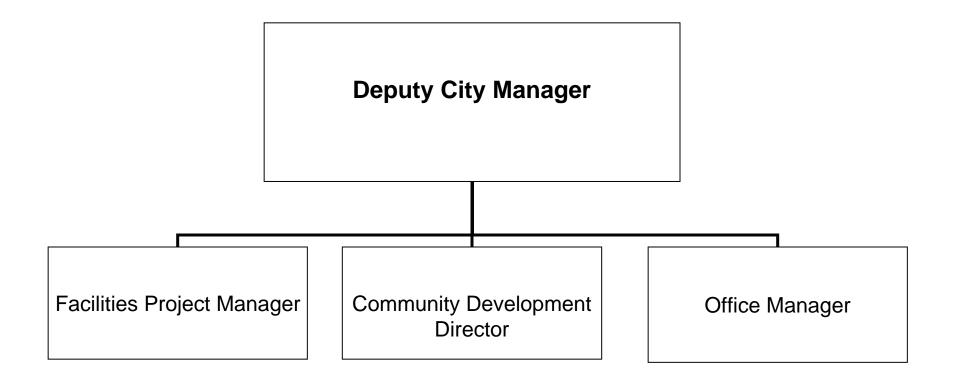
# **Community Development**



# COMMUNITY DEVELOPMENT

# MISSION:

To create a viable urban environment through the support of public facility improvements and public services, and the promotion of increased employment opportunities, homeownership opportunities, and improved housing conditions.

# **BUDGET COMMENTS-DEPARTMENT REQUEST:**

The FY11 proposed administration budget for Community Development is \$175,200. This is an increase of \$4,139 from FY10. This increase is due to contractual obligations associated with salaries and benefits. There are no new programs proposed that would impact the operating budget.

# **BUDGET SUMMARY OF EXPENDITURES:**

	FY09	FY09	FY10	FY11 DEPARTMENT	FY11 CITY MANAGER
	BUDGET	ACTUAL	BUDGET	REQUEST	RECOMMENDED
CDBG					
SALARIES	118,923	122,964	122,615	125,871	125,871
LONGEVITY	1,088	1,122	1,088	1,354	1,354
RETIREMENT	10,556	10,845	11,313	11,724	11,724
HEALTH/DENTAL	10,349	9,296	10,566	11,467	11,467
OTHER FRINGE BENEFITS	10,285	10,440	10,529	10,764	10,764
OTHER OPERATING	16,050	12,813	14,950	14,020	14,020
TOTAL	167,251	167,480	171,061	175,200	175,200

### **GOALS AND OBJECTIVES:**

*Goal:* Preserve and expand public services for residents who earn low or moderate incomes, and who require health, housing, childcare and related services. *Objectives:* 

- Administer the Community Development Block Grant (CDBG) funded Public Service Agency Grant Program for social service agencies in accordance with U.S. Housing and Urban Development guidelines.
- Administer the CDBG funded Portsmouth Non-Profit Loan Program to conduct facility projects at non-profit Portsmouth agencies that serve low and moderate-income residents.

Goal: Ensure that the City has a decent, affordable, and accessible housing stock that meets housing code requirements.

Objective:

Continue to provide CDBG funded low interest and deferred loans through the Housing Rehabilitation Program
and CDBG funded handicapped accessibility grants to Portsmouth homeowners through the Residential
Accessibility Program.

*Goal:* Support housing opportunities for a range of family income levels. *Objectives:* 

Maintain and report data on local and regional housing demographics and housing needs.

- Continue to carry out the Portsmouth First Time Homebuyer's Program.
- Continue to work cooperatively with the Portsmouth Housing Authority and other appropriate agencies to retain and, where appropriate, expand the stock of affordable housing.
- Pursue housing initiatives consistent with the final report of the Blue Ribbon Committee on Housing.

Goal: Ensure that the physical infrastructure in low and moderate income neighborhoods supports their healthy development and support other public facility improvements that benefit people who earn low or moderate incomes.

Objectives:

- Continue to carry out streetscape improvement projects in Community Development Block Grant eligible neighborhoods.
- Work with Community Development Block Grant eligible neighborhoods to identify projects, which meet U.S. Department of Housing and Urban Development eligibility requirements.

*Goal:* Ensure that individuals with disabilities have equal assess to public facilities and services. *Objective:* 

• Continue to carry out projects that remove architectural barriers and improve access to public facilities for people with disabilities.

# PROGRAMS AND SERVICES:

**Housing Rehabilitation Program** - This program provides low interest and deferred loans to eligible property owners in Portsmouth to repair code deficiencies (plumbing, heating, electrical, and other problems) in residential units. Single family homeowners must meet the low and moderate income guidelines set by the U.S. Department of Housing and Urban Development.

*HomeTown First Time Homebuyer's Program* - This program is a collaborative effort between the City of Portsmouth, the New Hampshire Housing Finance Authority, and Citizens Bank NH to provide homeownership opportunities to eligible Portsmouth households. Through this program, Portsmouth households are eligible to receive downpayment assistance, closing cost assistance, and/or low interest first mortgage bank financing.

**Residential Accessibility Program** - Community Development Block Grant funds are granted to assist eligible homeowners with disabilities to be independent in their own homes. Typical modifications include widening doorways, building ramps, installing lifts, and making bathrooms accessible.

**Public Service Agency Grant Program** - Community Development Block Grant funds are provided on a competitive basis to local public service agencies that provide housing, health, and other services to residents of Portsmouth who earn low or moderate incomes. Program funds are used to support operating costs such as salaries and utilities, or to subsidize client service fees.

**Portsmouth Non-Profit Loan Program** - Loan funds are available to non-profit organizations for the purchase and/or rehabilitation of property. Past loans have included financing for the purchase of property and the purchase of office space, as well as necessary code improvements and renovations. At least 51% of the families and individuals benefiting from project assistance must earn very low or moderate incomes.

**Public Facility Projects** - A variety of public facility projects are eligible to be funded through CDBG in neighborhoods where a majority of residents earn low or moderate incomes as determined by the 2000 U.S. Census. Public facility projects include reconstruction of sidewalks and curbs, planting of street trees, installation of public lighting, and playground and park improvements.

# PERFORMANCE MEASURES:

	<u>FY 08</u>	<u>FY 09</u>	Estimated FY 10
Linear Feet of Streetscape Improvements designed and/or under construction	0 ft.	500 ft.	820 ft.
Number of Homeowners assisted through the Residential Accessibility Program	6	6	3
Number of Homeowners assisted through the Housing Rehab Program	4	7	4
Community Development Block Grant Program expenditures meet U.S. Housing and Urban Development spending ratios	Yes	Yes	Yes
Community Development Block Grant Program expenditures meet U.S. Housing and Urban Development general administration spending caps	Yes	Yes	Yes
Community Development Block Grant programs are carried out in accordance with all appropriate public procurement, labor and eligibility requirements	Yes	Yes	Yes
Percent of Community Development Block Grant beneficiaries who earn low or moderate incomes (HUD requirement is 51%, past three fiscal years)	100%	100%	100%
Number of people served through HomeTown program Inquiries and Presentation attendees: Applications processed:	60 18	40 6	60 6
Loans completed:	14	3	2

# POSITION SUMMARY SCHEDULE

Community Development			
Positions- Full-Time	FY 08-09	FY 09-10	FY10-11
*Deputy City Manager	0.05	0.05	0.05
*CD Director	1	.95	.95
*Facilities Project Manager	.30	.30	.30
*Office Manager	0	.80	.80
Total Full-Time	1.35	2.10	2.10
Part-Time			
Office Manager	1	0	0
Total Part-Time	1	0	0

<sup>\*</sup>A percentage of these full-time positions are allocated to the Community Development Department budget. The remaining salary and benefit expenditures associated with these positions are allocated to other departments.

Grade		Job Description	Name	Department Request FY11
COMMUN	ITY DE	EVELOPMENT		
NON GRADE 26 PMA GRADE 17 PMA GRADE 16 NON GRADE 9	E D E E	*DEPUTY CITY MANAGER  **COMMUNITY DEVELOPMENT DIRECTOR  ***FACILITY PROJECT MANAGER  ****OFFICE MANAGER	HAYDEN, CYNTHIA A (5%) MOORE, DAVID (95%) HARTREY, DANIEL J (30%) POULIN, THERESA C (80%)	5,319 62,230 19,648 37,349
		EDUCATION STIPEND		1,326
		TOTAL COMMUNITY DEVELOPMENT		125,872

<sup>\*\*5%</sup> FUNDED IN CDBG

\*\*\* 70% PUBLIC WORKS

\*\*\*\*20% FUNDED IN PUBLIC REGIONAL HEALTH GRANT

		FY09	FY09	FY10	FY11 DEPARTMENT	FY11 CITY MANAGER
		BUDGET	ACTUAL	BUDGET	REQUEST	RECOMMEND
COMMUNIT	Y DEVELOPMENT					
ADMINISTRA 20-789-411-						
011001	REGULAR SALARIES	100,396	103,868	103,506	87,549	87,549
011061	INSURANCE REIMBURSEMENT	1,000	1,000	1,000	1,000	1,000
015001	LONGEVITY	1,088	1,122	1,088	1,354	1,354
021001	INSURANCE-HEALTH	7,672	6,577	7,782	8,585	8,585
021101	INSURANCE-DENTAL	1,677	1,720	1,784	1,882	1,882
021501 021601	INSURANCE-LIFE INSURANCE-DISABILITY	289 756	252 840	253 756	239 718	239 718
021001	SOCIAL SECURITY	6,339	6,389	6,531	5,575	5,575
022501	MEDICARE	1.483	1.496	1,527	1.300	1,300
023001	RETIREMENT	8,936	9,176	9,576	8,213	8,213
030101	PROF SERVICES-AUDIT	-	- · · ·	-	-	-
053001	ADVERTISING	1,300	1,141	1,000	1,000	1,000
056001	DUES PROFESSIONAL ORGANIZ	300	597	350	350	350
057101	TRAVEL AND CONFERENCE	1,000	278	500	500	500
062001 062010	OFFICE SUPPLIES COPYING SUPPLIES	800 800	410 686	800 800	800 700	800 700
062501	POSTAGE	1,200	1,117	600	600	600
067001	BOOKS & PERIODICALS	750	781	500	535	535
081001	CONTINGENCY	500	-	850	800	800
TOTAL ADI	MINIOTOATION	400.000	407.440	400.000	404 700	404 700
TOTAL ADI	MINISTRATION	136,286	137,449	139,203	121,700	121,700
HOUSING F 20-789-411-						
011001	REGULAR SALARIES	18,527	19,095	19,109	38,322	38,322
011061	INSURANCE REIMBURSEMENT	-	-	-	-	-
015001	LONGEVITY	-	-	-	-	-
021101 021501	INSURANCE LIFE	-	-	-	-	-
021601	INSURANCE-LIFE INSURANCE-DISABILITY	-	-	-	-	-
022001	SOCIAL SECURITY	1.149	1.185	1.185	2,376	2,376
022501	MEDICARE	269	277	277	556	556
023001	RETIREMENT					
		1,620	1,669	1,737	3,511	3,511
030101	PROF SERVICES-AUDIT	1,620 2,400	1,669 2,251	1,737 2,400		3,511 2,400
056001	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ	2,400 1,000	2,251 820	2,400 1,000	3,511 2,400 1,000	2,400 1,000
056001 057101	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE	2,400 1,000 1,500	2,251 820 688	2,400 1,000 1,000	3,511 2,400 1,000 1,000	2,400 1,000 1,000
056001 057101 062001	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES	2,400 1,000 1,500 1,200	2,251 820 688 864	2,400 1,000 1,000 1,000	3,511 2,400 1,000 1,000 1,000	2,400 1,000 1,000 1,000
056001 057101 062001 062501	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE	2,400 1,000 1,500 1,200	2,251 820 688	2,400 1,000 1,000 1,000 600	3,511 2,400 1,000 1,000 1,000 300	2,400 1,000 1,000 1,000 300
056001 057101 062001 062501 067001	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE BOOKS & PERIODICALS	2,400 1,000 1,500 1,200 -	2,251 820 688 864 -	2,400 1,000 1,000 1,000 600 250	3,511 2,400 1,000 1,000 1,000 300 235	2,400 1,000 1,000 1,000 300 235
056001 057101 062001 062501 067001 081001	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE BOOKS & PERIODICALS CONTINGENCY	2,400 1,000 1,500 1,200 - - 1,500	2,251 820 688 864 - - 1,382	2,400 1,000 1,000 1,000 600 250 1,500	3,511 2,400 1,000 1,000 1,000 300 235 1,000	2,400 1,000 1,000 1,000 300 235 1,000
056001 057101 062001 062501 067001 081001	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE BOOKS & PERIODICALS	2,400 1,000 1,500 1,200 -	2,251 820 688 864 -	2,400 1,000 1,000 1,000 600 250	3,511 2,400 1,000 1,000 1,000 300 235	2,400 1,000 1,000 1,000 300 235
056001 057101 062001 062501 067001 081001	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE BOOKS & PERIODICALS CONTINGENCY USING REHAB	2,400 1,000 1,500 1,200 - - 1,500	2,251 820 688 864 - - 1,382	2,400 1,000 1,000 1,000 600 250 1,500	3,511 2,400 1,000 1,000 1,000 300 235 1,000	2,400 1,000 1,000 1,000 300 235 1,000
056001 057101 062001 062501 067001 081001 TOTAL HOU	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE BOOKS & PERIODICALS CONTINGENCY USING REHAB	2,400 1,000 1,500 1,200 - - 1,500	2,251 820 688 864 - - 1,382	2,400 1,000 1,000 1,000 600 250 1,500	3,511 2,400 1,000 1,000 1,000 300 235 1,000	2,400 1,000 1,000 1,000 300 235 1,000
056001 057101 062001 062501 067001 081001 TOTAL HOU PEDLP 21-789-412-	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE BOOKS & PERIODICALS CONTINGENCY  USING REHAB  36-100-002 PROF SERVICES-AUDIT	2,400 1,000 1,500 1,200 - - 1,500 <b>29,165</b>	2,251 820 688 864 - - 1,382 28,231	2,400 1,000 1,000 1,000 600 250 1,500	3,511 2,400 1,000 1,000 1,000 300 235 1,000	2,400 1,000 1,000 1,000 300 235 1,000
056001 057101 062001 062501 067001 081001 TOTAL HOU PEDLP 21-789-412- 030101	PROF SERVICES-AUDIT DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE OFFICE SUPPLIES POSTAGE BOOKS & PERIODICALS CONTINGENCY  USING REHAB  36-100-002 PROF SERVICES-AUDIT	2,400 1,000 1,500 1,200 - - 1,500 29,165	2,251 820 688 864 - - 1,382 28,231	2,400 1,000 1,000 1,000 600 250 1,500 30,058	3,511 2,400 1,000 1,000 1,000 300 235 1,000 51,700	2,400 1,000 1,000 1,000 300 235 1,000 51,700



# ECONOMIC DEVELOPMENT/UDAG

# **MISSION**:

The City of Portsmouth's economic development initiatives are intended to ensure continued economic prosperity and preservation of the qualities that attract and retain businesses in the community. The City's Economic Development Commission (EDC) undertakes and makes recommendations to the City Council on a wide variety of issues including business development, public-private partnerships, the enhancement and development of the commercial, industrial and central business districts, and business retention/attraction.

# PROGRAM FUNDING DESCRIPTION

The City's economic development efforts are funded through funds previously repaid to the City from a federal UDAG loan. UDAG is an acronym for Urban Development Action Grant, an economic development initiative established by the US Department of Housing and Urban Development (HUD) in the 1980s. The goals of the UDAG program were to establish public/private partnerships, stimulate economic development in communities' downtown districts, create jobs, increase tax revenues and ensure a steady income stream from the UDAG loan repayments. HUD made UDAG grants to the community, which in turn lent the money to private developers at below market rates. UDAG loan repayments were made directly to the community by private developers.

The City of Portsmouth Economic Development Commission established a budget policy for the UDAG Program which allows expenditures based on available funding and economic development program needs.

# **BUDGET COMMENTS:**

UDAG funds one full-time staff position and five percent of the Community Development Director's salary. The proposed FY11 budget for UDAG is \$226,875. The "Contingency" line item includes special economic development projects approved by the City Council that enhance economic vitality and further the EDC goals. The decrease from the FY 10 budget is due to the planned reduction of the city support of the Portsmouth Historical Society's lease with the Seacoast African American Cultural Center, the elimination of residual funds from the perambulation project, a slightly lower contingency, and an adjustment in the line item for the Chamber partnership.

# **BUDGET SUMMARY OF EXPENDITURES:**

	FY09	FY09	FY10	FY11 DEPARTMENT	FY11 CITY MANAGER
	BUDGET	ACTUAL	BUDGET	REQUEST	RECOMMENDED
UDAG					
SALARIES	58,842	60,647	60,690	65,743	65,743
OVERTIME / SPECIAL EVENTS	-	-	7,500	-	-
LONGEVITY	1,000	1,031	1,031	1,073	1,073
RETIREMENT	5,428	5,574	5,816	6,334	6,334
HEALTH/DENTAL	21,990	18,772	22,378	23,112	23,112
OTHER FRINGE BENEFITS	5,423	5,216	5,567	5,929	5,929
CONTINGENCY	2,788	882	74,788	50,000	50,000
PARTNERSHIPS	74,708	62,153	72,555	60,000	60,000
PHS/SAACC	-	-	12,000	9,000	9,000
OTHER OPERATING	24,766	25,711	5,684	5,684	5,684
TOTAL	194,944	179,986	268,008	226,875	226,875

# **GOALS AND OBJECTIVES:**

*Goal:* To promote and maintain high-quality, sustainable development and a balanced local economy. *Objectives:* 

- Promote redevelopment of existing retail and commercial areas into vibrant mixed-use centers supporting retail, research, office and commercial development through zoning and infrastructure planning.
- Continue to support and participate in efforts of the Regional Planning Commission and the Metropolitan Planning Organization to encourage the New Hampshire Department of Transportation to accelerate expansion of the Little Bay Bridge and other local transportation bottlenecks.
- Promote continued development of diverse workforce housing options affordable to persons within a wide range of incomes.

*Goal:* To provide assistance services related to business expansion, retention and relocation. *Objectives:* 

- Continue to assist businesses through referrals to business assistance organizations such the Small Business Development Center (SBDC), SCORE, Women's Business Center, manufacturing extension partnership (MEP) and federal procurement assistance and the Micro-Credit programs.
- Continue to provide referrals to other lenders.
- Respond to businesses seeking information related to relocation or expansion in Portsmouth and update marketing materials as needed.
- Continue to invite representatives of the top employers to roundtable discussion with EDC.
- Analyze and advise the City Council on areas suitable for designation as an Economic Recovery Zone (ERZ).

*Goal:* To create public/private partnerships with businesses aimed at fostering economic development that complements Portsmouth's quality of life and revitalizes existing business areas. *Objectives:* 

- Continue to financially support the partnership between the City and the Greater Portsmouth Chamber of Commerce for tourism initiatives and recommend modifications in accordance with partnership goals.
- Maintain liaisons with the Pease Development Authority and Tenants Association, Downtown Business Association, West End Business Association, CIBOR, the University of New Hampshire, Seacoast Local, SBDC, and local, county and state business and real estate organizations.
- Work with owners of Brewyard on Jewell Court to encourage a dynamic mix of businesses that tap the local educated workforce.
- Work with the Northern Tier property owners to incorporate elements of Northern Tier Study in any redevelopment proposals.
- Work with the Whittemore School at UNH and City's Sustainability Committee to develop action steps needed to capitalize on local workforce, business and university program and become a leader in the green economy.

*Goal:* To support the local creative economy and cultural community including those related to cultural tourism. *Objectives:* 

- Promote and sustain the contribution the Arts and Culture sector makes to the local economy. Incorporate this into city marketing efforts.
- Support and assist Art-Speak in its efforts to implement the Cultural Plan as it relates to economic development.

*Goal:* To collect, develop, maintain and disseminate information on the local economy. *Objectives:* 

- Participate in the 2010 Comprehensive Economic Strategy (CEDS) update of Rockingham Economic Development Corporation.
- Prepare reports on economic indicators as required for city finance reports and for general knowledge.
- Update and disseminate the findings of the Americans for the Arts Economic Prosperity Study.

*Goal:* To promote Portsmouth as an ideal location to live and locate a business. *Objective:* 

• Update and maintain the economic development database and website for promotion of the City as an excellent business location.

- Work with the Pease Development Authority, the Chamber of Commerce Tourism Manager, the Discover Portsmouth Center, media representatives and site selection professionals to promote Portsmouth as the optimum business location site.
- Create updated marketing materials which include recent media recognition.

*Goal:* Maintain and enhance the City's value and vitality through infrastructure improvement. *Objectives:* 

- Implement Phase II of the Exit 7 Market Street Gateway Improvement Project per Capital Improvement Plan.
- Implement the Islington Street Improvement Action Plan.
- Assist the City Transportation Engineer in stakeholder discussions and on implementation of a coordinated signage and wayfinding system.

# PROGRAMS AND SERVICES:

*Support to Economic Development Commission*- Services include staff support to City Economic Development Commission and oversight of UDAG-funded budget and activities in accordance with the EDC mission.

**Business Assistance and Referral-** Services include working with individuals and businesses wishing to expand or relocate or remain in the community, as well as working with businesses needing access to business finance and start-up or resources.

**Public/Private Partnerships for Economic Development**-Services include facilitation and oversight of partnerships with the business community, such as the partnership with Chamber of Commerce for tourism activities, Portwalk, HarborCorp Inc., and .Art-Speak.

Community Outreach, Liaison and Promotion- Services include representation of City on local economic development boards, such as the Chamber of Commerce Public Affairs Committee, Tenant Association at Pease, Rockingham Economic Development Commission meetings and attendance at local business association meetings. This includes attendance at events for City promotion, as well as new business openings.

**Business and Economic Development Information**- Services include collection of real estate and economic data, preparation of annual economic development summary reports and dissemination of presentations on this information.

Creative and Cultural Economy- Services include liaison of City's Cultural Commission as it relates to the local creative economy.

# PERFORMANCE MEASURES:

			Estimated
	FY 08/09	FY 09/10	FY 10/11
Responses to business relocation/start-up/retention and data	13	6	6
inquiries			
Responses to local economic development information	30	32	25
inquiries/referrals handled:			
Participation in local economic development outreach	58	52	50
events:			
Number of City Council referrals to EDC:	2	2	2
Number of grant applications filed/awarded:	1/1	0/2	1
Special Public/Private Partnerships Projects coordinated	2	3	3
Administration and Coordination of EDC Monthly Mtgs.	10	10	10
Projects/Contracts Managed	8		6
Visitor Information Requests	20	19	30
Cultural Activity Requests (performance, photo shoots etc)	10	13	8
Application/Award of Economic Revitalization Zones		2/2	1/1

# POSITION SUMMARY SCHEDULE

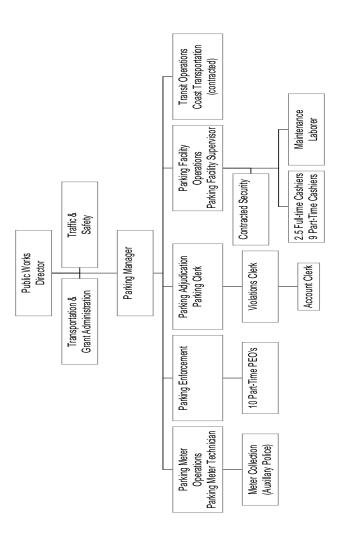
UDAG			
Positions- Full Time	FY 07-08	FY 08-09	FY 09-10
Economic Development			
Program Manager	1	1	1
Community Development (CD)			
Director	0	0	0.05
Total	1	1	1.05

Grade		Job Description	Name	Department Request FY11
UDAG				
PMA GRADE 15 PMA GRADE 17	E D	ECONOMIC DEVELOPMENT MANAGER *COMMUNITY DEVELOPMENT DIRECTOR (5%) EDUCATION STIPEND	CARMER, NANCY M MOORE, DAVID	62,401 3,276 66
		TOTAL UDAG		65,743

\*95% FUNDED IN CDBG

		FY09	FY09	FY10	FY11 DEPARTMENT	FY11 CITY MANAGER
		BUDGET	ACTUAL	BUDGET	REQUEST	RECOMMEND
LIDDA	N DEVELOPMENT ACTION	CDANT (UDAC)				
UKDA	N DEVELOPMENT ACTION (	GRANT (UDAG)				
25-789-41	3-51-100-002					
011001	REGULAR SALARIES	58,842	60,647	60,690	65,743	65,743
014041	OVERTIME		-	7,500	-	-
015001	LONGEVITY	1,000	1,031	1,031	1,073	1,073
019002	ANTICIPATED EXPENSES	2,263	2,037	2,334	2,334	2,334
021001	INSURANCE-HEALTH	20,714	17,572	21,020	21,680	21,680
021101	INSURANCE-DENTAL	1,276	1,200	1,358	1,432	1,432
021501	INSURANCE-LIFE	181	149	181	149	149
021601	INSURANCE-DISABILITY	490	500	490	490	490
022001	SOCIAL SECURITY	3,851	3,701	3,968	4,287	4,287
022501	MEDICARE	901	866	928	1,003	1,003
023001	RETIREMENT	5,428	5,574	5,816	6,334	6,334
039018	PROF/SERV-BOUNDRY SURVEY	1,788	-	1,788	· -	· -
039078	FIREWORKS	· -	-	22,000	-	-
053001	ADVERTISING	2,000	2,840	2,000	2,000	2,000
056001	DUES PROFESSIONAL ORGANIZ	300	343	350	350	350
057101	TRAVEL AND CONFERENCE	1,000	1,288	1,000	1,000	1,000
081001	CONTINGENCY	1,000	882	51,000	50,000	50,000
081028	TOURISM/HI TECH PARTNERSH	50,000	40,000	50,000	40,000	40,000
081030	ART AGENCY	24,708	22,153	22,555	20,000	20,000
081059	PHS/SAACC LEASE	- · · · · · · · · · · · · · · · · · · ·	-	-	<u>-</u>	-
099010	SAACC LEASE	-	-	12,000	9,000	9,000
034204	OUTSIDE IT SUPPORT	19,203	19,203	-	-	-
TOTAL U	DAG	194,944	179,986	268,008	226,875	226,875

# Parking and Transportation Special Revenue Fund





# PARKING AND TRANSPORTATION DIVISION

# MISSION:

To coordinate the delivery of parking and transportation services in a professional and responsive manner by recognizing that a safe, reliable and efficient transportation system is essential to our economic well being and quality of life.

# **BUDGET COMMENTS-DEPARTMENT REQUEST:**

The Parking and Transportation Division proposed budget of \$2,291,724 for FY11 is comprised of an Operating Budget of \$1,306,195 a Capital Budget of \$279,000, Transportation Budget of \$233,579 and Debt Service of \$472,950.

- The proposed Operating Budget shows an increase of \$25,528 over the FY10 operating budget.

  This budget includes the elimination of the Traffic Engineer position with the Public Works Director assuming responsibility for day to day operations and utilizing the services of a Transportation Engineering firm on an as needed basis for technical reviews.
- The Capital Budget includes the following projects:
  - o \$150,000 for the continued replacement of the current parking meters with new technology and payment features.
  - o \$100,000 for continuing improvements to the High/Hanover Parking Facility including structural steel repainting, concrete repairs and parking control equipment replacement.
  - \$5,000 for the Greater Portsmouth Transportation Management Association which is a cooperative organization of employers, whose purpose is to develop employee commuter service programs to promote commuting alternatives.
  - o \$4,000 for bus stop shelters.
  - o \$20,000 for the replacement of the violations management program.
- The proposed Transportation Budget decrease of \$490 is due to a decrease in Coast Transportation dues.

### **BUDGET SUMMARY OF EXPENDITURES:**

	FY09	FY09	FY10	FY11	FY11
				DEPARTMENT	CITY MANAGER
	BUDGET	ACTUAL	BUDGET	REQUEST	RECOMMENDED
PARKING					
OPERATING					
SALARIES	459,690	446,004	446,911	374,549	374,549
PART-TIME SALARIES	208,297	220,785	239,501	250,000	250,000
OVERTIME	41,000	26,429	41,000	41,000	41,000
LONGEVITY	3,556	3,600	3,600	4,016	4,016
RETIREMENT	44,158	38,578	45,050	39,923	39,923
HEALTH INSURANCE	122,950	114,714	144,160	128,448	128,448
DENTAL INSURANCE	9,870	8,991	9,400	9,153	9,153
WORKERS COMPENSATION	11,217	11,217	7,121	6,698	6,698
LIFE AND DISABLITY	5,806	5,264	5,700	3,500	3,500
OTHER BENEFITS	60,518	53,281	56,923	53,652	53,652
UTILITIES	68,200	69,617	48,200	48,200	48,200
METER COLLECTION (Police)	25,000	22,028	25,000	12,500	12,500
CONTRACTED SERVICES	47,500	46,673	47,500	97,500	97,500
OTHER OPERATING	135,165	126,540	141,975	218,430	218,430
COLLECTIVE BARGAINING CONTINGEN	CY 8,063	8,063	18,626	18,626	18,626
sub tot	al 1,250,990	1,201,783	1,280,667	1,306,195	1,306,195
NON OPERATING					
DEBT SERVICE	772,981	495,900	472,950	472,950	472,950
CAPITAL PROJECTS	174,000	222,598	259,000	279,000	279,000
TRANSPORTATION	231,518	232,128	234,069	233,579	233,579
sub tot		950,625	966,019	985,529	985,529
TOTAL	2,429,489	2,152,408	2,246,686	2,291,724	2,291,724

# GOALS AND OBJECTIVES:

*Goal:* Continue to improve operational efficiency to ensure the highest quality parking service at the lowest practical cost, realizing maximum return.

Objectives:

- Continue the capital replacement program to replace parking revenue control equipment with state-of-the-art technologies that will reduce operating costs and increase customer convenience through multiple payment options.
- Maintain a parking meter fail rate that is well below industry averages through preventative maintenance and repair.
- Maintain exceptional onstreet parking turnover rates in downtown Portsmouth to foster a vibrant and accessible downtown.
- Modify parking garage leaseholder options to increase utilization of the High-Hanover Parking Facility during off-peak periods.
- Provide technical assistance for developing public parking facilities in support of proposed development within the Central Business District.
- Continue capital improvement projects at the existing High/Hanover Parking Facility.

*Goal:* Provide outstanding customer service and related programs to support the transportation policies of the City. *Objectives:* 

- Expand the parking validation and valet programs to further increase the effective supply of downtown parking and customer convenience.
- Implement on-line parking payment and appeal process to reduce operational costs and increase customer convenience.

*Goal:* Expand public transportation services and parking supply to meet public demands and fiscal constraints. *Objective:* 

- Continue expansion of public transportation services and ridership by modifying and consolidating existing public transit services, installing transit infrastructure and assisting COAST with the initiation of the Commuter Express Service between Rochester and Portsmouth.
- Continue to support the Greater Portsmouth Transportation Management Association in developing employee commuter service programs to promote commuting alternatives.

*Goal:* Develop and maintain a safe, efficient and integrated multi-modal transportation system that reflects economic, environmental and social considerations.

Objectives:

- Continue development of the City's first comprehensive Bicycle and Pedestrian Plan.
- Continue the Municipally Managed redesign of Ocean Road to reduce truck traffic and improve neighborhood safety with ultimate ownership of the road by the City.
- Coordinate municipally-managed design and construction for the Route 33/B&M and Route 1A/Sagamore Creek Bridge Replacement Projects.
- Coordinate municipally-managed construction of the I95 Exit 7/Market Street interchange and sidewalk/bike path improvement project.
- Complete the redesign and upgrade of the signalized intersection at Lafayette Road/South Street.
- Design and construct safety improvements, in a phased approach, to the streets and sidewalks in the McDonough Street Area.
- Design and construct traffic calming improvements in the Elwyn Park Neighborhood.
- Initiate design of Aldrich Road Safety Improvements.
- Construct phased roadway improvements on Raleigh Way, in the Atlantic Heights Neighborhood, with available CDBG funding.

# PROGRAMS AND SERVICES:

### Parking Facilities and Services-

- Operates and maintains downtown public parking facilities and surrounding surface lots.
- Responsible for the operation, maintenance, collection and civilian enforcement of electronic parking meters.
- Administers the parking appeals and adjudication process.
- Conducts short- and long-term parking planning studies.
- Develops and implements parking projects and programs.
- Staffs the Parking Committee.

### Traffic Operations, Planning and Safety Improvements-

- In Coordination with the Highway Division of the Public Works Department, upgrades City traffic signals, signs and pavement markings in accordance with City standards and the Manual on Uniform Traffic Control Devices (MUTCD).
- Staffs the Traffic and Safety Committee and the Technical Advisory Committee.
- Provides technical reviews of all traffic studies relating to public and private developments and events.
- Responsible for traffic calming as well as vehicle, pedestrian and bicycle safety improvement projects.

### Roadway and Bridge Design Projects-

- Manages federally funded roadway and bridge projects under the New Hampshire Department of Transportation's (NHDOT) Municipally Managed Highway Program.
- Maintains the City's Capital Improvement Program for all transportation projects.
- Responsible for grant application of projects awarded through the Seacoast Metropolitan Planning Organization (SMPO), leveraging state and federal funds.

### Transit Facilities and Services-

- Coordinates the City's public transit services and facilities.
- Administers contracts with the Cooperative Alliance for Seacoast Transportation (COAST) and the Portsmouth Housing Authority (PHA) for transportation within the city and region.
- Responsible for submitting grant applications for transit facilities, services and amenities to the Federal Transit Administration (FTA) and COAST through the SMPO.

# PERFORMANCE MEASURES:

	<u>FY 08</u>	<u>FY 09</u>	Estimated FY 10
% increase in COAST ridership over previous year (within the City of Portsmouth)	5% 129,702 riders	-18% 106,137 riders	0% 106,000 riders
Total federal and state funding in support of transportation projects included in 1 <sup>st</sup> Year of CIP	\$3,679,000	\$46,709,000	\$22,509,997

# POSITION SUMMARY SCHEDULE

Parking			
Positions- Full Time	FY 08-09	FY 09-10	FY 10-11
Traffic Engineer	1	1	0
Parking Manager	1	1	1
Administrative Assistant	1	1	1
Office Manager	1	1	1
Laborer	1	1	1
Parking Garage Attendant	2	2	2
Utility Mechanic	1	1	1
Account Clerk	1	1	1
Violation Clerk	1	1	1
Total Full Time	10	10	9
Positions- Permanent Part Time	FY 08-09	FY 09-10	FY 10-11
Meter Enforcement	10	10	10
Parking Garage Attendant	10	10	10
Total Part Time	20	20	20

			Department
Grade	Job Description	Name	Request FY11

# **PARKING & TRANSPORTATION**

PMA GRADE 16	E	PARKING MANAGER EDUCATION STIPEND	FREDERICK JON	65,492 1,326
		TOTAL ADMINISTRATION		66,818
NON GRADE 9 1386 GRADE 5 1386 GRADE 1	F E E	OFFICE MANAGER LABORER PARKING GARAGE ATTENDANT	CHERRY, TIMOTHY FINN, MICHAEL TUTTLE, CARL	47,969 36,306 29,932
1386 GRADE 1	E	PARKING GARAGE ATTENDANT	WALSH, MICHAEL	29,932
		TOTAL FULL TIME PARKING GARAGE	<u> </u>	144,139
1386 GRADE 7	F	UTILITY MECHANIC	CASAD, MICHAEL	41,073
		TOTAL METER OPERATIONS		41,073
PMA GRADE 11 1386 GRADE 3 1386 GRADE 5	E G E	ADMINISTRATIVE ASSISTANT ACCOUNT CLERK VIOLATION CLERK	BOWEN, RUTH FURBISH, WANDA L HOLTON, KAREN	51,419 34,803 36,297
		TOTAL COLLECTION		122,519
		TOTAL FULL TIME		374,549
(10) PART TIME 1386 GRADE 3 (9) PART TIME	F	METER ENFORCEMENT ACCOUNT CLERK / ATTENDANT GARAGE CASHIERS	CHESLOCK,PHYLLIS (6hrs/wk	140,000 5,419 104,581
		TOTAL PART TIME		250,000
		TOTAL DEPARTMENT		624,549

		FY09	FY09	FY10	FY11 DEPARTMENT	FY11 CITY MANAGER	
		BUDGET	ACTUAL	BUDGET	REQUEST	RECOMMEND	
PARKI	PARKING AND TRANSPORTATION						
PARKING 17-752-54	GARAGE 0-33-117-407						
011001 012001	REGULAR SALARIES PART TIME SALARIES	157,210 100,000	139,436	141,575	144,139	144,139	
014041	OVERTIME	25,000	115,633 14,105	105,419 25,000	110,000 25,000	110,000 25,000	
015001 022001	LONGEVITY SOCIAL SECURITY	1,300 17,578	1,444 16,244	1,444 16,953	1,512 17,400	1,512 17,400	
022501 023001	MEDICARE RETIREMENT	4,111 16,039	3,799 10,475	3,965 15,273	4,069 15,512	4,069 15,512	
034103 039006	TELEPHONE PROF/SERVICES-SECURITY	45,000	1,042 44,000	45,000	45,000	45,000	
041002	ELECTRICITY	60,000	63,032	40,000	40,000	40,000	
041101 041205	NATURAL GAS WATER /SEWER FEES	500 3,700	276 3,155	500 3,700	500 3,700	500 3,700	
043001 043002	REPAIRS-STRUCTURAL REPAIRS-ELECTRICAL	5,000 1,700	2,327 312	5,000 1,000	5,000 1,000	5,000 1,000	
043007	REPAIRS-ELEVATOR	3,000	3,667	3,000	3,000	3,000	
043009 043018	REPAIRS-PARKING CONTROL REPAIRS-EQUIPMENT	4,000 1,000	2,661 746	4,000 1,000	4,000 1,000	4,000 1,000	
043024	REPAIRS-VEHICLE GENERATOR MAINTENANCE	· -	5,311	· -	· -	-	
043032 053001	ADVERTISING	-	367	-	-	-	
062001 062501	OFFICE SUPPLIES POSTAGE	500 100	31 11	500 100	500 100	500 100	
064001	JANITORIAL SUPPLIES PROTECTIVE CLOTHING	2,500 750	2,070	2,500	2,500	2,500	
068003 068016	MATERIALS	7,500	684 7,137	750 7,500	750 27,500	750 27,500	
070000	CAPITAL OUTLAY	-	-	-	-	-	
		456,488	437,965	424,179	452,182	452,182	
	ENFORCEMENT 1-33-100-423						
011001	REGULAR SALARIES	-	-	-	-	-	
012001 014041	PART TIME SALARIES OVERTIME	108,297 3,000	105,153 (229)	134,082 3,000	140,000 3,000	140,000 3,000	
015001	LONGEVITY	175	75	75	244	244	
022001 022501	SOCIAL SECURITY MEDICARE	8,151 1,907	6,779 1,526	8,504 1,989	8,881 2,007	8,881 2,007	
023001 034103	RETIREMENT TELEPHONE	277	- 425	651	295	295	
043018	REPAIRS-EQUIPMENT	1,500	745	1,500	1,500	1,500	
061002 062005	MISCELLANEOUS SUPPLIES PRINTING SUPPLIES	750 12,500	452 5,970	750 12,500	750 12,500	750 12,500	
062006 068003	MOTOROLA POTABLE BATTERIE PROTECTIVE CLOTHING	2,500	- 1,347	2,500	2,500	2,500	
074001	EQUIPMENT	500	303	500	500	500	
081035	STATE TEMP PERMIT SEARCH	-	-	-	-	-	
		139,557	122,545	166,051	172,177	172,177	
	METER OPERATION 2-33-100-423						
011001	REGULAR SALARIES	41,073	41,443	41,073	41,073	41,073	
012001 014041	PART TIME SALARIES OVERTIME	- 8,000	7,282	8,000	8,000	8,000	
015001 022001	LONGEVITY SOCIAL SECURITY	300 3,061	300 2,797	300 3,061	300 3,061	300 3,061	
022501	MEDICARE	716	654	716	716	716	
023001 039016	RETIREMENT POLICE AUX-METER COLLECT	4,315 25,000	4,292 22,028	4,488 25,000	4,488 12,500	4,488 12,500	
043018 043020	REPAIRS-EQUIPMENT PARTS-PARKING METERS	1,000 6,500	499 5,107	1,000 5,000	1,000 5,000	1,000 5,000	
043024	REPAIRS-VEHICLE	-	-	-	-	-	
068003 068023	PROTECTIVE CLOTHING MATERIALS-PRK MTR INSTALL	350 800	- 533	350 1,100	350 1,100	350 1,100	
070000 074001	CAPITAL OUTLAY EQUIPMENT	- 500	- 47	500	500	500	
074013	PARKING METERS	15,000	4,950	16,200	26,460	26,460	
PARKING	COLLECTION	106,615	89,932	106,788	104,548	104,548	
17-752-54	3-33-100-423						
011001 014041	REGULAR SALARIES OVERTIME	121,109 5,000	122,035 5,271	121,109 5,000	122,519 5,000	122,519 5,000	
015001	LONGEVITY	1,781	1,781	1,781	1,960	1,960	
022001 022501	SOCIAL SECURITY MEDICARE	7,929 1,855	7,681 1,796	7,929 1,855	8,028 1,877	8,028 1,877	
023001 033001	RETIREMENT PROF SERVICES-TEMP	11,178	11,302	11,625	11,770	11,770	
034103	TELEPHONE	2,000	1,323	2,000	2,000	2,000	
043018 043027	REPAIRS-EQUIPMENT REPAIRS-OFFICE EQUIPMENT	615 500	-	615 500	615 500	615 500	
055050	PRINTING	1,500	2,556	1,500	2,300	2,300	

		FY09	FY09	FY10	FY11	FY11
		BUDGET	ACTUAL	BUDGET	DEPARTMENT REQUEST	CITY MANAGER RECOMMEND
062001	OFFICE SUPPLIES	3,500	4,170	3,500	3,500	3,500
062010	COPYING SUPPLIES	-	38	-	-	-
062501 074044	POSTAGE FOLDING MACHINE	15,000 2,500	20,657 1,902	15,000	15,000	15,000
099006	COPIER LEASE	500	156	500	500	500
		174,967	180,669	172,914	175,569	175,569
	ADMINISTRATION 0-33-100-423					
011001	REGULAR SALARIES	140,298	143,090	143,154	66,818	66,818
011061 011064	INSURANCE REIMBURSEMENT COLL BARG CONTINGENCY	4,400 8,063	1,572 8,063	1,000 18,626	1,000 18,626	1,000 18,626
012001	PART TIME SALARIES	-	-	-	-	-
015001 019001	LONGEVITY ANTI EXPENSES-FRINGE BENE	<del>-</del> -	-	-	-	-
021001 021101	INSURANCE-HEALTH INSURANCE-DENTAL	122,950 9,870	114,714 8,991	144,160 9,400	128,448 9,153	128,448 9,153
021501	INSURANCE-LIFE	1,582	1,234	1,300	700	700
021701 022001	INSURANCE-LTD SOCIAL SECURITY	4,224 8,761	4,030 8,455	4,400 8,875	2,800 5,360	2,800 5,360
022501	MEDICARE	2,049	1,978	2,076	1,253	1,253
023001 026002	RETIREMENT INSURANCE-WORKERS COMP	12,349 11,217	12,508 11,217	13,013 7,121	7,858 6,698	7,858 6,698
034103	TELEPHONE	1,000	1,032	1,000	1,000	1,000
034104 048002	CELLULAR PHONES PROPERTY INSURANCE	3,000	2,531	3,000 8,010	3,000 13,405	3,000 13,405
035004	OCCUPATIONAL HEALTH	2,500	1,073	2,500	2,500	2,500
039001 053001	PROFESSIONAL SERVICES ADVERTISING	3,000	1,600 964	3,000	50,000 3,000	50,000 3,000
054050	TRAINING-EDUCATION	1,250	1,184	1,250	1,250	1,250
056001 057101	DUES PROFESSIONAL ORGANIZ TRAVEL AND CONFERENCE	900 1,000	1,100 3,965	900 3,000	900 3,000	900 3,000
057102 062001	TRAVEL REIMBURSEMENT OFFICE SUPPLIES	200 500	242 656	200 500	200 500	200 500
063501	GASOLINE	4,000	3,153	4,000	4,000	4,000
067001 081001	BOOKS & PERIODICALS CONTINGENCY	250 -	413 -	250 -	250 -	250
PUBLIC T	RANSPORTATION	343,363	333,764	380,735	331,719	331,719
	4-33-100-423					
073030 074008	DOWNTOWN LOOP TROLLEY MATCH	20,000 95,000	20,000 95,610	20,000 95,000	20,000 95,000	20,000 95,000
079028 081006	BUS SHELTER/KIOSK COAST DUES	-	-	-	-	-
087014	SENIOR TRANSPORT(PHA)	51,518 65,000	51,518 65,000	54,069 65,000	53,579 65,000	53,579 65,000
		231,518	232,128	234,069	233,579	233,579
	WN SNOW REMOVAL					
17-752-640 039200	<b>0-42-100-420</b> SNOW REMOVAL	50,000	50,000	50,000	70,000	70,000
		50,000	50,000	50,000	70,000	70,000
DOT SALA	ARY REIMBURSEMENT	30,000	30,000	30,000	70,000	70,000
<b>17-752-99</b> 9	9-33-100-423 MISCELLANEOUS COSTS	(20,000)	(13,092)	(20,000)	-	-
		(20,000)	(13,092)	(20,000)	-	-
DEBT SEF 17-752-30	RVICE 2-51-100-447					
098001	PRINICIPAL-BONDED DEBT	450,000	450,000	450,000	450,000	450,000
098010 098102	PROJECTED NEW BOND PAYMNT INTEREST-BONDED DEBT	277,081 45,900	45,900	- 22,950	22,950	22,950
		772,981	495,900	472,950	472,950	472,950
	PROJECTS 5-00-100-452					
072022 074038	PARKING FACILITY STUDY PARKING ENFORCEMENT SYSTE	-		30,000 20,000	20,000	- 20,000
076001 079028	VEHICLES-PW BUS SHELTER/KIOSK	4,000	- 668	- 4,000	4,000	4,000
079035	GPTMA	5,000	-	5,000	5,000	5,000
079038 079039	GARAGE STRUCTURAL IMPROV MULTI SPACE METER	115,000 50,000 -	171,930 50,000	100,000 100,000	100,000 150,000 -	100,000 150,000
079040	WRIGHT PARKING LOT	174,000	222,598	259,000	- 279,000	279,000
Total Park	ing & Transportation	2,429,489	2,152,408	2,246,686	2,291,724	2,291,724
. G.air ain		=,==0,=00	2,102,700	2,270,000	2,201,127	2,201,127