes!
- Under michael magnent, I had great confidence, after his departure it seems we went through a bad period as evidenced by rude, power managing individuals/officers. Not recently however.
- unknown
- unsure
- visibility, get involved, stop at playgrounds talk to adults and kids
- Visibility and outreach
- visibility away from downtown
- visibility everywhere
- walk around town, the present
- walk city more
- Walking downtown streets and meeting the police
- was very corrupt with Corey McDonald
- We just really don't see many patrols
- We love your presence and feel very safe- especially when we see the patrols, both downtown and around the neighborhoods.
- We need to be more involved in the opioid crisis.
- Weed out bad apples and retrain officers with egotistical attitudes
- weekend patrol man walking downtown Saturday and Sunday would be a nice appearance
- What more can they do. they do a very good job
- When a caller asks for anonymity they should get it!
- Will forever mar my views of debt. lawyer sullivan and bohonko should be fired
- work a beat downtown
- work better with community
- Work more on prevention
- Wouldn't mind if they stopped more speeders on my road
- yes
- you need a new headquarters
- You probably just need a few more good people on the staff.
- You're doing it by interfacing with us

Please provide any additional comments below:

- [Drawing on paper] A thank you from the 2 year old "It's a boat". Thank you for all the work you do and keeping us safe!
- 1 observation: I have seen several cases in which the responding officer recommended no enforcement action and was later overruled by the chain of command. They universally did not result in convictions. I don't agree with that practice, trust your people. I have 30 years in L.E. at all levels. I have never worked for PPD.
- 1. In the past I have come across an isolated case of racism and bad attitude by one officer - who came here from Raleigh, NC and hope that's gone. It really bothered me. 2. I am concerned when I hear the new chief speak as if we have more serious crime than we do. It seems like over-reach to me. That being said, I am not blind to the fact that things can change fast - such as the huge change in Manchester in the 1980's and '90's when they were

unprepared for the influx of crime from MA. I just hope our policing doesn't become antagonistic because right now it's excellent and there are good relations.

- 1. Animal control office is rude, disrespectful, breed biased and manipulative 2. Prosecutor is often unprepared in court, way too concerned with conviction rate than justice being served - also rude 3. High rate of arrest/conviction with no investigation 4. Bring back Community Policing!
- 1. Stay safe out there 2. Keep up the flow of positives- cop cards, walk with a cop, etc. 3. stay visible in the media- promotion ceremonies, achievements, etc.
- A+ to the police in Portsmouth!
- Air and noise pollution enforcement. Enforce noise ordinances in town i.e. cars blasting music, construction noise early AM. Get stop lights synchronized so less idling cars and air pollution. and do random drug searches at high school with dogs and lots of drugs with teen in this town.
- Almost got into a head on collision today. Please do some traffic enforcement. Seems people don't feel like they need to follow traffic laws.
- Apologies if we were not helpful, have had limited to no interaction with the Portsmouth Police Department. However, we find many of them good looking. :)
- Appreciate the survey and your effort to get better. overall a good department
- As a citizen of Portsmouth, what is the best way for me to stay informed about the issues being asked about in this survey such as safety and drugs? I'd like to know
- As a group it is hard to rate, because there are some good cops that are great and some are not so great. I have experienced both within the police force. A few bad apples can spoil the whole bunch.
- As a taxpayer knowing what police get paid and benefits, it upsets me when I notice so many police cars parked in yards. What other jobs get cars as part of employment. Do we need all the officers we employ?
- As said above the approachability is low. In addition I know this department supported Trump, of whom I highly disapprove, which makes me as a woman less trusting of your department. Thank you for sending this survey, I hope changes happen.
- As stated above, I truly respect PPD I think you do a great job/ I feel the greatest risk to this community pertains to illicit drugs. Unfortunately I've witnessed in public what were likely drug deals/ I communicated this to PPD but am unsure if anything was/ can be done. Drug awareness/ prevention may be available, but I think it needs to be more noticeable. I would certainly participate in any way I could
- Being 77 with many health issues and living in a condo, I do not have much opportunity to interfere with policemen. I do love this place so I guess that says a lot about the police action! The new chief seems like he has brought a lot to this community.
- being elderly I do not get out very often and consequently know little of what goes on in Portsmouth other than what is on the TV news
- Believe on the lord Jesus and thee shalt be saved.
- can't say anything good or bad about police dept. as i don't know them. I do think it's a great idea they put mannequins in the patrol cars and park them at busy intersections
- Check out Portsmouth Commercial Fishing Pier
- Cheers to Portsmouth police- you must be doing something right. And I never see you which is not a bad thing. Keep up the good work.
- Chief Merner is a great plus. Involved, proactive-highly professional. Visible and working to improve community daily with issues of growth and change.

- chief saying there would be police presence to help new Franklin traffic nightmare and no police presence= not awesome
- City needs to stop over using useless Ritels and concentrate more on long term residents, those who work here and can't afford to live here.
- Concealed carry law is a huge mistake. I avoid all public venues in Portsmouth as a result. Far too many unqualified, untrained, people with guns. This is not a police problem, clearly. no interest in guns and won't carry one
- Concerned about noise from large trucks parking on woodbury ave for dunkin donuts near Oriental Gardens mobile home park.
- Concerned about pedestrians walking from parking area to Port Walk (darting in/out of traffic). Jay walking.
- Current PPD is a success! Do not want to see own PD turn into para-military style fiefdom. We want them to stay in City Hall.
- Double-up (2 officers in one cruiser) when possible. Officers on a bike now and then going around the neighborhood. "Cruiser parked" with officer standing against vehicle, just looking around.
- Downtown is getting covered in trash by visitors (?) Can we fine them?
- Drugs Homeless Cold cases Etc, etc
- Even as a taxpayer (who pays their salary essentially) I do not feel that the police officers in our town are compensated enough. Any one who wants to complain about the job of a police officer being "easy" or they don't do enough should go on a ride along and get a taste of it.
- Everyone knows there is no enforcement of "minor" problems, so nobody follows the law. Hands free phone law is widely ignored- check the intersection of Congress and Maplewood. People running stop signs especially in malls, check the intersection of Chevrolet Ave and Brewery Lane. Also dogs off leash, dogs in the wrong place, illegal "snipe signs on phone pledge. Infractions are ignored or maybe get warnings never a ticket. None of these items even appear on your questionnaire. I can't tell if the police are ignoring these things because of the lack of resources or lack of interest. No enforcement on these "minor" issues is really bad for the community. Hands free law, no enforcement is dangerous. People running stop signs is dangerous
- expired tags on license plates around town
- First, thank you for the opportunity to comment. As you can see, I'm very satisfied with the police. I haven't often interacted with the police. However, I'd like to see them be more extroverted/ friendly when they're at community events (or market square). I know it's a balance. But I'd welcome a passing comment as a friendly gesture. I've seen the positive feeling I get when I've visited or lived in other places. It really gives a positive sense of the community! Also-great job at the 3/24 event- a nice and visible police presence. Thank you for the chance to comment. Thank you for your work- it's a hard job.
- For 40 years I have considered the people of Portsmouth to be law-abiding citizens. The job of the police is CO-OPERATE with them.
- for a city our size, I believe we are understaffed, we need a better presence of walking/biking police instead of just in cars - to improve outreach further
- General sense that PPD is doing it's job
- Get footprints out at late bar hours where trouble starts.
- Glad for the survey - hope you listen! Please stop drivers from going through stop signs or red arrows especially + Woodbury Right Aid + all along Woodbury Ave by Holiday Inn Esp. Very annoying!! Mass + Maine drivers are rude + arrogant

- Going to community events (i.e. xmas parade it was both worrisome and comforting to see how crowd control is being handled - specifically the unh "eye in the sky" and cording off street access). It's sad to know that anywhere crowds gather in communities has now become targets for evil doers worldwide
- Good idea to do this!
- Good job
- Good luck
- Good work!
- Goooooo Wildcats!!!
- Great job keeping us safe PPD! Thank you Chief Merner for not being a pushover with the public!!
- Great job! Thank you
- Great Questions - Keep up the good work even if I don't have interaction with you. D6:Low income housing
- Had a problem with a tenant a while ago, a tenant who was putting herself and others in danger and the police helped. Other than that I don't have much interaction with them. I did give one a Gatorade, he was on traffic detail on a very hot day last year.
- Halloween activities are a great example of community involvement and should be continued- e.g. stopping to give out candy to children.
- Having seen drug problems first hand I believe we need more authority for our police and the resources to perform their jobs.
- How will we know the results of this survey? Will they be accurate?
- I always feel reassured and grateful when I see a patrol car passing by when I am taking a walk. I think the police presence itself around the city is a deterrent for potential crime. Thank you.
- I am a retired USAF veteran, I work at Data General Corp for 10 years and then started my own business in Property maintenance for 22 years. Many of the police personnel that I know in the past have retired just like I have. Thank you for this opinion.
- I am a young single woman who just moved to town alone- I am safe and happy!
- I am always very proud and thankful for all the members of the Portsmouth Police Dept. as well as all our first responders (firefighters, EMT's, etc.) My sincere thanks go to them and their families for their service and sacrifice.
- I am aware of police when I am in downtown but I've never interacted with them
- I am concerned about hunting taking place all times of the year, mostly at night in the woods bordering Pheasant Lane & Woodlands. There are children in this neighborhood, the shooting gets too close to these homes. Plus it wakes me when it is after midnight.
- I am generally impressed by their appearance and professionalism.
- I am mostly unaware of the Portsmouth police as I have neither needed their help nor gotten in trouble. This survey inspires me to learn more about the services available in my home town. I generally trust police and law enforcement.
- I am proud to live in Portsmouth. WW2 and Vietnam Veteran
- I answered 9 to many questions because I've been fortunate not to have dealing with police. For the most part, from what I hear from friends or gather in press articles they are doing a good job. I see police vehicles everywhere so I guess that's a good thing. Let's never go back to the scandal (Goodwin) and a lot of cover up by those within the organization, which unfortunately men do a lot of

- I appreciate the effort expended to solicit members of the community for this feedback... a worthwhile use of their resources
- I appreciate the survey, it shows engagement!
- I appreciate their support keeping Portsmouth safe
- I believe all the negative news regarding cops on TV (violence, gun happy, etc.) makes all Police Dept. look bad. Also, consistency when dealing with the public should apply to all police depts. such as: hands on wheel when stopped - stay in car, or not? etc.
- I believe our biggest issues facing us from a law enforcement perspective is the opioid crises and school safety. I don't fully believe our schools are safe enough and that drug dealers do exist in the city. That said, recent events and the media bring these concerns to me.
- I believe the "goodwin" incident was the tip of the iceberg & the department is filled with police I can't trust.. to include the chief. We need a clean chief not one that is currently fighting a case. If he's found innocent... no one will believe it
- I believe the new cop has done an amazing job with the PPD. He has made a lot of changes for the good. The police are more friendlier, crime has dropped and I have no hesitation to call them if need be. A great bunch of men and women.
- I believe this is the nicest and safest city/town I have ever lived in. I have lived in 11 states by the way!!
- I don't feel safe walking at night because we don't have sidewalks.
- I don't have much interaction with the police department - thankfully. When I have in the past 21 years, I've always been positively impressed. It's a hard job and I am glad there are men and women willing to do it.
- I don't know any police officer personally but I have known fire fighters. It's a tough job. I hope that the PD is budgeted in a way that they can have the resources to do the job well and to the higher standard
- I don't know if this is a police issue, but I have several vehicles on the street that I live on that are not inspected or registered. That is an ordinary violation. I have called City Hall many times, but nothing happens.
- I feel PD does a great job overall based on news and personal observations. However, I strongly feel that speed on downtown streets needs to be better monitored. Specifically State, Islington, and Middle Street.
- I feel safe and don't think much about the police. This probably means that they are doing a good job!
- I feel the police do a good job as a while, but fail when it came to traffic enforcement. They waste too much time flagging traffic for outside contractors. They should spend more time patrolling the city for traffic violations. I see too many people speeding, running stop signs/lights, tailgating, and talking on their cell phones while driving on a daily basis. When you pull somebody over, it's to enforce the law not become their friend. If you pulled them over, give them a ticket.
- I give strong marks to the PPD and thank them for their service to our community!
- I had three Portsmouth police officers in my family and I want to feel the sense of pride again. The last few years with the Goodwin case and poor treatment of women officers has been soul destroying. It must get better! Bring back truth and honor.
- I have always been an advocate for PPD. it was very disappointing to see such lack of leadership after Cheif Russ and then Chief Magnat retired.

- I have an associated degree in criminal justice. I also can see why non police believe they are not liked, but maybe the national scope has slanted on disadvantages. they exercise much of the power when not residency
- I have called and told members of the P.D. about traffic issues on route 1 in Portsmouth several times with NO improvement!
- I have come to personally admire Captain Frank Wa_chel. My son likes bed time stories about "Officer Frank." (smiley face inserted)
- I have had no personal interaction with PPD members but Portsmouth feels like a safe city in which to live, especially as a single female and I have no complaints.
- I have had some interactions with the police dept. thru my work at the library - we find them (usually) very responsive to our calls for support, respectful of our homeless regularly supportive of our judgment and always willing to do presentations/ workshops! Also as a mom, I love how accessible and friendly everyone at PPD is at the community events and town!
- I have lived in Portsmouth for 2 years and I don't know much about the police department. I've lived next to Portsmouth for 17 years of my 19 year life in Kittery and I've always found Portsmouth a safe city and also safe to live in.
- I have no criticisms for Portsmouth PD, but I do have general concerns about PD interactions with racial minorities and opioid abusers, as well as gun safety in schools.
- I have noticed more PPD visibility in the last year or so and enjoy PPD Facebook page
- I have policeman living behind me but he has never made himself known to me, I see him mowing his grass!
- I have respect for our police men and women. They have a very difficult job.
- I have wanted to that the police department for a long time since two young men tried and failed to break in to my house, I have since moved, but the Police were right on that right around 1-2 am so police cars, state troopers, dogs and a lot of wonderful people. They caught them right away! The best as far as I am concerned!
- I hope there is adequate training and discussion about preventing incidents with minorities. Thank you for making Portsmouth a very safe place to live
- I hope this survey helps you target areas identified needing improvement. Thank you for this opportunity.
- I just moved here from Boson and I find it peaceful up here and the people are very nice!
- I like that the police provide things like notifications when they are concerned about something- like through next door or other outlets. Much appreciated! I'd also say we have room to constantly grown - so keep up the good practical and organizational/human development work!
- I like the survey, do them more often
- I like you guys/gals
- I love living in Portsmouth and have complete confidence in the PPD
- I love the city of Portsmouth and its total consistency.
- I love the police as people, but would prefer they act more in the interest of the individual citizens than the law. e.g. when I got pulled over for the first time in years, the officer could say, "just a friendly reminder to be inspected." In general the officers are lovely people. Thanks!
- I realize that marijuana, psychedelics and other narcots are still illegal in NH, however the writing is on the wall for the legalization of Marijuana. I think it sends a bad message when

the Portsmouth police takes pride in marijuana busts for Mainers crossing the NH border who are unaware that it's still illegal in NH. There are also many Portsmouth adult residents who use marijuana and other drugs recreationally who are active citizens, with full time jobs and often times family, pay taxes, etc. The public perception of marijuana (and other drugs to follow) is changing and if you're interested in feedback from the citizens of Portsmouth on how the PPD can improve, I think it would be great they focuses less of their time on this issue. If you look at the comments/feedback from Portsmouth citizen's online (Facebook) after a marijuana bust in Portsmouth, almost all of them make the same point I'm making. Not many people feel like you're "protecting" anyone when you make marijuana arrests. Another issue that is an important one in my neighborhood (West End) is the obnoxious sound of motorcycle tail pipes. I happen to live near a home where there are several motorcycle riders who are in and out throughout the day and night. It's uncomfortable for everyone in the area to have to listen to them come roaring in/out all the time. I also think it's an issue downtown-there's really no need for it. I realize some legislation needs to be put in place in order to ban motorcycle tail pipes with excessive sound, however I think a car can get pulled over for a similar infraction. Overall my experience with the PPD has been a good one. I figured I'd voice my opinions on the two issues above since it's really the only ones I can think of. Thanks for your hard work and keeping the streets safe at night.

- I recently moved off Rockingham Ave, the portion between Woodbury and Rte 16. The vehicles on this road use it as an on/off ramp and drive incredibly fast and unsafe. A new resident spoke with the PPD about this and put up a speed clocker & speed limit 30 sign, but they were never physically present. I feel it should be 25 with a permanent sign at both ends. And more police presence day and night. There is a black car w/ mass plates that comes around late at night and meets people on the bike path and leaves 20 minutes later (one at a time). Not to sound racist, but it's a tall, over 6 foot African American man.
- I respect and I'm learning we have an excellent chief of police. They generally have a lot on their plates - lots to face 24/7. check gun sales/distributors - no underage and test mental health
- I take the P.D. for granted! I don't know anything other than the "police blotter" in the Herald, but am glad to know I can call if I need to. The flashing blue lights are a visual disturbance (migraine) trigger!
- I think its people and those that break existing laws that need the improvement. I don't hear or see anything bad about the police personally. I just wonder if there's really any more the police can do. I think most do the best they can. I suppose there's always one or two that may not really be conscientious, but I've not met one yet. Our dept. is pretty well select from those I've dealt with
- I think the Police Department does a great job, but I have seen many great changes in our new police chief, keep up the great work. I know that at times you all have a thankless job. Stay safe all of you.
- I think the Webber case was a serious blow to the Dept. Just a lot of news in the past few years, that have shed negativity on Dept. Maybe with new chief Mernier in place things can change, there seems to be more stability currently.
- I wanted to compliment the officer who posts on Facebook for keeping the public aware of what the department is doing and having a professional sense of humor
- I was super impressed with the competency and proactive nature of the police chief and his staff who attended/ hosted the Portsmouth Middle School Safety presentation. Since then I started following on Twitter and appreciate their sense of humor and consistent sharing of

information. I feel very safe but still fearful of the challenges drugs present, particularly with a teenager. I "love" Detective Cashman!

- I went on a walk with a group and a couple of cops once. It was very nice.
- I wish I would see more patrol cars around they would see a lot of drug dealing in the parking lots where the red phone booth is
- I worry about the drug problem and crime that happens because of that, worry that at some point Portsmouth will have more problems with drug crime, more home break ins/robberies. It is pretty safe here but I always am aware of what could happen, especially robberies
- I would like to feel more secure that they exist
- I would like to know if the very serious unethical behavior on the part of some of the officers, and especially those in higher positions, has changed and whether there is ongoing investigation of such issues. And if Aaron Goodwin wins any (illegible) on settlements (illegible) the city it would be appalling.
- I would like to see more patrols
- If I feel unsafe in Portsmouth it is due to speeding. Walking along South and Middle Street. Traffic coming up and down Summit Ave after hours. We have a very young neighborhood. I have almost been T-boned just backing out of driveway with someone blasting over the hill. Next time it could be a child
- If you put a cruiser at the light in front of wal-mart in Lafayette Rd, it would eliminate the need for city taxes. It's awful the people who run the red light every time it changes
- I'm a contractor in Portsmouth, on the road more than 8 hours per day in the city limits. I find that cell phone use is horrible. I think more resources need to be used and more fines handed out. I see at best 20 or more violations daily!! More under cover work to fine these people. Thanks.
- I'm all American *signature*
- I'm just really disappointed in the horrible conditions of Maplewood Ave and Islington Street. They are major streets in our city and the deplorable conditions make our city look poor and rundown. Islington Street conditions should be illegal!
- I'm mostly worried about the high school and problems with drugs and vaping. The recent shootings in FA also have me concerned about a tragic event like that happening at PHS.
- I'm sure they all work hard and are nice people but I walk 3-4 min around various parts of town every day and I rarely see any police at different times of the day. I really feel they should have a much more visible presence.
- In general I worry about police department's power - armed, secretive, power of arrest, power to rig cases. However. The Portsmouth police department seems above bound. They get my benefit of the doubt!
- Increase lighting in Goodwin park. repaint crosswalks on Islington st. consider speed bumps when entering into town
- Interesting issues to think about. The best infrastructure is invisible until you need it... and then it's there it cannot be taken for granted, but must be sustained. I appreciate that the department is thinking ahead.
- Issues-speeding in Elwyn park especially when children are walking to and from school. issue often I have to cross from John Paul Jones corner. I always wait for the red light and walk signal, often cars coming down Middle St past the salvation Army & JP Jones house and turning left on a red light do not yield to me, even though I am in the crosswalk. On Lafayette Road across from the new medical building/walkins welcome there is a residence that

advertises "Palm reading walk in welcomes" on large posters in the windows of the house. Is that allowed?

- It is a privilege to live here, but feel that way always!
- It just takes a few bad experiences with rude defensive un empathetic desensitize officers to color ones view of the whole PD. despite ones best efforts not to do that! in the past I've had officers in classes I've taught and perhaps more favorable viewed PD as a result of that. Recently both experiences were positive with officers visibility and relationships vital to positive view. Note: Seacoast African American Cultural center (SAACC) holds a book group discussing issues relevant to people of color. An officer now and again would be a great addition!
- It's hard to develop a thorough opinion of the police when you have little to no interactions with them. A lot of these questions assume a regular involved interaction. I take little to no interactions as a positive thing! I can't imagine it's good for your data though
- I've been extraordinarily happy with the detective who was put on my case after my home was burglarized, Detective Seth Jondreau. I was happy with amount of response time it took for Portsmouth PD to arrive after I reported and crime had taken place. The police who came were courteous and efficient. The only thing I've been unhappy with is the demeanor of the officer who came to pick up the report.
- I've lived all over the country, but spent 32 years in northern Minnesota. When I moved here in May '08, I noticed a HUGE difference in the general actions of perception of the Portsmouth police. In Minnesota the police were the enforcers of the law, suspicious of all. Here police are PROTECTORS of people, kind and interested and helpful. Yes, enforcers as needed, but really to PROTECT and SERVE.
- Judges are too lenient. You guys put yourself in harm's way. Judges give slap on the wrist. Although our population is 20,000 with the hotels it's much more. There is somebody who was in the paper for selling oxycotin yet I see him at city gyms watching his kids play sports. Very disturbing to me. Maybe he made a plea deal but I don't think he should be walking the streets
- Keep up the amazing job! whoever does the Facebook page should get a raise!! Thank you PPD!
- keep up the good work
- Keep up the good work
- keep up the good work
- Keep up the great work! thank you for your service
- Keep up the great work. My answers about the schools say more about the state of our current world rather than Portsmouth PD. I think our school dept needs to take drastic measures to make the buildings safer, but in the event of an emergency at the schools, I know the PD will respond quickly and keep the kids safe.
- Last memorial day weekend Friday night, down town was hopping a lot of energy, Not one policemen to be seen anywhere. Busy night- Nonexistent! No idea where they are except daily camping out on pierce island. Don't even get me started on Prescott Park- useless.
- Let's just say I am very pleased and my late wife picked Portsmouth to retire to!!! Note: as an 88 yr old with arthritis I no longer walk much Q8b. Noise: motorcycles Q24: I have full confidence in our Police
- Let's say I'm Belgian speaking with a very strong French accent and police men are very very patient to understand me
- Love the PD. Thank you for all you do

- Love the Portsmouth PD Facebook page!
- Love the Portsmouth Police Dept.'s Facebook page!
- make officers shave, no beards, no tattoos visible, hire more officers for schools, more foot patrol
- May the lord bless you and family! I love the Lord! Keep up the good work! And thank you very much!
- Maybe some "meet and greet". Have some specific officer assigned for longer periods to an area. Both citizens and officers will get to know policemen/women. Friendship works
- Most of my concerns about safety have to do with being a female in a town with an ever increasing tourist presence. I walk a lot in the evenings, a testament to the relative safety of Portsmouth, but I can't recall ever seeing police other than in the downtown area. And downtown I have seen drunken vandalism at times when I thought police presence would be more obvious. I do appreciate the police chief's active regard for security during large gatherings.
- Most police departments tend to create their own problems by being over-zealously proactive, thus creating a problem before a crime is committed. When in fact, one may not have occurred at all. In the officiating community, we call this practice "Digging for Boogers". Do no insert oneself into others' lives without true cause...That breeds animosity and mistrust.
- motorcycle noise is incredible
- My experience has been that the police see young people (High school age) and believe they are doing something wrong, but what's worse is that is how many young feel.
- My husband and I have just retired. We want to enjoy this great city
- My kids know who sells drugs at PHS. Do you? Do what you need to do to prevent another webber scandal. That exposed serious deficiencies in the ethics of many individuals
- My limited interactions with PPD - maybe 6-8 in the last 8 years - have been very positive. As indicated before, my two main concerns are speeding on cross street and other residential areas and distracted driving. I am a motorcyclist and a runner, and there is far too much inattention behind the wheel.
- My only issue concerned a stalker - I called the police for advice about how to handle it.
- my problem with Portsmouth police department is the number of cars that park sideways and the number of people that walk in the streets with new side walks
- N.H. police depts. have generally seemed slow to change their approach with respect to the opioid crisis. Portsmouth, is by and large, a quiet and safe city with little real crime as I perceive it. I also recognize that PPD is only one part of the solution, to NH's substance abuse problems. However, I would like to see the department back and support solutions around connecting addicts to treatment like Safe Stations and similar programs.
- Needless to say, Portsmouth has changed A LOT since I first moved here. Some good changes, so very questionable. She seems to be bursting at the seams these days, too many people and cars in too small a space. In a way, very sad.....
- New chief is a huge improvement. However staff below him have no credibility as demonstrated though Webber case. Retire mid management and start fresh.
- new police station patrol speeds in south end - might want to watch your own speed
- no reason to ask income
- Noise in downtown during may-sept. Solution-shut down street musicians at 9pm. Their noise reverberates off the brick walls of market square. Militarization of PPD. Solution-no more

police "lifeguard stand" and Christmas event. Just a few extra cops walking the streets would suffice. When PPD overreaches with a military show of force-it has the opposite effect and makes the PPD appear like scared, incompetent "jackasses"

- Not knowing much about the police is actually a good thing. Means no issues with illegal happenings, means they're doing their job, right?!
- Not sure why we have so many and why do we pay them so much of our money?
- On D6: near downtown
- On D6: Union St I would like to see more officers downtown on the streets at night on the weekends on foot. Also, when patrolling the streets, driving more slowly.
- On D9: American Let people know that "blue" is a good color, get to know the goo people too
- on South street there is no way you can stay on the speed limit- too low homelessness and drugs effect all of us and frustrates us all including the police
- One minor beef: cars that run red lights picky in relation to other issues.
- Only once there has been crime in our neighborhood (that we know of). Someone broke into my husband's car while we were away, it was inside our garage. Side door was unlocked. So we heard later it was local people and they were caught breaking into another neighborhood on Cutts St, across Mamet St. Our biggest concern are traffic. Portsmouth is growing! People tailgate on Mamet Street hard to make a right into our neighborhood.
- Our car has been burglarized 2 times. I like the alerts that are sent out to neighborhoods as it's a reminder for us to lock our cars in the driveway.... something that I didn't have to do in the country.
- overall doing great job but need more staff
- Overall good force. Had great respect before scandal and am pleased to see recent progress.
- overall PPD does a fair job although some aren't very friendly
- Overall you have served our family well. thank you for all you do
- Overall, I'm satisfied w/ the work Portsmouth PD is doing. I think they could continue to improve their image with public. I like to see them doing the police day @ the elem. schools (where they brought cars and such to the schools). Rochelle N. does a good job with youth & putting forth a friendly, kind face of police. It's so important for kids to continue to trust the police & not be scared of them. Maybe have a presence at kids day and/or greet them w/ handshakes one morning at school?
- Overall, pleased with Portsmouth PD I feel safe within the city and in my home.
- Overall, the PPD is a breath of fresh air and could serve as a model for other cities. they are doing a very good job
- People driving with "disability" card still hanging on mirror- I have one- printed instruction says "remove when driving." We oldies need all the help we can get, obstructed vision is harmful. Both due to vision and constant waving motion.
- Perhaps a column in the local newspaper covering some of the "don't know" issues would be of service. Thanks for the interest.
- Please don't let the police department become militarized. Israel is not a good example for our city.
- Please encourage as much non-violent & compassionate community policing as you can. The world- America!- needs a humane approach from all entrusted with power. The police- OUR police- have a vital role to play in this.

- Please enforce cell phone use laws and snow on top of cars. You can easily set up a stop by standing on any busy street and viewing this! Enforce those laws and change for 1st offense, which is the only way people will learn.
- Please just espouse solid, honest, values, don't abuse the faith we have in you, don't feel you are above the law, don't lie to cover things up. Thank you for your service, I have had great experiences with the PPD.
- Please keep up the good job to keep us all safe. - thank you
- Please Portsmouth has a police dept. I assume they are as competent as any other business. I am not happy with your pensions- too high for too many desk jobs. Don't like overtime for "depart' work
- Please work on slowing down cars and making it safer for pedestrians. Work with city council and state of NH to step guns from getting into schools and make it harder to get guns. Don't worry about noise and marijuana but focus on real drugs and real issues. Get out of the car and walk and meet the residents of Portsmouth. Thank you doing this survey.
- Please...more traffic control in the Atlantic Heights neighborhood!
- Police do not enforce bicycles on sidewalks in Portsmouth. Very, very dangerous!! School children and their parents should be educated about his problem. I was hit by a biker and was hurt badly and almost got hit again.
- Police have difficult jobs and probably feel as if they're taken for granted. But I would appreciate it if they could maximize their budgets with more efficient use of resources so the focus stays on preventing or solving big crimes (robbery, drugs, violence) instead of parking meter violations, traffic citations, and smaller/lower priority items
- Police need to support New Franklin School with traffic assistance during arrival and dismissal. Their neglect/apathy has created a dangerous situation
- Police union is too strong; needs to be eliminated. Police staff is "top heavy" - too many ego's and not enough "working patrol men/women"
- Port PD does a great job. Keep up the good work!
- Ports. Police do a good job, this is not an easy job to do.
- Portsmouth is a vibrant and busy city with lots of folks coming and going, festivals, races, marches. the Portsmouth PD seems to handle this very well
- Portsmouth PD is best of any town or city, we have ever lived in!
- PPD has lost all credibility with me. A long history of treating female officers poorly. But the treatment of John Connors is B.S.!! Aaron Goodwin and his followers were protected, and John was hung out to dry! PPD has a boy's club mentality that outweighs its positive attributes.
- PPD is a professional police organization and do great work. I've lived here since 1971 and have always had nothing but good and positive experiences w/ PPD
- provide accomplishments and opportunity areas
- Providing more opportunities to interact and hear from the officers on their initiatives would be great! * The neighborhood forums held last fall were really helpful and I liked being able to ask questions directly to and hear directly from the chief and other officers.
- publish statistics so public is aware of the issue to the city it is facing
- Q18d: Social media - keep up the great work! QD6: Creek neighborhood
- rarely go downtown so I don't really know what goes on in town.

- RE: police log in herald. Many entries note that the reported issue or people or animal were not/no longer at the scene. I just wonder if the response time is too long. Perception... Really how is your response time?
- Read police reports + paper every day. Attended city meetings - feel police force competent + responsive. Appear to manage the many activities city provides to residents and tourists. Greatest concern is speed control on all streets. Even though city working on bike + pedestrian safe measures, many large, high-end vehicles traveling above speed limits + so safety goal not impacted. A runner, walker + bicycle rider - even at low traffic volumes times, speed even worse of an issue. Residential areas not any more safe compared to major thoroughfares. Do have increased confidence for dept. over past 5 years since Goodwin incident.
- Reckless drivers - run red lights. Crosswalks when road narrows they run you off the road to get ahead. Route one for instance. '
- Retired military
- Sagamore Road and Willard/Middle street intersection have a flashing light when pedestrians cross - it is highly effective. we first saw these signals in Boulder Colorado
- Schools! Please let's not learn the hard way!
- See above comments :) Thank you!
- Sometimes the area behind Bank of America and Cares Bakery at night feels unsafe. Numerous times people are trying to peel through the bank during late night. Please keep an eye for those bakers at cares! thanks
- Sometimes walking at night- get spooked out by hearing/seeing coyotes in woods in neighborhood. But no issues with people/ crime. Coyotes or owls or something has taken a lot of neighborhood cats, so just. "Public service messages" of the prevalence of wild life in Portsmouth and pets would be good.
- Sorry this is late getting to you. Hope the information you receive is helpful. Thank you for doing this
- Speeding... I live off Maplewood, one of the busiest streets in the city. The speed a vehicle coming from town to access the bypass is too fast. It is nearly impossible to take the left for the bypass on to Maplewood without a speeder "pushing it" up the hill from town. Drivers need to be reminded that speed limit isn't only for road conditions but set up for the courtesy of the neighborhood.
- State police should stake out the traffic circle to enforce the yield signs.
- Stay safe and keep up the awesome work! Leave the weed dealers alone!
- strongly support you getting a new headquarters
- Suggestions: Drive marked cruisers on ALL streets occasionally - show the flag. Really monitor traffic speeds in neighborhoods and issue TICKETS not "warnings", especially in residential areas. There's too much speeding by both locals and out-of-towners. Walk more especially downtown - talk to people & listen for complaints.
- Thank the PPD for all they do!
- thank you
- Thank you for administering this survey. It reflects your desire to learn more about your community. I think it is important for a police organization to be responsive and connected to its community.
- Thank you for all of your hard work! We know you put your life on the line every day to better our community and it IS appreciated!!

- Thank you for all that you do!
- Thank you for all that you do.
- thank you for all you do
- thank you for all you do for us
- Thank you for being interested enough to ask!
- Thank you for collecting data from residents. Looking forward to the summary!
- Thank you for doing this survey.
- Thank you for doing this survey. It's nice to know that the opinions of the community you serve are valuable
- Thank you for keeping me and my family safe. We salute you!
- Thank you for keeping us safe
- Thank you for surveying the proud residents of Portsmouth. PPD is one of the many things that make Portsmouth so great. (smiley face)
- Thank you for taking the time to survey the community. Need to focus on gun safety issues including how parents and children can talk to their neighbors about gun safety when kids are playing in neighbors houses. Thank you!
- Thank you for the intent to gather feedback and make positive change. I feel very safe in this town and appreciate this work police do and proactive updates/sharing info on the Facebook page. Thank you!
- Thank you for the survey
- Thank you for this survey and your service, I'd like to see the PD "take back" the parking department. Please add speed watches to Sagamore Road esp in summer, lots of running and bikes
- Thank you for your service
- Thank you for your service!
- Thank you for your service! (Coming from a retired Green Beret this "thank you" is truly heartfelt.)
- Thank you for your service. Stay safe! Happy to help :)
- Thank you for your service. We truly appreciate your commitment and sacrifice. don't let tradition and "old boy" mentalities get in the way of the need to move forward and improve as an institution keep an open mind to the need to always be changing
- Thank you for your services :-)
- Thank you Portsmouth Police Department! By conducting this survey, you are once again showing your commitment to a strong community.
- Thank you PPD!
- Thank you PPD!
- Thank you to the police, they do a great job. Thank you. Sincerely, Ann George Sorry it took so long to send back.
- Thanks for asking!!
- Thanks for doing the survey. it is nice to see the dept. is concerned about the community and the perception of the dept.
- Thanks for looking after us!
- Thanks for this survey
- thanks for your service to the community
- Thanks!

- Thanks.
- The biggest issue I've noticed is business owners trying not to have cops around for issues with drug use and homeless because they believe it makes them look unsafe. Often not reporting stuff and customer incidents at the cost of their safety to bring in tourist revenue. As someone who works and lives downtown this means I'm sexually assaulted at work on the regular, followed home by drunks or in hostile conflicts with the homeless anytime I travel between work and home, sometimes several times a day. The police are visible yet unobservant or inactive. If I'm out of my house or work after 1:30 am there may as well not be a police force. Homeless behavior and tourist behavior needs to be addressed way better. We can't promote tourism if it's only for the economy at the cost of our workers and citizens.
- the current regime appears to be working hard to change the public perception of corruption and mishandled matters internal to the police force
- The damage that resulted from the Goodwin debacle was a result of the top management of the PD not adhering to standards polices and ethics. There are still many honest ethical and professional members of the P.P.D, that can restore the credibility of the department. I feel that chief merner is addressing issues but it will take time to restore the public trust
- The department has improved considerably in the past several years. I hope that continues to be the case.
- The department is working in the right direction.
- The department sustained a huge black eye over the last decade. I see and believe changes are happening that will allow the department to recover and move forward. The new personnel coming in have a burden to prove themselves. They are doing a good job. Keep up the good work. Stay in the fight. Semper FI!
- The Goodwin/Webber estate was poorly handled, initially. That this situation was allowed to develop is disgraceful.
- The officers who have been on the force for over 10 to 20 years are the ones that take the time to listen and help families the best they can. The new officers have attitudes are arrogant, cocky, rude. They puff out their chest as if their better than you. It's sad that they let it get to their heads.
- The only improvements I can see is to patrol and pull over semi's that are speeding on Peverly Hill Rd. Never seen 18 wheeler pulled over but plenty of cars are!
- The police budget could dramatically decrease if Portsmouth wasn't a magnet for homeless and the faction they bring with them. As I read the police reports in the paper every day the bulk are related to above!!
- The police commission is to be commended for cleaning out the command staff that had turned the Portsmouth PD into a racketeering enter mile (I do not throw that term around loosely, I have extensive experience in both State and Federal courts with Rico Moseahous). The extent of the problem revealed just in the Portsmouth Herald and the various lawsuits was horrendous. I am sure that activity was just the tip of the iceberg vis a vis the full scope of the malfeasance. The former Manchester Chief was brought in and put out the immediate fines. The current chief comes with great big city experience and seems to be best on running an impartial, professional organization (I do not know either Chief). For now, the Portsmouth PD seems to be an solid footing.
- The police department has certainly been in the news a lot over the last few years with poor decision making on the part of many. I am also concerned about sexual harassment of female officers.

- The police response to the 2017 women's march was phenomenal, both tactically and socially - despite unexpected mass turnout, officers kept us safe and handled traffic and any other issues efficiently. The officers I came in contact with that were friendly, funny and personable. I would love to see more conversations between cops and civilians in non-problem settings. If officers are routinely in one area, get to know the people around them. Try not to glare during traffic direction. Be out and social every day.
- The reputation of the Portsmouth Police Department has been tarnished almost beyond repair. As a community of "older people" it is disconcerting that vulnerable people are prey to those committed to serve and protect. As the cost of these services rise, and I personally witness drug transactions on the street, it is difficult to support, increasing tax rate. I remember the brothels and life in this city when it was a "[Illegible]". It doesn't seem any safer, just different problems.
- The use of police for traffic safety near construction zones is problematic. They are overpaid and underworked for these off duty details
- The whole mess with the Webber estate gave the Police Dept. such a black eye. Now- after cleaning house and hiring a new permanent chief and new officers I think the Police Dept. will perform to the highest standards the community wants and deserves. As a retired teacher I must say TEACHERS SHOULD NOT CARRY GUNS!
- There are several homeless people that live between Walmart and ocean road. Police came once, I see a lot of foot traffic going in there.
- There has been some negative publicity in the past several years but the dept seems to have "weathered the storm" in my opinion anyways- much is expected of these men and women and I applaud them of their work.
- There is drug activity on 33-35 Union St during the day-black SUV, Jeep? Paper plates, antenna on or by back window. 124 Cabot St, 2nd floor, guy takes back way through Hampton, Amesbury then Lawrence MA, sells drugs out of house, says police know him and won't touch him! Goes every Friday & Saturday night. I know this, he used to live with me, I kicked him out! Tried to tell police, wouldn't listen! Every time I call I get switched to Detectives, they tell me it's not their problem, switch me back and still no resolution.
- There was a time when I knew most of the force, they were kind and were more helpful than stern. I believe they incite more problems by being stern and aggressive.
- They care and very honest. I trust them
- They do a fantastic job, no complaints I trust them 100%
- This is a feel good survey for new chief to supply his existence. Seems like another Portsmouth PD sham.
- This is a silly thing, but I think PPD has a really great presence on social media. Their media posts make me laugh, which makes me feel comfortable about contacting police. I feel very safe in Portsmouth. Any safety concerns I have are more about being a young-ish woman walking around on my own, not about Portsmouth or the police
- this is a wonderful survey and you seem to have asked the correct questions, thank you
- This survey or similar outreach efforts are very important. First time the dept. sought my opinion/input
- This survey shows me I am not plugged into the community. And have had very little contact with the police in Portsmouth. The fact that I usually see them walking downtown and traffic violations gives me the impression that there are not many issues. I asked my kids and they said getting drugs when they were in high school would not be hard to do.

- Thought I did not have a positive experience with an emergency situation, I wouldn't hesitate to call for assistance in the future. Nor would I be shy about stopping by to ask a question
- TJ Potter is very friendly! He gave our son (3) his officer "training card" and he talks about "my police officer friend TJ."
- Town feels so safe, I can only imagine the police are doing a great job. I haven't run into them to comment based on experience. I feel lucky to live here.
- traffic is way too fast on elyan rd
- traffic noise, motorcycles + bicycles need to obey traffic laws and noise ordinances
- Until we can control the guns in our towns, I feel it will always be a problems.
- Upholding the law is now and always was and will be an uphill battle, to do it with dignity, humanity and fairness is an achievement to be strived for an honored, I salute those men.
- Very positive interactions with the cops, great group. More downtown presence would be nice, though. Concerns about no cop/SRO at PHS, this year, though! Not good, two sons there and I worry because of Parkland. My boys liked last SRO Manson, but the boys don't know the new guy, they say he's never there!
- We are a small low crime town taxes go up at least 4% annually even with booming development We have a gov't. That's too big-our problem isn't crime it's taxes-People can't afford to live here anymore.
- we are elderly so we are not in town much especially at night, Portsmouth has changed in my lifetime much more for the police to handle
- We are not a diverse community. Thank you for all you do and please stay safe.
- We have only lived here 2 years and spend part of the year away. We have really had no interactions with the police and only can go by what we heard. I think you are doing a great job
- We live in an area with a major traffic cut through and have witnessed many accidents in this residential neighborhood due to cars speeding and ignoring stop signs. At times we feel unsafe walking our dog and I'm fearful of the day when my child starts playing outside. I wish the police would better patrol the area as a deterrence.
- We miss officer friendly!! he got along well with everyone especially the lads who grew up not fearing the police until the dynamics changed
- Well it appears the department has gotten rid of the bad cops, I have no confidence that the new officers aren't more of the same. I have no trust in the department and its leadership, including the police commission.
- We're retired and don't hang out downtown at night, so have little contact with the police. My personal opinion is that they do a great job, probably with inadequate resources. I like what I hear of the chief.
- What about problems with phone solicitations/scam? How to report? How to address/respond?
- What does income have to do with filling out this?
- What have any of these questions (D7, D8, D9) have to do with the survey. If I'm old, uneducated and not rich my opinion doesn't matter.
- When I moved here (15+ yrs.) we had a corrupt PPD command staff. Everyone knew it, no one did anything. Until the Goodwin affair cleared them out. Since we have had 2 top notch chiefs (first chief ____, now chief ____) things have improved greatly and PPD has regained our trust. It is refreshing. Thank you.

- When I was younger I had a bad experience with a police officer that took many years for me to change my overall perspective of police. Try and be aware that a single officer will be viewed as a representation of the entire force.
- While the police dept. has taken steps to change administration and hired an ethics expert for a training in 2015, I am not sure if this training has continued. I would like to see a community action related to ageing. The Lighthouse Point police in Fla. have an automated telephone reassurance program; village of Oswego IL has a senior program with the senior center and providers to empower older adults (and work with senior center on expo, self-defense course for older adults. other ideas
- Why are there no beat cops? I have NEVER seen the police in my neighborhood, except when someone called them for a specific incident.
- Why do we need fancy monitors for motorcycle noise? What happened to good old "disturbing the peace"? I know, 1/2 the cops have motorcycles for toys. Try living near a street light and have to listen to that noise!! -Make spray paint possession a violation for anyone under 18. And for God's sake put a cop at the circle all day so that our taxes will go down!!
- Why do you ask for annual income? To see if people treat people differently based on income? Ouch!
- Why do you leave your engines idling when you are on an hour +- break in a coffee shop? Why are you scary to normal people who've done nothing wrong? Why are you irritated when someone calls 911 to ask for help or to report a problem? This city is doing great- put yourself in our shoes and pretend you live here or pretend it's your grandmother asking for help!
- why this survey
- witnessed two SRT responses, both with good outcomes - A+
- would like to see more opportunity for civilian service, more available services to recruit school graduates into various branches of local criminal justice programs
- Would like to see officers out in the community more, possibly have meetings to discuss concerns and hear concerns of residents.
- You forgot LGBTQ
- You guys are awesome!
- Your department does a great job! thank you
- your survey does not fit well in the envelope

City of Portsmouth Police Department Community Survey



INSTRUCTIONS

For most items, please circle the response that best matches your opinion.

HOW SAFE YOU FEEL IN PORTSMOUTH

Q1. How safe do you feel in Portsmouth in the following situations?

	Not At All Safe	Not Very Safe	Somewhat Safe	Very Safe	Don't Know/Not Sure
a. Walking during the day in downtown Portsmouth	1	2	3	4	9
b. Walking at night in downtown Portsmouth	1	2	3	4	9
c. Walking during the day in your neighborhood	1	2	3	4	9
d. Walking at night in your neighborhood	1	2	3	4	9
e. At night in your home	1	2	3	4	9

Q2. Overall, how frequently do you limit or change what you do in Portsmouth because you are concerned about crime?

1. Never 2. Rarely 3. Sometimes 4. Often 9. Don't Know/Not Sure

Q3. Over the past 12 months, do you think crime in Portsmouth has increased, decreased, or stayed about the same?

1. Increased 2. Decreased 3. Stayed about the same 9. Don't Know/Not Sure

Q4. How do you think crime in Portsmouth compares to crime in other cities of a similar size?

1. Much lower 2. Slightly lower 3. About the same 4. Slightly higher 5. Much higher 9. Don't Know/Not Sure

Q5. How concerned are you about the following situations happening to you or someone you know in Portsmouth?

	Not At All Concerned	Not Very Concerned	Somewhat Concerned	Very Concerned	Don't Know/Not Sure
a. Being robbed or assaulted	1	2	3	4	9
c. Being sexually harassed	1	2	3	4	9
d. Being sexually assaulted	1	2	3	4	9
e. Car being stolen or vandalized	1	2	3	4	9
f. Home being burglarized	1	2	3	4	9

Q6. Overall, how well do you believe the Portsmouth Police Department addresses these safety concerns?

1. Not Well at All 2. Not Very Well 3. Somewhat Well 4. Very Well 9. Don't Know/Not Sure

Q7. What, if anything, could the Portsmouth Police Department do to make you and your family feel safer in Portsmouth?

PROBLEMS IN PORTSMOUTH

Q8. Overall, how serious do you believe the following problems are in the City of Portsmouth?

	Not a Problem	Not Very Serious	Somewhat Serious	Very Serious	Don't Know/Not Sure
a. Public intoxication/disorderly conduct	1	2	3	4	9
b. Noise	1	2	3	4	9
c. Drug abuse	1	2	3	4	9
d. Underage drinking	1	2	3	4	9
e. Domestic violence	1	2	3	4	9
f. Unsafe driving	1	2	3	4	9
g. Drunk driving	1	2	3	4	9
h. Homelessness	1	2	3	4	9
i. School Safety	1	2	3	4	9
j. Internet harassment/scams	1	2	3	4	9
k. Vandalism/graffiti	1	2	3	4	9

Q9. In general, what do you believe is the most important problem facing the City of Portsmouth today?

Q10. Overall, how well do you believe the Portsmouth Police Department addresses each of these problems?

	Not Well at All	Not Very Well	Somewhat Well	Very Well	Don't Know/Not Sure
a. Public intoxication/disorderly conduct	1	2	3	4	9
b. Noise	1	2	3	4	9
c. Drug abuse	1	2	3	4	9
d. Underage drinking	1	2	3	4	9
e. Domestic violence	1	2	3	4	9
f. Unsafe driving	1	2	3	4	9
g. Drunk driving	1	2	3	4	9
h. Homelessness	1	2	3	4	9
i. School Safety	1	2	3	4	9
j. Internet harassment/scams	1	2	3	4	9
k. Vandalism/graffiti	1	2	3	4	9

Q11. What, if anything, could the Portsmouth Police Department do to more effectively address these problems?

SUBSTANCE ABUSE IN PORTSMOUTH

Q12. How easy do you think it is to obtain the following substances in Portsmouth?

	Not At All Easy	Not Very Easy	Somewhat Easy	Very Easy	Don't Know/Not Sure
a. Marijuana	1	2	3	4	9
b. Heroin	1	2	3	4	9
c. Cocaine	1	2	3	4	9
d. Prescription opioids (without a prescription)	1	2	3	4	9
e. Amphetamines/Methamphetamines	1	2	3	4	9

Q13. How concerned are you about children having access to drugs in Portsmouth?

1. Not At All Concerned	2. Not Very Concerned	3. Somewhat Concerned	4. Very Concerned	5. Don't Know/Not Sure
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Q14. How do you think the level of substance abuse in Portsmouth compares to other cities in New Hampshire?

1. Much lower	2. Slightly lower	3. About the same	4. Slightly higher	5. Much higher	9. Don't Know/Not Sure
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Q15. Overall, how well do you believe the Portsmouth Police Department is handling problems with substance abuse in the city?

1. Very Well	2. Somewhat Well	3. Not Very Well	4. Not Well at All	9. Don't Know/Not Sure
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Q16. What, if anything, could the Portsmouth Police Department do to more effectively address substance abuse problems?

EXPERIENCE WITH PORTSMOUTH POLICE

Q17. How many Portsmouth Police Department members do you know personally?

0. None	1. One	2. Two or three	3. Three or four	4. Five or more	9. Don't Know/Not Sure
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Q18. How do you typically hear about or find out things about the Portsmouth Police Department (**Please circle all that apply**)

a. Contact with a Portsmouth PD member	e. Newspapers
b. Personal observations	f. Speaking with a family member or friend
c. Television news	g. Speaking with a work colleague or neighbor
d. Social media	h. Other (please specify) _____

Q19. How often have you interacted with a member of the Portsmouth Police Department in the past 12 months in the following ways?

	None	Once or Twice	Three or Four Times	Five or More Times	Don't Know/Not Sure
a. Traffic issues – i.e. citation, warning, crash	0	1	2	3	9
b. Emergency calls – i.e. calling 911	0	1	2	3	9
c. Non-emergency calls – i.e. to report a crime or suspicious activity	0	1	2	3	9
d. Any other way – i.e. at a community event or talking to an officer on patrol	0	1	2	3	9

Q20. How satisfied were you with your interaction(s) with members of the Portsmouth Police Department?

	No Interactions	Not Satisfied At All	Not Very Satisfied	Somewhat Satisfied	Very Satisfied	Don't Know/Not Applicable
a. Traffic issues – i.e. citation, warning, crash	0	1	2	3	4	9
b. Emergency calls – i.e. calling 911	0	1	2	3	4	9
c. Non-emergency calls – i.e. to report a crime or suspicious activity	0	1	2	3	4	9
d. Any other way – i.e. at a community event or talking to an officer on patrol	0	1	2	3	4	9

Q21. What, if anything, could the Portsmouth Police Department member(s) have done to make your interaction with them better?

CURRENT PERCEPTION OF PORTSMOUTH POLICE DEPARTMENT

Q22. Please indicate whether you agree or disagree with the following statements about the Portsmouth Police Department:

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Don't Know/Not Sure
a. Portsmouth Police are responsive to my needs	1	2	3	4	9
b. Portsmouth Police are honest and ethical when dealing with members of the community	1	2	3	4	9
c. Portsmouth Police show concern for my rights as a member of the community	1	2	3	4	9
d. Portsmouth Police respond in a fair and impartial way when dealing with racial, religious, and ethnic minorities in Portsmouth	1	2	3	4	9
e. Portsmouth Police proactively prevent crimes before they occur	1	2	3	4	9
f. Portsmouth Police effectively respond to crimes after they occur	1	2	3	4	9

Q23. Please rate the Portsmouth Police Department in the following areas to the best of your knowledge:

	Poor	Fair	Good	Very Good	Excellent	Don't Know/Not Sure
a. Appearance	1	2	3	4	5	9
b. Courtesy	1	2	3	4	5	9
c. Helpfulness	1	2	3	4	5	9
d. Ability to solve your problem	1	2	3	4	5	9
e. Overall competence	1	2	3	4	5	9

Q24. Is there any reason you would be hesitant to call the Portsmouth Police Department for assistance?

1. No 2. Yes → Why?

Q25. If you had an experience with a member of the Portsmouth Police Department that you believed warranted a complaint, would you...

- a. Know how to make a complaint 1. Yes 2. No
- b. Feel comfortable making a complaint 1. Yes 2. No → Why not? _____

Q26. What one word comes to mind when you think of the Portsmouth Police Department? _____

Q27. Overall, how satisfied are you with the performance of the Portsmouth Police Department?

- 1. Not Satisfied at All 2. Not Very Satisfied 3. Somewhat Satisfied 4. Very Satisfied 9. Don't Know/Not Sure

Q28. Why do you feel that way?

Q29. How has your perception of the Portsmouth Police Department changed over the past 12 months?

- 1. Improved 2. Decreased 3. Stayed about the same 9. Don't Know/Not Sure

Q30. Overall, how could the Portsmouth Police Department improve as a police force?

ABOUT YOU

D1. How old are you? _____ D2. What is your gender? 1. Male 2. Female 3. Other

D3. Do you rent or own your home? 1. Own 2. Rent 3. Other D4. Do you currently have children under the age of 18 in your household? 1. Yes 2. No

D5. How many years have you lived in Portsmouth? _____

D6. Which of the following best describes the part of Portsmouth in which you live?

- 1. Downtown 2. South Portsmouth 3. North Portsmouth 4. West Portsmouth 5. Other (specify) _____

D7. What is your highest level of education? 1. High School Graduate (or G.E.D.) or less 2. Technical School 3. Some College 4. College Graduate 5. Postgraduate Work

D8. What is your annual income? 1. Less than \$25,000 2. \$25,000 - \$34,999 3. \$35,000 - \$49,999 4. \$50,000 - \$74,999 5. \$75,000 - \$99,999 6. \$100,000 - \$149,999 7. \$150,000 or more

D9. With which of the following do you identify? **Please circle all that apply**

- 1. American Indian or Alaska Native 2. Asian or Asian American 3. Black or African American 4. Native American or Pacific Islander 5. White or Caucasian 6. Latin or Hispanic 7. Prefer not to say

Please provide any additional comments below:

Thank you for taking the time to complete this survey